

Committee: Police: Performance and Resource Management Sub Committee	Date: 15 th November 2013
Subject: HMIC Inspections (Update)	Public
Report of: Commissioner of Police POL 54/13	For Information
<p style="text-align: center;"><u>Summary</u></p> <p>On 8th February 2013 Members at your Police Performance and Resource Management Sub Committee requested an update on the City of London Police response to HMIC inspection reports for the financial year 2012/13. In order to track the progress made subsequent meetings in May and September 2013 have received updates on the progress of these reports</p> <p>This report highlights progress on:</p> <ul style="list-style-type: none"> • Custody Inspection Recommendations- there are two actions that still remain outstanding, which are reliant upon the progress associated with the National Health Service (NHS) Custody Healthcare service • Integrity Inspection Recommendations- there are two actions still outstanding which relate to the development of software solutions for auditing / monitoring integrity. <p>Outstanding actions from the plans are attached (Appendix A)</p> <p>Recommendations It is recommended that Members note the contents of this report.</p>	

Main Report

Background

1. On 8th February 2013 Members at your Police Performance and Resource Management Sub Committee requested an update on the City of London Police response to HMIC inspection reports for the financial year 2012/13. In order to track the progress made subsequent meetings in May and September 2013 have received updates on the progress of these reports.

Current Position

Custody

2. Between 18th and 20th June 2012 HM Inspectorate of Prisons and HM Inspectorate of Constabulary conducted an unannounced inspection of the Force's custody suites at Snow Hill and Bishopsgate Police Stations.
3. An improvement plan based on the report's recommendations was immediately developed to address areas for improvement, which contained thirty seven actions. To date, two actions remain outstanding, and these actions are dependent upon the development of the partnership with the National Health Service for a custody healthcare service. This is a national project and it has suffered from many delays, it is envisaged that this programme will take effect from April 2014. In order to address some of the issues around infection control the Force Custody Manager has developed an Infection Control Action Plan, in consultation with G4S. Several of the areas for action will be resolved now, without awaiting the completion of the commissioning process. In October 2013 HMIC visited the force to review our action plan and were satisfied with the progress made and will not be revisiting in relation to the existing plan.
4. Responsibility for Custody sits with Commander Wayne Chance, ACPO Operations, who maintains oversight and governance of the work carried out in this area by the Uniformed Policing Directorate. The Chief Inspector Uniformed Operations is the chair of the Custody User Group (CUG) and has responsibility for progressing recommendations and reporting progress through Performance Management Group and Organisational Learning Forum which are both chaired by the Assistant Commissioner. Performance in this area is also scrutinised at Directorate level by the Directorate Commander through the Uniformed Policing Directorate Business Plan.

Integrity

5. In 2011 HMIC published a thematic report entitled 'Without Fear or Favour – A review of police relationships' which looked at the system of controls that seek to prevent and tackle relationships that create a conflict of interest and therefore a risk to police impartiality. In other words, police relationships that could lead to the public not being treated fairly by the police. The review included relations with the media, disclosure of

information, hospitality, gratuities, procurement, contracts and business interests.

6. Responsibility for Integrity sits with the Assistant Commissioner who is the Force lead for Professional Standards and maintains oversight and governance of the work carried out in this area. The Head of Professional Standards Directorate chairs the Professional Standards Directorate Working Group which has responsibility for progressing HMIC recommendations. The Integrity Action Plan had seventy one actions; two currently remain outstanding and will not meet the proposed completion date of November the 1st as outlined in the previous plan. These are both in relation to developing a software solution for auditing and monitoring integrity and this is largely dependent on other areas of business of the Force. The scope of this piece of work has now broadened out to include other areas of the Force that use IBM covert systems rather than being done in isolation. A new business case is being drawn together and a new bid to the Resource Allocation Board (RAB) will be submitted in due course. The aspirational date for completion of this is April 2014. Manual monthly review of systems is in place in order to bridge the gap in developing a technical solution .In addition the Integrity Standards Board has been convened to provide scrutiny on integrity matters and is working closely with the College of Policing in developing this area of work.

Conclusion

7. This report identifies the progress made on the two HMIC inspections conducted during this reporting period (2012/13). The outstanding areas will continue to be addressed by the monitoring of the Directorate action plans.

Background Papers:

HMIC-ASB-A Step in the Right Direction POL 46/12

HMIC-Integrity Re-Inspection POL 66/12

HMIC- Custody POL 79/12

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