

NOT PROTECTIVELY MARKED**OUTSTANDING ACTIONS FROM HMIC INSPECTIONS****CUSTODY****28 Actions Completed****9 Amber Actions**

HMIC Recommendation	Action taken	Commentary	Status/ Completion date	Action Owner
Arrangements in booking-in areas should allow for private communication between detainees and staff.	Custody manager to bring this to the attention of the General Services Director	General Services Director and City Surveyors investigating solution. Could involve considerable financial commitment. City Surveyors state insufficient room in existing facility to construct such an area. This action has been acknowledged as being an issue to be addressed as part of the proposed accommodation project	2015 as part of accommodation project	General Services Manager
There should be designated adapted cells that have a lowered call bell.	To be discussed with the General Services Director	Call bell will incur considerable cost as system buried in wall. Disabled detainees are either put on close observations or more frequent visits. This action has been acknowledged as being an issue to be addressed as part of the proposed accommodation project	2015 as part of accommodation project	Head Uniform Operations
All cells should be clean and free of graffiti	Decision to be made on investment in facilities at Snow Hill	All graffiti is removed at Bishopsagte. In relation to Snow	June 2013	Custody Manager

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Appendix A

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		Hill once a decision has been made concerning the operational status of the facility this action will be completed.		
Suitable facilities should be provided for detainees to have exercise in the open air.	Custody manager to bring this to the attention of the General Services Director	There are no exercise facilities at either custody suites.. Will not be addressed due to the significant cost for restructuring current facilities. This action has been acknowledged as being an issue to be addressed as part of the proposed accommodation project	2015 as part of accommodation project	General Services Manager
The City of London Police should engage with the local authority to ensure the provision of safe beds for juveniles who have been charged but cannot be bailed to appear in court	Custody manager to contact local authority to establish local protocol	Custody manager has contacted LBTH who have responsibility for providing Youth Offender facilities for the City of London. MOU is being sought around provision of juvenile facilities.	July 2013	Custody Manager
All clinical rooms should be fit for purpose and meet infection control guidelines.	Custody manager to monitor progress of NHS Commissioning. Improvement action plan to be discussed with General Services Director	NHS have completed review of medical rooms 17/09/12. Draft action plan for improvement has been received. The custody manager is presently addressing this improvement plan.	June 2013	Custody Manager
There should be a mental health liaison and/or diversion	Mental health liaison and diversion scheme to be developed and integrated	Our NHS commissioner is aware of the issues; he has also taken on	July 2013	Custody Manager

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Appendix A

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<p>scheme to enable detainees with mental health problems to be identified and diverted in to appropriate mental health services as required.</p>	<p>into custody procedures.</p>	<p>the portfolio for offender health pan London and is best placed to provide subject matter guidance. This action has interdependencies with s.136 and the Hackney PCT. Next partnership board is in April.13 where issue will be discussed</p>		
<p>City of London police should review the staffing arrangements for sergeants undertaking the custody role to ensure consistency and continuity in the custody manager role and consistency of line management for police staff gaolers.</p>	<p>C/I Operations to review staffing arrangements for sergeants undertaking the custody role.</p>	<p>Role of custody manager to move to CI Operations. All Sgts to be trained to cover role and will continue to report to groups Inspector as will gaolers. Head of uniform operations will audit the process June 13</p>	<p>June 2013</p>	<p>Head Uniform Operations</p>
<p>Use of the dedicated custody web page should be developed to provide a central repository to enable staff to access information.</p>	<p>Custody manager to look at redesign of dedicated intranet repository</p>	<p>Request made to IT for provision of central repository to enable staff access to information. Custody manager discussing process with Corporate communications</p>	<p>May 2013</p>	<p>Custody Manager</p>

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Appendix A

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ASB

13 Actions Completed

1 Amber Action

HMIC Recommendation	Action taken	Commentary	Status/ Completion Date	Action Owner
Lower priority ASB is managed on Sharepoint making it problematic in identifying crimes, which may be linked to ASB for a wider assessment of performance.	An Enquiry Log has been developed as part of UNIFI.(Crime Recording System)	Enquiry log will enable all ASB reports to be recorded in one place on a single system. A meeting has taken place and has developed working practices and a system of recording. This will be launched in May 2013	May 2013	Head of Community Policing

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Appendix A

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INTEGRITY

65 Actions Completed

6 Amber Actions

Self Assessment Question	Action taken	Commentary	Status/ Completion Date	
Have assessments been made of risks, threats and vulnerabilities in relation to police leaks to the media and others?	HoPSD to ensure risk and threats are fully taken into account in next PSD strategic assessment.	This will be included within the Corporate Communications departmental risk register as an ongoing monitored risk.	May 2013	Head of PSD/Corp Comms
Is media training delivered at the appropriate level and include integrity and relationship management	Head of Corp Comms and Head of PSD are currently reviewing media training	Training being developed around managing relationships, risks and disciplinary outcomes	June 2013	Head of PSD/Corp Comms
Does the organisation have appropriate capacity and capability to effectively monitor and audit all its information systems, and practice an evidenced risk-based approach?	Ongoing project to identify and install appropriate monitoring software. it was agreed the Force would engage consultants to assist it to identify 'information asset' owners.	Contract awarded to an approved software provider and systems have been put in place to process the audit as business as usual	August 2013	Senior Information Risk Owner

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Appendix A

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Self Assessment Question	Action taken	Commentary	Status/ Completion Date	
		The new researcher in Counter Corruption Unit will address this issue when appointed. Candidate selected awaiting vetting		
Are the links made within the policy to other integrity areas, i.e. procurement, estates, sponsorship, media, business interests?	No each area is separately subject of SOP under PSD policy/media policy and facilities management policies. SOP'S should be linked where necessary.	All policies to be hyperlinked once reviewed.	June 2013	Head of PSD
Is there evidence of proactively in relation to secondary employment (approved and refused applications)?	There is evidence of intervention where issues are brought to PSD'S attention; however there is currently no proactive or covert monitoring.	The new researcher in Counter Corruption Unit will address this issue when appointed. Candidate selected awaiting vetting.	August 2013	Head of PSD
Is there sufficient covert auditing capability within the anti-corruption unit and is this supported by adequate IT?	HoPSD to ensure all force systems can be accessed covertly by CCU.	PSD do not have access to all CoLP covert IT systems and therefore an audit or dip-sample is not possible.	August 2013	Head of PSD

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Appendix A

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Self Assessment Question	Action taken	Commentary	Status/ Completion Date	
		<p>A paper will be submitted to ACPO to identify Force Systems currently inaccessible to CCU in terms of covert monitoring capability.</p> <p>The new researcher in Counter Corruption Unit will address this issue when appointed. Candidate selected awaiting vetting</p>		

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