

Committee(s): Police- For information	Date(s): 24 th January 2019
Subject: Quarterly Community Engagement Update	Public
Report of: Commissioner of Police Pol 01-19	For Information
Report author: T/Chief Inspector Jess Wynne, Communities and Partnerships	

Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads, (6) Community Engagement Review.

1. **Counter-terrorism and Communications:** Work within CT continues. The team is continuing with their national responsibilities to engage and ensure continuous improvement in security of key sites. Prevent workshops and awareness presentations provided across the City to a number of businesses and institutions.
2. **Safeguarding and Vulnerability:** The mental health street triage scheme continues to be a success. This service has now increased operational hours to 7 days a week.
3. **PREVENTion of Fraud and Cyber Crime:** Cyber Protect capability is now live within the force. A number of cybercrime prevention presentations have been delivered to organisations, front line officers and schools across the City. CoLP is now investigating a similar number of cyber-crimes when compared to larger, regional organised crime units (ROCU's)
4. **ASB:** Work is ongoing with partner agencies and local businesses to reduce instances of ASB.
5. **Policing the Roads:** The Roads Policing team continue to conduct enforcement operations around Road safety priorities and working with partners in TFL and the Metropolitan Police to support compliance and licensing obligations.
6. **Community Engagement Review:** A brief update on the current position with the IAG and the formation of a Community Scrutiny Group (CSG). A further more detailed update on this is found within the E&I update to your Committee.

Recommendation

It is recommended that Members receive the report and note its contents.

Main Report

1. Counter Terrorism

PREVENT:

Progress on developing PREVENT in the City:

Prevent Referrals

- 1.1 Over this period the Prevent team have continued work on raising awareness and encouraging staff and members of the public to consider Prevent as a CT and Safeguarding tool. This reporting period, there have been two contacts of note to the Prevent Team. One was a woman travelling to an overseas conflict zone and the other, a young male with severe mental health issues.
- 1.2 Ongoing work will continue to keep the Prevent message current in both the City community and the police service. An area that the Prevent Team would like to develop a closer working relationship with are the City Businesses HR Depts. and Security Managers and for them to have the knowledge and confidence to work more closely with the Prevent Team. There are 400,000 staff and workers who attend the City daily and raising any concerns would be beneficial for them to have a professional and confidential environment to work with the Prevent Officers. This is being explored further.

Training

- 1.3 Prevent staff have now been trained as Contact Officers by the Counter Terrorism Command to be able to deal with the impact on families who are affected by a person believed to be involved in terrorist activity. They are now also trained to upload all Prevent referrals onto the national tracking system. In addition to this, the Prevent Team have now passed their five day National Prevent Course held in Birmingham. This now means that the City Prevent Officers have completed all of their required Prevent training.
- 1.4 Over this period there has been a continued push to train CoLP police officers and staff, NHS, Education staff and local business and residential communities. This has been delivered by WRAP sessions, face to face awareness sessions and information provided on Induction days.
- 1.5 The Prevent Team has also run eight Prevent Practical training sessions to police staff and officers as well as a member of the City of London Corporation (CoLC) resulting in 55 persons trained. The Prevent Team will be running a week's training every month for the first three months in the New Year 2019 and inviting CoLC officers to these sessions or at a location of their choice (would need a minimum of 4 staff and IT/DVD facilities). This training focuses on group

work/the impact of a terrorist incident and the role Prevent can play as well as a case study focusing on a real terrorist incident.

- 1.6 Although anecdotal at this stage, the Prevent Team believes that the increase in training sessions is linked to the increased number of prevent referrals.

Community Engagement

- 1.7 Over this period the Prevent Team has continued working with various groups within the City, these include, the Islamic Women's Network, Estate youth, the women's network and NHS at St Bart's, of note the Prevent Team has been working with the Association of Muslim Police (AMP). The team also delivered 50 gifts to patients on the cardiac and cancer wards at St Barts over the Christmas period.

Counter Terrorism Local Profiles (CTLP's)

- 1.8 It was recently identified that improvements could be made in the way the City CTLP is being used. Prevent Officers have met with the CT analyst looking at ways to raise awareness and embed the use of the CTLP as a beneficial and ongoing working tool. The main area of development being to embed the CTLP into the new Patrol Strategy to ensure that it is used on a daily basis.

Prevent Working Group (PWG)

- 1.9 A PWG has now been organised to identify work carried out over the past 3 months and to look at what needs be actioned over the next 3 month period. As a tactical meeting it is designed to be a practical look at what is being achieved and looking for any improvements in the process and best practice. This meeting brings together Communities, Prevent and Special Branch. This meeting was held on Thursday 20th December and focused on the action plan/recommendations following a City Prevent peer inspection requested by CoLP which looked at the issues post Parsons Green Tube bomb incident. This will help to inform police response to this type of incident going forward.

PREPARE & PROTECT:

Counter Terrorism Security Adviser (CTSA) team:

- 1.10 The CTSA team continue to proactively support the national CT Protective Security strategy, by providing up to date CT awareness packages, providing holistic CT advice both in relation to physical security and also people security and provide advice on new developments and events.
- 1.11 The team has delivered CT awareness training to over 1200 people between September and November 2018. This has been in a variety of forms, including ACT Awareness sessions hosted at Wood Street, bespoke sessions tailored for specific business sectors, document awareness training for HR Professionals, postal security processes, and various site risk and vulnerability assessments. The team has delivered Project Argus (table top exercise) to 260

policy makers for businesses in the City, helping them to develop their strategies for dealing with a CT incident and focusing on the prepare element of the CT Strategy.

- 1.12 Key for this quarter was preparing for the Christmas period and associated risk posed to events. The team took responsibility for the vulnerability assessments of Christmas related events, from pop up food markets to more permanent Christmas displays and attractions. This assessment meant that a proportionate and considered approach could be taken to the security, working in partnership with the local authority and the event organisers, as well as organising police led CT patrols and tasking. The team has also been working with businesses to promote the ACT winter vigilance campaign, and many businesses including the local authority are now displaying the messaging to their staff.
- 1.13 The CTSA's continue contributing to the national review of the Protective Security Improvement Activity (PSIA) process, which is a mentored approach to improving security at nationally (and locally) identified priority sites and crowded places. This list of sites is currently under review by the CTSA office in line with the national drive to define crowded spaces (aggregated areas) as well as typically crowded places. Engagement around bringing on new PSIA sites has begun with relevant and appropriate sites.
- 1.14 The City CTSA team has continued with the national role of upskilling CTSA's across the country to deliver SCAN to the public. This process is progressing well and the team are now formulating an implementation plan for delivery in the City based on threat, risk and harm. Managing demand for the new product will be important, as there is anticipation among the business community about what SCAN can provide them with.
- 1.15 We continue to support the CoL with the Public Realm security review, which looks at existing sites to review whether security improvements are needed and also horizon scans future development. As an example, members of the team met with the CoL and the architects for the Tulip proposal to discuss security within their planning assumptions. This early consideration and involvement is a fantastic example of partnership working with the planning teams and an opportunity to ensure security is considered at the very early stages of a development.
- 1.16 On the horizon, the team has a number of locations in the process of receiving full vulnerability surveys. These are detailed processes that examine and test every facet of a venue's security (physical and people security). The team will begin the delivery of SCAN and review how this has landed, feeding back into the national delivery team.

2. Safeguarding and Vulnerability

Safeguarding and Vulnerability

- 2.1 In October 2018, CoLP ran Op Alarm Call alongside the MPS, testing 11 hotels on their response to potential Child Sexual Exploitation (CSE). Of the 11 hotels tested only 2 fully passed by correctly calling police. Immediate feedback and material was provided around Op Makesafe¹ and CoLP is now working to provide further input and training to hotels. Further testing will be carried out in due course.
- 2.2 Briefing slides have been circulated to front line officers as a reminder in relation to what questions to ask and signs to look out for when stopping young people – particularly in relation to Missing Persons or CSE markers.
- 2.3 CoLP delivered the concept of Op Encompass² to City schools at the Safeguarding Education Forum in September 2018 to request support for roll out. It has been agreed with the City of London Children and Community Services that this will be rolled out for City schools, hopefully in January 2019. This is dependent on some IT issues around secure e-mail to schools. Once embedded (following MPS implementation) this will look to expand to cross border notifications.
- 2.4 Vulnerable Adolescents (VA) profile and datasets have now been developed and were presented at the last MASE/VA group in October 2018 allowing a greater oversight of trends affecting young people in the City. The group has highlighted criminal exploitation as a key area for the City of London Corporation VA group to focus on.
- 2.5 Force wide vulnerability training, continues with 397 officers and staff now trained, and a further 154 priority staff to complete this. This continues to be monitored at the Vulnerability Working Group.
- 2.6 On call Detective Inspectors have received a training input on safeguarding, child protection and sudden unexpected death in infancy (SUDI) to ensure they are up to date and have an awareness of these issues.
- 2.7 City wide digital media campaign on train station's big screens was in place as part of the Christmas campaign, covering domestic abuse, sexual offences and vulnerability.

¹ **Operation Makesafe** is and MPS operation which has been developed in partnership with London's boroughs to raise awareness of child sexual exploitation in the business community, such as hotel groups, taxi companies and licensed premises

² **Operation Encompass** is a police and education early information sharing partnership enabling schools to offer immediate support for children and young people experiencing domestic abuse. Information is shared by the police with a school's trained Key Adult (DSL) prior to the start of the next school day after officers have attended a domestic abuse incident thus enabling appropriate support to be given, dependent upon the needs and wishes of the child. <https://www.operationencompass.org/>

MH Street Triage Statistics
For the period 1/7/18 - 31/10/18

Total number of 136's avoided by MHST team	32
Total number of 136's issued whilst MHST on duty	13
Number of 136's issued outside of MHST duty times	43
Total of 136's for this period	53

Total of 136's there would have for this period if there was <u>no</u> MHST	85
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Total number of MH interventions made by MHST	88
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2.8 During this reporting period there has been the creation of a Serenity Integrated Mentoring team within Community Policing. Serenity Integrated Mentoring (SIM) is an innovative mental health workforce model that brings together the police and community mental health services in order to better support people with complex mental health needs. Across the UK, emergency and healthcare services respond to people in mental health crisis. For a small number of service users, crisis behaviours become cyclical and regular, placing an intensive operational demand on police, ambulance, Emergency Departments and mental health teams. SIM trains police officers about mental health in high intensity behaviour, risk management, and basic clinical theory. A trained officer is then based within their local Community Mental Health Team (CMHT) to assist with the clinical and risk management of the most challenging cases.

3. Prevention of Fraud and Cyber Crime

3.1 Cyber Griffin, the City of London Police initiative focused on helping people in the square mile protect themselves from Cyber Crime, is building momentum.

To date:

- 6 public base line briefings have taken place
- 255 people have attended
- 13 Decision and Disruption table top exercises have been completed across 13 separate organisations.
- Relationships established with over 50 businesses in the City who will receive briefings and training in the near future.

3.2 In terms of outcomes, it is too early to establish the impact of Cyber Griffin in terms of reducing the amount of attacks, what can be said is that CoLP is helping organisations build resilience to respond to cyber incidents through planning and exercising.

The aims of Cyber Griffin are:

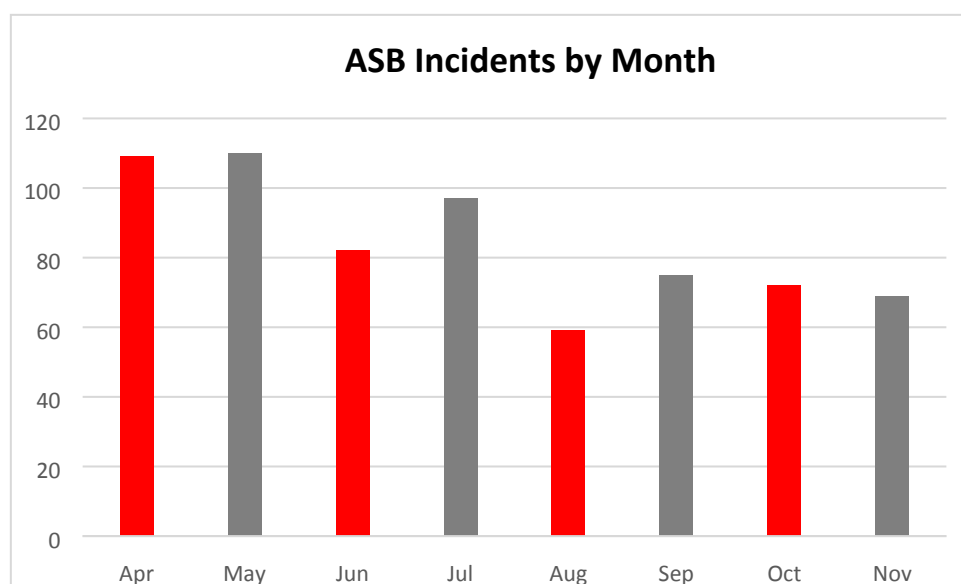
- 75% of organisations and the public who receive PROTECT advice will change their behaviours as a result
- 75% of organisations who receive PREPARE advice will develop or review incident response plans and test them.

3.3 As part of Cyber Griffin, CoLP has launched a joint project with the University of Bristol probing the issues within organisational incident response. This will assist the police in supporting the private sector with cyber response planning and execution. The Cyber PROTECT Network has partnered with the National Counter Terrorism Security Advisors (CTSA) to deliver consistent cyber security advice throughout all engagements

3.4 Cyber Griffin events have now been booked until December 2019 and posted on the website which has meant attendees are signing up to events throughout the year now. New survey data is starting to provide a picture of the sectors attending. The data set is still very small currently but Cyber Griffin appears most popular amongst Finance and Legal industries.

4. Tackling and Preventing Anti-Social Behaviour (ASB)

ASB Incident Data by Month- Table 1

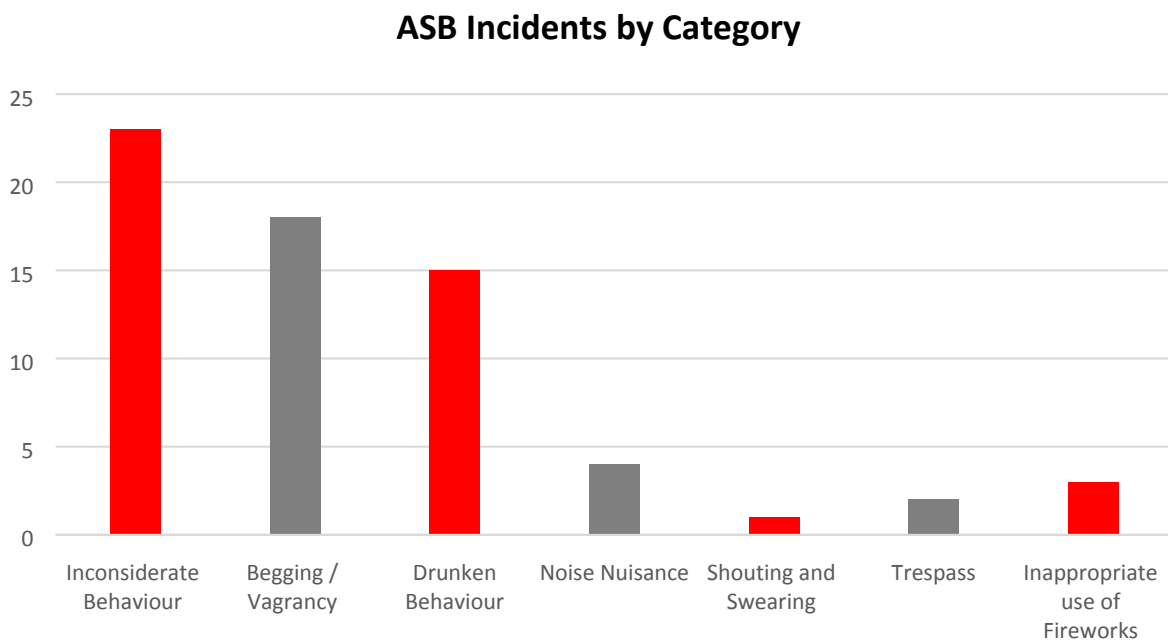


Month (2018)	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
Incidents	109	110	82	97	59	75	72	69

4.1 The number of ASB incidents recorded in November 2018 continued to fall slightly from 72 incidents to 69. Figures have decreased significantly since April 2018. It is likely that better recording practices in crimes such as public disorder and violence without injury could explain this as this is a trend being experienced nationally.

Data Breakdown November 2018

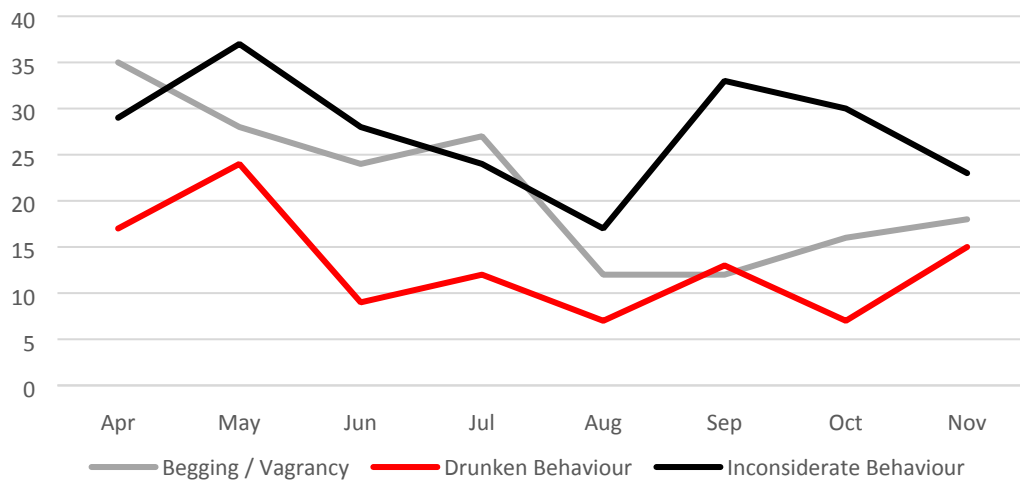
ASB by Category- Table 2



4.2 The above graph demonstrates that **Inconsiderate Behaviour** and **Begging/ Vagrancy** are the categories with the highest number of ASB incidents recorded. There were 18 incidents for **Begging/ Vagrancy** this is an increase on last month. 23 related to **Inconsiderate Behaviour**. The third most recorded ASB incidents are for **Drunken Behaviour**; followed by **Noise Nuisance**.

Top 3 ASB Incident types- Table 3

Top 3 ASB Incident Types April-September 2018



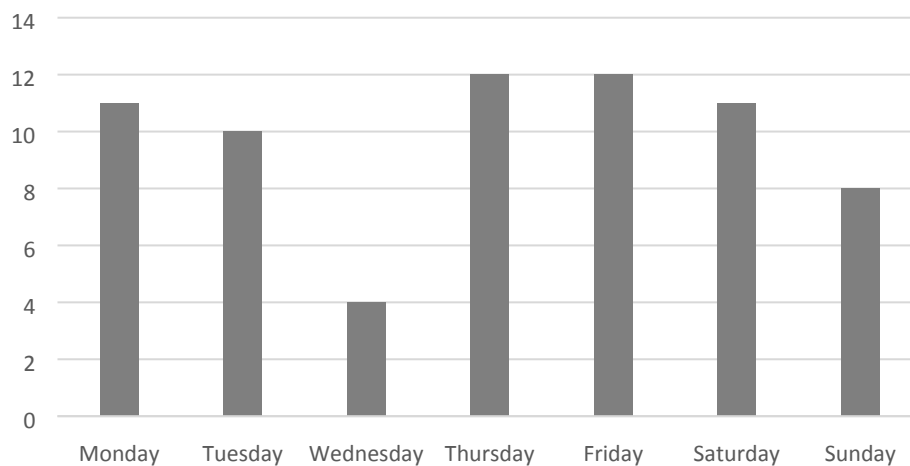
Inconsiderate Behaviour

4.3 The graph above shows the trend of ASB incidents financial year to end of November 2018. Reporting for Inconsiderate Behaviour saw a peak in May but has otherwise remained fairly stable between 25-30 incidents a month. This month begging and vagrancy has increases slightly. Drunken Behaviour has seen an increase by just over half, rising from 7 incidents to 15 this month.

Days of Week- Table 4

4.4 Data for all types of ASB incidents show that in November incidents commonly occurred on Thursdays and Fridays, the trough days are Wednesday and Sunday where the number of incidents occurring was much lower than on other days.

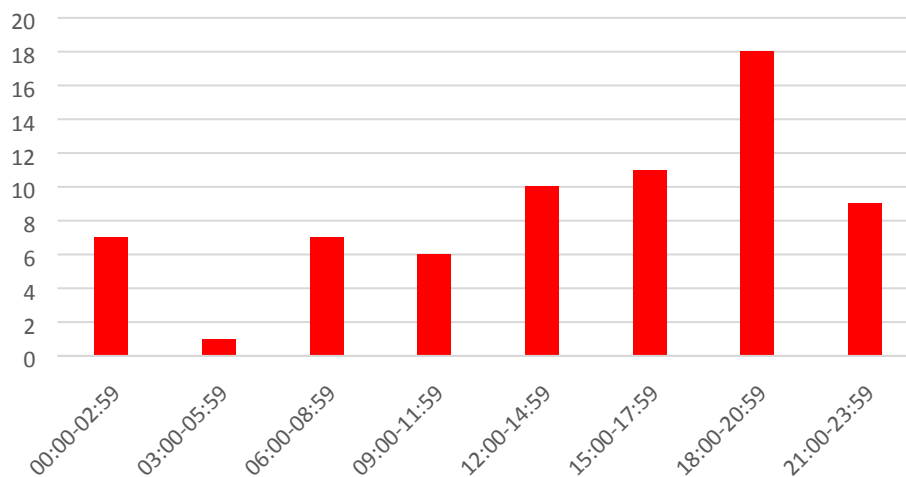
ASB Incidents by Day of Week



Time of Day- Table 5

4.5 Again all ASB incident types in the month are included and broken down by three hour periods throughout the day. Incidents occur most frequently in the evening between 18:00-21:00.

ASB Incidents By Time of Day



- **Youths:** Congregation of groups of youths causing ASB (shouting, playing loud music etc.). They are commonly reported on bicycles and/or skateboards.
- **Refusal of entry/to leave:** Commonly assistance is requested by bus drivers for passengers refusing to alight. Similar issues have occurred at businesses or with cab passengers.
- **Cup and Ball tricksters:** Incidents refer to London Bridge as the venue with Romanian nationals linked to this activity.
- **Vagrant/Homeless:** Records refer to individuals behaving aggressively or being abusive as a result of blocking rights of way/exits. Some incidents referred to mental health agencies as appropriate.
- **Urination/defecation:** Several incidents refer to individuals relieving themselves whilst in public.

Outcomes

4.6 At your November Committee, a Member requested that details of how ASB is dealt with also be included in this next update. Details are as follows:

- CoLP has issued over 200 Operation Luscombe notices since May 2018, with a noted overall reduction in the number of begging reports and incidents of linked ASB (grey line above in graph on table 3). This has risen again slightly in November 2018.
- Currently 9 persons have been excluded with a further 5 exclusions issued in January via CPN's

- CoLP is working with the Homelessness Co-ordinator at the City of London Corporation to support the removal of erected sleeping sites, which have been causing antisocial behaviour. This is a trial period, where the Corporation have been providing the necessary staff, with a view to quickly removing sleep sites to affect rapid action at locations and reduce the potential for them to become entrenched.
- CoLP is currently making an application for an ASB injunction against an individual who has persistently caused ASB to the staff at One New Change.
- CoLP has made three Community Behaviour Order (CBO) applications recently, one being for a prolific beggar, one a persistent burglar, and one individual that has caused a significant amount of ASB by continually and persistently placing himself and the emergency services in danger by threatening to leap from Tower Bridge whilst intoxicated. CoLP has now gained sufficient evidence to prosecute this individual for breach of his Community Protection Notice (CPN).
- Urban explorers are now being targeted with the use of CPN's and this now sits with a dedicated officer, who is able to target and prosecute offenders. Two CPN notices were issued recently to two offenders that have very high profiles in the Urban X world, which seems to be having an effect thus far. This forms part of a longer term strategy to seek Criminal Behaviour Orders should they breach these notices, which would, if granted, have lasting consequences.
- CoLP is currently developing a new initiative with Fore Intelligence Bureau (FIB) to target prolific offenders under the ASB legislation with a view to excluding them from the City of London and other London boroughs where they offend, prior to them committing any offences. This will be achieved by use of ASB contracts, CPN's, CBO's and injunctions. This is still in early formulation stages and will encompass a business and residential crime prevention and reduction initiative using either Smart-Water or Selector DNA.
- The ASB team is also developing a CBO RAG system that will simplify the CBO process for officers and give patrolling officers a clearer picture of who our prolific offenders are.

5. Policing the Roads

Response to Cycling

- 5.1 The City of London Police has signed up to, and is part of the Mayor of London's "Vision Zero" plan. This is a global project that has been adopted by numerous cities across the world. Major cities around the world are taking a stand to end the toll of deaths and injury seen on their roads and transport networks by committing to Vision Zero. London is at the forefront of this approach and the [Mayor's Transport Strategy](#) sets out the goal that, by 2041, all deaths and serious injuries will be eliminated from London's transport network.

Simply, **we want to eradicate deaths and serious injuries** (Killed and Seriously Injured – KSIs) on London's Roads by 2041.

The Vision Zero Action Plan

- **Safe speeds:** Encouraging speeds appropriate to the streets of a busy and populated city through the widespread introduction of new lower speed limits
- **Safe streets:** Designing an environment that is forgiving of mistakes by transforming junctions, which see the majority of collisions, and ensuring safety is at the forefront of all design schemes
- **Safe vehicles:** Reducing risk posed by the most dangerous vehicles by introducing a world-leading Bus Safety Standard across London's entire bus fleet and a new '[Direct Vision Standard](#)' for Heavy Goods Vehicles
- **Safe behaviours:** Reducing the likelihood of road users making mistakes or behaving in a way that is risky for themselves and other people through targeted enforcement, marketing campaigns, [education programmes](#) and safety training for [cyclists](#), [motorcycle and moped riders](#)
- **Post-collision response:** Developing systematic information sharing and learning, along with improving justice and care for the victims of traffic incidents

More information regarding this scheme can be found here: <https://tfl.gov.uk/corporate/safety-and-security/road-safety/vision-zero-for-london>

- 5.2 The key to making the plan work is partnership working, and the City of London Police is partnered with the City of London Corporation Road Danger Reduction and Behaviour Team and is a key stakeholder in the Road Danger Reduction and Active Travel Plan 2018 – 2023 which is a strategic five year plan that sets out the key aims and objectives to maintain a safe environment for all road users in the City of London. It follows a Safe Systems approach towards delivering Vision Zero. The plan places emphasis on partnership and engagement as we all have a role to play in reducing casualties and encouraging safer behaviours.

The full plan can be found here:

<https://www.cityoflondon.gov.uk/services/transport-and-streets/road-safety/Pages/default.aspx>

Policing Response

- 5.3 The City of London Police will re-launch its roads policing unit in January 2019. It will be called the Roads Policing Unit (national identity). Significant progress has been made and the unit is up to strength for the first time in two years and now has the skills to address the great challenge of eradicating KSIs within the square mile.
- 5.4 A key component of this plan to address the ambition of the critical Vision Zero, will be a dedicated cycle unit. With 1 sergeant and 6 constables, the unit will be

equipped to address ALL issues associated with cycling. Cycling is a huge growth area within London, with a particularly prominent rise in use in the City Of London.

- 5.5 Encouraging cycling is part of health and wellbeing, improved commuter experience, lower reliance on cars/vehicles but it brings challenges also. Cycling behaviour and the engagement/education and enforcement of cycling offences coupled with the complex set of variables that come with cycling, will require a dedicated team. The City of London was the first force in the country to have a cycle unit and the re-introduction of a dedicated unit will again allow us to lead the country in the use of cycles for policing the roads.
- 5.6 In the first week of December 2018 the Roads Policing Team carried out a day of action in line with Vision Zero. The team targeted all road users and focused on ensuring safer speeds, safer vehicles and safer driver behaviours. They were joined by partners from the DVSA, Environment Agency and HMRC.

Throughout the day of action:

- 72 vehicles were stopped by police
- 27 traffic offence reports or summons were issued
- 4 vehicles were seized for having no insurance or for driving licence offences
- 11 mechanical prohibitions were detected on vehicles by the DVSA
- A level 5 fine was issued for driver's hours by the DVSA
- 32 vehicles were fuel dipped and tested by HMRC
- 44 vehicles were checked by the Environment Agency with 14 needing advice and/or follow up action

Roads Policing Plan for 2019:

- Re-establish the cycle team
- Equipment has been ordered and engagement with partners is underway
- Change of reporting and recording systems is in progress. This will allow CoLP to baseline and align KPIs so that we can review our tactics versus success/areas for improvement
- Utilisation of the newly granted power Community Safety Accreditation Scheme (CSAS) to employ TfL and Local Authority enforcement, increasing visibility on the roads
- Re-introduce Op Atrium (originally aimed at improving behaviour of road users but particularly Lorry drivers and cyclists)
- In addition to Op Atrium, utilise Local Authority resources to allocate behavioural change courses both in person and online
- Work with all key partners and stakeholders to share information and work to provide an engineered solution to problems highlighted throughout the engagement, education and enforcement phases of the policing operations
- Introduce City Cycle Ambassadors, those leading by example on our roads (community based) an innovation led by CoLP

- The CoLP Communities teams continue to provide bicycle marking events utilising BikeRegister. This is the UK's leading online bicycle identification and registration initiative aiming to reduce cycle theft, identify stolen bikes and assist in owner recovery. BikeRegister is used by every UK Police Force. Marking consists of taking the frame number from the cycle and marking the cycle with a unique reference number with a chemical compound and applying a semi-tamperproof sticker. All information is recorded and logged on a secure database held by BikeRegister. City of London Police officers run these events at the rate of approximately three per week across the City and use these events to engage with cyclists and to provide advice regarding safe cycling in the City of London.

6. Community Engagement Review

Community Engagement Review Update

- 6.1 Further to the update to your September Committee, the Force has continued to review community engagement to ensure they are capturing the views of the community and people CoLP serve. When conducting police activities, a large proportion of the individuals Officers deal with, reside in Greater London rather than the City of London. The community is made up of City residents, businesses, and a transient population, who all have different needs and views. It is important to the Force, to create the appropriate environment for members of public to feel valued, heard and understood. The objective of the new Community Scrutiny Group (CSG) is to empower the community. The Force will be adapting and adjusting the CSGs to meet the needs of the communities and the Force, by working together.
- 6.2 Subject to a recruitment campaign shortly to go live there will be a Community Scrutiny Group (CSG), the Independent Advisory Group (IAG) and Community Surgeries (CS). The Community Surgeries will not be changed as work in their current format. The IAG will remain in its current form for the time being. Currently, the Community Scrutiny Group (CSG) and Independent Advisory Group (IAG) are run and managed separately. Community Policing will retain responsibility for facilitating the IAG and the E&I Manager will have responsibility for facilitating the CSG once formed.
- 6.3 A more detailed update on this work is highlighted in the quarterly Equality and Inclusion Update to this Committee.

7. Conclusion

This report informs Committee Members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and the City of London Police response.

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