

PERFORMANCE AND RESOURCE MANAGEMENT SUB (POLICE) COMMITTEE
Monday, 9 September 2013

Minutes of the meeting of the Performance and Resource Management Sub (Police)
Committee held at Aldermen's Dining Room - 4th Floor West Wing on Monday, 9
September 2013 at 11.30 am

Present

Members:

Alderman Alison Gowman
Deputy Keith Knowles
Kenneth Ludlam

In attendance: Deputy Henry Pollard (in the Chair)

Officers:

Alex Orme	- Town Clerk's Department
Xanthe Couture	- Town Clerk's Department
James Goodsell	- Town Clerk's Department
John Galvin	- Performance Management Officer
Suzanne Jones	- Chamberlain's Department

City of London Police

Ian Dyson	- Assistant Commissioner
Hayley Williams	- Chief of Staff

1. APOLOGIES

Apologies were received from the Chairman Deputy Barrow and Alderman Ian Luder. Deputy Pollard would be acting as Chairman in Deputy Barrow's absence.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS TO BE CONSIDERED AT THIS MEETING

There were no declarations of interest.

3. PUBLIC MINUTES

RESOLVED – That the minutes of the last meeting held on 30 May 2013 be approved as an accurate record.

Matters Arising

Dedicated Ring of Steel Patrols

An email had been sent to Members regarding the Ring of Steel patrols outlining their status as a City of London Corporation responsibility. The Chairman queried as to the frequency of maintenance of the checkpoint at the Northern Gate of the City to which the Town Clerk's Department undertook to investigate the situation.

Members queried as to Force visibility at the start and the end of the day, to which the Assistant Commissioner advised that the number of 15 to 20 officers was a good estimate although this figure did not take into account officers indirectly involved in patrol.

999 Call Response Rate

A Member queried as whether further work had been undertaken to analyse the call response time between the MET switchboard and the Force to improve response times. The Assistant Commissioner advised that Members might want to consider looking at the response rate target as part of the Policing Plan workshops in October and November 2013.

Item 5 – Human Resources – Monitoring Information (April 2012 to March 2013)

A Member advised they had met with the Force's HR department and the matter of making the workforce more representative of the community was being addressed in recruitment practises.

Item 7 – Internal Audit Update Report

The Chairman raised concerns that internal audit had not presented the agreed report to the Sub Committee and sought assurance from Chamberlain's that it would be presented to the next Sub Committee.

The Chamberlain advised they had discussed the internal audit programme with the Assistant Commissioner and assured Members that internal audit would deliver its audit days in 2013-14. However they will be looking at reviewing their programme for 2014/15.

4. FIRST QUARTER PERFORMANCE AGAINST THE TARGETS IN THE POLICING PLAN

The Committee received a report of the Commissioner of Police which summarised the performance of the Force against the Policing Plan 2013-16 for the first quarter of the 2013-14 financial year. It was noted of the twenty-eight targets, twenty-two were on track to be met, five required additional work and one had no data available at the time of writing.

In response to a query from the Chairman, it was noted that the performance indicators, which contained specific and sensitive details of target progress were listed in the non-public section of the meeting to ensure Members received a complete summary of target progress. It was noted these figures were based on first quarter performance up to the end of June 2013.

Members and Officers discussed the nature of targets and if they could be improved upon. The Assistant Commissioner advised that target selection was done to ensure they could be resourced and measurable. It was noted that target setting would also be discussed at the upcoming Police Committee workshops.

The Chairman congratulated the Force on their success in areas where targets were being met.

5. INTERNAL REVIEW OF DATA QUALITY

The Committee received a report of the Commissioner of Police which highlighted the work of the Force in conducting an internal review of Data Quality within the Command & Control and the Crime Management Unit.

The Assistant Commissioner advised that this review had been done in advance of a formal inspection of Data Quality that would be carried out by the HMIC. The internal review had shown the Force was in a good position. A Member highlighted that concerns around road safety and traffic data were being resolved.

6. HMIC VALUING THE POLICE 3 INSPECTION OUTCOME

The Committee received a report of the Commissioner of Police which provided a summary of the main findings of two HMIC reports following the recent "Valuing the Police 3 Inspection".

The Assistant Commissioner advised that the Force had undertaken a good response to change arising from austerity measures. The Force had reduced its officer numbers which now were in line with the national average. The re-classification of some support staff posts would improve the position of the Force in national comparisons.

The City of London Corporation had signed a contract with Agilysys which the Force could utilise for non-police specific IT functions. As the East Coast Information Services contract would not move forward, Athena was now being considered as a police specific IT provider.

7. HMIC RECOMMENDATIONS 2012/2013- UPDATE

The Committee received a report of the Commissioner of Police which updated Members on the response of the Force to HMIC inspection reports for the financial year 2012/13.

The Assistant Commissioner noted that all actions had been achieved related to Anti-Social Behaviour Inspection. Two remaining actions remained outstanding under Custody Inspection as well as two remaining actions in regards to Integrity Inspection.

The Assistant Commissioner recognised that there had been some slippage with the four remaining actions but he advised Members that the NHS Custody Healthcare Commissioning Project, as part of the HMIC custody recommendations, would be achieved by the stated dates of November and December 2013.

The Assistant Commissioner advised that the Force did possess an adequate IT audit capability within the anti-corruption unit and was confident that they would also be achieved by the stated revised completion date, the Force would have the appropriate capacity and capability to monitor and audit all of its information systems.

8. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

Questions were raised as follows –

A Member asked for clarification on the national target of 12 minutes response time to 999 calls, to which the Assistant Commissioner replied the call time began when the call was answered to when an officer was on the scene. The minute target was under consideration for next year's Policing Plan targets.

9. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

The Assistant Commissioner advised Members that the Deputy Chairman of the Police Committee had an open invitation to attend internal performance management meetings.

10. EXCLUSION OF THE PUBLIC

Item	Paragraph
11	7

11. NON-PUBLIC APPENDIX - FIRST QUARTER PERFORMANCE AGAINST THE TARGETS IN THE POLICING PLAN

The Committee received the non-public appendix as part of the First Quarter Performance against the Targets in the Policing Plan.

12. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

13. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB-COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were no items or urgent business.

The meeting ended at 12.48 pm

Chairman

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