

Committee(s): Police Performance and Resource Management Sub Committee	Date(s): 9 th September 2013	Item no.
Subject: HMIC Inspections (Update)	Public	
Report of: Commissioner of Police POL 35/13	For Information	
<p style="text-align: center;"><u>Summary</u></p> <p>On 8th February 2013 Members at your Police Performance and Resource Management Sub Committee requested an update on the City of London Police response to HMIC inspection reports for the financial year 2012/13.</p> <p>In order to track the progress made and ensure that there is a clear link between this Sub-Committee and the Audit and Risk Management Committee, Members requested a report identifying the inspections.</p> <p>This report was considered at the Performance and Resource Management meeting on 30th May 2013 and a further update on progress was requested for the September meeting of the Sub Committee as it was noted by Members that a number of the actions/improvements were scheduled for conclusion in August 2013.</p> <p>The Report highlights progress on:</p> <ul style="list-style-type: none"> • Anti-Social Behaviour Inspection Recommendations- there are no actions outstanding from this inspection. • Custody Inspection Recommendations- there are two actions outstanding, which are reliant upon the progress associated with the National Health Service (NHS) Custody Healthcare service • Integrity Inspection Recommendations- there are two actions outstanding which relate to the development of software solutions for auditing / monitoring integrity. <p>Outstanding actions from the plans are attached (Appendix A)</p> <p>Recommendations It is recommended that Members note the contents of this report.</p>		

Main Report

Background

1. On 8th February 2013 Police Performance and Resource Management Sub Committee requested an update on the progress the City of London Police was making in responding to the recommendations of various HMIC inspection reports.
2. In order to track the progress made and ensure that there was a clear link between this Sub-Committee and the Audit and Risk Management Committee, Members requested a report for the next meeting on all HMIC inspection activity during 2012/13. This was to include an update on progress in implementing the HMIC recommendations. The inspections relate to Anti-Social Behaviour (ASB) Custody and Integrity.
3. This report was considered at your Performance and Resource Management meeting on 30th May 2013, and a further update on progress was requested for this meeting of your Sub Committee, as it was noted by Members that a number of the actions/ improvements were scheduled for conclusion in August 2013.

Current Position

Anti-Social Behaviour

4. In spring 2010, Her Majesty's Inspectorate of Constabulary (HMIC) conducted a review to determine how well forces understood and responded to their local ASB problems. HMIC committed to repeat the exercise in 2012, to check on progress. In July 2012 HMIC released a report entitled 'A Step in the Right Direction' which reviews the progress made since the 2010 inspection.
5. As a consequence of the HMIC report a written plan was introduced to monitor improvements and progress. This plan had fourteen actions to improve our procedures and processes in dealing with ASB. At this time no actions remain outstanding. Strategic responsibility for ASB sits with Commander Wayne Chance, ACPO Operations, who maintains oversight and governance of the work carried out in this area by the Uniformed Policing Directorate, through his chairmanship of the ASB Strategic

Meeting. The Lead Member for ASB, Mr Don Randall is in contact with the Communities Inspector and will receive regular updates in order to provide continued Member scrutiny in this area.

Custody

6. Between 18th and 20th June 2012 HM Inspectorate of Prisons and HM Inspectorate of Constabulary conducted an unannounced inspection of the Force's custody suites at Snow Hill and Bishopsgate Police Stations.
7. The report highlighted a good structure of staff and custody user meetings; a healthy interaction between the Force, Police Committee and the independent custody visitors; the report commented positively that detainees were held in reasonably good conditions; staff were respectful and treated detainees with dignity.
8. An improvement plan based on the report's recommendations was immediately developed to address areas for improvement, which contained thirty seven actions. To date, two actions remain outstanding, and these actions are dependent upon the development of the partnership with the National Health Service for a custody healthcare service. All matters relating to structural change to the accommodation, will be addressed within the plans for Custody as part of the new accommodation strategy.
9. Responsibility for Custody sits with Commander Wayne Chance, ACPO Operations, who maintains oversight and governance of the work carried out in this area by the Uniformed Policing Directorate. The Superintendent Uniformed Operations is the chair of the Custody User Group (CUG) and has responsibility for progressing recommendations and reporting progress through Performance Management Group and Organisational Learning Forum which are both chaired by the Assistant Commissioner. Performance in this area is also scrutinised at Directorate level by the Directorate Commander through the Uniformed Policing Directorate Business Plan.

Integrity

10. In 2011 HMIC published a thematic report entitled 'Without Fear or Favour – A review of police relationships' which looked at the system of controls that seek to prevent and tackle relationships that create a conflict of interest and therefore a risk to police impartiality. In other words, police relationships that could lead to the public not being treated fairly by the police. The review included relations with the media, disclosure of

information, hospitality, gratuities, procurement, contracts and business interests.

11. Responsibility for Integrity sits with the Assistant Commissioner who is the Force lead for Professional Standards and maintains oversight and governance of the work carried out in this area. The Head of Professional Standards Directorate chairs the Professional Standards Directorate Working Group which has responsibility for progressing HMIC recommendations. The Integrity Action Plan had seventy one actions, two currently remain outstanding (See Appendix A). These are both in relation to developing a software solution for auditing and monitoring integrity and this is largely dependent on other areas of business of the Force. To assist in the embedding of integrity throughout the Force an Integrity Monitoring Group under the Head of Professional Standards had its inaugural meeting 19th August.
12. In addition, as reported in the Annual Report on Professional Standards and Integrity at your July Grand Committee, the Assistant Commissioner has commenced a piece of work to put a suite of measures in place around integrity. This is a work in progress and will be reported to your Professional Standards and Integrity Sub Committee.

Conclusion

13. This report identifies the progress made on the three HMIC inspections conducted during this reporting period (2012/13). Clear progress has been made in adopting the recommendations identified and strategic governance continues to drive completion of the remaining outstanding actions.

Background Papers:

HMIC-ASB-A Step in the Right Direction POL 46/12

HMIC-Integrity Re-Inspection POL 66/12

HMIC- Custody POL 79/12

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