

PERFORMANCE AND RESOURCE MANAGEMENT SUB (POLICE) COMMITTEE

06 FEBRUARY 2019

OUTSTANDING REFERENCES

No.	Meeting Date & Reference	Action	Owner	Status
14/2018/P	<p>26/04/18 Item 3 - <i>Minutes</i></p> <p>23/11/18 <i>Item 4- Public</i> <i>Outstanding Refs</i></p> <p>Police Telephony</p>	<p>The Assistant Commissioner had explained that Police telephony had suffered from significant issues. The Chairman asked for an update on their status and the Assistant Commissioner confirmed that this had been actioned and the issues were expected to be resolved by September 2018.</p> <p>23/01/19 Update - Briefing note sent to Clerk and circulated to Members on 23rd January 2019</p> <p>23/11/18 - The AC agreed to circulate a fuller briefing note regarding the delivery of the updated system to the Sub-Committee outside of the meeting and noted his thanks to colleagues in the City of London Corporation's Information Technology Division for their assistance in project delivery.</p> <p>Update from IT 12/11/18- The IP Telephony project will deliver an updated Telephony system and a new, separate Call Recording functionality in the first quarter of 2019.</p> <p>It will take an incremental approach to testing, building and commissioning the new solutions and decommissioning the legacy technologies to reduce organisational risk.</p>	City of London Police	COMPLETE

		<p>It has primarily been delayed as the project needs to revisit the CoL Gateway process with bids cost coming from a call recording procurement exercise and to reduce the change impact to the business;</p> <p>This new timing supports a number of operational requirements, particularly around the ongoing accommodation moves and avoiding making changes during high profile events. This revision to the timeline was approved by the IP Telephony Project Board in August 2018.</p> <p>Update 30-05-18: This originally related to a specific issue with recording of calls but an upgrade is now taking place across the Police telephony network in order to future proof it. A Gateway 3/ 4 report was submitted to the Project Sub Committee's and Police Committee's May meetings and currently the project is on track to deliver by September/October.</p>		
15/2018/P	<p>23/11/18 Item 7 - <i>Internal Audit Update</i></p> <p>FOI Requests</p>	<p>In response to concern expressed by a Member regarding the Red Assurance Rating of City of London Police Freedom of Information Requests 2017/18, the Head of Audit and Risk Management noted that the statutory period for acknowledgement was being met, but that there was a backlog of detailed responses.</p> <p>Update- 23/01/19- The below was reported to the last Force Information Management Board (IMB) and was relayed to Internal Audit as part of the January update.</p> <p>a. The backlog now stands at 61 cases and of these, data has been provided to complete 21.</p>	City of London Police/City of London Internal Audit	Status to be confirmed at the 6 February 2019 meeting.

- b. Please note that a comprehensive guide to other relevant information sources has been provided to each applicant who then may be able to gather the required information without incurring cost.
- c. The Force is working to reduce the backlog to zero and this is monitored by the Commissioner as part of his oversight within IMB

As a result of the evidence provided there remains only one recommendation outstanding from the FOI Audit and this relates to the backlog of cases as detailed above. While a plan is in place to reduce the backlog, the recommendation was kept open by audit so the Force could report when this was achieved.

Update 06/11/18- This stems partly from a back log of departments providing information to FOI. A plan has been agreed with the Performance Information Unit where they have agreed to provide data for 5 cases a day in respect to the backlog cases concerning statistical data. With a current backlog this calculates as an exercise which would take approximately 3-4 months to clear. In addition, the publishing of additional statistical output from other sources is being considered to help clear the backlog. The backlog is being monitored by the Commissioner as part of his oversight of FOI at the Force Information Management Board.

29/06/18- A Member noted that volumes of F.O.I. requests and deadlines to deal with these was marked as RED and suggested that this was worrying. The representative of Internal Audit explained that the timescales were challenging in this area and

		confirmed that they would feed further information back to Members.		
16/2018/P	<p>23/11/18 <i>Item 5 – HMICFRS Update</i></p> <p>Inspection- Understanding the difference: the initial police response to hate crime”</p>	<p>In response to a question from the Chairman regarding the recommendation regarding the flagging of hate crime, the Commissioner noted that there had been some slippage in addressing how hate crimes were flagged appropriately. The Chairman noted that the Inspection had noted there was a similar issue in how consistently the City Police utilised the Home Office cyber-enabled flag. The Commissioner agreed to provide a further update on how this recommendation was being addressed at the February 2019 meeting.</p> <p>28/01/19 Update- Flagging guidance has been reviewed by the Head of Public Protection and deemed appropriate in respect of Hate Crime. The Public Protection Unit investigates all high harm Hate Crime and appropriate supervision and review ensures flags are utilised.</p> <p>Roles and responsibilities are being drafted ahead of the implementation of the Force Resolution Centre to ensure the wider use of flags continue to be applied appropriately.</p> <p>Cyber related flags are utilised in force, and the force is working to ensure the transmission of these onto the electronic Home Office Data Hub.</p>	City of London Police	COMPLETE
17/2018/P	<p>23/11/18 <i>Item 5- HMICFRS Inspection Update</i></p>	In response to a question from the Chairman regarding the HMICFRS recommendation regarding the publication of stop and search data, the Commissioner of Police updated Members that the status of this recommendation had improved from Red	City of London Police	COMPLETE

	<p>Stop and Search Data</p> <p>29/06/18 Item 6 - <i>HMICFRS</i> <i>Inspection Update</i></p>	<p>to Green. The Stop and Search dashboard would be made public shortly on the website and would cover all areas outlined in the HMICFRS recommendation. The Commissioner agreed to provide a further update.</p> <p>Update 23/01/19 - This is now on the website and the recommendation has gone green. Quarterly data will be published going forward.</p> <p>https://www.cityoflondon.police.uk/about-us/your-right-to-information/stopandsearch/Pages/Stop-and-Search-data-2.aspx</p> <p>Update 01/11/18- This is still shown as RED in the HMICFRS update on the agenda with rationale given. A new due date for completion of November 2018 has been given.</p> <p>29/06/18- In reference to the publication of stop-search data in the City of London Police website, the Chairman asked if this had been completed and, if not, when it would be completed. The Head of Strategic Development explained that there were still issues with the data categories matching up with the NICHE system which were causing delays. The Chairman noted that it was not necessary to create extra work but requested that a date of completion be set for this.</p>		
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<p>18/2018/P</p>	<p>23/11/18 Item 5 - <i>HMICFRS Inspection Update</i></p> <p>Stop & Search Training</p>	<p>In response to a question from a Member regarding stop and search training made available to City Police officers, the Commissioner of Police replied that all City Police officers had been graded for training as either Priority 1 or Priority 2. A total of 175 officers remained to be trained and this would reduce to 58 by the end of December 2018. A further four training dates had been scheduled for January 2019 and officers had been informed attendance was compulsory. Training would be delivered to all officers by the end of January 2019. The Commissioner agreed to confirm to the Members of the Sub-Committee by email when training had been delivered to all officers.</p> <p>January 2019- The training continues with further dates allocated throughout January.</p> <p>As at 31 December 2018 –</p> <ul style="list-style-type: none"> • 309 Officers and Staff are identified as “priority 1” using the new priority audience method. • 162 of the Priority 1 officers have been trained, leaving 147 outstanding. • Sessions continue to capture the outstanding as below. • By 01 Feb 2019 (if all 129 delegates attend) there should be 18 outstanding from priority 1. <table data-bbox="817 1153 1099 1369"> <tr> <td>30/01/2019</td> <td>15</td> </tr> <tr> <td>29/01/2019</td> <td>17</td> </tr> <tr> <td>28/01/2019</td> <td>13</td> </tr> <tr> <td>23/01/2019</td> <td>13</td> </tr> <tr> <td>22/01/2019</td> <td>12</td> </tr> <tr> <td>21/01/2019</td> <td>12</td> </tr> </table>	30/01/2019	15	29/01/2019	17	28/01/2019	13	23/01/2019	13	22/01/2019	12	21/01/2019	12	<p>City of London Police</p>	<p>IN PROGRESS</p>
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19/2018/P	<p>23/11/18 Item 6 - <i>HR Monitoring Information 1st April- 30th September 2018</i></p> <p>BAME Action Plan</p>	<p>In response to a question from a Member, the Commissioner of Police agreed to provide the relevant recruitment strategy and action plan for boosting gender and Black and Minority Ethnic (BAME) representation in the Force.</p> <p>Update 23/01/19- The current BAME Action Plan is being reviewed. Chief Inspector Hector McKoy is working with colleagues in HR and Equality and Inclusion to review the plan. There is work continuing to look at other forces, agencies and bodies for best practice. Once the plan has been reviewed there will then be a period of consultation with the Staff Associations. The Force will aim to send the new draft plan to Members in advance of the next Performance and Resource Management Sub Committee in April.</p>	City of London Police	IN PROGRESS
20/2018/P	<p>23/11/18 Item 6 - <i>HR Monitoring Information 1st April- 30th September 2018</i></p> <p>Staff Survey</p>	<p>In response to a question from a Member, the Commissioner agreed to provide the action plan arising from the recent staff survey, once approved, and the headline messaging from the staff survey itself.</p> <p>Update 23/01/19- A report on the Staff Survey was submitted to the PS&I Sub Committee in December and next steps are being considered at the Force Strategic Management Board on the 30th January 2019. The Action Plan to deliver the 8 identified commitments is being developed and will be launched once the approach has been agreed at the SMB. A copy of the plan will be circulated to Members once approved.</p>	City of London Police	IN PROGRESS

21/2018/P	<p>23/11/18 Item 6 - <i>HR Monitoring Information 1st April- 30th September 2018</i></p> <p>Staff Leavers data as a %</p>	<p>In response to a comment from a Member, the Commissioner of Police noted that the Management Information Officer would be able to convert the numbers regarding officer and police staff leavers into percentages of total workforce for the next update to the Sub Committee.</p> <p>Update 23/01/19- the next HR Monitoring Report is due to the 21st June meeting of the Sub Committee so this will be addressed in that update.</p>	City of London Police	IN PROGRESS- Next report Due June 21st 2019
22/2018/P	<p>23/11/18 Item 7- Internal Audit update report</p> <p>Police Bank Accounts</p>	<p>The Head of Audit and Risk Management noted that the Internal Audit team was currently monitoring the reconciliation of police bank accounts and in particular the reconciliation between defendants' funds for deposit and the amounts credited to the bank accounts. An update on implementation could be provided to Members in January 2019.</p> <p>Update 23/01/19-The recommendations from this audit have now been implemented and signed off as complete by Internal Audit.</p>	City of London Police/ Chamberlain (Internal Audit)	COMPLETE
23/2018/P	<p>23/11/18 Item 7- Internal Audit Update Report</p> <p>Appendix – Format of Schedule of “live” recommendations</p>	<p>In response to comments from Members, the Head of Audit and Risk Management agreed that the format and descriptors used for current internal audit reporting could be amended to enable Members to provide more effective scrutiny.</p>	Chamberlain (Internal Audit)	

<p>24/2018/P</p>	<p>23/11/18 Item 8- Q2 Performance against measures report</p> <p>Detection Rates</p>	<p>The Force could provide information in future reports on its sanction detection rates.</p> <p>Update 23/01/19- Detection rates have been included in the main appendix to the Q3 Performance Report on the agenda and will be so going forward.</p>	<p>City of London Police</p>	<p>COMPLETE</p>
<p>25/2018/P</p>	<p>23/11/18 Item 8- Q2 Performance against measures report</p> <p>Measure 5- Countering Fraud</p>	<p>In response to a request from the Chairman regarding Measure 5 (Capability and Impact the Force is having against countering fraud), the Assistant Commissioner agreed to provide data on long term trends at a future meeting.</p> <p>Update 23/01/19- Data on this has been included under Measure 5 in the main appendix A to the Q3 Crime Performance Report on the agenda, however there is only 2 years data available so no longer-term trends than the last 2 years. This data is already provided to the Economic Crime Board.</p>	<p>City of London Police</p>	<p>COMPLETE</p>
<p>26/2018/P</p>	<p>23/11/18 Item 8- Q2 Performance against measures report</p> <p>Briefing note on steps force is taking to reduce crime (Measure 6, Measure 8, Measure 9 and Measure 10)</p>	<p>In response to a question from a Member regarding Measure 6 (Capability and Impact the Force is having against countering violent crime) and whether the Night Time Economy (NTE) could be looked at as a theme in countering violent crime, the Assistant Commissioner agreed that a briefing note could be given to Members of the Police Committee on steps the Force was taking to tackle crime associated with the NTE.</p> <p>In addition to the above, the Chairman requested the note include what activity the force is doing in relation to Measure 8 (Capability and Impact Force having in providing protective security to the City) Measure 9 (Capability and Impact Force is having against countering acquisitive crime) and Measure 10 (level of satisfaction of victims of crime with the service provided by City Police).</p>	<p>City of London Police</p>	<p>COMPLETE</p>

		<p>Update 23/01/19- A note was sent to the Chairman and Town Clerks office on the 6th December from the AC outlining action being taken and activity tasked in relation to violent and other crime rises.</p> <p>Updates on all the above are in the Q3 Crime Performance appendix on the agenda.</p>		
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