

<b>Committee:</b>	<b>Date:</b>
Police Committee	1 November 2013
<b>Subject:</b> Special Interest Area Scheme 2013/14 – Mid Year Update	<b>Public</b>
<b>Report of:</b> Town Clerk and Commissioner of Police	<b>For Information</b>
<p style="text-align: center;"><b><u>Summary</u></b></p> <p>This report informs Members of the key developments in each of the Special Interest areas over the past six months (April to September 2013), highlighting where Member involvement has made a difference (attached at Appendix A).</p> <p><b>Recommendations</b></p> <p>To the note the achievements delivered in each of the Special Interest Areas for the last six months (Mid Year update).</p>	

## **Main Report**

### **Background**

1. The Police Committee has operated a Specialist Interest Area (SIA) Scheme since 2007 in accordance with the terms set out in Appendix A (page 1). The purpose of the Scheme is for Members of the Committee to have oversight of specific areas of City of London Police work and gain expert knowledge and expertise, thus enhancing the Committee's scrutiny and performance management role.
2. The Scheme operates through a direct liaison between lead officers at the Force and Members. A contact in the relevant area of business is tasked to make regular contact with their respective SIA Lead Members, keeping them informed of developments or issues which may arise throughout the year.
3. Lead Members are also expected to oversee the work that takes place, challenging and following up issues where necessary. Lead Members are encouraged to raise issues at the Grand Committee where appropriate to ensure that appropriate action is taken. The objective of the Scheme is not to give an 'operational' role to Members; instead, it is intended to boost the support which the Committee provides to the Force in delivering outcomes.

### **Current Position**

4. The level of Member input in the areas has continued to increase during the past six months (April to September 2013) and the feedback received on the

operation of the Scheme in 2013/14 has been good so far. Lead Members continue to maintain good working relationships with the Force contacts and are developing more expert knowledge in their respective areas as well as following up issues more closely. Key developments and achievements for each of the areas have been highlighted in the respective reports of the Scheme attached at Appendix A.

### **Consultees**

5. The Commissioner of Police has been consulted in the preparation of this report and his comments are contained within.

### **Conclusion**

6. The Police Committee operates a Special Interest Area Scheme whereby one or more Lead Members are appointed to each of the various special interest areas. The Scheme aims to improve the Police Committee's scrutiny and performance management function. The purpose of the mid-year report is to inform Committee of the key developments in each of the areas over the past six months to enable Members to scrutinise progress and achievements to date.

### **Background Papers:**

*Report on Special Interest Area Scheme to the Police Committee, 24 May 2013*

- **Appendices** [Appendix A – Special Interest Area Scheme 2013/14]

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City of London Police Committee

# **Special Interest Area Scheme**

Mid-Year Update 2013/14

## **INTRODUCTION**

### **Aims & Objectives**

1. The objective of the SIA Scheme is to improve knowledge on the part of Members about key areas of national and local policing and essential activities of the City Police.
2. It operates by the Police Committee nominating one or more Lead Members to each of the various special interest areas. The Commissioner, from its part, determines a 'Contact Officer' to act a liaison with each of the Lead Members.
3. The Scheme aims to improve the Police Committee's scrutiny function when making decisions on complex issues at each meeting. It is intended that Lead Members acquire the necessary expertise by being more actively appraised of key developments in their respective areas. The objective of the Scheme is not to give an operational role to Members in their respective areas or responsibility for delivery; instead, it is intended to boost the support which the Police Committee provides to the Force in delivering outcomes.
4. Preparation and publishing of the Local Policing Plan each year involves a significant element of local consultation, in which respect, Members are well placed to reflect the views of their electorates. In order to assist in that process – and to make consultation into a two-way process, it is desirable for Members to be acquainted at first hand with how the force works, its problems, successes, etc. In this connection the SIA Scheme aims to assist both Members and the Force to deliver the level of policing service which the City community wishes to have but taking account of the constraints which may be placed upon the ability to provide that, eg. financial.

### **How the Scheme will work**

5. Contact Officers are responsible for keeping Members appraised of developments and ensuring that they are reasonably involved in meetings/discussions where general strategic direction in each of the areas is being considered. Parties are requested to keep in touch on a reasonably regular basis – say, quarterly (more often if you wish or feel it to be necessary). It is quite possible that, as a result of these discussions, Members could put forward suggestions for improving the way in which certain things are done in the Force. Members' business/professional skills could be a real benefit. Both Members and Contact Officers are encouraged to speak freely to each other, keeping the Clerk to the Police Committee informed where relevant.
6. Members are encouraged to keep the Police Committee informed of contacts made/information obtained/any potential problems, etc.
7. Any questions from Members about the SIA Scheme should be addressed to the Police Committee Clerk

## THE 2013/14 SCHEME – MID YEAR UPDATE

### Business Improvement, Performance Management and Risk

Lead Member for 2013/14	Deputy Doug Barrow
Officer contact	T/Supt. Tony Cairney 020 7601 2098

#### Business Improvement - Developments in 2013

The Force has undergone a number of inspections and audits over the last six months which have included:

- Valuing the Police 3 - July 2013

This was reported to the September Performance and Resource Management Sub Committee who provided challenge and were reassured that the Force continues to treat meeting the financial challenge that Force's currently face as a priority.

- HMIC Stop and Search inspection –Late July 2013

This inspection will report to the Force's internal Performance Management Group and will then be reported to the November meeting of the Performance and Resource Management Sub Committee, chaired by Deputy Barrow, for Member scrutiny.

There are planned HMIC inspections in the following areas with dates still yet to be confirmed.

- Child Sexual Exploitation
- Domestic Abuse
- Crime Data Quality Inspection
- Strategic Policing Requirement

Once the inspections are complete and any recommendations are made, Deputy Barrow will be involved in the Quality Assurance of the draft plans.

The Force is looking to build on its work around performance management and target setting in relation to the Force Policing Plan for 2014-15. Deputy Barrow has met with Supt Cairney to review the current targets and will meet again with the Assistant Commissioner in early October to have an input on the Policing Plan priorities for 2014-15.

Deputy Barrow meets with the Assistant Commissioner and Force Risk Manager bi-annually to provide oversight into the Force risk register as lead member for risk, to assist with the development of the Force risk register and the presentation of the risks to the Performance and Resource Management Sub Committee and Audit and Risk Committee. The last risk meeting attended by Deputy Barrow was held on the 5<sup>th</sup> September 2013.

Deputy Barrow provides insight into the risks presented within the register as part of the Police Committee role to oversee and provide governance of the risk management process for the Force. When the risk register is presented at Committee for wider oversight Deputy Barrow is in a position to support the Force having been fully briefed on the risks and provided input into the risk profile.

## Professional Standards and Integrity

<b>Lead Member for 2013/14</b>	Deputy Joyce Nash
<b>Officer contact</b>	D/Supt. Martin Kapp, Head of PSD 020 7601 2203 T/Head of HR Services, Barbara Giles 020 7601 2230

### Professional Standards and Human Resources – Mid-Year Updates

#### Professional Standards Department (PSD) Mid –Year Update 2013/14

Professional Standards and Integrity Sub Committee:

- Deputy Joyce Nash (Chairman) and Members of the Sub Committee continue to provide challenge and scrutiny of the Force's Professional Standards business, complaints and Police Integrity.
- Professional Standards Department (PSD) has significantly changed personnel over the previous financial year, especially the SMT. The senior management team is currently D/Supt Kapp and DCI Service.

#### Priorities for 2013/14

##### **Centurion:**

An HR officer will be given limited access to Centurion which is the PSD database. This will provide a central point of information for all grievances, Employment Tribunals (ETs), Unsatisfactory Performance Procedure (UPP) and personal injury claims alongside complaint/conduct matters.

##### **Document Management System:**

This is a priority for the Professional Standards Department (PSD) to move to a paperless system, which is legally compliant. Paper documents will be archived for one year. This remains a priority and a review is currently being undertaken to ascertain the effectiveness and efficiencies the current process and systems provide. The review will research alternative methods and potential products that would enhance current capability and professionalise the process of document management during a case lifecycle. A draft report for the AC proposing a way forward is due by mid October.

##### **PSD / HR Collaborative Working:**

A revised vetting process has been jointly agreed and a monthly meeting to understand current case work has been initiated which will help in managing cases effectively. It will ensure that checks are prioritised and take less time to complete. It is anticipated that the volume of vetting checks will increase in 2014 due to recruitment of Police Officers and Police Staff. HR are producing a programme that will predict demand to meet resources. Other initiatives are jointly being pursued between HR and PSD, for example in relation to Police unsatisfactory performance procedures.

## **Challenges for 2013/14**

Home Secretary's proposals to transfer PSD resources to the IPCC, and the unknown impact this will have on Professional Standards Department in the forthcoming year.

- The Home Secretary has announced that the transfer of resources will be a transfer of funds from Forces to the IPCC. At this time it is not known the impact on the City of London Police.

Budget constraints but increased workload due to appeals process changes.

- The new appeals process has been introduced and to date only three appeals have been received. These are dealt with outside of PSD by the PSD Misconduct SPOC's.

PSD SMT to review structure and resources of the department, and to maximise staff potential.

- This is being developed and guided by HR.

Training – staff development and contingency planning.

- PSD have introduced a single point of contact to coordinate staff training to ensure that PSD staff receive the relevant training and development.

Local Resolution (LR) process – to provide PSD input to other departments to empower managers by enabling them to deal with complainants at first contact to increase the use of local resolution.

- Continued use of the LR process on-track
- PSD workshops to take place throughout October, November, and December 2013 which will reiterate 1<sup>st</sup> line - effective use of this informal process

Develop staff by providing training to the Counter Corruption Unit to increase capability and integrity monitoring.

- A programme of training has been produced for PSD and all staff within the Counter Corruption Unit will attend the counter corruption course delivered by the National Police College. This is a HMIC recommendation and is driven by the newly appointed Director of PSD. The wider training programme has addressed training needs across the department which has been supported by HR.
- Under the direction of AC Dyson Strategic Development are responsible for the Integrity Strategy. PSD are responsible for Integrity Monitoring and have introduced an Integrity Monitoring Plan. Departments monitor data sets, for example corporate credit cards, and report excessive use to PSD. An Integrity Standards Board is held every quarter and is chaired by the Director of PSD. The development of a data warehouse is being explored using software to cross check against data sets to identify potential breaches of integrity.

## **Human Resources Update 2013/14**

In the report in May 2013, the following areas were highlighted as areas of development for 2013/14

### **City First**

The City First model was implemented on 1<sup>st</sup> April 2013. At the time of implementation there were a small number of departments still subject to review, which have now either completed consultation or are currently developing a proposed structure to be approved before 31<sup>st</sup> December 2013. All support staff that were redeployed as a result of City First have successfully passed their trial and transfer periods, with one extension due to absence. At present there are still no redundancies as a result of City First and Police Officer numbers have continued to fall in line with the transition plan predictions.

### **PSD / HR Collaborative Working**

In addition to regular meetings on operational service issues between HR and PSD, meetings also take place on a monthly basis between D/Superintendent Kapp and Barbara Giles, T/Head of HR Services to identify further areas of collaborative working such as the transfer of the management of 'Management Actions' from PSD to HR with effect from 1<sup>st</sup> October 2013.

### **Case Management**

The Force has received 4 Employment Tribunal applications since April; these were mainly submitted in advance of changes in legislation which was introduced on the 29<sup>th</sup> July 2013 which saw charges for submitting claims come in to effect. All applications received to date, were submitted prior to internal appeals procedures being concluded.

### **Welfare Services**

We have been undertaking a review of our welfare services, and as a result have restructured the service. The services provided by the team currently will continue however, they will be accessed in different ways. We plan to publish information on the intranet during the week of the 21<sup>st</sup> October 2013 and also at the beginning of January 2014, to identify new contact routes for individuals. The changes in the way the service is being delivered will provide financial savings to the force.

### **New HR Structure**

The Interim HR Structure went live on the 3<sup>rd</sup> June 2013, which saw the introduction of HR Business Partner and HR Advisor roles for each Directorate, providing more front line resources to the business. A report will be submitted to SMB in November outlining the proposed new structure with an implementation date of early 2014. This will allow for consultation to take place with the business and those affected by the change; however no redundancies will be required as a result of the proposed changes.

### **Student Officer Recruitment**

We are currently recruiting for 10 new Officers to join the Force on the 13th January 2014, in total the force had a pool of 30 candidates, of which 26 were invited for interview. Final selection processes were being undertaken at the time of drafting this report, however it is not anticipated that there will be any issues in selecting new recruits.



## **Policy and Processes**

We are continuing to work in collaboration with the Corporation on the development of policy and procedures and will also be introducing toolkits and management resources for line managers to access via the Intranet to support them in carrying out their roles. In addition, we are also reviewing within HR our processes to identify those which can be streamlined, standardised, simplified or stopped to ensure that our ways of working are in line with core business needs.

## **Occupational Health**

Following the creation of a joint shared service with the City of London Corporation last year, we will be undertaking a post implementation review of the service to ensure that business and service delivery needs continue to be met. We have successfully appointed a new Force Medical Advisor, Dr Fraser Kennedy who takes over from Dr Andrea Junker who left the Force in June 2013.

## **Organisational Learning Forum**

Since the start of the financial year meetings for the Training Implementation Board, HR Systems User Group and HR Strategic Committee have taken place which provide direction and identify priorities in these areas that arise throughout the year. All learning is feedback through the OLF Forum and we are currently putting in place an action plan which will be reported to the OLF Forum following recommendations from a grievance process, which highlighted the need to have further guidance internally for managers on how to support staff with disabilities.

## **Projects underway**

A number of initiatives are underway in HR which will be our primary focus for the remainder of the financial year which include:

- The roll out of Fitness Testing in line with the Winsor recommendations
- Development of a Talent Management Strategy to support City Futures
- Development of Force Wide strategies on Flexible Working to support the Accommodation Programme
- Digitisation of HR Records

## Equality, Diversity and Human Rights (EDHR)

### Lead Member for 2013/14

Alderman Alison Gowman

### Officer contact

Chief Inspector Tony Cairney 020 7601 2098

### Mid Year Update 2013-14

There have been numerous events and developments that have taken place in 2013 in relation to EDHR. Some were highlighted as priorities in the report to Police Committee in May. These included

- **To work with the AMP and Tell Mama (a NGO responsible for monitoring Islamophobia) to help create a fuller understanding and scope of these crimes within the City.**

The Force works with Tell MAMA through our AMP Lead. Tell MAMA has provided detailed information of Anti-Muslim Attacks in the City of London. This has allowed analysis of the information to take place in relation to trends of the types of attacks taking place in our area, timing of attacks, frequency of attacks etc and then deploy resources accordingly. We have also distributed the Tell MAMA poster which was designed specifically for the City of London to all the contacts the AMP holds in the City and we have leaflets in the front office at Bishopsgate as well, which members of the public can pick up. Tell MAMA has run training for Police around Hate crime reporting and how we can better engage with the Muslim community.

- **Having sought and received feedback from EHRC (December 2012) on the data published on the City of London Police website, to implement the recommendations, ensuring that the information provided is appropriate and accessible to our community.**

The recommendations suggested by EHRC have been implemented on CoLP external website. An updated design of the City of London Police website is due to be launched on 31<sup>st</sup> October. Work has been ongoing between the police and the City of London Access Group in the design and improvements have been incorporated in relation to access.

- **Review EDHR training within the organisation to ensure it meets our needs within the New Policing Model, reporting recommendations to the QoS/EDHR Board in April 2013 and monitoring progress.**

A report has been submitted through the relevant strategic force meetings and an updated training plan developed with input from the Force EDHR manager. This training will involve Equality Act and Disability Hate Crime input and also Community Impact Assessments. The training is due to commence in late October 2013.

- **To incorporate the remaining Lokahi actions into the 'City Futures' programme, which began in March 2013, which aims to 'transform' the culture of the organisation. Empowering and developing staff to be innovative and creative will be the key aim of this programme of work.**

The City Futures programme is designed to accelerate the development of a new professional culture that is fit for the challenges of a new era in policing. Its intention is to

change the way we support the people who hold the biggest key to our success – our staff. The vision will build on and release the leadership and talent we have at every level of the Force to meet these challenges. The findings of the Lokahi report have provided useful information in drafting the City Futures workstreams particularly in relation to leadership and staff engagement. The Lokahi Foundation has been commissioned to conduct a follow up report. The initial meeting took place on 10<sup>th</sup> October 2013. Alderman Gowman will be provided updates on this area of work in the year ahead.

- **To consider the impact of the City Futures ‘transformational’ programme and the Accommodation Programme on staff and the city community by ensuring that impact issues are considered at all stages of the programme.**

The EDHR manager is working with the Accommodation project team to ensure that a robust yet relevant Equality Impact Assessment is completed. This piece of work is at a very early stage and Alderman Gowman will be engaged in this process through her meetings with the Force EDHR lead.

- **To review the QoS/EDHR Action Plan focusing on ‘outcomes’ and streamline reporting of issues to drive performance delivery.**
- **Further develop the Quality of Service measures in the QoS/EDHR action plan in consultation with community stakeholders and IAG, responding to local and national developments in support of the force priorities.**

The QoS/EDHR Action Plan has undergone a major overhaul in 2013. The previous plan had become unwieldy and lacked focus. The amended plan has been developed with input from Alderman Gowman who continues to challenge the actions in the plan in order to make them more focussed on outcomes. This area of work will continue to develop throughout the year.

In her role as EDHR lead Alderman Gowman has provided external scrutiny to the forces progress in meeting the challenges in this complex area, her forthright views on many subjects have assisted the force in developing its plans. Alderman Gowman attends the EDHR Board meetings. Outside of this forum she also meets with the Assistant Commissioner and Supt Cairney on a regular basis to discuss progress on EDHR issues

## Counter-terrorism

### Lead Member for 2013/14

Simon Duckworth

### Officer contact

Detective Superintendent Dermont Robinson

### Achievements in 2013/2014

Bids for dedicated security post funding (DSP) and Capital City Funding have again been submitted for the next financial year, 2014/2015. The scale of funding is awaiting decision and notification. For the current year the Force is receiving DSP funding in the sum of £8.46 million, it is hoped that a figure close to this will be achieved for next year. Mr Duckworth is familiar with both bids and will, no doubt, be busy lobbying the Home Office for support, as he has done so with great success in previous years.

### Over the last seven months the following work of note has been undertaken

The previously reported project delivering “influence activity” has continued. In April 2013 Commander Chance formally agreed the Force would adopt this tactic. Further development and training has taken place due to the changes in structures and staff, post City First. There has been additional work in respect of the wide ranging community engagement and communications planning. This tactic will be fully embedded into our routine police patrols in February, by which time sufficient staff to ensure resilience of the tactic will have been trained. This project has been an excellent example of joint working with the Centre for the Protection of National Infrastructure (CPNI), whose expertise has been key within the project.

The national programme to regionalise Counter Terrorism Security Advisors (CTSA) has gone live across the country, including greater joint working within London. The programme has placed the supervision and tasking of CTSA resources under the Regional Lead who is sited within the CT(I)U. In the City this has involved the introduction of a joint, six weekly, tasking process with our MPS colleagues addressing many of the issues raised by ACPO TAM. This process will help to better evidence the assistance provided by each force to the other.

The CT section has hosted a series for breakfast briefings this year addressing such topics as Prevent, cyber threats and police response. Each event has been attended by an average of 100 members of the business community. The feedback from each has been excellent and there is a demand for further briefings in the future. Fraud crime trends and insider threats are some of the topics which are likely to be covered in future.

Special Branch continues to investigate every report of suspected hostile reconnaissance within the City. Whilst the frequency of these reports has slowed in recent months the majority of these have been reported by Griffin trained staff.

Prevent staff from within SB and Community policing continue to undertake meetings with business, residents and educational establishments to highlight the Prevent agenda. This has resulted in a small number of referrals of individuals who have caused concern with their peers. These people have been met and referred under established multi-agency protocols. These protocols were subject to inspection in May, the outcome of which was very positive.

Special Branch has been closely involved with the MPS around the national project to replace the current SB IT system (NSBIS) with the National Common Intelligence Application (NCIA). The NCIA has brought with it a whole host of requirements, ranging from a full review of material currently on NSBIS to a review of business processes and regional arrangements. The City is due to have the system installed in July 2014. The system will be a truly national network which will make for far more efficient intelligence sharing across the counter terrorism and domestic extremism network.

### **Challenges for 2014/15**

The DSP/Capital City funding for the next financial year is yet to be determined.

ACPO TAM continue to challenge the requirement to fund 5 CTSA for CoLP. They may seek to reduce that number.

The continuing and evolving CT and DE threats from diverse groups.

Further protest by diverse groups aligned to a range of causes, such as anti-austerity, animal rights, right wing etc.

## Strategic Policing Requirement

### Lead Member for 2013/14

Deputy Pollard

### Officer contact

Chief Supt. Ken Stewart Head of Crime Directorate 020 7601 2601

### Developments in 2013 – Mid Year update

In July 2012 the Home Office published the [Strategic Policing Requirement \(SPR\)](#). The document sets out the threats that require a national policing capability to ensure they are tackled effectively. The threats are:

- Terrorism
- Civil emergencies
- Organised crime
- Threats to public order
- A large-scale cyber incident

All forces and police and crime commissioners must have regard to the SPR when setting their local policing plans.

The SPR also states that HMIC will provide assurance that the preparation and delivery of those requirements set out in the SPR have been subject to a proportionate and risk-based testing and inspection regime. Deputy Pollard has met with the Head of Strategic Planning to discuss and provide an element of rigor to the evidence gathering process. Deputy Pollard will also be involved in the “hot debrief” for the inspection by HMIC which takes place in October 2013

## Economic Crime / Fraud

### Lead Member for 2013/14

Simon Duckworth

### Officer contact

T/Commdr. Steve Head 020 7601 6801

T/DCS Oliver Shaw 020 7601 6743

**Background:** The portfolio encompasses both the Force's response to economic crime within the Square Mile and, more widely, its work as the National Lead Force for Fraud.

### Achievements for the mid-year 2013:

#### Member involvement

**Establishment of Police Committee Economic Crime Board** – As reported previously, Simon Duckworth established a new governance group to oversee the Force's work on reducing the prevalence and impact of economic crime. The group continues to meet three times a year, receiving updates on the progression of the Force's major economic crime projects and achievements against its Lead Force performance framework (as opposed to the monitoring of the Force's Policing Plan measures).

Mr Duckworth continues to chair the Economic Crime Board, at which matters in relation to the Academy, the Regionalisation of Fraud Investigation and ECD Performance are considered.

**Rationalisation of Home Office grants** – Simon Duckworth's continued work with senior officials within the Home Office has been successful in rationalising the Force's 'Lead Force' and 'South East Lead Force' grants. In turn this has greatly simplified internal accounting practices.

**NFIB Amalgamation with Action Fraud** – Simon Duckworth has continued to work towards this end, and now Action Fraud is to become part of the NFIB, allowing CoLP to have a greater oversight of the National Fraud profile. He has supported this initiative via a number of routes and Police Committee engagements, obtaining the support of the Ministers for Crime, James Brokenshire and Jeremy Browne.

**Mark Sedwill Presentation.**– Simon Duckworth provided invaluable insight into the Corporation's strategic perspective as to the role of the National Lead Force during a recent presentation (24.09.13), by the ECD to Mark Sedwill, the Permanent Secretary to the Home Office.

**Police and Crime Commissioners-APCC Fraud Briefing Event** - Simon Duckworth's influence has been invaluable to the conception of the Police & Crime Commissioners across the country. In his role as an Association of Police and Crime Commissioners Board member, he has promoted an awareness of fraud and the position of CoLP as the National Lead Force across the PCC community. This includes a one day briefing event at the Guildhall, "Why Protecting your Community from Fraud Matters" – to be held on 23<sup>rd</sup> October, at which his office has been invaluable in securing two keynote speakers, Norman Baker, Minister for Crime Prevention, & James Brokenshire, Minister for Crime and Security at the Home Office, in relation to the growing cyber threat & Cyber-enabled fraud.

**Insurance Fraud Enforcement Department (IFED)** - Mark Boleat continues to support the Force's efforts in combating fraud in the insurance sector. As a direct outcome of Mr Boleat's participation, the Force has been successful in securing further additional funding from the Insurance Market, facilitating the retention and increase in the number of staff employed within the IFED unit.

**Lead Force Performance** – Mark Boleat and Douglas Barrow, continue to assist and provide sound advice in relation to our Performance regime and in refining our Lead Force objectives, specifically as they relate specifically to a number of City industries. Mark has also, in partnership with Paul Sizeland, reviewed and supported a number of IT projects within the Force designed to enhance and better measure our performance, for example in areas such as data analysis.

**Police Committee Dinner** - Henry Pollard used his speech at the annual Police Committee Dinner (9<sup>th</sup> October) to showcase CoLP's National Lead Force work before an influential audience. This included senior Government Ministers (Home Secretary Teresa May), members of law enforcement and the financial industry. In her responding speech, the Home Sec was very complimentary of the work being conducted by the CoLP ECD and the Committee.

**Hajj Campaign** – following last year's initiative, a campaign designed to discourage, raise awareness and prevent fraud against the pilgrims of this year's Hajj has been launched by the City of London Police. A campaign supported and promoted by both Mark Boleat and Henry Pollard, who have equally provided sound media linked advice.

**News links with Prudential Regulation Authority** - Don Randall used his liaison event at the Bank of England (29<sup>th</sup> August) to introduce senior members of ECD to staff working for the new Prudential Regulatory Authority (PRA). The PRA are now part of the Economic Crime Directorate's investigations

#### **Other ECD achievements 2013**

**Bernard Herdan Review-** The Corporations sponsored review into the Banking Sectors views on Policing, with especial emphasis upon the DCPCU has been completed, the results of which have now been fed back, with the indication that it has been well received.

**Cambridge Symposium.** -The 31<sup>st</sup> Symposium, an International Symposium on Economic Crime for an International audience of anti corruption authorities, was hosted from the 1<sup>st</sup>-8<sup>th</sup> September by the CoLP ECD within Jesus College, Cambridge. The event has proved very successful with a number of international enquiries being received, concerning the work of the fraud units and the training opportunities offered by the Academy. The event was supported by a number of Committee members.

**Op RICO**-an anti boiler room initiative has continued to forge links with our European colleagues, forging relationships which will facilitate the truly international investigation of fraud in the future.

**PIPCU, (Police Intellectual Property Crime Unit)** - launched on the 12<sup>th</sup> September to combat the increasing issues of counterfeit goods and digital piracy, in early October welcomed the Minister for Intellectual Property, Lord Younger. He was provided with a presentation which included details on how the unit is forging an operational relationship with Interpol's "Illicit Trafficking and Counterfeit Unit", giving them access to a global network of law enforcement agencies engaged in tackling economic and IP crime.

In addition, PIPCU has recently been invited by the IPO attached in Beijing to participate in a week long training seminar for Chinese Police officers.

**Tradebridge** - The City of London Police's Tradebridge project has brought together law enforcement and industry to target criminal groups engaged in digital piracy. The City of London Police send 'cease and desist' notices to people attempting to use illegal websites that infringe music copyright. A simple idea that has worked, and was the subject of praise in a recent Home Secretaries address.

**Royal Malaysian Police Visit.**- On 21<sup>st</sup> May representatives of the Royal Malaysian Police Commercial Crime Department, the British High Commission Kuala Lumpur and the UKTI, visited the ECD New St offices where they received presentations from the Commissioner and senior representatives from



the Academy, NFIB and the Community and Partnerships sections.

**UAE/Dubai Police Visit** – On 22<sup>nd</sup> May, representatives of the UAE/Dubai Police visited the ECD New St offices and the Guildhall, where they received presentations from the Commissioner, senior representatives from the Academy, NFIB and the Community and Partnerships sections. Invaluable advice and support was provided by Simon Duckworth and Mark Boleat who also provided time in their diaries to meet representatives during the afternoon. Invaluable support and advice was given by both Simon Duckworth and Mark Boleat.

**Bribery and Corruption Business Briefing** – 4<sup>th</sup> July – A joint initiative between the Academy and the BSI (British Standards Authority) to promote training in relation to anti bribery and corruption and the BS10500 anti bribery system. The briefing was opened by the Commissioner and the head of BSI following the contract between the Academy and the BSI, co branding and delivering training to its clients. Academy trainers have recently returned from Hong Kong having delivered training with the CoLP brand to a number of Far Eastern BSI representatives, including being from China, Malaysia, Vietnam and Hong Kong. The Academy will receive a further percentage of any income generated from follow on training delivered by them.

**Nigerian Mission** 29 June -6 July– A recent overseas mission to Nigeria has enabled the force's Fraud Academy to establish an important stronghold in West Africa, as well as raising the City of London Police's profile as a world leader in combating economic crime.

The key objective of the visit was to showcase the Fraud Academy's courses and to discuss future opportunities for the City of London Police.

The week-long trip, made by representatives of the Academy, was spent working alongside the Nigerian Police's Special Fraud Unit (SFU) delivering a series of workshops to 150 delegates from both law enforcement and private sector agencies across Nigeria.

The mission appeared upon National television and the SFU are keen to ensure that the engagement becomes a regular occurrence.

In addition, it has been acknowledged that the efforts of the Directorate and the Committee have been widely and publicly recognised in recent weeks with speeches in Government and by the Home Secretary emphasising the value and the extent of our contribution to fighting fraud right across the country

## **Performance**

The Force Policing Plan target "to disrupt the top 10 OCG's using fraud causing the greatest harm" is on track to be exceeded this year.

The Policing Plan target 'to improve the quantity and quality of fraud prevention products shared with business and public sector organisations' is currently meeting with an 85% satisfaction rating.

The Policing Plan target 'to increase by 10% the number of Police Officers, Public sector and Private sector fraud investigators trained by the Fraud Academy' is on target to being met.

The Policing Plan target 'to increase the number of Government and Industry sectors providing Economic Crime Data to the NFIB' has been increased in the past 6 months from 12 to 16.

## **Projects**

**Cyber crime** – The Force continues to enhance the National Fraud Intelligence Bureau (NFIB), building on its existing cyber fraud capability, in order to provide an enhanced service to victims of cyber enabled fraud.

**Economic Crime and Fraud Training Academy** – As detailed previously, a number of overseas visits have occurred, which in addition to the success of the Cambridge Symposium have resulted in a number of overseas enquiries for Academy training.

It must be recognised that overseas, the City of London brand is now strongly recognised as being in the forefront in the fields of both fraud prevention and the investigation of fraud offences.

**Further developments for 2013/14:**

- **Regionalisation** – Work continues to establish the City of London Police, ECD as the office of the National Coordinator for fraud investigation, in that it is the leading light within the NCA and the ECC's capability, and will be at the forefront in shaping the National response to future fraud Investigation at a Regional level. The ECD Commander sits as the Head of that office.

- **NFIB** - Services offered by the NFIB continue to be focused on preventing economic crime through data sharing. This work includes the provision of data feeds to the NCA's intelligence hub, the government's Counter Fraud Checking Service (CFCS) and its new Universal Credits service.

Equally it now has the capability for end to end reporting as a result of the Action Fraud amalgamation into the NFIB.

The NFIB continues to develop partnerships across the industry, more recently with the FCA.

## Accommodation

### Lead Member for 2013/14

Keith Knowles

### Officer contact

Eric Nisbett, Director of Corporate Support, 020 7601 2202  
Peter Young, Director of Corporate Property, 020 7332 3757

The City of London Police has continued to develop their accommodation strategy in line with the principles set out within the original consultants report (DTZ) in April 2012. Deputy Keith Knowles has continued to provide valuable advice and guidance throughout the continued development of the programme. Accommodation Board meetings have continued throughout 2013 reviewing strategic objectives of the programme are monitored and being achieved. Regular meetings have also continued with the Director of Corporate Services (COLP) and the Director of Property Services (COL) and staff. These key engagements throughout the programme all contribute towards a positive outcome for the overall accommodation programme.

## ACHIEVEMENTS in 2013

Over the past year, the Force has:

Reviewed the original proposals and recommendations within the DTZ report and these have now been robustly developed throughout 2013. A number of challenge meetings were completed by the Town Clerk, the Commissioner, the Chamberlain and City Surveyor in August and September 2013. A report was submitted to the Police Committee in October 2013, highlighting the positive progress to date and seeking confirmation of releasing the next stage of funding to develop the detailed elements of the programme regarding progressing the next stages of the three agreed sites.

The Chief Officer Steering Group has now met on a regular basis and provides strategic direction for the accommodation programme.

The City of London Police now has a well established Accommodation Board, reviewing all elements of the programme and ensuring the programme is strategically led from the front with clear direction. This Board is chaired by the Commissioner (COLP).

Concept drawings of all buildings have been produced to ensure the overall accommodation principles can be achieved and are realistic for the operational requirements of the Force. A number of key projects and work streams are now well established within the Force. These key enablers include:

- Mobile technology
- Police property storage
- Digitisation of police records
- Police lockers and storage of operational equipment
- Parking (Fleet and staff)
- Uniforms and clothing

- Custody suite
- Rifle range
- Flexible working
- Satellite locations for City of London Police

The City of London Police has created a central programme office for the accommodation strategy. This core team will now lead on the development of the programme and monitor and direct all associated projects within the accommodation programme. The team reports directly to the Director of Corporate Services and the Commissioner.

An overall programme plan has now been developed in conjunction with a complete programme control model for the accommodation programme.

### **PRIORITIES for 2013 / 14**

Develop the COLP concept plans into detailed design plans for all sites

Develop 'scope of requirements' for each site for submission to City Surveyors

Complete the appointment of consultants to support this large and varied programme

Produce a revised expenditure forecast along with a detailed works programme against the design updated model

Submit and obtain all necessary planning approvals

Undertake the refurbishment of Guildhall Yard East late 2013 - early 2014 for occupation from Autumn 2014 pending completion of specialist fit out requirements (COLP).

Commencement of the construction of Walbrook Wharf and the refurbishment of Wood Street will form part of the agreed programme in 2014 /15.

Disposal of Bishopsgate, Snow Hill and Bernard Morgan House will await the completion of the overall accommodation programme.

## Community Engagement

### Lead Member for 2013/14

Vivienne Littlechild

### Officer contact

Superintendent Norma Collicott - 0207 601 2401

## Achievements in 2013/14

Superintendent Collicott held a number of face to face briefings with senior security representatives and other stakeholders likely to be affected by substantial road closures during the funeral of Baroness Thatcher of Kesteven. Community concerns were documented and where possible solutions were provided in order to minimise impact on the Business community from this large ceremonial event.

At the conclusion of the event a survey was conducted the result of which showed that in which 87.7% of respondents indicated that they were either satisfied or very satisfied with the response provided both before and during the event.

Following the success of the face to face briefings a number of stakeholder meetings were held in relation to a proposed week of action by protest groups during the G8 summit where a number of Businesses in the City were the potential focus of protest activity. The Lead Member Vivienne Littlechild, attended the briefings where Police gave an up to date intelligence picture and provided advice in relation to building incursions. A debrief session was held after the event at which the stakeholder groups concerned gave excellent feedback and recommended that face to face briefings were a positive vehicle to share information and deal with community concerns prior to major policing operations.

The Cross Sector Safety and Security hub (CSSC) continues to provided comprehensive messaging across the Metropolitan and City of London police areas to ensure, accurate and timely engagement during a number of events including the two mentioned above. City Police work closely with the MPS and regularly provide an experienced community engagement officer to the Special Operations Room at Lambeth to ensure timely community messages are sent during large scale events.

The Community Policing Team have initiated an innovative Operation to tackle the ongoing problem of aggressive begging within the City which is a priority in the Local Policing Plan. Operation Fennel, focuses on engaging with beggars to understand the issues that cause them to do so, these have included alcohol or drug misuse, homelessness and in some cases the fact that City workers generously give money and it is lucrative to beg here. As an alternative to prosecution, beggars can attend a hub where key partners from the substance misuse partnership, Broadway outreach services and Veterans association to name a few, are on hand to assist and provide advice. Early indications are that this approach is successful and the Operation is being independently evaluated by the Jill Dando institute within University College London.

- Key achievements in 2013 include a reduction in reports of Anti-Social Behaviour, from 661 reports between April 1<sup>st</sup> and September 1<sup>st</sup> 2012 to 411 for the same period in 2013, a decrease of 37.8%. Satisfaction with the Policing response remains at 91% of those reporting ASB are satisfied with the service provided by the police (Apr-Jun 2013), against a target of 90% within the Local Policing Plan.

Police continue to work closely with the Corporation Licensing Team, Safer City Partnerships and Environmental Health to tackle anti-social behaviour and crime associated with the Night Time Economy supporting the Corporations traffic light scheme and implementing the Police violent crime strategy 'Last Orders'.

#### **Key issues for 2013/14**

- Principal work for the coming year focuses on working with partners to continue to deal effectively with anti-social behaviour which is now a priority within the Local Policing Plan.
- The newly structured Community Engagement Team will develop new and innovative ways of engaging with our Communities and consolidate a methodology to ensure engagement is recorded and outcomes clearly identified.
- The Police Licensing Team will continue to work closely with CoL Departments to promote the Licensing Code of Conduct and ensure the effective stewardship of licensed premises by Licensees.
- Licensing will develop intelligence around promoted events in Line with the Violent Crime Strategy, and work with partners to ensure events are effectively managed by Licensees and crime free.
- Police will seek to consolidate ongoing efforts in relation to Licensing Enforcement with continued operations with colleagues from the SIA and DWP and seek to utilise funds from the Late Night Levy if implemented to increase activity in this area.

## Public Order

### Lead Member for 2013/14

Alderman Alison Gowman

### Officer contact

Superintendent Dave Lawes Uniformed Policing Directorate.  
0207 601 2102

## Interim Update October 2013

## Achievements in 2013 to date

### Public order Demands in the City of London

Public order offences have seen a reduction in the early part of this year

Due to changes in tactical options around these offences and a concerted effort to tackle the increase through effective tasking there has been a 32% reduction in public order offences from Feb '13 to July '13 in comparison to the period Aug '12 to Jan '13. This reduction is reflected in both day time and night time comparisons. This however is set against an increase in offences of violence which currently show a rise of 13% as compared to last year.

Margaret Thatcher's funeral took place on 17/04/2013 with full military honours. A large-scale policing and security plan was organised as part of a Benbow operation (named by the City as Op True Blue) with the MPS

Anti-corporate and environmental protest groups have continued to enter the City of London to carry out protests targeting the financial sector and the effects of austerity, with the Anonymous and Climate Siren groups posing a medium risk to the City. Whilst left wing groups are currently most likely to protest in the City due to austerity measures implemented by Governments both here and abroad, other groups with varying causes present a risk to the City. These include Stop Huntingdon Animal Cruelty, English Defence League and Fathers 4 Justice. Recent developments with the SHAC (Stop Huntingdon Animal Cruelty) protest group have seen a steady increase in the determination of some protestors to cause disruption to those premises which have been targeted, leading to some minor building incursions. The US bank has successfully obtained an injunction preventing any protest within 100metres of their branch in Old Broad Street.

The lead member for this area, Alderman Alison Gowman has been kept updated with issues in relation to protest, meeting most recently with the Uniformed Policing command team on the 7<sup>th</sup> October 2013.

The risk posed by Occupy London as a standalone group is currently low as they continue to rely on other anti-austerity groups, such as Anonymous and UK Uncut, to generate numbers for events. Whilst it has previously been unlikely for them (UK Uncut) to garner enough support to be able to take over public spaces, their recent activity in the City on the 5<sup>th</sup> October 2013 saw numbers of around 125 gather before walking to a sit down protest outside the Royal Courts of Justice.

Twenty officers underwent specialist training in Northern Ireland policing tactics ahead of being deployed in June at the heart of the G8 Summit when world leaders came to Northern Ireland in the tightest security operation seen in the UK since the London Olympics.

The City of London serial were hand-picked to work within the high security, inner perimeter of the G8 Summit where world leaders such as David Cameron and US President Barack Obama were staying.

Less than a month later City of London officers were called back to the Province to support Police Service Northern Ireland (PSNI) as part of mutual aid to maintain order after a series of street riots during the Belfast Marching Season. Back on home turf, scores of officers from City of London Police were deployed to support the policing plan to ensure the planned protests, organised by anti-capitalists groups to coincide with the G8 Summit, took place with minimum disruption to people living and working in the City and central London.

The force worked closely with the Met and British Transport Police to police demonstrations across London during 'The Week of Action' by a number of anti-capitalist groups.

The period between 10<sup>th</sup> June and 19<sup>th</sup> June saw both level two and three PSU's on standby in the City of London area with additional level one Police Support Unit's (PSUs) being used for the main Benbow operation along with CoLP Cadre command officers.

Support group officers were deployed to assist with the eviction of the Beak Street squat on the main G8 day of protest. Additional MPS and City level two officers cleared another squat in Norton Folgate, where a number of arrests for criminal damage and burglary were made. The Force helped to police another protest at Canary Wharf on Friday 14<sup>th</sup> June and played a key role in the policing of a number of protests throughout the Sunday.

Further recent major protests by the EDL (English Defence League) and the UAF (United Against Facism) groups have seen significant resources from the Benbow forces police protest which centred on the City of London. An extensive community engagement plan was needed to allay the fears of residents in the Mansell Street estate which was 100metres from the EDL assembly point. Despite some 286 arrests being made during this operation, community tensions were managed very effectively by a combination of intelligent deployments and excellent work pre, during and post event by the community engagement team.

The lead member for this area is a member of the Strategic Firearms and Public Order forum which is held six monthly. There is opportunity to comment upon recommendations being made in relation to our capability and capacity based upon the Strategic Threat and Risk Assessment which is produced annually and reviewed six monthly.

- **Environmental Issues**

Derelict buildings in the City of London remain at risk of squatters that may include members previously associated with Occupy London, due to the number of squats in locations surrounding the City of London. Recently, the City of London Police has effectively used legislation to evict the squatters. This was tested again prior to and during the G8 protests when premises in Queen Victoria Street High Timber Street and a Corporation owned building in Norton Folgate were occupied by protesters. All three premises were dealt with swiftly by City of London Police officers, with the latter being supported by the Metropolitan Police. Effective lawful use of appropriate legislation has meant that no legal challenges have been made alongside the obvious relief to building owners and agents. The Corporation of London were particularly impressed with action in relation to the Norton Folgate address as a sale of the property had hinged upon vacant premises.

The City of London may become a more attractive venue for both court cases and public inquiries that are considered sensitive. The neutral environment of the City of London is



unlikely to change in the foreseeable future. This has been demonstrated by the recent trial held at the CCC linked to the Mark Duggan shooting, along with the inquest which is ongoing in Chancery Lane. The lead member will be kept updated in relation to the significance of these events for the City of London.

At the request of the lead member, she and other members visited the Metropolitan Police Training centre at Gravesend. They were able to see firsthand the environment in which our officers train alongside the MPS. The City of London Police Support Group were specifically asked to attend Gravesend on the 10<sup>th</sup> October to demonstrate public order tactics to His Royal Highness Prince William; the Force are proud of the clear esteem in which its level 1 assets are held by the Metropolitan Police.

The Strategic Policing Requirement in relation to Public Order Policing has been complied with in all areas and the Force facilitated a last minute visit by the HMIC on the 8<sup>th</sup> October 2013 in order to examine our public order threats and risks, current demand and projected activity, in order that it may be assessed against the Capital City funding bid.

### **Developments for 2013/14:**

#### **Organisational**

The Benbow protocols are still to be reviewed in full by the CoLP, MPS and BTP. Such a review will ensure optimum operational efficiency, but this is set against the backdrop of major change programmes in all three forces which has resulted in delays. Recent meetings with the MPS indicate that there will be no major deviation from the existing arrangements.

Capacity and overall capability has been reviewed as part of the STRA process. Resource numbers and specialist skills have fluctuated a little, but there has not been a marked reduction in capacity. Alderman Alison Gowman will be kept updated through the Public order forum of the risks in this area. The current shift pattern is being reviewed by Chief inspector Isaac as some difficulties in resilience have been experienced since April; this has the potential to affect level 2 capacity as such a report will go to SMB in November.

#### **Operational (known events)**

The autumn period will be exceptionally busy for events in the City of London, with the Lord mayors show approaching, along with a number of high profile events at the Guildhall, which will all be resource intensive.

The next 6 months is likely to see a continuation of many of the protests already seen. These will likely include Occupy, which now have a limited following with approximately 20 to 30 people or less attending, with minimal public order issues. Unite and other unions focusing on Corporate Headquarters and/or locations of specific interest to members as has been seen around Schroders, Barbican Estate and Sainsbury's HQ in the last 6 months. The weekend of the 7<sup>th</sup> September saw a large scale policing presence for Right Wing and counter Left Wing protest in the City although the intended location was the East London Mosque/ Tower Hamlets. This sits outside the review period but could lead to more extreme right and left wing events. The Central Criminal Court continues to have trials attracting significant media interest and/or public order challenges, which are set to continue.

The Central Criminal Court has held several high profile cases in recent months and this will continue into the next reporting period, however, whilst these fixtures attract media attention none have caused significant issues. The trial of Nicholas Jacobs, suspected of killing PC

Blakelock in the Broadwater Farm riots, may take place at the CCC due to its nature and this would likely be scheduled for the end of 2013 / beginning of 2014.

Most significantly it has been confirmed that the suspects in Lee Rigby's murder will be standing trial at the Old Bailey on 18/11/ 2013. FIB has formed a link with the MPS Public Order Intel Unit (POIU) who have a direct link with EDL so will continue to liaise with them, as well as CoLP Operational Planning and Special Branch. Social media sites will also be monitored. This trial is likely to have a considerable public order impact.

## Independent Custody Visiting Panel

<b>Lead Member for 2013/14</b>	Vivienne Littlechild
<b>Officer contact</b>	Alex Orme, Scheme Administrator 0207-332-1397

### Mid Year report 2013-14

#### Background

City Visitors are volunteers who give up their free time to provide independent scrutiny of the treatment of those held in police detention and the conditions in which they are held. They play a vital role in bringing together police and communities closer together and enhancing public perception of police procedures and practice in relation to custody.

The Panel will present its annual report to the May 2014 meeting of the Police Committee. The details below are a summary of the main issues dealt with in the last six months

#### Organisation

The City of London ICV Panel currently consists of 9 visitors who visit the custody suites at Bishopsgate Police station once a week and at Snow Hill, where the custody suite is only used for 'bailbacks' or as an overflow for Bishopsgate, at least 4 times a year. Mrs Littlechild attends the quarterly Panel meetings and, in addition, representatives of the Force attend for part of the Panel meetings so that any queries or problems that have arisen out of custody visits can be addressed. The meetings are supported by staff from the Town Clerk's department.

#### Developments over the last six months:

- **Custody visit throughputs** – The Panel has been keen to ensure that the spread of visits are appropriate to the volume of usage at particular times. Visitors have been provided with quarterly reports giving the times of all visits made alongside the level of usage of the Custody Suites. In the main, the analysis showed that the timing of visits reflected the level of Custody Usage during 2012/13. It however indicated that there are no visits being undertaken during the Midnight to 6am slot. The Panel therefore agreed that two to three visits be undertaken annually from 2013 onwards. The IC visitors have therefore done one Midnight to 6am visit in the first 6 months and plan to undertake 2 further visits before the end of March 2014.

- **Access rights to the Custody Suite – ICV Access**

The Commander of Operations at the September 2013 Police Committee provided a proposal for the future access rights for our IC Visitors, which has been well-received by Members and the IC Visitors. The proposed future arrangements are that the visitors will on arrival at the front desk, be let into the station and allowed to proceed to the area outside the custody suite. This will be without delay, unless unavoidable, due to the front office staff being temporarily unavailable. Front office staff will then contact the Custody Sergeant and let them know that the ICV is on their way to the suite and once the Custody Sergeant has judged it is safe for them to enter, they will be allowed access. The intention is for this proposal to be adopted as the agreed standard at the next ICV panel meeting.

- **Snow Hill Police Station Custody Suite** – Since 2009 the Snow Hill custody suite has only been used for 'bail back' and occasionally as an overspill facility for Bishopsgate, resulting in a large number of unproductive visits. As a result it was agreed by the Police Committee at its meeting in May 2010 that a mechanism be introduced to trigger visits in place of scheduled visits. The objective of using this trigger was to match visits to when the custody

suite was actually in use. There are concerns however that the trigger mechanism whereby the Force could alert visitors when the custody suite is in use or is likely to be used is not working effectively. Both in 2011-2012 and 2012-13 visitors were only able to visit twice and in each of these cases there were empty cells. Representations have been made by Vivienne Littlechild (the Police Committee ICV SIA representative) to the October 2013 Police Committee to remove the 2010 Police Committee target of visiting Snow Hill at least four times a year in 2013-14 and the intention is stop these visits.

- **The time lag for Repairs & Maintenance** - the Panel have raised a number of concerns about the time taken to institute repairs and to rectify long-running heating and air-conditioning problems. Over the last 6 months, the Force has responded rapidly to any concerns raised by our visitors – quickly rectifying problems with the heating and air-conditioning systems, the CCTV system, the detainee's consultation telephone and the Medical Examiners chair. These achievements are even more notable as some of the delays were often caused by the need to have a recognised security vetted contractor. The Force is embarking on a review of the current CCTV contract to improve the service provided.

**Training** – Throughout the year, Custody Visitors undertook a variety of training and learning exercises, including learning about the changes to the provision of mental health care for police custody centres and an explanation of the use of restraint by the Police. Self-learning & development tools are being used by visitors, including refresher module tests and learning tools that enable the Panel to refresh their understanding and knowledge of various elements of the custody process.

## Road Safety and Casualty Reduction

<b>Lead Member for 2013/14</b>	Alison Gowman
<b>Officer contact</b>	Superintendent Norma Collicott 020 7601 2401

### Background

The City of London has a network of roads that have developed over a thousand years and have therefore not always been planned with today's traffic and pedestrian flow in mind. This means that there are a large number of different road types in a confined area which inherently causes more conflict between its users than a city with a more modern transport landscape.

This, combined with the 350,00 daily visitors, of whom an increasing amount are travelling on pedal cycles, inevitably leads to conflict resulting in collisions. In addition, the number of cyclists in London over the past decade has trebled.

In 2012 there were 426 people reported as being injured as a result of 379 road traffic collisions in the City of London, a slight increase on the year 2011 and 2010 figures.

The three groups of vulnerable road users (detailed below) account for 76% of all casualties.

**Pedestrian casualties** (109) increased over the 2011 (97) figure to a number similar to that in 2010 (111).

**Cyclist casualties** (144) are similar to those in 2011 (149) having risen from 2010 (111).

The overall **motor cyclist casualties** (72) was similar to 2011 (74) although the number that were seriously injured has reduced.

### Organisation

Since the restructure of the Force this year the responsibility for casualty reduction is owned by the Superintendent of Communities within the Uniform Policing Directorate. Although the operational resources for delivering the operational activity sits within Uniformed Policing Operations the planning and organisation is undertaken by Communities.

Within this department is an Inspector whose role it is to co-ordinate the policing activity that is designed to reduce casualties.

The City of London Police is supported by a TfL investment of £1.2 million / year. This is secured through a Special Services Agreement that requires the CoLP to deliver specified special services. These are planned by a small core team who use intelligence products to task resources accordingly through the Force Tasking meeting. All of these activities must be linked to the specific services mentioned in the TfL contract.

### Achievements to date in 2013

- The number of reported personal injury collisions that have occurred so far this year (January to August) is 217, a reduction of 16% compared to the same time period in 2012. As

a result the number of persons injured has reduced from 290 to 233, a reduction of 20%.<sup>1</sup>

- Pedestrian casualties at 64 are a 14% reduction on 2012, although serious pedestrian casualties have increased from 11 to 13.
  - Cyclist casualties at 75 are a 16% reduction on 2012 with a 35% reduction in cyclists killed and seriously injured casualties.
  - Motor cyclist casualties at 40 are a 20% reduction on 2012, although motorcyclist killed and seriously injured casualties have increased from 8 to 10.
- The City of London Police continues to target uninsured and unlicensed vehicles and has seized 184 since April 2013. This is currently a target for the force as it is known that these vehicles / drivers are a danger to other road users.
- In September 2013 a new Pan London Industrial HGV Task Force, comprised of 8 Police Officers and 8 Vehicle and Operator Services Agency (VOSA) officers, was created from additional funding provided by the DfT and TfL. The function of this task force is to identify and prosecute drivers and companies that do not comply with legislation. The City of London Police has secured funding for an officer on this task force and from 30<sup>th</sup> September 2013 the officer will be attached. This will enable the City of London Police to call upon the services of the task force and for them to deploy within the City of London to deal with industrial large goods vehicles that are operating in contravention of various provisions.
- Alderman Gowman continues to take a pro-active approach to this business area and has identified many opportunities for the City of London Police to undertake enforcement and education / awareness activities. Through this close working the City of London Police have become involved in a number of events such as the Cycling Symposium on 4<sup>th</sup> October.
- In her role as the City of London Corporation representative on the London Road Safety Council Alderman Gowman identified an opportunity for the City of London Corporation and the City of London Police to demonstrate Operation Atrium to the Hong Kong Police. She ensured that the City officers were made aware of the HKP visit to London and from there, a meeting was held and Senior Inspector Chung was taken to see an Operation Atrium Roadshow at Dowgate Fire Station on 27<sup>th</sup> September. This was a useful advertisement for the City as Hong Kong has identified that they have a rising number of cycling casualties and so opportunities could present themselves as a result of the visit.
- Alderman Gowman has recently met with the City of London Police Commissioner to discuss the process of tasking police resources to road safety and enforcement activities.
- Alderman Gowman supported the recommendation in the RDRP to implement a 20mph limit within the City. The City of London Police also supported this by agreeing to support the enforcement of such limits in line with ACPO guidance on speed enforcement.
- The City of London Police has introduced one of the National Driver Offender Retraining

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<sup>1</sup> All figures quoted in this report are a rationalised version of the CRS data that is likely to be published as ACCSTATS data by Transport for London and the DfT for 2013 compared to their 2012 published data.

Scheme (NDORS) courses called RIDE (Rider Improvement Developing Excellence) which allows police officers to offer a retraining course to motor cyclists who commit offences rather than face prosecution. This is designed to promote long term change in driver behaviour which makes the roads safer.

- Between July and September the City of London Police undertook engagement, education and enforcement of Advanced Stop Line (ASL) legislation. Alderman Gowman joined officers from the Safer Transport Operations Team for a morning during the operation to see the work that was undertaken. The RIDE tickets (see above) were issued for many of the offences as they were committed by motor cyclists.
- The City of London Police has been involved in the development of TfLs Cycle Safety Action Plan. This, along with the Motor Cycle and Pedestrian Action Plans informs the recent TfL publication, Safe Streets, which is mentioned in the Key Issues section. This is the key strategic document detailing how TfL intend to deliver Road Safety for the next few years.
- The City of London Police will be attending the forthcoming Road Safety seminar on the 30th October at the Marketing Suite. This is being organised by the City of London and in conjunction with partners and invited organisations to identify how the Considerate Contractors Scheme can be developed to assist the Road Danger Reduction Plan (RDRP) by improving the safety of large vehicles servicing redevelopment sites.
- The City of London and the City of London Police are working together with the RDRP manager to identify future police education and enforcement activities that could be effective at achieving targets in the RDRP.
- Since April the City of London Police has already issued as many Capital City Cycle Safe tickets as they did in the previous 12 months. This is as a result of a more targeted approach and a greater emphasis on diverting offenders from the Criminal Justice system and into education / training as an alternative.

## Anti-Social Behaviour

**Lead Member for 2013/14**











Don Randall

**Officer contact**

Superintendent Norma Collicott - 0207 601 2401

### Interim update on ASB April to September 2013

## ANTI SOCIAL BEHAVIOUR CAD STATISTICS

ASB CADs >	Alcohol related	Begging	Vagrancy	Noise	Rowdy inconsiderate behaviour	Drugs related	Criminal damage	Litter - ing	Prostitution	Theft	Violence
<b>1st APRIL 12 to 1st SEP 12</b>	116	79	122	11	Not categorised under the Share Point system	5	2	2	3	0	0
<b>1st APRIL 13 to 1st SEP 13</b>	78	31	71	29	161	3	0	1	1	0	0
<b>Percentage Difference</b>	 32.75 %	 60.75 %	 41.80 %	 163 %	N/A	 40 %	 100 %	 50 %	 66.66 %	 0 %	 0 %

Total number of ASB CADs recorded on SHAREPOINT in the period of **1st APRIL 2012 to 1st SEPTEMBER 2012** under the various categories is: **661**

Total number of ASB CADs recorded on UNIFI in the period of **1st APRIL 2013 to 1st SEPTEMBER 2013** under the various categories is: **411**



## **Overall stats indicate a drop of -37.82% in ASB reporting**

Superintendent Collicott has provided lead member for Anti Social Behaviour (ASB) Mr Don Randall with HMIC ASB reports and Inspector Claire Burgess and Sergeant Mark Montgomery met with Mr Randall in August to provide an update on ASB initiatives and priorities.

### **Alcohol Related**

Over the past 6 months alcohol related ASB has shown a steady decrease in May of this year there were 25 ASB CADS relating to Alcohol since then there has been a steady decrease with the months of August and September each registering 15 Alcohol related cads.

City of London Police Licensing Team took part in the 'alcohol awareness week' 16-22<sup>nd</sup> September (national campaign) which specifically highlighted the perils of drink and its potential harm re over consumption. That focused on amongst other things ASB in or around licensed premises looking at the hot spot areas and using PCSO's to specifically target those areas.

There are two current issues of 'alcohol related ASB, Golden Lane Community Centre where there is a hearing 04/10/13 and Patch in Carter Lane where Insp McKoy has instigated a meeting with the residents and the owners of Patch.

A Pub Watch meeting 3/10/2013 (which wasn't very well attended) where licensees were given a clear message re serving drunks who then go on to commit a crime or cause ASB.

### **Begging**

Currently on going with Op Fennel this is proving very successful in both areas of addressing offending behaviour and ultimately prosecuting those who fail to engage with this operation. Working closely with partner agencies we have been able to address needs of individuals being homeless and their addictions, they have found this operation to be extremely helpful. We are also moving forward with several ASBO applications on persistent offenders. Patrols are still ongoing in begging hotspot areas on a daily tasked basis.

### **Vagrancy**

The last hotspot count was 26 this is conducted by Broadway on a monthly basis. The figures have risen in the past two months and there has been a noticeable increase of homeless persons from surrounding boroughs. This increase is also populated by a large number of eastern Europeans, who are a transient population, so expect this to decrease. Op Poncho still operates five nights per week.

The Pop Hub took place from the 22<sup>nd</sup>-29<sup>th</sup> September 2013 and there were approximately 20 people brought and processed at the Dellow centre the following morning. From this 4 people were placed into accommodation, 1 has been reconnected, 3 people were served UKBA papers, 5 rejected reconnection, 1 has an interview for accommodation and the others rejected their single offers. We continue to work alongside Broadway to reduce the numbers of homelessness. Becky Jackson and Sam Malt are currently in Booth house accommodation both are currently engaging with Broadway services.

### **Noise**

Noise complaints are being dealt with at a local level for one of incidents at the time of ca;;s originating, further investigation of noise complaints is investigated by Corporation of London/Environmental Health Teams.

### **Drugs/Criminal Damage**

Complaints of Drug ASB and Criminal Damage are being treated as follow ups and it is envisaged that all ASB complaints relating to drugs and criminal damage of any substance will have a crime raised accordingly and investigated as such.

### **Littering**

Since issuing of Fixed Penalty Notices has started in August of this year for offences covered by Littering the total amount of FPN, s issued is currently 19. August there were 13 FPN,s given out and in September there were 6, the offence of Littering is quite broad and covers Public Urination/Defecation, Smoking in prohibited areas and general Littering.

### **Prostitution**

The only ASB cad relates to a taxi driver offering to take clubbers from Abacus to a brothel in Hackney. On a City note the Red Lotus Spa/Massage Parlour that was operating in Middlesex Street has been closed down by the Corporation Licensing Team as they were trading with a licence, there were indications that sex services were being offered from these premises.