

<b>Committee:</b> Police	<b>Date:</b> 11 <sup>th</sup> July 2012
<b>Subject:</b> Community Engagement Update	<b>Public</b>
<b>Report of:</b> Commissioner of Police POL 49/12	<b>For Information</b>

### Summary

This report contains two sections, Section A relates to details of issues raised at Ward Level and the Force response (including Appendix A), and Section B, which relates to Business Engagement. Detail on Business Engagement was requested by some Committee Members at your last Committee in June.

The Residents' Meeting, held on Wednesday 30th May, attracted a number of residents with concerns relating to inconsiderate road use, anti-social behaviour particularly around licensed premises and noise pollution.

Begging and rough sleepers continues to be a concern for residents and workers but the number has reduced and the force are addressing this proactively with partners.

The Volunteer Police Cadets programme has run since February 2012. It is for young people living in and around the City of London, has now started to deploy the young people to some pre-planned events including the London Marathon and the Queen's Diamond Jubilee celebrations.

Section B describes the Cross-sector Safety and Security Communications (CSSC) which will act as a bridge between the police, business and industry during the Olympics. The Cross-sector Safety and Security Communications model has been successfully tested in the lead-up to the Olympic and Paralympic Games and will act to enhance our direct communication with the business community. (A list of Business Sector Liaison groups currently forming the Pan London CSSC structure together with members of Sister Banks is included at Appendix B.) The CoLCPA held its Annual General Meeting in May 2012. The Lead Member for Community Engagement gave specific input and direction on areas within this section of the report and

## Appendix B.

The Force Counter Terrorism Department continues to engage with sections of the community appropriately through Project Griffin and Op. Argus and the Economic Crime Directorate continue to provide information giving presentations to various stakeholders.

### **Recommendations**

It is recommended that the report be received and its contents noted.

## **Main Report**

### **Section A – Residential Engagement**

#### **Residents' Meeting, Wednesday 30th May 2012**

1. The City Wide Residents meetings took place at the Old Library in the Guildhall at 1230 and 1830. Approximately 50 residents attended each meeting; they represented most residential areas in the City. Commissioner Leppard provided an update on current issues, including the City First Change programme.

There were questions from residents relating to the following themes:

- City of London Police (CoLP) plans to tackle unlawful cycling, including cyclists jumping red traffic lights.
  - CoLP plans and activity in combating both anti-social behaviour and criminality associated with alcohol and the night time economy (including offers from two residents of Tower Ward to provide assistance to the Police in helping with accurate reports of incidents in their immediate locality).
  - Use of police helicopters (noise nuisance). A resident wished to have specific details of police helicopter deployments highlighting the nuisance they cause.
2. Commissioner Leppard acknowledged that the cycling issue was a real problem for residents and stated that operations would target all 'anti-social' road users including motorists and pedestrians. He added that a more joined up approach to this problem was necessary with

relevant departments of the City of London Corporation, as it could not be remedied purely with enforcement action.

3. Commissioner Leppard detailed the Force's recent activities and successes in combating cyclists and anti social behavior associate with licensed premises, providing specific details around targeted operations (e.g Op Atrium- cyclists), ticketing of perpetrators, educational initiatives (such as those held in the Guildhall yard) and the ongoing success of Transport for London (TfL) operations. He also informed the meeting that the use of the Metropolitan Police Helicopter was one borne out by threat and risk, and pressing operational need and that all helicopter movements are governed by the Civil Aviation Authority (CAA).

### **Volunteer Police Cadets**

4. Twenty-five Volunteer Police Cadets regularly attend the City Police Cadet Scheme at the Honourable Artillery Company, City Road. The Cadets have now completed an eight-week programme that incorporated legal training with a great deal of emphasis on Stop and Search and Drug Awareness training. Subsequently, the Cadets are now participating in select policing operations as appropriate, most notably the Service of Thanksgiving for the Queen's Diamond Jubilee Service at St Paul's. The Cadets contribution should have a positive impact on the residential and business community in the coming months.

### **Other issues raised at Ward Level (see Appendix A for full Ward breakdown)**

5. Rough sleeping remains an issue for our business and residential community. The recent combined partnership approach towards Operation Poncho continues to be effective with the number of homeless being maintained at 19 with the next count scheduled for late June.
6. In early June a pilot scheme was launched varying the times of the Op Poncho patrols and adding two additional patrol days (Saturday and Sunday). It is intended that these changes will help to reduce the count further. The Force's positive action against begging continues with Operation Arula (Pro-active co-operative work with UK Border Agency) scheduled to run later in June.

### **East Area (Portsoken Ward)**

7. No significant issues to report.

### **South Area**

8. Concern has been raised about a group of skateboarders causing a nuisance in the vicinity of Angel Lane. A ward officer is dealing with this complaint. Additional patrols will also be in place over the weekends and during the afternoon to deter the skateboarders.

### **West Area**

9. Concerns continue to be raised in relation to Castle Baynard Ward and Bread Street Ward, regarding the noise from licensed premises primarily in Carter Lane. They were subject of a licensing review on the 4<sup>th</sup> May that resulted in both premises having their hours reduced to close at midnight. However, the premises in question have put in appeals against this judgement, and so they currently continue to operate their usual hours until a date is set at Magistrates Court to hear the appeal.

### **North Area**

10. The complaints received from residents from the Golden Lane Estate about noise emanating from licensed premises on the Goswell Road on Friday nights, have significantly reduced. Regular patrols and licensing visits continue.
11. The local MP, Mark Field (MP), accompanied by Common Councillors and Inspector John Zuber, met with one of the licensed premises supervisors in May. Following this visit positive steps have been taken towards reducing the noise levels through closing the external doors and removing outdoor furniture.

## **Section B – Business Engagement**

### **Cross-sector Safety and Security Communications**

12. The Cross-sector Safety and Security Communications (CSSC) is a pan London communication vehicle to enable law enforcement to

inform the business community of any particular security or safety needs. Mr Randall is the business sector lead on this initiative which is a joint partnership between the Home Office, the Metropolitan Police, the City of London Police, London Resilience and the business sector. Appendix B identifies those areas of business functions currently engaged in CSSC.

13. The CSSC team comprising of both law enforcement and business sector volunteers is operational, it was successfully engaged at the Queen's Diamond Jubilee, it operates on a 24 x 7 basis and has a structured programme of engagement throughout the forthcoming Olympics.
14. Post the Olympics CSSC will be formed as a registered charity and it is intended to role the concept out UK wide. Mr Randall is leading on the legacy of this initiative. CSSC is supplementary to the existing community engagement practices already successfully employed within the City of London Police/business community engagements.

#### **Counter Terrorism Security Advisers (CTSAs)**

15. The CTSA's continue to run Project Griffin days for company Security Staff on the first day of every month. This involves giving a security briefing and input on dealing with suspect packages and cordons. There are no specific issues raised by attendees to report in this reporting period. In addition, the section is running Op. Argus tabletop exercises upon request with companies on CT and also night time economy scenarios. Again this is an input from CoLP staff on what action to take in certain scenarios. Feedback is always positive.
16. The Force has a target to deliver a programme to improve the quality and coverage of engagement with Small and Medium Enterprises (SMEs). A survey is currently being undertaken to benchmark current levels of SME engagement and their perceptions of CoLP CT services; their preferred methods of engagement and products they would like to receive. The results of this survey will inform work going forward which will be reported to your Committee in due course.

## **Economic Crime Directorate engagement**

17. The Economic Crime Directorate have undertaken a number of presentation engagements with various stakeholders. Highlights are as follows:
- ECD hosted 30 Dutch law students at New Street on the 12<sup>th</sup> June 2012. The students received presentations with regards to fraud in general, money laundering as well as the functions of the National Fraud Intelligence Bureau.
  - The Overseas Anti Corruption Unit (OACU) delivered a Presentation to the British Expertise/ British Standard event in SW1 with regards to the launch of BS10500 on Anti-corruption systems to 50 lawyers and business compliance officers.
  - An internal presentation was also delivered by OACU for the Centre of excellence to 7 external compliance officers on the Bribery Act Adequate procedures and case studies.
  - Fraud team 5 provided a presentation to 20 people concerning their role as executing authority for the UK Central Authority (UKCA) meeting at the Home Office.
  - The Insurance Fraud Enforcement Department (IFED) provided presentations to the following companies, AVIVA (50 people), CIFG Insurance group (30 people) and HM Treasury (4 people)

## **City of London Crime Prevention Association.**

### **18. Annual General Meeting- May 2012**

The CoLCPA held their AGM in May, the Assistant Commissioner and Detective Superintendent Robinson gave a presentation covering the following areas:

Intelligence and threat reporting from;  
International Terrorism,  
Irish Terrorism,  
Domestic Extremism & Protest Groups, and  
'Lone Actors' i.e. extremists acting in isolation.  
Business Advice.  
Communication and Messaging during the games period

No specific issues were raised by members.

### **Consultation**

19. The Lead Member for Community Engagement gave specific input and direction on areas of the Business Section of the Report and Appendix B.

### **Conclusion**

20. This report informs Committee members of residential and business community engagement activity undertaken in the last reporting period.

### **Contact:**

*Supt Norma Collicott*

*Community Engagement,*

*Uniformed Policing Directorate*

*020 7601 2401*

[Norma.collicott@cityoflondon.pnn.police.uk](mailto:Norma.collicott@cityoflondon.pnn.police.uk)