

**Port Health & Public Protection Enforcement Activity  
Period 2 (August - November) 2018-19**

<b>Food Safety</b>	<b>2017-2018 Annual Total</b>	<b>2018-19 Target (where applicable)</b>	<b>Period 2 2018-19 (Year to date totals are shown in brackets)</b>
Programmed inspections	Food Hygiene: 973  Food Standards: 255	<b>Food Hygiene: 1,283</b>  <b>Food Standards: 747</b>	Food Hygiene: 261 (501)  Food Standards: 59 (130)
Hygiene Emergency Closures	1	<b>N/A</b>	0 (0)
Voluntary closures	4	<b>N/A</b>	3 (4)
Complaints & service requests received	784	<b>N/A</b>	217 (471)
Notices served	8	<b>N/A</b>	5 (6)
Prosecutions	0	<b>N/A</b>	0 (0)

<b>Health &amp; Safety</b>	<b>2017-18 Annual Total</b>	<b>2018-19 Target (where applicable)</b>	<b>Period 2 2018-19 (Year to date totals are shown in brackets)</b>
Programmed Cooling Tower inspections	101	<b>86</b>	22 (41)
Other H&S Inspections	6	<b>N/A</b>	0 (0)
H&S Project visits	0	<b>N/A</b>	0 (0)
Accident and dangerous occurrences notifications	151	<b>N/A</b>	29 (70)
Complaints & service requests received	453	<b>N/A</b>	136 (308)
Notices	3 (pest control)	<b>N/A</b>	1 (3)
Prosecutions	0	<b>N/A</b>	0 (0)

## Port Health & Public Protection Enforcement Activity Period 2 (August - November) 2018-19

### **Period 2 – Commercial Team Highlights (Food Safety and Health & Safety)**

- A team member is now part of the Food Standards Agency's (FSA) national expert working group on Regulating our Future (RoF). The group includes industry, commercial and local authority representatives and has been convened to help sense check national RoF proposals which will impact the way official food controls are delivered in the future.
- The team also now has a representative on the FSA's national food hygiene rating group which is currently considering the effects of RoF proposals as well as evidence to support mandatory display of Food Hygiene Ratings in England.
- Our new Graduate Environmental Health trainee is developing a stakeholder interview/survey to inform healthy eating offerings and plans for developing the national 'Workplace Healthy' initiative.
- The London Boroughs' Legionellosis Incident Protocol has been revised and re-released during this period; one of the team helped lead this work.
- The team provided a two day bespoke legionella training course for forty Environmental Health and HSE inspectors in Northern Ireland. We were referred to NI by the HSE.
- We provided training for all branch managers at Wasabi as part of our Primary Authority Partnership.
- Two members of the team are taking part in the latest M&CP ILM Talent Management Programme.
- In November 2018, a gym staffing guidance document was launched at the LEP\* annual conference. This was developed from a working group chaired by City of London officers and designed to address a gap in existing guidance. As such it will directly assist our Primary Authority partners in addition to the wider industry where decisions around the level of staffing on fitness floors in gyms are being made.

\* The Leisure Expert Panel is an industry group bringing together stakeholders in the delivery of health and safety outcomes in the leisure sector. We are founding members.

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**Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City**

		Hygiene Rating						Total no. of food businesses in the City included in the FHRS
		5	4	3	2	1	0	
<b>Number (%) of food businesses</b>	<b>29 July 2016</b>	1163 (66%)	306 (17%)	132 (8%)	60 (3%)	49 (3%)	13 (1%)	<b>1765</b> <i>(incl. 42 awaiting inspection)</i>
	<b>30 November 2016</b>	1204 (69%)	306 (17%)	117 (7%)	64 (4%)	43 (2%)	6 (<1%)	<b>1740</b> <i>(incl. 46 awaiting inspection)</i>
	<b>31 March 2017</b>	1244 (70%)	277 (16%)	101 (6%)	73 (4%)	36 (2%)	7 (<1%)	<b>1774</b> <i>(incl. 36 awaiting inspection)</i>
	<b>31 July 2017</b>	1256 (71%)	270 (15%)	102 (6%)	68 (4%)	33 (2%)	6 (<1%)	<b>1768</b> <i>(incl. 33 awaiting inspection)</i>
	<b>30 November 2017</b>	1258 (71%)	272 (15%)	101 (6%)	55 (3%)	31 (2%)	6 (<1%)	<b>1767</b> <i>(incl. 44 awaiting inspection)</i>
	<b>29 March 2018</b>	1284 (73%)	250 (14%)	93 (5%)	56 (3%)	25 (1%)	5 (<1%)	<b>1757</b> <i>(incl. 44 awaiting inspection)</i>
	<b>31 July 2018</b>	1286 (72%)	270 (15%)	89 (5%)	49 (3%)	24 (1%)	5 (<1%)	<b>1777</b> <i>(incl. 54 awaiting inspection)</i>
	<b>30 November 2018</b>	1274 (73%)	261 (15%)	86 (5%)	38 (2%)	26 (1%)	4 (<1%)	<b>1752</b> <i>(incl. 63 awaiting inspection)</i>

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### '0' rated food businesses in the City

These businesses were rated '0' at 30 November 2018 (the last working day of the period); food businesses will have taken some action to improve and some have been since been re-inspected - further information is given in the 'Details' column.

Premises	Details
<b>Level 46</b> , Offices, 46 Moorgate London, EC2R 6EL	The premises is currently closed; it is being taken over by a new food business operator. We await further information on the offering they intend but it is earmarked to become a Japanese restaurant.
<b>Rucoletta</b> , Retail Unit, 5 Foster Lane, London, EC2V 6HH	The premises was visited on 17 December 2018, at which time the Food Business Operator had yet to provide a documented food safety management system and the premises required a thorough deep clean. A follow-up visit was carried out the next day to check that levels of cleanliness had improved; they had, but the business was planning to use the weekend of 22/23 December to carry out further work. A further visit will be carried out in early January.
<b>Rustichino</b> , Retail Unit, 6 Foster Lane, London, EC2V 6HH	The premises was visited on 17 December 2018, at which time there was an improvement to the cleanliness of the premises and no pest control issues on site. The Food Business Operator has yet to provide a documented food safety management system. A further visit will be carried out in early January.
<b>Wood Street Bar and Restaurant</b> , 53 Fore Street, London, EC2Y 5EJ	We have reported on a number of occasions that this business appears unable to sustain an appropriate level of compliance; the verbal update prior to September's Committee confirmed the same situation. No substantive progress has been made since and poor standards remain with cleaning, pest control and maintenance. The zero rating reflects little or no confidence in management. We have approached the company for a formal response and formal enforcement action is pending.

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<b>Trading Standards</b>	<b>2017-18 Annual Total</b>	<b>2018-19 Target (where applicable)</b>	<b>Period 2 2018-19 (Year to date totals are shown in brackets)</b>
Inspections and visits	199	<b>N/A</b>	116 (140)
Complaints & service requests received	2,809	<b>N/A</b>	774 (1,533)
Acting as a responsible authority for Licensing Applications	117	<b>N/A</b>	42 (88)
Money saved/recovered for consumers	Not measured	<b>N/A</b>	£4,218 (£8,018)
Prosecutions	1	<b>N/A</b>	0 (0)

**Period 2 – Trading Standards Team Highlights**

- Operation Broadway continues to work with enforcement partners and look at the activities of investment fraudsters based in the City. One recent case involved a business that was trying to associate itself with the Bank of England. After liaison with the Bank, a planned visit to its museum by prospective investors was cancelled.
- The Trading Standards Manager accepted an invitation from Trading Standards colleagues in Scotland to attend their annual training conference to talk about the work of Operation Broadway. His talk was very well received.
- The Team has commenced work to ensure that food premises in the City are accurately displaying the correct food hygiene rating score. Several premises have been found to be displaying a score that is better than their true rating and corrective action has been taken.
- Every year in the UK, more than £600 billion worth of transactions take place by reference to weight or measure. The Team has been carrying out work to check on businesses in the City. This has included making sure that beer drinkers are not being short measured: test purchasing has shown that some pubs are breaking the law. This work is continuing.

## Port Health & Public Protection Enforcement Activity Period 2 (August - November) 2018-19

Pollution	2017-18 Annual Total	2018-19 Target (where applicable)	Period 2 2018-2019 (Year to date totals are shown in brackets)			
			Total	% Noise complaints resolved	Notices served	Prosecutions
Complaint investigations, noise	1,187	N/A	313 (701)	94.6%	4 ASBC&P S43* (5)	0 (0)
Complaint investigations, other	101	N/A	17 (52)	N/A	N/A	0 (0)
Licensing, Planning and Construction Works applications assessed	1,821	N/A	550 (1,052)	N/A	N/A	N/A
No. of variations (to construction working hours) notices issued	1,378	N/A	354 (755)	N/A	15 7 COPA S61** 8 COPA S61 consents** (32)	N/A

\* Anti-social Behaviour, Crime and Policing Act 2014. Part 4 (Community Protection), S43: Power to issue notices

\*\*COPA: Control of Pollution Act 1974. S60: Control of noise on construction sites. S61: Prior consent for work on construction sites.

### **Period 2 – Pollution Team Highlights**

- A consultation on Saturday morning construction works has been carried out. The consultation results report was presented to Planning & Transportation and Port Health & Environmental Services committees in November. Both committees voted in favour of amending the standard noisy City construction hours to 0900 to 1400 on Saturdays. Implementation is underway.
- Engagement with London Underground Limited (LUL) regarding operational and construction noise from London Underground is continuing. An independent expert investigation and report has been completed and will be presented to January's Port Health & Environmental Services committee. LUL has received a copy of the report and the City is awaiting their response.
- The Construction Monitoring Levy, outlined in the Code of Construction Practice, was written into standard planning conditions from January 2018. Consented developments are being monitored for commencement dates to ensure levy charging is commenced.
- A 'Sounds of the City' social survey has been conducted to gather a current evidence base of the perception of how the City sounds. The report is being finalised and will be published early in 2019.
- The City's infrastructure projects are progressing well with the team working hard to ensure the environmental impacts of Crossrail, Thames Tideway Tunnel and Bank Station Capacity Upgrade are being continuously monitored and managed by the numerous contractors.

## Port Health & Public Protection Enforcement Activity Period 2 (August - November) 2018-19

### Period 2 – Air Quality Team Highlights

During Period Two, the Team:

- Won a National Air Quality Award in the category 'Local Authority and Public Sector Air Quality Initiative of the Year' for their collaborative work at Sir John Cass's Foundation Primary School.
- Completed the consultation for the Moor Lane Ultra Low Emission Vehicle Street.
- Organised an international air quality study day for the department of Business Energy and Industrial Strategy.
- Ran a lunchtime workshop for City businesses on air quality and the supply chain.
- Hosted six separate work experience students.
- Commenced consultation on proposals for an Emission Reduction Bill.
- Hosted a 120th Anniversary event for Environmental Protection UK.
- One of our Air Quality Officers was named 'Rising Star' at the annual City of London Celebrating our People Awards.

## Port Health & Public Protection Enforcement Activity Period 2 (August - November) 2018-19

Animal Health & Welfare	2017-18 Annual total	2018-19 Target (where applicable)	Period 2 2018-2019 (Year to date totals are shown in brackets)			
			Total	Warning letters	Notices served	Prosecutions
<b>Heathrow Animal Reception Centre</b>						
Throughput of animals (no. of consignments)	28,772	N/A	10,274 (20,189)	11 (16)	0 (0)	4 (7)
<b>Animal Health</b>						
Inspections carried out	635	N/A	<i>Figures are not yet available (see note*)</i>			
<p>* Due to the recent implementation of the new Licensing of Activities Involving Animals Regulations 2018, the Animal Health and Welfare Service cannot meaningfully report on the number of inspections carried out to the end of November. The new Regulations have brought many more premises into the scope of the licensing regime. The new Regulation also introduces a new star rating scheme. Although the Regulations came into force on 1 October 2018, the guidance for local authorities, initially issued at the same time as the Regulation, has since changed on several occasions which has made the inspection process difficult. These issues have meant that premises in general have been unable to comply with the new Regulations on initial inspection and need to provide evidence that the extra requirements are being met before licences can be issued to them.</p>						

### **Period 2 - Animal Health & Welfare Highlights**

- Channel 4 has recently completed filming for a new series of its observational documentary 'Animal Airport', which focusses on the work of the team at Heathrow.
- A camera crew is currently on site filming for the ITV television series 'Britain's Busiest Airport'.
- Four apprentices have now completed their level 2 Animal Care qualifications and have now progressed to level 3.
- The new Licensing of Activities Involving Animals Regulations, which came into force in October, require that all inspectors must be suitably qualified by an accredited course. Unfortunately, when the regulations were published in February there was no such course in existence. To rectify this, three members of the team, working with the Pet Industry Federation, used their wealth of specialist knowledge and experience to design a course and had it accredited by City and Guilds. The course is a mixture of classroom theory, online, practical and workbook elements and will take most participants 6-12 months to complete. It is currently the only such course available to Local Authorities. The officers are now delivering this course to Local Authority inspectors from up and down the country.



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Port Health	2017-18 Annual total	Target 2018-19 (where applicable)	Period 2 2018-2019 (Year to date totals are shown in brackets)			
			Total	Cautions	Notices served	Prosecutions
Products of Animal Origin Consignments – document checks	10,357	N/A	2,793 (6,022)	0 (0)	32 (100)	0 (0)
Products of Animal Origin Consignments – physical checks	6,638	N/A	1,991 (3,955)	0 (0)	15 (28)	0 (0)
Number of samples taken	1,063	N/A	292 (550)	N/A	233 (421)	N/A
Imported food Not of Animal Origin -document checks	21,333	N/A	6,634 (14,256)	0 (0)	96 (176)	0 (0)
Imported food Not of Animal Origin - physical checks	4,025	N/A	1,273 (2,435)	0 (0)	N/A	0 (0)
Number of samples taken	545	N/A	228 (447)	0 (0)	N/A	N/A
Food Safety inspections and revisits	19	N/A	60 (65)	0 (0)	0 (0)	0 (0)
Ship Sanitation Inspections and Routine Boarding of Vessels	206	N/A	56 (125)	N/A	36 (36)	N/A

**Period 2 – Port Health Highlights**

- Products Not of Animal Origin – Throughput in 2018 to date (January to October) was 35% higher than the same period in 2017. The throughput between January and October 2018 was greater than the total throughput for 2017.
- Products of Animal Origin – Throughput in 2018 to date (January to November) was static when compared to the same period in 2017 (1.1% less than 2017).
- Two new services from India and Pakistan, and from the Mediterranean, started to call at London Gateway Port during Period Two, increasing throughput for Port Health. In addition, a new Asia Europe line is due to begin to call at London Gateway.