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| <b>Committee</b>  | <b>Dated:</b>              |
| Homelessness and Rough Sleepers Sub-Committee<br>Rough Sleepers Strategy Group    | 01/05/2019<br>25/04/2019   |
| <b>Subject:</b><br>Homelessness and Rough Sleeping Performance Report             | <b>Public</b>              |
| <b>Report of:</b><br>Andrew Carter, Director of Community and Children's Services | <b>For<br/>Information</b> |
| <b>Report author:</b><br>Tinu Williamson-Taylor, Senior Performance Analyst       |                            |

## Summary

This report informs Members of the level and nature of homelessness and rough sleeping activity within the City of London during the fourth quarter (Q4) of 2018/19.

- During this period, the number of rough sleepers in the City of London remained similar to that reported in Q3 at 213 but higher than the numbers reported in the first 2 quarters of the year.
- There was a significant drop in the number of new rough sleepers in Q4 compared with Q3, but this remains above numbers reported in the first 6 months of the year 2018/19.
- The proportionate share of new rough sleepers in the City is below that of London average and other benchmark local authorities.
- 70% of new rough sleepers in the period did not spend a second night out or were not seen rough sleeping again in the period. This represents a slight drop in performance from Q3. While only two rough sleepers migrated to the Living on the Streets cohort from being new rough sleepers.
- The number of RS205 clients,<sup>1</sup> those most entrenched and hard-to-help people is the same as Q3 at 11 this quarter.

## Recommendation

Members are asked to:

- Note the report.

## Main Report

### Background

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<sup>1</sup> RS205 (rough sleepers 205) clients are identified as the most entrenched and prolific and hard-to-help rough sleepers

1. This report sets out information relating to homelessness and rough sleeping for the Q4 period, January to March 2019.
2. Rough sleeping is a form of homelessness and, according to the Combined Homelessness and Information Network (CHAIN)<sup>2</sup>, rough sleepers are: “*people sleeping, or bedded down, in the open air (such as on the streets, or in doorways, parks or bus shelters); people in buildings or other places not designed for habitation (such as barns, sheds, car parks, cars, derelict boats, stations, or 'bashes')*”. For the purpose of this report, the definitions of the three categories of rough sleepers considered are described in Table 1.

**Table 1: Categories of rough sleepers**

|                                    |  |
|------------------------------------|--|
| <b>New rough sleepers</b>          | Those who had not been contacted by outreach teams and identified as rough sleeping before the period.   |
| <b>Living on the streets</b>       | Those who have had a high number of contacts over three weeks or more, which suggests that they are living on the streets.   |
| <b>Intermittent rough sleepers</b> | People who were seen rough sleeping at some point before the period began, and who were contacted in the period – but not seen regularly enough to be ‘living on the streets’. |

Source: CHAIN Quarterly Report

### Total rough sleeping

3. During the period January to March 2019, the total number of individual rough sleepers in the City remained similar as that reported in Q3. However, this is still more than numbers reported in the first 2 quarters of 2018/19 (*table 2*).

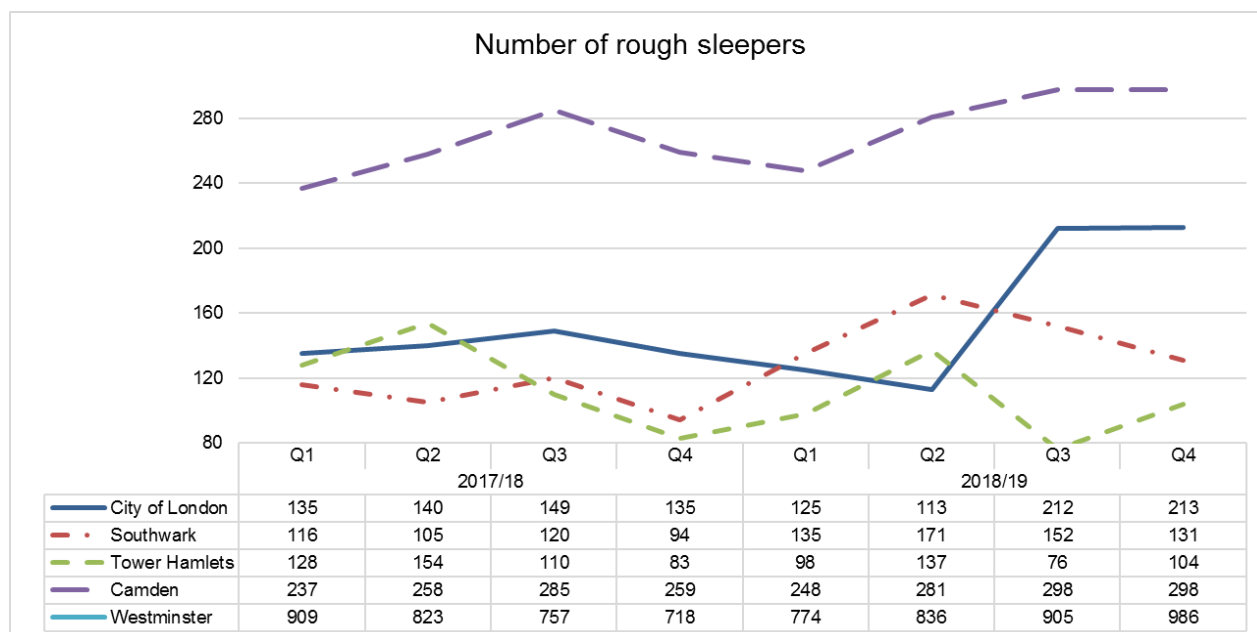
**Table 2: Number of rough sleepers’ trend - 2018/19**

|                | 2018/19 |      |      |      |                      |
|----------------|---------|------|------|------|----------------------|
|                | Q1      | Q2   | Q3   | Q4   | Q3 to Q4<br>% change |
| City of London | 125     | 113  | 212  | 213  | 0.5%                 |
| Southwark      | 135     | 171  | 152  | 131  | -13.8%               |
| Tower Hamlets  | 98      | 137  | 76   | 104  | 36.8%                |
| Camden         | 248     | 281  | 298  | 298  | 0.0%                 |
| Westminster    | 774     | 836  | 905  | 986  | 9.0%                 |
| London         | 2595    | 3103 | 3289 | 3217 | -2.2%                |

4. The total number of rough sleepers in the City remains high at 213. This is largely due to increases in the number of longer term and intermittent rough sleepers reported in the period.

<sup>2</sup> CHAIN is a multi-agency database recording information about rough sleepers and the wider street population in London.

**Graph 1: Number of rough sleepers**



5. The total number of rough sleepers reported during Q4 consists of:

- 73 (34%) new rough sleepers
- 74 (35%) longer-term rough sleepers described as 'living on the streets', of which 11 people were identified as part of the most entrenched hard-to-help RS205 group
- 68 (32%) people who sleep rough intermittently and have returned to the streets (as defined in table 3).

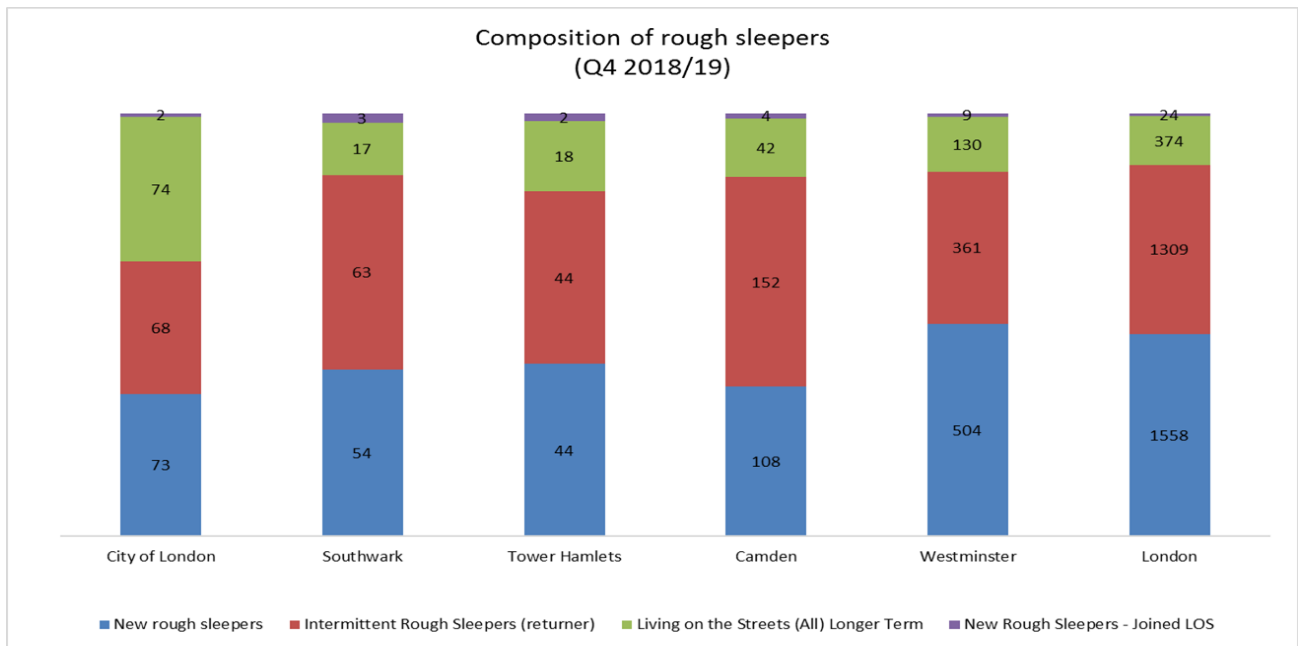
**Table 3: Composition of rough sleepers in Q4 2018/19**

|                | New rough sleepers | Intermittent Rough Sleepers (returner) | Living on the Streets (All) Longer Term | New Rough Sleepers - Joined LOS <sup>3</sup> | Total |
|----------------|--------------------|--|---|--|-------|
| City of London | 73                 | 68                                     | 74                                      | 2  | 213   |
| Southwark      | 54                 | 63                                     | 17                                      | 3  | 131   |
| Tower Hamlets  | 44                 | 44                                     | 18                                      | 2  | 104   |
| Camden         | 108                | 152                                    | 42                                      | 4  | 298   |
| Westminster    | 504                | 361                                    | 130                                     | 9  | 986   |
| London         | 1558               | 1309                                   | 374                                     | 24   | 3217  |

6. In Q4, the proportion of rough sleepers (34%) that are new in the City of London is below that of London-wide average of (47%) as well as all other benchmarking local authorities.

<sup>3</sup> New rough sleepers - Joined LOS = New rough sleepers who have joined the living on the street's cohort. This category is counted in two categories (new rough sleeper and the living on the streets categories) so the overall total will only include these figures once to avoid double counting.

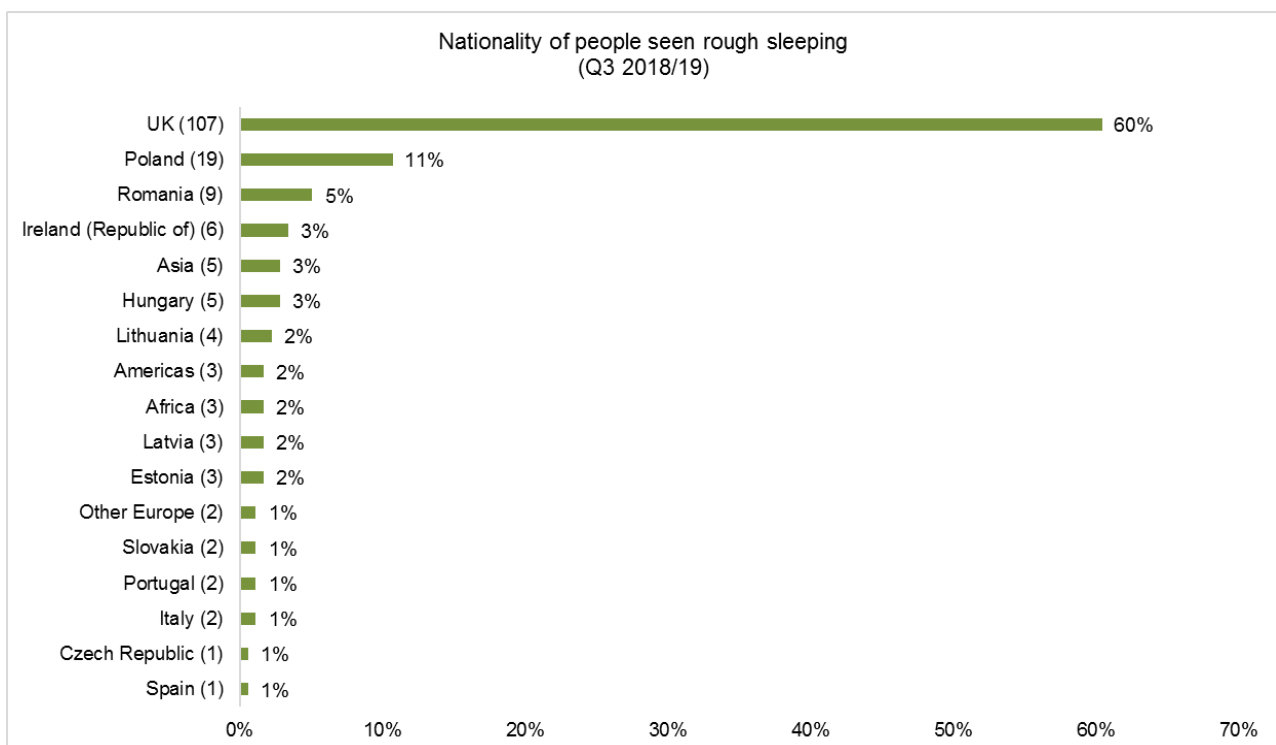
**Graph 2: Composition of rough sleepers during Q4 2018/19**



## Nationality of rough sleepers

7. Please note that nationality data for Q4 is yet to be released. Data for Q3 shows that people of UK nationality made up 60% of the rough sleeping population. Those from Central and East Europe account for 26% of which those from Poland are the largest group at 11%.

**Graph 3: Nationality of rough sleepers during Q3 2018/19**



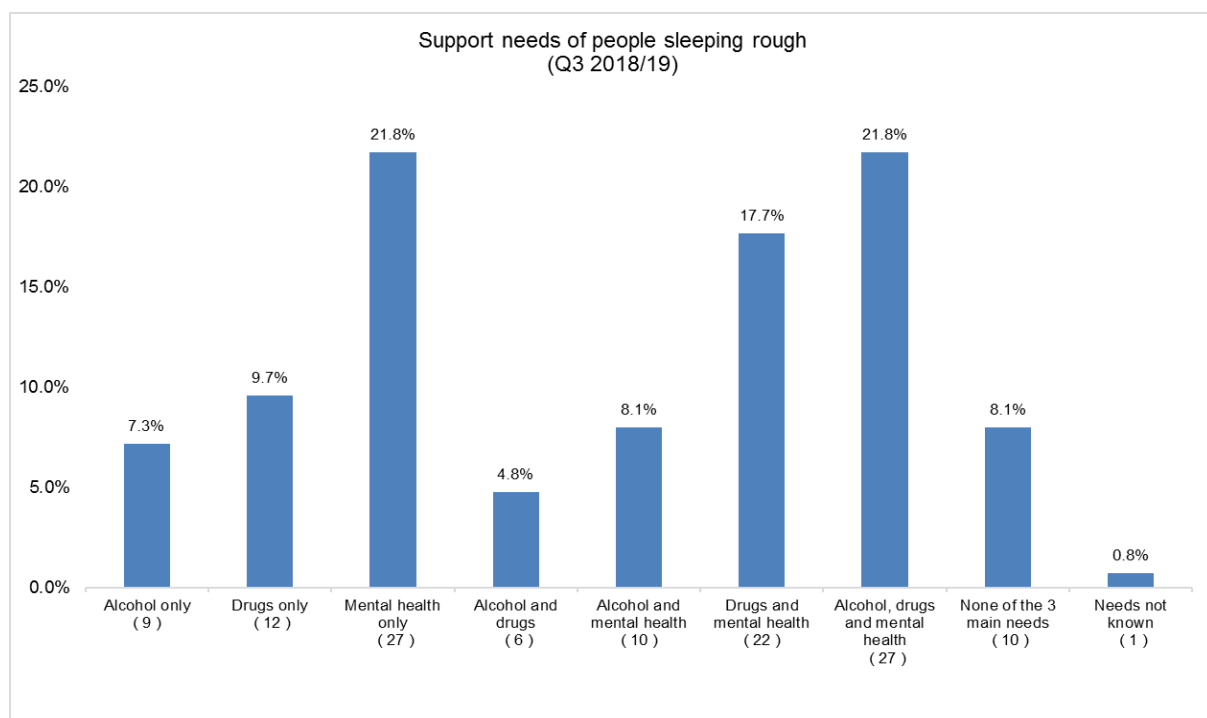
8. The ethnic profile and distribution are not entirely dissimilar to that of the City, as reported in the 2011 national census, where 61% of those aged 25 and above were of White-UK ethnic origin, 5% where Asians and 20% where White-Other, including White Europeans.

**Support needs of rough sleepers.** Please note that support needs data for Q4 is yet to be released.

9. Eighty-six (69%) rough sleepers during Q3 were supported for mental health needs, compared with fifty-nine clients in Q2. This is followed by those with drug (54%) and alcohol (42%) problems.

Twenty-seven people (22%) were supported for all three needs. Ten people had none of the three main category of needs. Note also that 88 clients were not assessed for needs during this period. Plans are being made to survey and audit rough sleepers about their specific drug use which will inform the specific range of support required.

**Graph 4: Support needs of rough sleepers during Q3 2018/19**



### New rough sleepers

10. During the earlier part of 2018/19 the City had seen a reduction in the number of new rough sleepers. This changed suddenly in Q3 but has dropped in Q4. Levels of new rough sleepers are still higher than earlier in the year.
11. The number of new rough sleepers dropped from 99 to 73 in Q4. The proportion of rough sleepers who are new remains high in this quarter (*Table 4*). However, The

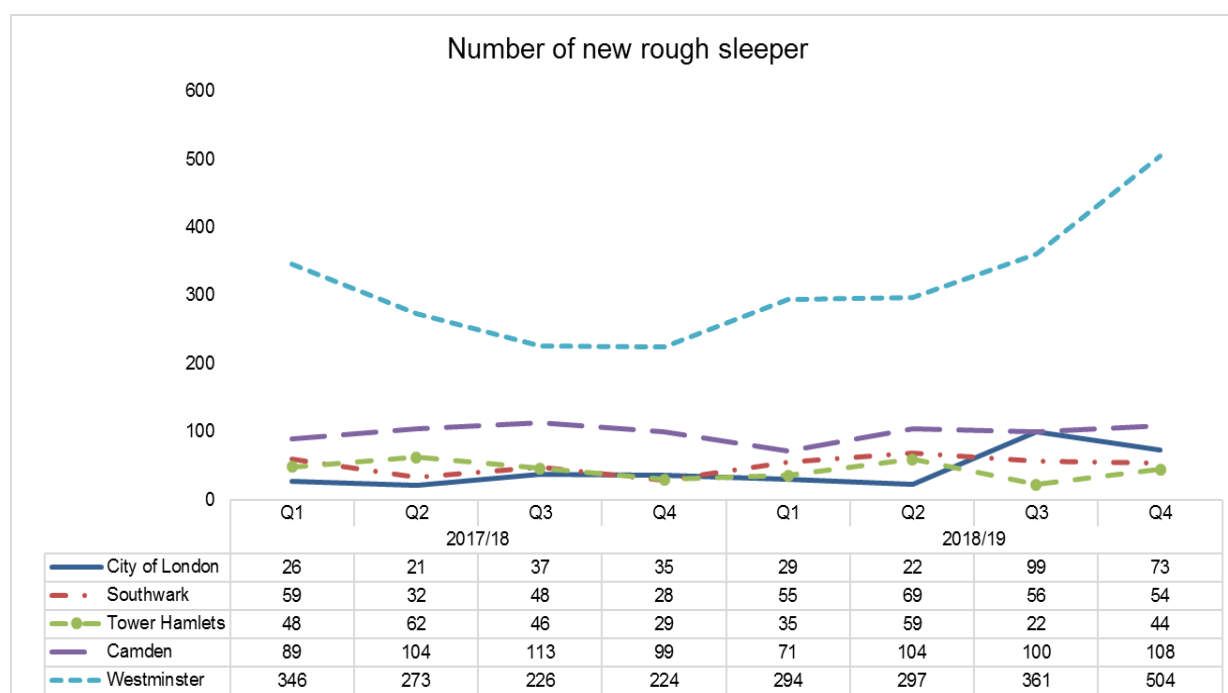
City also reported the fastest proportionate decrease when compared with other benchmark groups (*Graph 5*).

**Table 4: Proportion of rough sleepers that are new over time**

|                | 2017/18 |       |       |       | 2018/19 |       |       |       |
|----------------|---------|-------|-------|-------|---------|-------|-------|-------|
|                | Q1      | Q2    | Q3    | Q4    | Q1      | Q2    | Q3    | Q4    |
| City of London | 19.3%   | 15.0% | 24.8% | 25.9% | 23.2%   | 19.5% | 46.7% | 34.3% |

12. Fifty-one out of the total of 73 (70%) new rough sleepers during Q4 did not spend a second night out<sup>4</sup> and two people joined the longer-term living on the street cohort.

**Graph 5: Number of new rough sleepers**



### Rough sleepers not spending a second night out

13. Twenty-two new rough sleepers out of 73 were reported to have spent a second night out, compared with twenty-four in the previous quarter. This indicates that 70% of new rough sleepers did not spend a second night or were not seen again in the period.
14. City's performance for this measure is below the London average (81%), Tower Hamlets (82%) and Westminster (83%). Performance is however in line with that of Southwark (69%) and Camden (70%).

<sup>4</sup> Those who spent a single night out but were not seen rough sleeping again during this period.

15. Only two out of the 22 new rough sleepers that spent more than one night out, joined the 'living on the streets' cohort. This is better than 7 reported in Q3.

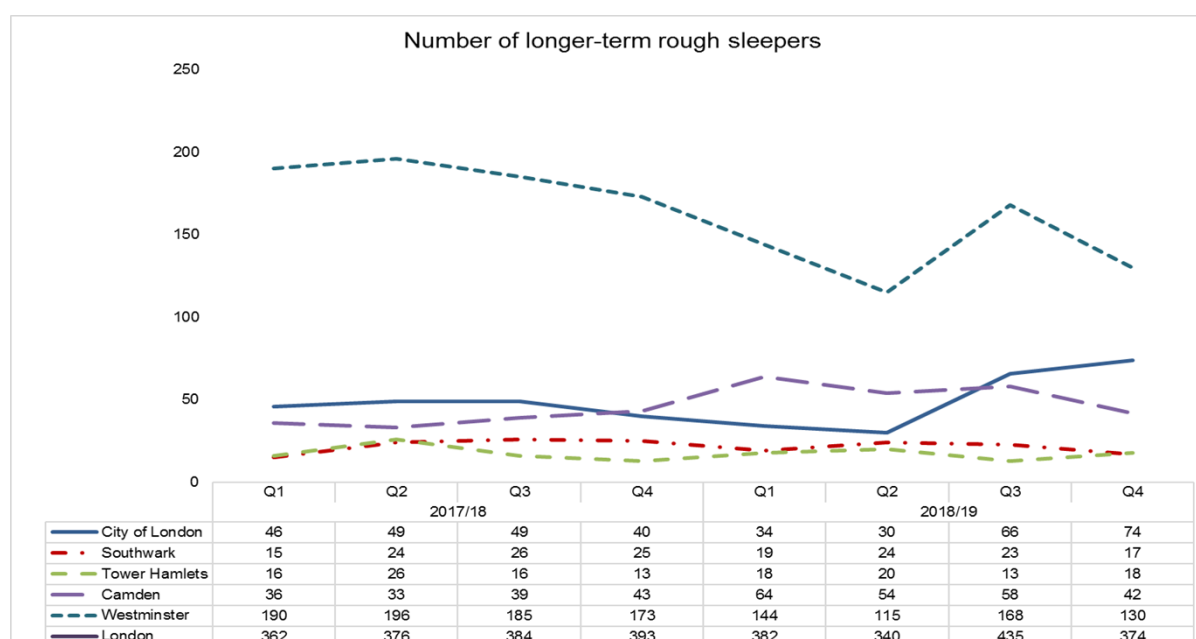
**Table 5: Percentage of new rough sleepers not spending a second night out**

|                | 2017/18 |     |     |     | 2018/19 |     |     |     |
|----------------|---------|-----|-----|-----|---------|-----|-----|-----|
|                | Q1      | Q2  | Q3  | Q4  | Q1      | Q2  | Q3  | Q4  |
| City of London | 69%     | 71% | 81% | 77% | 76%     | 59% | 76% | 70% |
| Southwark      | 73%     | 75% | 69% | 64% | 62%     | 78% | 77% | 69% |
| Tower Hamlets  | 83%     | 81% | 76% | 83% | 71%     | 76% | 64% | 82% |
| Camden         | 73%     | 77% | 61% | 69% | 79%     | 75% | 82% | 70% |
| Westminster    | 75%     | 78% | 75% | 71% | 82%     | 78% | 83% | 83% |
| London         | 80%     | 82% | 77% | 79% | 80%     | 80% | 83% | 81% |

### Living on the streets (longer-term rough sleepers)

16. The total number of people encountered who qualify for the Living on the Street cohort increased this quarter to 74, indicating a 12% increment from Q3. The number of longer-term rough sleepers is also above that reported for the same period in 2018 (40), indicating an 85% increment in one year.
17. All other benchmark authorities bar Tower Hamlets experienced decreases in the proportionate size of this cohort.
18. The number of longer-term rough sleepers is also noticeably higher in the City compared with geographical neighbours, apart from Westminster (Graph 6).

**Graph 6: Number of longer-term rough sleepers**

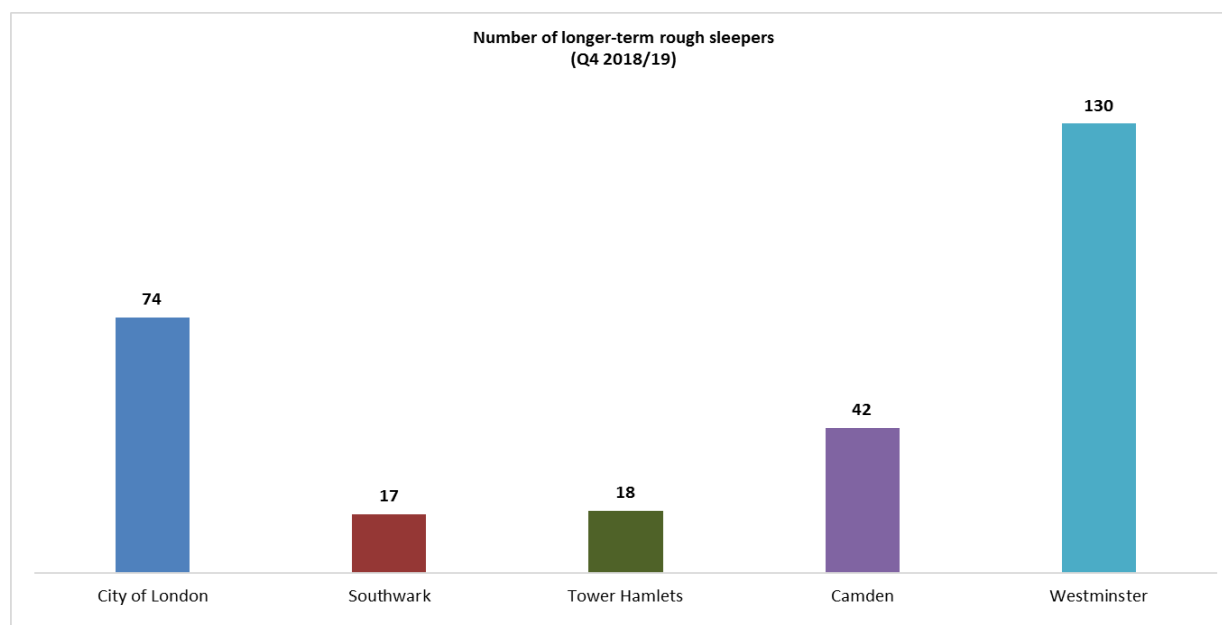


19. The proportion of longer-term rough sleepers in the City remains higher than benchmark groups. In Q4, this is 35% compared with the London average (12%) and is above the Q3 average (31%).
20. Eleven RS205 clients, (i.e. most entrenched and hard-to-help 205 identified rough sleepers), were recorded by CHAIN as sleeping rough in the City during Q4. This is slightly more than nine reported in Q2 and is the same as that reported in Q3 (11). This consistent number is a sign of a good achievement given the number of challenges with this group.

**Table 6: Number of longer-term rough sleepers compared with previous period**

|                | Living on the Streets (All) Longer Term | Change from last period | Change on same period last year | Living on the Streets (All) Longer Term | Change from last period | Change on same period last year |
|----------------|---|-------------------------|---------------------------------|---|-------------------------|---------------------------------|
|                | Q3                                      |                         |                                 | Q4                                      |                         |                                 |
| City of London | 66                                      | 36                      | 17                              | 74                                      | 8                       | 34                              |
| Southwark      | 23                                      | -1                      | -3                              | 17                                      | -6                      | -8                              |
| Tower Hamlets  | 13                                      | -7                      | -3                              | 18                                      | 5                       | 5                               |
| Camden         | 58                                      | 4                       | 19                              | 42                                      | -16                     | -1                              |
| Westminster    | 168                                     | 53                      | -17                             | 130                                     | -38                     | -43                             |
| London         | 435                                     | 28%                     | 13%                             | 374                                     | -14%                    | -5%                             |

**Graph 7: Number of longer-term rough sleepers reported in Q4**





### Intermittent rough sleepers (returner)

21. Sixty-eight people sleeping rough in the City were not seen regularly on the street and had not returned to the streets over the period of January to March 2019. This represents a 26% increase from the number reported in the previous quarter.

**Table 7: Number of intermittent rough sleepers compared with previous period**

|                       | Q1   | Q2   | Q3   | Q4   | Q3 to Q4<br>% change |
|-----------------------|------|------|------|------|----------------------|
| <b>City of London</b> | 62   | 63   | 54   | 68   | 26%                  |
| <b>Southwark</b>      | 63   | 78   | 75   | 63   | -16%                 |
| <b>Tower Hamlets</b>  | 49   | 59   | 41   | 44   | 7%                   |
| <b>Camden</b>         | 114  | 130  | 145  | 152  | 5%                   |
| <b>Westminster</b>    | 340  | 433  | 381  | 361  | -5%                  |
| <b>London</b>         | 1159 | 1406 | 1330 | 1309 | -2%                  |

22. Twenty-seven (46.3%) intermittent rough sleepers had one 'bedded down' contact with outreach workers. Forty-one people had two or more contacts, of which 11 (16%) had two contacts and one person had five contacts during the same period.
23. The City's proportionate rate of contacts made with intermittent rough sleepers is demonstrates a high tempo of engagement between outreach workers and rough sleepers. A relatively high proportion of rough sleepers were engaged 3 or more times compared to the regional average.

**Table 8: Proportion of 'bedded down' street contacts made with intermittent rough sleepers – Q4**

|                           | City of London | London Average |
|---------------------------|----------------|----------------|
| 1 street contact          | 39.7%          | 51.3%          |
| 2 street contacts         | 16.2%          | 25.3%          |
| 3 street contacts         | 22.1%          | 13.7%          |
| 4 street contacts         | 19.1%          | 9.2%           |
| 5 street contacts         | 2.9%           | 0.3%           |
| 6 or more street contacts | 0.0%           | 0.2%           |
| <b>Total</b>              | <b>68</b>      | <b>1309</b>    |

### Implications

24. The prevention and relief of rough sleeping in the City links directly to the 2017/22 corporate plan, particularly the aim of contributing to a flourishing society.
25. There are no direct financial or legal implications associated with this report.

## **Health Implications**

26. There are no direct health implications associated with this report.

## **Conclusion**

27. The number of rough sleepers seen during Q4 in the city is comparable to the number seen in Q3.
28. A higher proportion of our rough sleeping population is made up of rough sleepers with longer term rough sleeping histories – Living on the Street and Intermittent clients.
29. In Q4, 70% (51 of the 73) of new rough sleepers spent just a single night out and were not seen rough sleeping again. This indicates a slight drop in performance compared with Q3.
30. Twenty-two (30%) of the 73 new rough sleepers spent more than one night out or were not seen rough sleeping again in the period. And only two new rough sleepers joined the 'living on the streets' cohort.

## **Appendices**

- Appendix 1 – Detailed trend graphs covering an extended period

### **Tinu Williamson-Taylor**

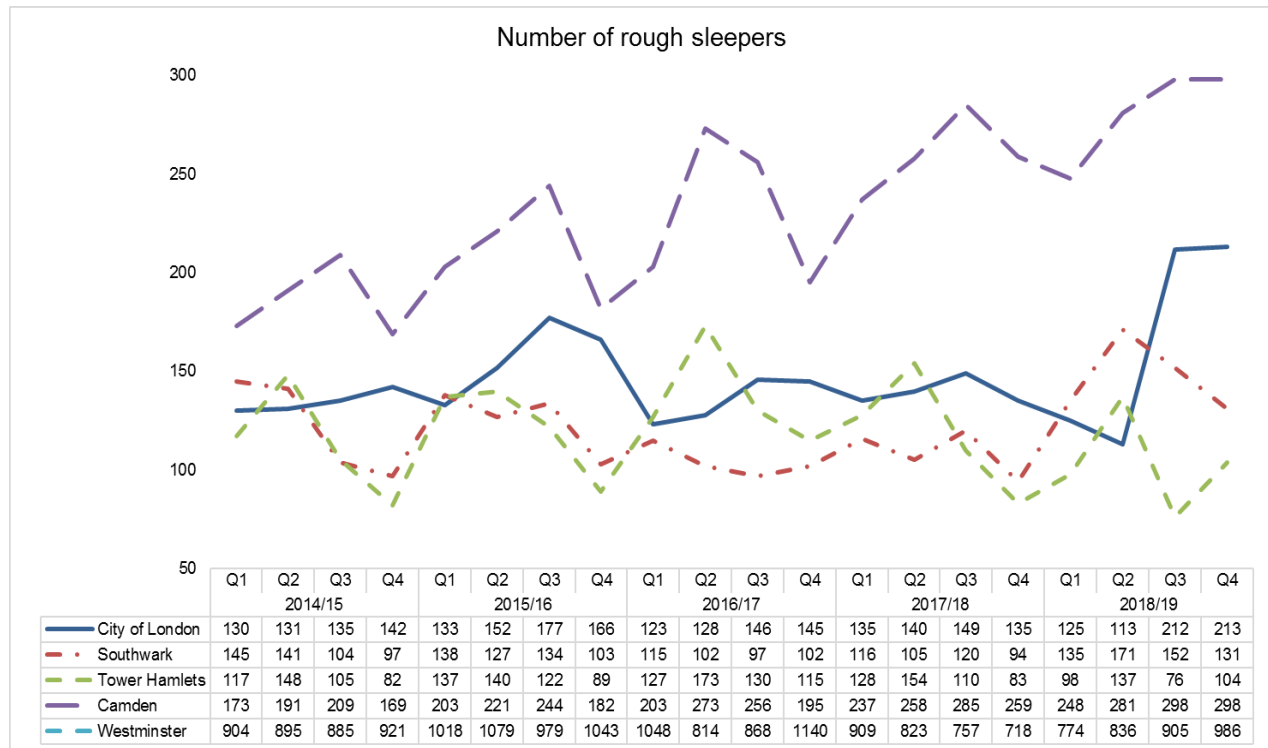
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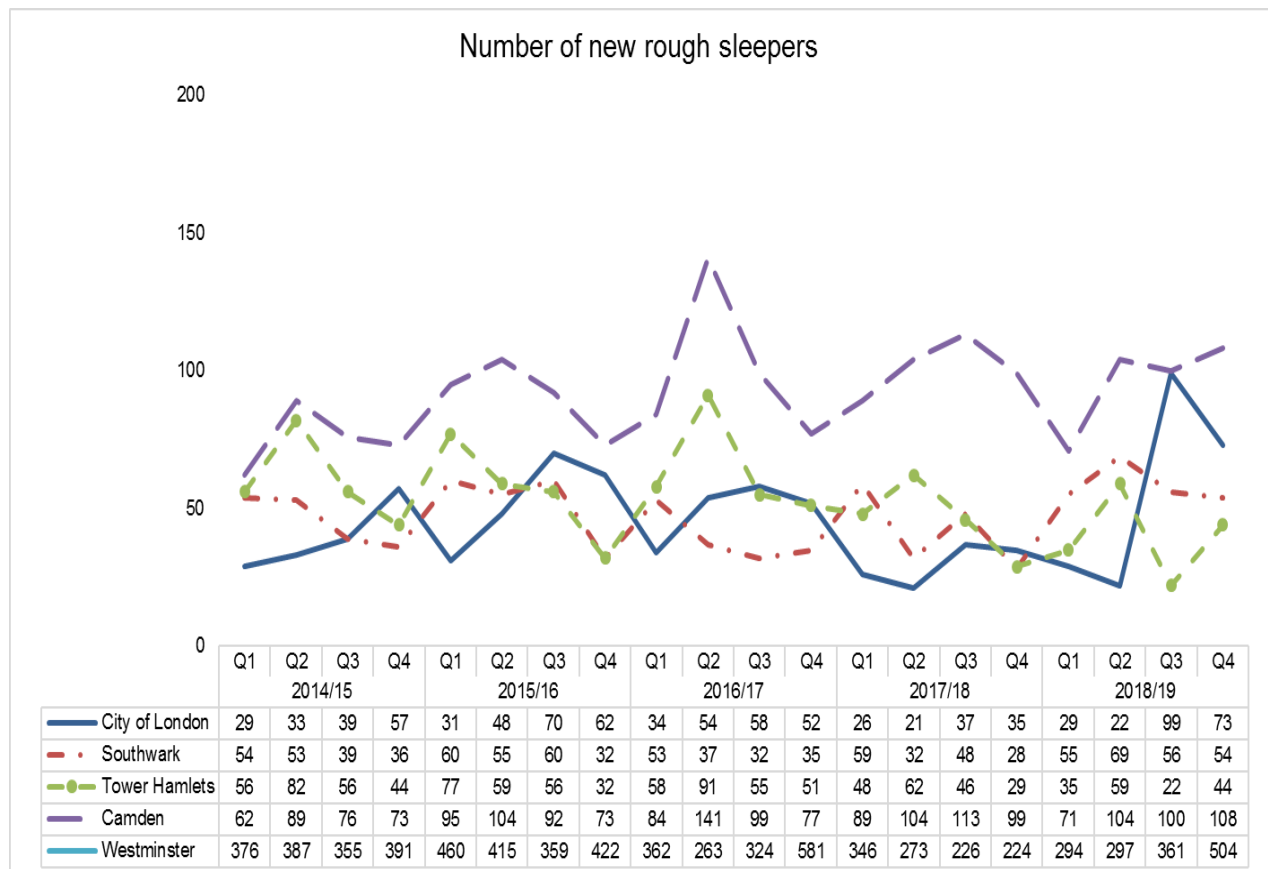
E: [tinu.williamson-taylor@cityoflondon.gov.uk](mailto:tinu.williamson-taylor@cityoflondon.gov.uk)

## Appendix 1 – Detailed trend graphs covering an extended period

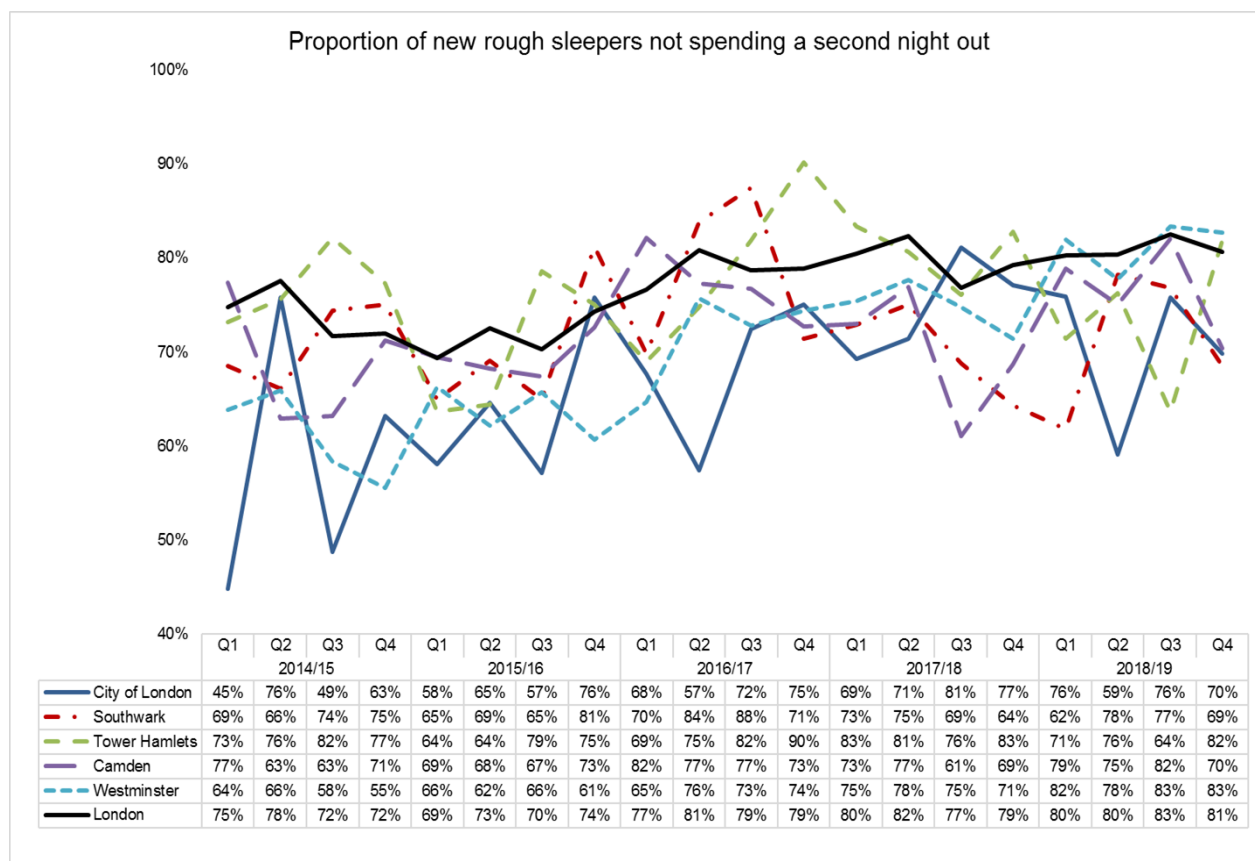
**Graph A1: Number of rough sleepers**



**Graph A2: Number of new rough sleepers**



**Graph A3: Percentage of new rough sleepers not spending a second night out**



**Graph A4: Number of longer-term rough sleepers**

