Appendix A- Pol /13
OUTSTANDING ACTIONS FROM HMIC INSPECTIONS

CUSTODY

35 Actions Completed

2 Amber Actions

HMIC Recommendation	Action taken	Commentary	Status/ Completion date	Action Owner
All clinical rooms should be fit for purpose and meet infection control guidelines.	Custody manager to monitor progress of NHS Commissioning. Improvement action plan to be discussed with General Services Director	The custody manager is monitoring advice and guidance coming from the on-going NHS Custody Healthcare Commissioning Project. In the interim, an Infection Control Action Plan has been developed and the Custody Manager, in discussion with G4S, is defining the areas of responsibility. Several of the areas for action will be resolved now, without awaiting the completion of the commissioning process.	Reviewed October 2013 with HMIC – for review January 2014.	Custody Manager
There should be a mental health liaison and/or diversion scheme to enable detainees with mental health problems to be identified and diverted in to appropriate mental health services as required.	Mental health liaison and diversion scheme to be developed and integrated into custody procedures.	This action now forms part of the NHS Custody Healthcare Commissioning Project and is a standing item at the London Liaison and Diversion Commissioning Group, which has a police representative. The group is working towards an integrated solution for diversion from the CJS.	Reviewed October 2013 with HMIC – for review January 2014.	Custody Manager

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INTEGRITY

69 Actions Completed

2 Amber Actions

Self Assessment Question	Action taken	Commentary	Status/ Completion Date	
Is there sufficient covert auditing capability within the anti-corruption unit and is this supported by adequate IT?	HoPSD to ensure all force systems can be accessed covertly by Counter Corruption Unit (CCU). Various software products that are being used by other PSD's are being scoped by the CCU. This is also now part of a larger piece of work around updating IBM systems which are used in other areas of the force for covert monitoring and so the scope of the project has broadened out.	Manual monthly review of systems is in place. The Integrity Standards Board has been convened to provide scrutiny. The scope of this piece of work has now broadened and a new business case is being drawn together by a number of departments. A further bid will be submitted to RAB in due course.	April 2014	Head of PSD
Does the organisation have appropriate capacity and capability to effectively monitor and audit all its information systems, and practice an evidenced risk-based approach?	Ongoing project to identify and install appropriate monitoring software. it was agreed the Force would engage consultants to assist it to identify 'information asset' owners. This is also now part of a larger piece of work around updating IBM systems which are used in other areas of the force for covert monitoring and so the scope of the project has broadened out.	Force Information Manager is advising on the requirements. The scope of this piece of work has now broadened and a new business case is being drawn together by a number of departments. A further bid will be submitted to RAB in due course.	April 2014	Senior Information Risk Owner