

Committee(s): Police Performance and Resource Management Sub Committee	Date(s): 23 November 2018
Subject: Quarter 2 Performance against measures set out in the Policing Plan 2018-21	Public
Report of: Commissioner of Police Pol 81-18	For Information
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Summary

This report summarises performance against the measures in the Policing Plan 2018-21 for the period 1st July 2018 to 30th September 2018.

MEASURE	CURRENT ASSESSMENT	1 st QUARTER ASSESSMENT	4 th QUARTER ASSESSMENT	3 rd QUARTER ASSESSMENT	TREND
Measure 1: The number of crimes committed in the City	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➔
Measure 2: The capability and impact the Force is having against countering Terrorist Activity.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	➔
Measure 3: The capability and impact the Force is having against countering Cyber Attacks.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	➔
Measure 4: The capability and impact the Force is having against countering Fraud.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	➔
Measure 5: The capability and impact the Force is having in safeguarding and protecting Vulnerable People.	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	⬆
Measure 6: The capability and impact the Force is having against countering Violent Crime.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	SATISFACTORY	➔
Measure 7: The capability and impact the Force is having in policing City Roads.	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	⬆
Measure 8: The capability and impact the Force is having providing Protective Security to the City	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	REQUIRES ACTION	⬆

and responding to Public Order.					
Measure 9: The capability and impact the Force is having against countering Acquisitive Crime.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	→
Measure 10: The level of satisfaction of victims of crime with the service provided by the city of London police.	DATA NOT AVAILABLE	REQUIRES ACTION	CLOSE MONITORING	CLOSE MONITORING	↓
Measure 11: The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job.	REPORTED ANNUALLY	REPORTED ANNUALLY	REPORTED ANNUALLY	REQUIRES ACTION	NA

Recommendation(s)

It is recommended that members note the report

Main Report

Background

1. This report presents Force performance against the measures published in your Committee's Policing Plan 2018-21, reporting for performance to the end of the 2nd quarter (30th September), details concentrate on the months of July, August and September 2018. All relevant performance information is contained within Appendix 'A'.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'satisfactory', requires 'close monitoring' or 'requires action'. As requested at the Performance Sub-Committee meeting in May 2017 the report to your Sub-Committee continues to reflect the grading reported at PMG and the summary table shows the trend from the previous quarter over a rolling 4 quarter period where available.

Current Position

Overview of Force Performance

3. A comparison with the same period in 2017-18 shows that:
 - 'All Crimes' reported in the City has risen by 25%. There are 3425 crimes recorded so far this year compared to 2730 for the same period in 2017/18. The corresponding sanction detection percentage for all crimes is 16% and for Positive Outcomes is 18%.

- Violence with injury has risen from 167 year to date 2017/18 to 235 crimes for the same period this year, this represents an increase of 41%.
 - Violence without injury has also seen an increase from 198 crimes last year to 254 crimes for this reporting period, which corresponds to an increase of 28%.
4. Vulnerability remains a Force priority this year and is monitored through the Force Vulnerability Dashboard. The Force continues to monitor and mitigate against the number of individuals coming to the City to attempt suicide. In addition, Learning & Development are delivering College of Policing vulnerability training to officers and staff to ensure a best practice response to vulnerable victims. To the end of September 2018, a total of 269 officers/staff have attended the Vulnerability training.
5. The Force is undertaking more detailed work to review the reasons behind the rise in crime within the City.
- **Overall national trend in rising crime.** It is a fact that many other forces are also recording higher overall levels of crime. At the end of August (most recent published figures nationally), CoLP was showing a 23% increase in overall crime levels, commensurate with such areas as Bedfordshire (22%), Gwent (26%), Kent (24%) whilst Lancashire reported a 43% increase. The MPS recorded a 3% increase. Some of this is attributable to reporting performance as percentages; Measure 1 of Appendix A shows that very large percentage increases have resulted from increases to low numbers. A stark example of this is the increase in robbery of business property which has risen from 1 offence to 6, representing a 500% increase. This does not ignore the increases in types of crime that the City has experienced, but it is a contextual consideration.
 - **Changes in crime recording system within Force.** With the adoption of Niche and the way in which crime is recorded there is a potential increase in the Force CAD¹ to crime ratio as the Force is operating stricter processes around the National Crime Recording Standard (NCRS). An assessment of this ratio is currently being undertaken by the Force Crime and Incident Registrar; current data indicates the Force has moved from a lower percentage of crime to CAD (around 60%) to around 90%. This change in practice alone may mean for every 100 CADs coming into the City, the Force is recording potentially 30 more crimes than previously would have been recorded.
 - **Duplication Being Removed.** Whilst potentially a small percentage, the way Niche operates has caused a number of crimes to be duplicated on the system which take time to weed out. This can occur when a business has been a victim of a crime and multiple people have reported to the Force. The names of the individuals reporting are often taken as the victim rather

¹ CAD is Computer Aided Despatch and refers to incidents which are not necessarily crimes but which might be converted to crimes on closer inspection of the facts.

than the business, which can only be rectified through retrospective screening.

6. At your last Performance Sub Committee a Member requested more detail on the days/times that crimes are committed in the City (OR no 5). This has been provided on the 2nd page of Appendix A. In general, this shows that the City experiences the most crimes (an average of 25) on Fridays, usually between 09:00 and 21:00, likely impacted by the Night Time Economy (NTE). This information informs Force Tasking.

Performance against measures

7. There are 11 measures reflected within the Force Plan for 2018/19 reviewing overall crime, the Force Control Strategy priorities, victim satisfaction and public survey around the perception of police within the City. Those not reported as satisfactory are detailed below:
8. **Measure 1** – This tracks the overall crime picture for the City. There is currently a 25% rise in recorded crime from the YTD figure last year. There are 3425 crime recorded so far this year compared to 2730 for the same period in 2017/18, thus for this period this measure has been assessed as Close Monitoring. There have been a number of proactive initiatives taking place in the City to reduce crime including lifetime offender management work around burglary and events to raise awareness and give prevention advice around cycle and vehicle theft. Further details are contained within Appendix A.
9. **Measure 6** – Victim Based Violent Crime. This is reflected as Close Monitoring due to the rise in this crime type with 642 crime for the year to date compared to 491 within the same period in 2017/18. A number of initiatives are ongoing to tackle this issue, which include:
 - Support group visiting Romford to look at how they police their Night Time Economy due to the number of assaults linked to licenced premises.
 - Crime Squad conducting numerous patrols based on crime and intelligence information from the Force Intelligence Bureau (FIB) and also completing numerous licence premises checks.
 - Operation tackling violent crime in the City by targeting vehicles suspected of belonging to those involved in violent crime travelling through the Square Mile.

Additional details are included in Measure 6 of Appendix A.

10. **Measure 9** – Acquisitive crime. This has been categorised as Close Monitoring due to the rise in this crime type with 2162 crimes for the year to date compared to 1734 within the same period in 2017/18. There has been an increasing trend in all of the sub-categories, albeit with some month to month variations. Many of these crimes relate to shoplifting and loss of personal property whilst in licensed premises. The Force continues to run education and crime prevention events to raise awareness of steps individuals and businesses can take to better look after their belongings and avoid becoming a victim of this crime type. These will be augmented with

publicity and social media campaigns over the Christmas period when crimes of this nature are predicted to increase based on previous years' experience.

11. **Measure 10** – The first quarter survey results have recently been received. For the Year 2017/18: 75.5% of respondents were very satisfied with overall service. For the 1st quarter 2018/19 this is now at 60.6%. The timing of this Sub Committee has not allowed for full analysis of this data to take place. This fuller analysis will be provided to the next Force Performance Management Group (PMG) with recommendations for remedial action. An update on this will be provided to your next Performance and Resource Management Sub Committee in Q1 2019.

Appendices:

- **Appendix 'A' Performance Summary**
- **Appendix 'B' Quarterly ASB Overview**

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