



## Housing Management and Almshouses Sub (Community and Children's Services) Committee

**Date:** WEDNESDAY, 30 SEPTEMBER 2020

**Time:** 1.45 pm

**Venue:** VIRTUAL PUBLIC MEETING (ACCESSIBLE REMOTELY)

**Members:**

John Fletcher (Chairman)	Susan Pearson
Mary Durcan (Deputy Chairman)	William Pimlott
Randall Anderson	Peter Bennett
Mary Durcan (Deputy Chairman)	The Revd Stephen Haines
John Fletcher (Chairman)	Jason Pritchard
Marianne Fredericks	Ruby Sayed
Alderman David Graves	
Barbara Newman	
Dhruv Patel	

**Enquiries:** Rofikul Islam  
Rofikul.islam@cityoflondon.gov.uk

### Accessing the virtual public meeting

**Members of the public can observe this virtual public meeting at the below link:**  
<https://youtu.be/WoDtFJx62D4>

This meeting will be a virtual meeting and therefore will not take place in a physical location following regulations made under Section 78 of the Coronavirus Act 2020. A recording of the public meeting will be available via the above link following the end of the public meeting for up to one municipal year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

**John Barradell**  
Town Clerk and Chief Executive

# AGENDA

## Part 1 - Public Reports

1. **APOLOGIES**
2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**
3. **MINUTES**  
To approve the public minutes and non-public summary of the meeting on Monday, 20 July 2020.  

**For Decision**  
(Pages 1 - 6)
4. **OUTSTANDING ACTIONS**  
Members are asked to note the Sub Committee's Outstanding Actions List.  

**For Decision**  
(Pages 7 - 10)
5. **MAJOR WORKS PROGRESS REPORT**  
Report of the Director of Community & Children's Services.  

**For Information**  
(Pages 11 - 18)
6. **ESTATE INSPECTIONS PERFORMANCE - NOVEMBER 2019 TO MARCH 2020**  
Report of the Director of Community and Children's Services.  

**For Information**  
(Pages 19 - 52)
7. **SERVICE IMPROVEMENTS FOLLOWING THE TENANCY VISITS PROJECT**  
Report of the Director of Community and Children's Services.  

**For Information**  
(Pages 53 - 60)
8. **COMPENSATION POLICY REVIEW**  
Report of the Director of Community and Children's Services.  

**For Decision**  
(Pages 61 - 74)
9. **MUTUAL EXCHANGE POLICY REVIEW**  
Report of the Director of Community and Children's Services.  

**For Decision**  
(Pages 75 - 88)

10. **SOCIAL HOUSING TENANCY FRAUD - 2019/20 ANNUAL REPORT**

Report of the Head of Audit & Risk Management.

**For Information**  
(Pages 89 - 96)

11. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

12. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

13. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

**Part 2 - Non-Public Reports**

14. **NON-PUBLIC MINUTES**

To approve the non-public minutes of the meeting held on Monday, 20 July 2020.

**For Decision**  
(Pages 97 - 98)

15. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

16. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**