

## 2009/10 Service Specific Objectives

2009/10 Objectives	Date	Progress
1. Open the Ernie Turner Training Centre at the Cemetery and Crematorium.	July 2009	Complete
2. Develop the Cemetery marketing plan and propose a plan for a purpose-built building for wakes.	March 2010	Incomplete. Marketing plan partially developed; currently undertaking market research. Purpose built complex: planning permission issues raised by L.B. Newham.
3. In EH, to relocate the Animal By-Products facility at Smithfield to the Poultry Market.	Dec 2010	Ongoing
4. Safe & Healthy Office Services (SHOS) - to audit another 20 organisations by March 2011.	March 2011	Ongoing A new pilot scheme has been completed with two City organisations to field test the methodology before rolling out
5. Tender and appoint a new combined contract for parking and moving traffic offence enforcement, and clamp and removal services.	Oct 2009 <b>Remove</b>	Not completed. Changes in procurement have meant an extension to the current contracts. To be reviewed annually.
6. Tender and appoint a supplier for the Highway Management System.	Jan 2010	Incomplete. Tenders prepared for issue in May 2010.
7. Roll out food waste collection to all the Barbican Estate.	March 2010	Complete
8 Identify a further £150k of efficiency savings from the Commercial Waste Service for 2010/11.	March 2010	Complete
9. Tender the IT project to integrate Port Health systems.	Dec 2009	Incomplete Problems arising from initial project. Electronic fax partial solution identified and being run in parallel.

## Appendix 2.2

10. Revise the Licensing Policy in line with the suggested changes arising from the Hadfield Report.	Nov 2009	Complete
11. Put forward a proposal for removing unnecessary take-away lunch packaging.	Nov 2009	Incomplete. The new EH&PP Director will now decide whether it is possible to progress with Prêt à Manger and Eat.
12 At Tower Bridge, increase the use by 10% of the Bridge Master's Dining Room, North Tower Lounge and Engine Rooms venues through active marketing.	March 2010	Complete