

**Safer City Partnership Strategic Plan
2019-22**



Our vision is that the Square Mile is a safe place for people to **live, learn, work and visit**.

Who we are: The Safer City Partnership brings together representatives from both the statutory and non-statutory partners who have the responsibility and authority to contribute to keeping the Square Mile safe.

Our Outcomes

Vulnerable people and communities are protected and safeguarded	People are safe from violent crime and any violence against the person	People and businesses are protected from theft and fraud/acquisitive crime	Anti-Social Behaviour is tackled and responded to effectively	People are safe and feel safe in the Night-time economy
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Our Activities

<ul style="list-style-type: none"> Protect people and communities from radicalisation and the threat of terrorism through the delivery of the prevent agenda to all our communities Protect people and communities from exploitation by safeguarding the vulnerable, reducing the risk of financial abuse and exploitation; protecting children from sexual exploitation and raise awareness of modern slavery. 	<ul style="list-style-type: none"> Support pan-London action to reduce violent crime. Engage with our communities to raise awareness of hate crime and how to report it. Increase understanding of the different strands of crime against the person and how to access support and help. 	<ul style="list-style-type: none"> Maintain the City's reputation as the world's leading financial centre protected from the impact of acquisitive crime. Reduce acquisitive crime. Protect our residents and businesses from on-line fraud and raise awareness around associated risks. 	<ul style="list-style-type: none"> Proactive response to issues and underlying factors that contribute to nuisance behaviour or offending. Clear paths are available for victims and perpetrators to access services for early intervention and prevention. Victims and perpetrators know where and how to get support and advice. 	<ul style="list-style-type: none"> Work to understand the nature and scope of the Night-time economy and its associated problems by developing new approaches to address emerging issues. Promote the Safety Thirst scheme, seasonal campaigns and other initiatives to support community safety and reduce alcohol related harms.
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This strategy will support the aims set out in the Corporate Plan by contributing to a flourishing society and will be a key mechanism for delivering Outcome 1 – People are safe and feel safe. This strategy will also contribute to and support Outcome 4 and 6.

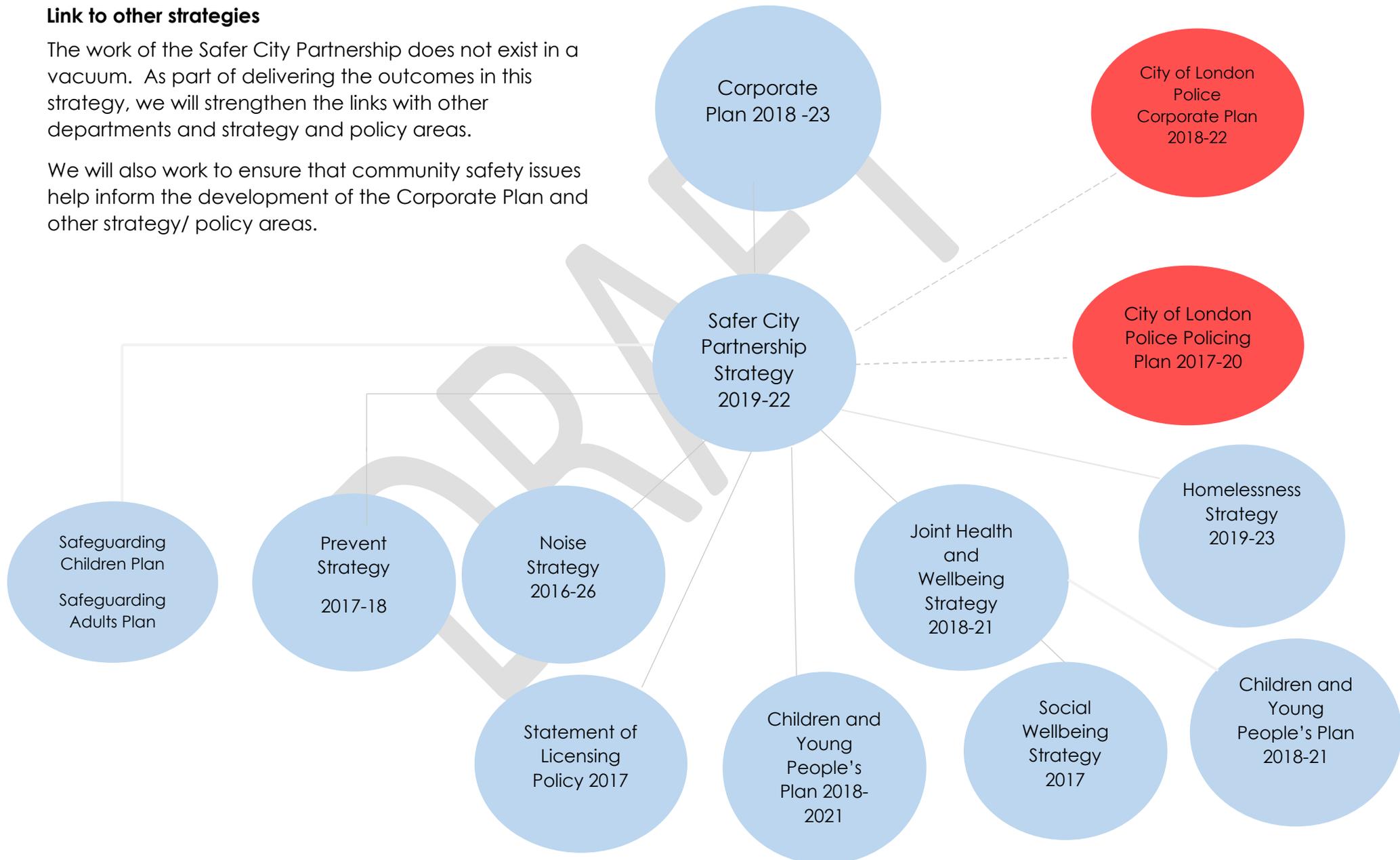
Our success measures

We will measure our progress in delivering this strategy through monitoring performance against each outcome, drawing on key data across the partnership.

Link to other strategies

The work of the Safer City Partnership does not exist in a vacuum. As part of delivering the outcomes in this strategy, we will strengthen the links with other departments and strategy and policy areas.

We will also work to ensure that community safety issues help inform the development of the Corporate Plan and other strategy/ policy areas.



Welcome to the Safer City Partnership Plan 2019-22. This strategy highlights the ambitions of the Safer City Partnership for the Square Mile.

Our vision is that the Square Mile is a **safe place** for people to **live, learn, work and visit**. The Safer City Partnership Plan outlines the main outcomes for the Safer City Partnership.

The Safer City Partnership has an active lead role in reducing crime and antisocial behaviour in the Square Mile and works to focus the collective efforts and resources of the partners. This strategy represents a commitment by all the partners to work in partnership to achieve our vision. Reducing crime and antisocial behaviour cannot be done in isolation, it is not only about effective policing but requires an understanding of the bigger picture of all the underlying issues that contribute to these issues.

By working as a partnership, we are able to ensure we have the right people around the table who are in a position to help make a difference in the Square Mile. The partnership is therefore a live vehicle for strategy development and delivery to ensure we have the greatest impact.

The City of London remains the world's leading international financial and business centre and historically the Square Mile experiences low levels of crime, disorder and anti-social behaviour but recently we have seen crime increase both nationally and locally. We are committed to responding to these challenges and working to effectively protect the communities we serve. Collectively we are committed to building and maintaining safer and stronger communities through identifying and tackling issues which present the most serious threats to our communities. This strategic plan highlights opportunities for joint working across the Square Mile and reflects the desire of the partnership members to work together to respond to current challenges, emerging issues and changing priorities.

We also recognise the significance of identifying and responding to the underlying and often cross-cutting theme of vulnerability. It is therefore important that we maintain strong engagement with other partnerships, for example the Safeguarding Boards and the Health and Wellbeing Board and we will continue the work to develop effective responses where vulnerability is a key factor.

The strategy will be reviewed on an annual basis to ensure that it remains current and reflects the concerns of local people and allows us to respond to emerging threats. This strategy does not stand alone. It aligns to our Corporate Plan for 2018-23 and will be a key mechanism for delivering its aims of contributing to a flourishing society, shaping outstanding environments and supporting a thriving economy. It will also support the City of London's Police mission to protect the UK from economic crime and maintain the City of London as a safe place to live, learn, work and visit.

Community Safety Partnerships:

The Safer City Partnership (SCP) is the Community Safety Partnership for the City of London. Community Safety Partnerships were established as a result of the Crime and Disorder Act 1998. Section 5 of the Crime and Disorder Act 1998 places a statutory responsibility on the Police and Local Authority, to formulate a strategy to reduce crime and disorder within their areas. The section also places a legal obligation on other organisations, such as Probation and Health Authorities, to engage and co-operate in this strategy.

The right people around the table

Who we are: The Safer City Partnership involves representation from the following partners:

- The City of London Corporation*
- The City of London Police*
- London Fire Brigade*
- London Probation Trust*
- Clinical Commissioning Group*
- British Transport Police
- Transport for London
- The Guinness Partnership (our only social housing provider)
- City of London Crime Prevention Association
- Business representatives
- Voluntary Sector representative

* The partners marked with an asterisk are the statutory partners of the Safer City Partnership under the Crime and Disorder Act 1998. Collectively they are responsible for delivering the ambitions set out in this plan. The partnership also benefits from representation from other partners that allows us to deliver across the breadth of our agenda without diminishing our strategic focus.

We work hard to ensure we have the right representation and will continue to review membership to guarantee we draw upon the best knowledge, expertise and resources available.

Partnership Development

Improving how the City of London Corporation and City of London Police work together will positively influence the ways we operate and deliver community safety related services. For example, the recent establishment of a Joint Contact and Control Room, where all calls from the public, whether they be about a police or a local authority issue, will now provide a significant opportunity to deliver co-ordinated responses to crime and anti-social behaviour as well as improving the customer experience.

The establishment of the Serious and Organised Crime Group as a sub-group of the Safer City Partnership ensures that we make the best use of the wide range of intelligence alongside the full range of civil and criminal enforcement powers to tackle those who pose a threat to our citizens, communities and businesses.

The Safer City Partnership will continue to work with the City and Hackney Adult Safeguarding Board and the City and Hackney Safeguarding Children's Partnership (which will replace the Children's Safeguarding Board in 2019), and with the City of London Health and Wellbeing Board (Statutory partner) on issues of common concern.

Outcomes for 2019-21:

The Safer City Partnership Strategy Group has agreed the following outcomes for 2019-21. These have been developed in consultation with our partners and communities and are also informed by the data we hold, national priorities and key documents such as the City of London Police's Strategic Assessment.

- **Vulnerable people and communities are safeguarded**
- **People are safe from violent crime and violence against the person**
- **People and businesses are protected from theft and fraud/acquisitive crime**
- **Anti-Social Behaviour is tackled and responded to effectively**
- **People are safe and feel safe in the Night-time economy**

Our outcomes highlight the future state we aspire to achieve and will drive forward our activities.

Our cross-cutting themes:

A key aim of the Community Safety Partnership is to ensure that vulnerability is a strong cross-cutting theme across our community safety outcomes. We recognise that some individuals are more at risk than others and may also be at risk across several of our priority areas.

The following areas have been identified as requiring additional attention:

- Suicide Prevention
- Violence against Women and Girls (VAWG)
- Sexual Abuse & Child Sexual Exploitation
- Cyber-crime & Fraud (particularly vulnerable groups and the elderly)
- Hate Crime
- Offender management
- Anti-Social Behaviour
- Mental Health

In reviewing our outcomes over the coming year, we will ensure that issues of vulnerability are fully taken account of in our work.

Information sharing and E-CINS

Sharing information and intelligence is central to allowing the SCP to understand the scale and nature of the problems experienced within the Square Mile. Over the coming year we will be working to ensure we make best possible use of all available data and improve our understanding of which initiatives have most impact.

To support this work, we will review and monitor our information sharing agreements to ensure they are fit for purpose and support partnership activity.

This will include the implementation and effective use of E-CINS. E-CINS is a secure, encrypted, information sharing system where all partners are able to share information and log actions relating to specific incidents. This will allow us to build a clearer picture of a specific issue and clearly recall who is responding to them. This system is in use with many local authorities, including many of our neighbours and it is hoped this will support broader partnership activity.

Measuring our performance and overseeing our resources

We are committed to ensuring that we have an impact on our outcomes in the Square Mile. We will continue to closely monitor performance across a range of measures, through qualitative and quantitative measures, which will also be reported quarterly to the Safer City Partnership Group through a dashboard document with a RAG rating. This will allow the group to meet our priorities, ensure we are on track and hold other agencies and members to account. The SCP group will have oversight of the collective performance of the partnership and will establish governance arrangements to ensure that the right delivery groups are in place to drive the delivery of the respective objectives in this strategy, with each group being accountable to the group.

The Square Mile at a glance

- The Square Mile is both the historical and the geographical heart of the capital. This unique demographic area is bordered by seven other London boroughs.
- The City of London remains the world's leading international financial and business centre and is a rapidly changing and growing place. It is a City where ancient traditions are observed yet sit comfortably alongside modern business practices.
- The City has an established and expanding vibrant night-time economy, with more people than ever visiting bars, clubs and restaurants after work and at weekends. A major tourist destination and cultural hub, it is an exciting place to live, work and visit.

Business v Resident

The Square Mile is home to the 'City' – the financial and commercial heart of the UK welcoming 513,000 workers into the City. This number equates to 10% of London's

total workforce and is expected to rise rapidly. City workers tend to be aged 20-50 with a higher proportion of men.

The Square Mile also attracts a large number of visitors each year, welcoming over 18.4 million, due to its high number of iconic landmarks such as St Paul's Cathedral. With major improvements to transport infrastructure such as the Elizabeth line these numbers are expected to increase rapidly.

In contrast there are approximately 7,500 residents living in the Square Mile and around only 10% of households have children. Our community is diverse, comprising of a varied range of ethnicities and religious faiths.

Rough Sleeping

Over the last few years, the number of rough sleepers seen in the capital has increased. The total number of rough sleepers in the City of London remains high, at over 200 at the end of 2018-19. The City also has a higher proportion of longer-term rough sleepers with more entrenched problems compared to other London Boroughs. This group tends to be male (although there is a significant minority of female rough sleepers) and is often vulnerable to a range of problems including substance misuse, physical and mental illness, crime and premature death. Rough sleepers are also much more likely to be the victims of crime and anti-social behaviour than the general population.

Night-Time economy

The City has become a popular destination for a night out and provides many opportunities to socialise with a high concentration of venues, many providing alcohol, and a good transport network, including tube stations offering 24-hour services. The City is proactive in its measures to reduce harms associated with a thriving Night-Time Economy. An effective licensing partnership provides early warnings of problems emerging and we have developed a popular award programme which acknowledges the good work of well managed venues.

Community at the heart

The Safer City Partnership recognises the value of engaging members of the resident and business community in the Square Mile. Community engagement is an important tool to ensure that the activities of the Partnership reflect and respond to the concerns of those working and living in the City. It is also a live vehicle for ensuring the Partnership is **accountable** and **transparent** to the community, particularly those 'harder to reach' communities, and results in a community that feels involved and valued.

Through positive community engagement we can address issues of concern and strengthen cohesion – coming together to challenge hate, prejudice and extremism. We are confident that through working together we can continue to ensure the Square Mile is a world leading place to live, learn, work and visit.

Community engagement channels

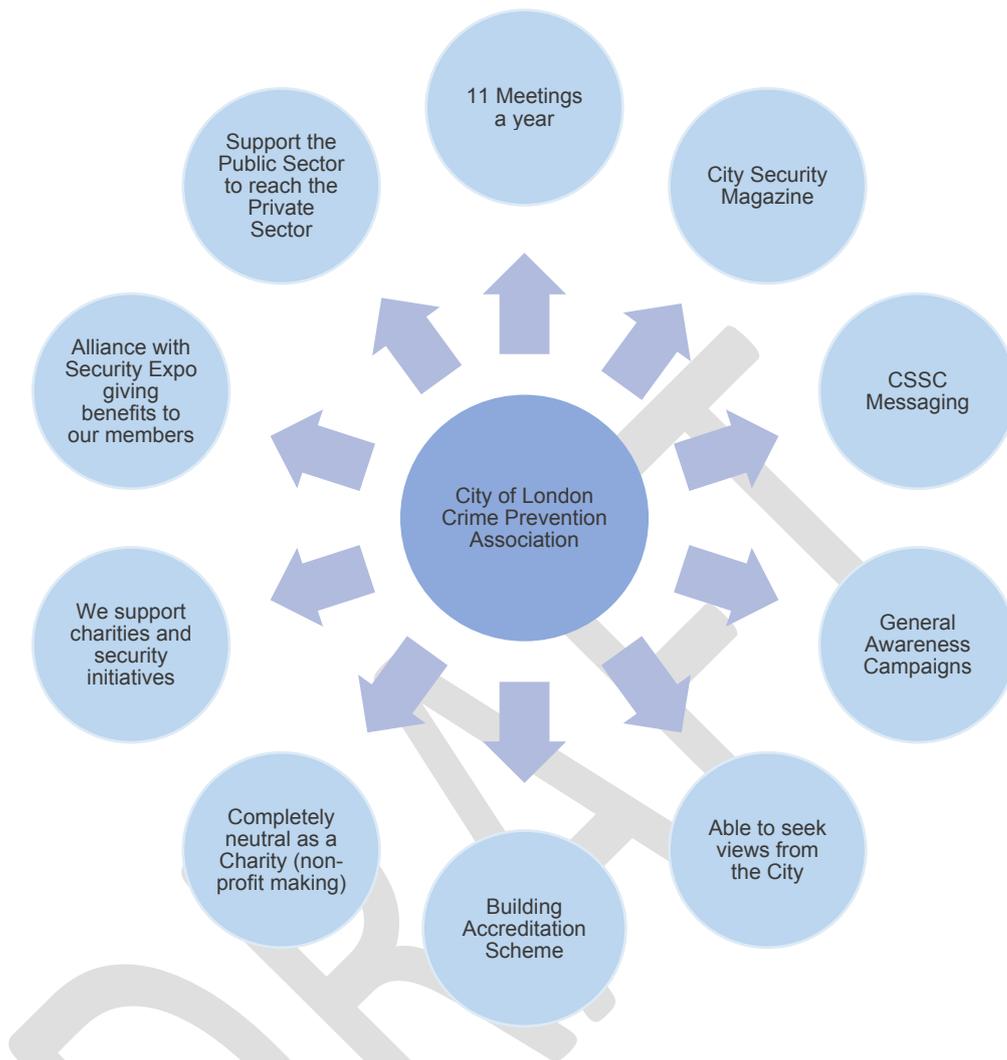
A range of community engagement methods will continue to be used throughout the strategy, ensuring that all partners and sectors of the community are involved. These will include a range of campaign materials and activity, web-based communications and surveys and an annual residents meeting in line with our statutory duty.

Throughout the last year we have engaged with our communities through surgeries with the police, resident drop in sessions and coffee mornings on our estates. We plan to increase this activity over the course of this Strategy. London Fire Brigade at Dowgate also engage through a range of community events, along with their home fire safety visits they carry out for the City's residents. A 'Community engagement' shared calendar has also been created to support the work of engaging with the community and improve partnership working.

Business engagement

The City of London Crime Prevention Association (CPA) is a vital mechanism for engaging with the business community in the Square Mile. With over 300 members, primarily from the financial and business sectors within the City of London and other security communities around London, the CPA offers the opportunity for the public and private sector to thrive side by side.

Their strong working relationship with the City of London Police, Metropolitan Police Service, British Transport Police and the National Police Chiefs Council offers opportunities for partnership working and knowledge sharing. The CPA holds eleven formal meetings per year, with an average attendance of around 120 offering a range of high-level updates from the City of London Police on crime and counter terrorism issues and crime prevention advice including topical issues such as modern slavery and cyber-crime. The CPA have been instrumental in the start-up and development of Project Griffin, CSSC (Cross-Sector Safety and Security Communications) and the Building Accreditation Scheme.



For more information on the CPA please contact admin@cityoflondoncpa.org.uk

The City of London Business Healthy network brings together employers across the City to drive positive change in the health and wellbeing of their workforce, which will often also contribute to making the City a safer place (for example, by addressing alcohol misuse among City workers, which may be linked to anti-social behaviour).

Further information on Business Healthy is available at www.businesshealthy.org

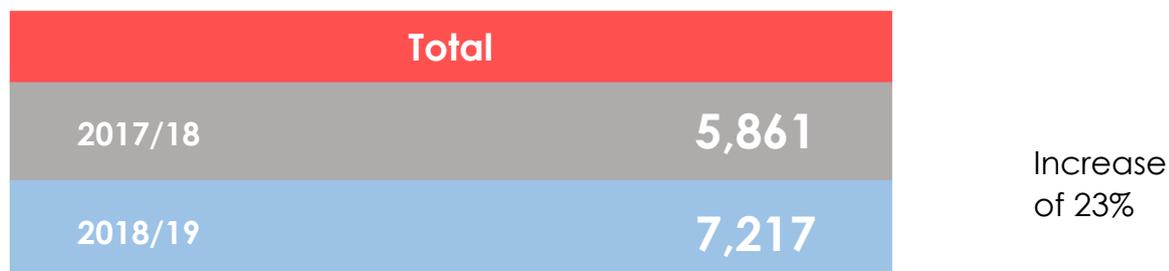
Crime and Disorder

Crime and disorder remain low in the Square Mile compared to our neighbouring boroughs. However, after a number of years where overall crime fell, the last two years have seen an increase. This is clearly disappointing, and the Safer City Partnership will respond by seeking to maximise the benefits of joint working in preventing crime. While there is no room for complacency it is important that we acknowledge this has

Crime Volume by category	2017/18	2018/19
All other theft offences	9-22 1498	1857

occurred in the context of growing day time population and the City's increasing popularity as a destination to socialise as well as significant growth in its hotel sector.

Reported crime to the City Police in the City of London increased in 2017/2018, in line with the trend seen across the UK.



*City of London Police crime figures performance pack 2019

Police data refers only to reported crime and is therefore a partial picture of community safety in the City albeit a very important part. Other sources of data for example around noise complaints, anti-social behaviour and information from our communities will help us build up a more complete picture of what is happening in the City.

Arson	4	0
Bicycle theft	368	476
Burglary – Business Community	272	301
Burglary - Residential	14	13
Burglary all	286	314
Criminal Damage	251	220
Death or serious injury unlawful driving	1	0
Drug possession	257	386
Drug trafficking	76	101
Homicide	2	1
Miscellaneous crimes against society	136	129
Other sexual offences	72	77
Possession of weapons offences	58	69
Public disorder	277	428
Rape	25	28
Rape and other sexual offences	97	105
Robbery of business property	7	12
Robbery of personal property	65	95
Shoplifting	736	955
Stalking and harassment	155	149
Theft from motor vehicle	114	166
Theft from the person	602	640
Theft of motor vehicle	73	54
Vehicle interference	14	14
Violence with injury	384	464
Violence without injury	400	582
All crime	5861	7217

*City of
Police
figures 2019

London
crime

Outcome 1:

Vulnerable people and communities are protected and safeguarded

(A) 'Protection from radicalisation and the threat of terrorism'

Why this outcome?

We will continue to deliver Prevent as part of the Counter Terrorism Strategy. Prevent is about safeguarding people and communities from the threat of radicalisation and terrorism. It seeks to protect vulnerable individuals from being drawn into terrorist related activity and also includes work that seeks to reassure communities and disrupt extremist groups.

The Counter-Terrorism and Security Act (2015) places a duty on the City of London Corporation and other public bodies to have '*due regard to the need to prevent people from being drawn into terrorism*'.

The National Prevent Strategy outlines three strands to an effective local response.

- Ideology: challenging radical ideology and disrupting the ability of extremist groups to promote it;
- Supporting Vulnerable Victims: building upon existing multi-agency and safeguarding frameworks to identify and support people at risk of radicalisation;
- Working with other sectors: cooperating with those working in education, faith, health, criminal justice and voluntary sector settings to ensure there are no ungoverned spaces in which extremism is allowed to flourish unchallenged.

While the City of London is designated as a **non-priority area** by the Government, we are committed to helping protect our communities. The Prevent strategy sets out how we support and identify concerns within our resident community as well as supporting City employers. It sets out in detail our approach and planned activity for the year ahead. For more information contact the Community Safety Team at safercity@cityoflondon.gov.uk

Delivering this outcome

We will work to engage and support City of London Corporation staff to deliver the Prevent duty

We will continue to provide face to face 'Workshops Raising Awareness of Prevent' (WRAP sessions for staff with bespoke sessions provided where appropriate). In addition, we have launched our e-learning module so that all staff can access WRAP training or refresh their understanding. This will help ensure that there is an accurate understanding of Prevent and its referral process, known as Channel, and how this fits alongside other safeguarding approaches to protect vulnerable people.

We will engage with our resident community

We recognise the importance of engaging with the local community groups as they can be invaluable in providing a wealth of knowledge and expertise. We can also gain an insight and learn to understand the most effective messages and approaches to take.

Building on existing work we will boost understanding and build confidence in how Prevent operates in the City of London. This links strongly to other community engagement work and will also support improvements in how we liaise and support our residents during periods of heightened concern or following major incidents. We are committed to supporting and building confidence in our resident community. This work will involve colleagues in the Community Safety Team, City of London Police as well as the City's Housing Department, our Registered Social Landlord and other agencies.

We will also build on the success of the City of London Police and the Community Safety Team in establishing positive relations with external agencies including the voluntary sector and faith communities. We shall develop our communications and forums with external agencies such as schools, universities, health providers, community and faith groups to support those at the risk of radicalisation. We will also improve and strengthen our connections with key partners such as the City of London Health and Wellbeing Board and City and Hackney Children Safeguarding Boards to ensure our work is mutually supportive.

We will engage the business community in helping us deliver Prevent

We will be applying a carefully tailored approach in our engagement with the business community making full use of networks, such as the City of London Crime Prevention Association and the Livery Companies.

Existing WRAP training materials are, understandably, focussed very much at public services. Our intention is to produce more business-friendly materials and run specific training aimed at those working in the City's private sector. We recognise that need will vary from sector to sector and will work with businesses representatives to produce appropriate materials and tools that can be shared and delivered at scale. We will also be exploring the opportunity to export our Prevent e-module to businesses.

(B) 'Protection from exploitation'

Why this outcome?

Children, young people and adults can all be at risk of different types of exploitation. As a local authority the City has an overarching responsibility for safeguarding and promoting the welfare of all children and young people in its area. The law requiring this is set out under the 1989 and 2004 Children Acts and government guidance included in *Working Together to Safeguard Children* (July 2018). For adults at risk the *Care Act 2014* sets out a clear legal framework for how local authorities and other parts of the health and care system should protect adults at risk of abuse or neglect. It includes a duty for the City Corporation to make

enquiries, or cause others to make them, when we think an adult with care and support needs may be at risk of abuse or neglect and they need to find out what action may be needed.

Safeguarding is there to ensure that children and adults are free from neglect and abuse, including physical abuse; sexual abuse; financial or material abuse; neglect and acts of omission; discriminatory abuse and hate crime; institutional abuse and neglect and poor professional practice. Tackling all these forms of abuse is essential for a safer city and we will continue to work with other partnerships on safeguarding issues, particularly the City and Hackney Safeguarding Adults Board and the City and Hackney Safeguarding Children's Partnership.

Delivering this outcome

We will continue to work with our partners to protect the most vulnerable

Effective safeguarding is achieved through interagency and multi-disciplinary working in the City Corporation and with other organisations – notably the work of the City and Hackney safeguarding boards. Standards of practice in work with children, young people, adults at risk and their families or carers will continue to be robustly implemented and regularly reviewed. This will ensure that safeguarding practice is in line with the relevant national guidance best practice, informed by the lessons of experience and the service user voice. We note that the Safeguarding Children's Board will be replaced by a new Safeguarding Children's Partnership in 2019 and look forward to working with those colleagues.

We will reduce the risk of financial abuse and exploitation by connecting people to communities

We know that isolated and vulnerable people are more likely to become victims of financial abuse, and those who are targeted are at risk of experiencing a significant emotional impact, increased stress and anxiety, reduced self-esteem and family and relationship breakdown. Through the City Corporation *Social Wellbeing Strategy*, the link between isolation and financial abuse is being addressed. The City Corporation's Social Wellbeing Strategy 2017-20 will be reviewed in 2019-20, providing an opportunity to take stock, reflect on learning and determine next steps.

We will protect children from sexual exploitation

This will include working with the City and Hackney Children's Safeguarding Partnership and schools to improve understanding of on-line risks - including of child sexual exploitation - and to improve cyber-safety.

Following on from the City of London Police's Operation Alarm Call, we will continue to work with hotels in the City of London to ensure that they can recognise and respond to the warning signs for child sexual abuse (e.g. where adults attempt to book rooms with young people). This includes offering training and resources to hotel staff where there is a need for additional support.

We will raise awareness on modern slavery

The scale and devastating impact of modern slavery is only now starting to be recognised nationally. It is defined as the recruitment, movement, harbouring or

receiving of human beings through the use of force, coercion, abuse of vulnerability, deception or other means for the purpose of exploitation. It is a crime under the *Modern Slavery Act 2015*. It can take a variety of forms including sexual exploitation, domestic servitude and forced labour in a business or enterprise.

The City and Hackney Safeguarding Adults Board is leading a programme of work to address modern slavery and has established a *Modern Slavery Group* to enable partners to share intelligence, develop training and link into pan-London and national initiatives.

Outcome 2:

People are safe from violent crime and crimes against the person

Why this outcome?

Nationally and across Greater London there has been an increase in violent crime. The City has also witnessed a rise in this category of crime and given the harm to victims and the concerns of our communities this has been identified as a priority for the coming year. We want people to be safe from violent crime. We will continue to work in partnership and be innovative in our approach to tackling crime, targeting hotspots and known offenders. We will also work with our residents, businesses and workers to encourage them to take an active role in crime prevention.

Violence against the person covers a wider variety of offences and incidents. The type of incidents covered range from where a victim may have experienced severe physical or mental harm through to those where there is little or no physical injury but could be emotionally or financially harmed.

The specific crime types include sexual violence and exploitation, domestic abuse and violence (including harmful practice such as Female Genital Mutilation, Honour Based Violence and Forced Marriage), violence with and without injury (the latter includes on-line harassment and internet stalking), child sexual exploitation, trafficking and modern-day slavery and when crime or violence is motivated by hate or prejudice.

Within the City, as in many areas, a significant proportion of our violent offences take place within the context of the Night-Time Economy and so activities to tackle this problem also link to this outcome.

Delivering this outcome

We will seek to improve our understanding of the nature of violence against the person within the City by undertaking research and using all available data. This will support evidence based and targeted responses

Working with our partners and external experts we will develop a more comprehensive understanding of the scale and types of violence experienced within the City. For example, not all incidents come to the attention of the police, rather they may come

to notice with medical services or be reported to voluntary sector bodies. Therefore, we will continue to work with our local Community and Voluntary Sector services and make best use of resources to ensure we have the best possible understanding of the real nature of violent crime within the City.

Previous work has provided a good insight into the scope of violence associated with the Night-Time Economy and excessive alcohol consumption and we will continue to tackle alcohol-related crime through a joined up, partnership approach. While there remain areas for improvement, we are also committed to building up a stronger intelligence picture around other areas, including human trafficking and modern slavery, Child Sexual Exploitation, sexual violence, domestic abuse and vulnerable people. We will use this information to ensure we have appropriate resources and procedures in place and to help inform improved communications with residents, business workers and visitors.

We will work to increase understanding of the issues around domestic abuse and how to access help and support

We will continue to provide training for our partners and City employers to increase awareness of domestic abuse. This will include guidance on how incidents should be handled while also promoting what services are available to help those experiencing domestic abuse. A new jointly funded Domestic Abuse, Vulnerability and Risk Policy Officer post will also allow for key priorities to be identified.

We will train City of London Corporation front line staff in risk assessment and safety planning for domestic abuse

Using specialist trainers to ensure City Corporation staff who come into regular contact with our communities understand the principles and application of risk assessment and safety planning, in the context of domestic abuse, stalking and harassment.

We will work to support pan-London action to reduce knife crime and response to acid attacks

Given the rising profile of serious youth violence, particularly knife crime, the SCP works hard to keep the community safe and to support our neighbours in other boroughs. We will work closely with the Metropolitan Police and British Transport Police on high visibility operations, such as Operation Sceptre, to deter and detect those carrying knives, other weapons and acid. Systems will be put in place making it easier for those working in cleansing, housing or security to report knife or weapon finds in a way which will promote an effective response and build our intelligence profile. City of London Police will work to deter those thinking of carrying acid and be equipped to respond to incidents. We will also be running initiatives jointly with Trading Standards, community policing and the police cadets to conduct age-related test purchases for the sale of knives from retailers in the Square Mile, complementing the work being carried out by Trading Standards colleagues in other boroughs.

We will endeavour to strengthen our understanding and responses to domestic abuse and sexual violence

We will be embedding third party reporting mechanisms for people who experience domestic abuse or sexual violence to help ensure we can more accurately assess the number of victims and provide appropriate services.

Across key departments, such as Housing, we will ensure staff who witness or have concerns around domestic abuse or sexual violence are aware of reporting processes. There will also be a directory placed on the City website and available in print form of all related services.

We will engage with our communities and raise awareness of hate crime, how to report it and how to support people experiencing hate incidents

We will be working internally and externally to raise awareness of hate crime. We will be supporting national campaigns such as National Hate Crime Awareness Week engaging with local residents and workers to stand together against hate crime.

We have produced materials to tell people how to report it and what to do if faced with incidents of hate crime including an e-module.

Outcome 3:

People and businesses are protected from theft and fraud/acquisitive crime

Why this outcome?

We want to protect our residents, workers, businesses and visitors from theft and fraud and help protect the City of London's reputation as the world's leading financial centre from the impact of acquisitive crime. Acquisitive crime is another area where the threat is always evolving. Cyber enabled/on-line fraud is now a very major risk to our residents and our business community.

While the City of London Police provides national leadership in this area, we are also working to ensure that those within the Square Mile are equipped to limit the risk this type of crime poses. There are also issues around street robbery, often involving mobile phones.

A significant problem in the City is the theft of bags, phones, computers and other belongings from social hotspots such as cafes, restaurants and bars. This clearly links to our increasingly popular Night-Time Economy and activity will overlap with that priority area as well as Violence Against the Person (where force or the threat of force is involved). We are also aware that while there have been some notable successes around bicycle theft and motorbike security these are areas requiring ongoing monitoring and activity.

Delivering this outcome

We will work to protect our residents, City workers and businesses from on-line fraud

We have developed materials to help protect our residents from fraud including cyber enabled threats. We will continue to develop materials, and utilise our webpages and print literature, to help inform different City communities on how they can protect themselves from on-line fraud. We will also be providing training for front line staff (those who work with vulnerable residents and other groups) to ensure they understand the risks and how to report concerns around such crimes.

Criminals engaged in fraudulent investment businesses target older and vulnerable consumers across the United Kingdom and encourage them to invest money in products that are overpriced, fail to exist or simply fail to deliver the returns that are promised. Often, to give fraudulent investment schemes some credibility, the criminals behind them try and associate themselves with the City of London through the use of prestigious City addresses in their literature or on their websites. Operation Broadway is an initiative that has been running since summer 2014 and brings together a number of partners to respond to this challenge.

The Operation Broadway initiative continues to be an important response in helping challenge this type of offending. We will continue this work and look to identify particular businesses, for example those involved in mail forwarding who can benefit from support in developing compliance procedures.

We will utilise various events and forums to provide advice and guidance on how to prevent acquisitive crime from taking place

We will look to use a wide range of planned and one-off events to meet with our communities. Our libraries and other community settings provide an environment where we can engage with individuals and raise awareness and provide advice.

We will also look to use opportunities in new locations to engage with those who work in the City. This will be in addition to well established activity such as bike frame marking and material to help reduce bag thefts. We will also work to maximise the benefits of working with our business community, for example via the City's Crime Prevention Association and local forums.

We will help promote the City as a safe place to cycle.

More and more individuals cycle through the City. Developments like the new Bank junction will encourage this growth. We will continue to support our Road Safety colleagues by promoting personal safety advice around cycling alongside improved locking, the use of interior bike bays and secure bike racks.

We will work to reduce the theft of motorbikes and scooters

We will continue to carefully monitor this situation and support riders, businesses and other partners to improve security around motorbikes and scooters. The use of stolen scooters to enable theft is a matter of concern and we will work with neighbouring boroughs and London partners to develop more effective responses.

We will raise awareness of associated risks of cyber enable crime through City of London Police

City of London Police are the National Policing Lead for Economic Crime due to the nature of the City. The Partnership is therefore committed to helping aid the City of London Police in addressing the challenges of cyber-enabled crime in the City and protecting our residents and businesses.

We will be undertaking public facing work to highlight common and emerging scams. This will have a focus on our more vulnerable residents, but we will also look to protect our growing student population and business community.

We will work to reduce acquisitive crime within the night-time economy over Christmas and other peak periods

We will work closely with City of London Police and Licensing colleagues to closely monitor venues experiencing significant problems within their premises. Support will be offered to premises and their clients, including public facing materials and providing bag hangers. There will also be specific operations targeting suspected perpetrators.

Our seasonal campaign will combine advice to the public about looking after themselves and their property. This will provide an opportunity to work closely with public health colleagues and others.

We will protect our residents from financial abuse, particularly the most vulnerable. See the section on safeguarding for further discussion of financial abuse.

Outcome 4:

Anti-Social Behaviour is tackled and responded to effectively

Why this outcome?

Anti-Social Behaviour (ASB) is a concern to both our residents and those who work in, or visit, the City. We will ensure we respond effectively to behaviour that makes the City a less pleasant place. We acknowledge that ASB is varied and can often pose challenges that requires a multi-agency approach.

Over the coming year we will be dedicating additional resources to help map the scale of the problem and help us maximise the use of available resources to improve our responses. This will require us to maximise cooperation develop robust responses from relevant agencies that put people and communities at the heart of everything we do.

We are committed to give our communities an efficient and effective response and in order to achieve that we will focus on embedding what works, enable good practice and comprehensive understanding of the use of the new set of tools and powers.

Delivering this outcome

We will improve the management of ASB with a greater emphasis on impact of individuals and communities and reduce risk and harm

The City Community Multi Agency Risk Assessment Conference (CCM) approach developed by the Community Safety Team has led to new ways of working. It has proved effective in helping resolve a number of persistent problems and also provided a vehicle to manage high risk individuals.

Provision of training for all agencies participating in the CCM has enabled a greater understanding of its principles and mechanisms. The implementation of E-CINS will also allow for more effective management and information sharing.

We will ensure injunctions and other enforcement powers are used in appropriate cases

The Community Safety Team will continue to support different agencies using injunctions and other enforcement powers. Action will continue to support against persistent begging ensuring those individuals in need are offered support to address any underlying issues.

We will engage with our communities to raise awareness of services available and the legal obligations of different partners tackling ASB

Materials have been produced and webpages updated to raise awareness of services available for people experiencing ASB as well as advice on how to report it.

Information will be provided on the Corporation's legal obligations, as well as the Police and other partners, on tackling ASB and the legal tools and powers available. A focus will be on providing our communities with knowledge to allow everyone the opportunity to access support if they are a victim or witness to ASB.

We will address anti-social behaviour on estates within the City.

A new Anti-Social Behaviour Policy for the City Corporation's estates will be implemented, including a more effective procedure for housing officers to record and respond to complaints and the introduction of new case management software (Streetwise). We will build on the successful piloting of Neighbourhood patrols on the Golden Lane, Middlesex Street and Mansell Street estates.

We will continue to address the problem of street begging on City streets. While most street beggars may appear to be homeless, the reality, evidenced by the work of the City of London Police, is that the majority are not, although many do have other, significant, problems in their lives.

We will develop an Alternative Giving campaign in the City of London, enabling people to make a donation to frontline services working with the homeless, using credit cards at 'tap points' in the City.

We will provide training on existing and new legislations and trends to all relevant staff and partners

The Partnership will continue to provide training on existing and new legislation to all partners, to help them to successfully carry out their duties. Over recent years there have been many changes in the law as well as developing experience in the use of various powers and remedies.

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Outcome 5:

People are safe and feel safe in the Night-Time Economy

Why this outcome?

We will ensure the City remains a safe place to socialise. The City has increasingly taken over as the top destination for a night out and opportunity to socialise with a high concentration of venues providing alcohol and tube stations offering 24-hour services. The City is proactive in its measures to reduce harms associated with a thriving Night-Time Economy (NTE). An effective licensing partnership provides early warnings of problems emerging and have developed a popular award programme for well managed venues.

The City has a reputation as a safe place to socialise and one of the roles of the Safer City Partnership is to make sure people are safe in the Night-Time Economy and supported with a robust multiagency response if safety is challenged. Whilst we actively support the NTE in the City, we continue to monitor its impact as well as developments that may create new challenges such as the 24-hour tube and the increasing size of the residential population. The Late-Night Levy is also an important discretionary power that enables us to put additional resources into those areas that are affected by the Night-Time Economy such as policing and cleansing services.

Higher numbers of people enjoying the City can attract those who want to commit criminal activity and may prey on people who may be vulnerable or unaware that they or their belongings are at risk. Raising awareness through multiagency prevention campaigns will help people to develop an understanding of how to look after their belongings, themselves and their friends when socialising in the City.

Delivering this outcome

We will work to understand the nature and scope of the City's Night-Time Economy and its associated problems

The Night-Time Economy is a complex area and includes a wide range of activities and venues. These present different risks and opportunities for crime and nuisance. We will continue to monitor the City's Night-Time Economy to help provide a picture of the numbers of people coming into the City, the type of venues they visit, and the risk profiles associated with these areas.

This includes looking at issues such as violent crime which has increased over recent years. Additionally, we will continue to build our knowledge about substance misuse and the supply of drugs in the City. We will continue our innovative work around identifying the type of substance misuse we see in the City and looking at the Serious and Organised Crime groups involved in their supply.

We will also look at the impact of the changes in the Night-Time Economy on the City and its residents. We will continue to support venues in tackling drug use within their premises and, through scientific analysis, ensure we have an accurate understanding of the drugs being used.

We will promote the Safety Thirst scheme to more premises and maximise its potential as a vehicle to promote community safety.

Safety Thirst is the City's well-established scheme to promote excellence within the licensed trade. Premises who apply to the scheme are evaluated against robust criteria and those who have shown a commitment to reducing crime and antisocial behaviour, whilst helping to ensure a safe and pleasant environment for people to socialise in, are awarded a Safety Thirst certificate.

We will continue to explore and develop new approaches to address problems associated with our Night-Time Economy during periods of peak demand

Working closely with our colleagues in Licensing the 'Traffic Light' risk scheme has been a great success. The scheme provides a simple but effective monitoring tool which brings together the findings of the licensing authority and responsible authorities in a way that flags up problematic premises at an early stage. It takes a holistic partnership approach to dealing with problem premises and also recognises best practice, often resolving these matters long before they become more serious or recurring issues.

We will continue to explore the potential of a SOS Bus, a specially adapted bus which provides a safe haven and medical support to people who need it during periods of peak demand, following its success during the World Cup and festive period.

Similarly, building on the success of previous seasonal alcohol related campaigns we will also provide those working within the City with advice to help them avoid harm (including being a victim of crime) when socialising in the City. This will also include the distribution of materials such as bag hangers and safety z-cards.

City of London Pastors

Launched in July 2017, the City of London Pastors (City Pastors) are a regular feature of the City's Night-Time Economy at weekends. Dressed in their red uniforms, this group of Christian volunteers, all drawn from City churches, walk the City streets at weekends providing help and assistance to those in need. Armed with items such as bottles of water, energy bars and flip flops. Public feedback has been overwhelmingly positive.

Useful Information Section to include key websites and contact information – including how to report a range of incidents and concerns.