

Committee: Police Committee	Date: 21 st September 2017
Subject: Quarterly Community Engagement Update	Public
Report of: Commissioner of Police Pol 57-17	For Information
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Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) Prevention of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads.

1. **Counter-terrorism and Communications:** Following the London Bridge terrorist attack in June extensive engagement and community reassurance took place. Barbican Residents Association held a meeting in July where we provided an update on Counter Terrorism and provided input on Cyber Crime.
2. **Safeguarding and Vulnerability:** A week long Sexual Violence Engagement Campaign scheduled for June was cancelled due to the London Bridge terrorist attack, this was rescheduled for w/c 21st August. The Vulnerable Victim Advocate is now holding fortnightly surgeries at Shoe Lane library. Additionally there was a national awareness week around honour based violence in July which the force supported. The mental health street triage commenced in May. It is proving to be a success. The three month evaluation is due in at the end of September.
3. **Prevention of Fraud:** Economic Crime Directorate hosted a number of meetings where they provided advice to banks relating to fraud typologies and prevention techniques. Commander David Clark Hosted the National Policing Identity Crime Portfolio Conference in June, further information on this conference is detailed below.
4. **ASB:** We continue to work closely with the Corporation of London delivering both ASB enforcement and training.
5. **Policing the Roads:** The low emission neighbourhood scheme commenced and included cycle safety and crime prevention.

Recommendations

It is recommended that this report be received and its contents noted.

Main Report

1. Counter-terrorism and Communications

- 1.1 A regional prevent coordinators meeting was held following the recent terror attacks. Key learning highlighted that subjects had not been reported to the police or security services previously, but that prevent resources are under considerable strain.
- 1.2 The City of London Prevent Team hosted the National Counter Terrorism Police Head Quarters (NCTPHQ) Prevent Management Training Day at the Guildhall. The Prevent and Channel Co-ordinator provided input on Prevent and business. This was well received and provided a number of discussion points. The NCTPHQ were very interested in a product developed with our partnership team which is in the video production phase. Field tests are due later this year.
- 1.3 We engaged with the faith networks following the London Bridge attacks, providing reminders around access to policing services.
- 1.4 The Bank of America has responded positively following an initial discussion around the use of PREVENT in their welfare policies.
- 1.5 We have worked with the Bank of England, who are running apprenticeships and internships throughout the summer, providing timely PREVENT reminders.
- 1.6 A prevent awareness presentation was delivered to the Barbican residents association on 11th July, where views on our engagement were sought. Further presentations will be rolled out for all our residential communities.
- 1.7 Officers from our Prevent Team delivered one day training to a City business which delivers cleaning services to a number of local iconic buildings. The training was delivered to Business Managers and their Human Resources team. The business concerned is looking to expand the training further.
- 1.8 Our Counter Terrorist Security Advisers (CTSA's) have seen a significant increase in requests for support from the business community following the recent terror attacks.
- 1.9 CTSA's from both the British Transport Police (BTP) and CoLP are working closely with Network Rail, Department for Transport, and Centre for the Protection of National Infrastructure (CPNI) to establish Hostile Vehicle Mitigation (HVM) at the west entrance to Liverpool Street Station. This is in response to a vehicle being driven down the steps.
- 1.10 Six postal awareness sessions have been held with post room staff from key sites within the City. These are run by the CTSA's and use dummy devices to help increase staff vigilance and awareness around the risks of devices or other harmful materials being sent by post to business premises.

- 1.11 Project Griffin sessions (x 7), Project Argus (x 4), and CT Awareness and Threat updates were held during this reporting period; 274, 132 and 1371 people attended respectively.
- 1.12 Officers from the CTSA working in partnership with businesses in the Broadgate area have set up the Broadgate forum. The forum is an opportunity for business security staff to meet on a bi-monthly basis to discuss issues of security that are relevant to them. The CoLP attend and provide the forum with an update on counter terrorism, crime prevention and relevant security advice.
- 1.13 A Police & business forum leads meeting was held shortly after the London Bridge terrorist attack in June. The meeting Chaired by Det. Supt. Dyson brings together all the business forum chairpersons and representatives. The meeting benefitted from the CoLP sharing appropriate information key messages and providing CT advice to City businesses. The leads then return to their local forums to share the advice and information.
- 1.14 Following the recent terror attacks, we have introduced Emergency Trauma Packs. The initiative is designed to enhance preparedness for first responders and business staff to provide first aid and mitigate the impact of a terrorist attacks. ETP will offer victims of a terrorist incident increased chances of survival. Medical supplies will be closer to the scene reducing waiting time, and potentially first aid can be administered prior to London Ambulance Service (LAS) arrival. Businesses purchase the ETP and CoLP will have knowledge of their location/storage, and the contact details of the named point of contact. This will be mapped and held in our Force Control Room for ease of access. A number of ETP have already been purchased by businesses and the City of London. Training will be provided for the use of ETP. There will be a phased roll out of this, culminating with a live exercise testing ETP and partner responses. Engagement with British Transport /Metropolitan Police/ LAS have been very positive. There is zero cost to CoLP as companies purchase the ETP. The ETP supports the London Resilience Board Strategy – support a safe and effective community response during emergency situations and promote community resilience (2016 -2020 Objectives).
- 1.15 Operation Mass is a “big wing” deployment involving both Police and partners, which ran for 24 hours on the 27th July. The focus was Counter Terrorism related and the purpose was to raise public awareness through national and local counter terrorism messaging, including the use of social media, business community briefings, leaflet drops and large scale deployment of SERVATOR style tactics in and around iconic sites and crowded places.

2. Safeguarding and Vulnerability

- 2.1 A planned Sexual violence engagement campaign was scheduled for June. A week long campaign centred on the issue of consent and focused on targeting city commuters to raise awareness of the issue. Due to the London Bridge terrorist attack, this week of action was postponed and was re-scheduled for w/c 21st August.

- 2.2 The Vulnerable Victim Advocate is now holding fortnightly surgeries at Shoe Lane library, providing access to support and guidance on a range of issues that may affect the local community (e.g. domestic abuse and sexual violence). These are independent from the police although they will provide assistance to those who may wish to report incidents.
- 2.3 July saw the National Awareness Week concerning honour based violence. The CoLP supported the initiative through a communications campaign and retweeting local and national messages.
- 2.4 The pilot scheme concerning the street triage mental health response commenced on 31st May. The scheme operates Wednesday to Saturday between the hours of 1700 and 0300hrs. Two mental Health Care Practitioners (HCPs) have been recruited. The HCPs work directly from Bishopsgate Police Station and are crewed in response vehicles.
- 2.5 The HCPs are crewed with response vehicles, they also assist with victims of crime/domestic incidents, and any incident where their training can be utilised to assist officers and vulnerable persons coming to police notice. We are halfway through the 6 month pilot scheme and the outcome of an evaluation is due at the end of September.
- 2.7 The signs are extremely positive that the scheme is working well, early indication shows alternative routes to Sec. 136 of the Mental Health Act being pursued resulting in a reduced impact on officer, patient and NHS hospital time and resources.
- 2.8 The CoLP has purchased heat seeking thermal imaging cameras that can detect a human form in complete darkness. The cameras are located in our police response vehicles. When a person has gone into the river officers will deploy with these cameras directing further resources to the person, increasing the chances of survival.
- 2.9 Data is now being shared between ourselves and the MPS Marine Unit. Sharing this data will help to predict peak times and locations of where and when persons have gone into the river allowing the MPS Marine Unit to ensure that they can have their officers at the right stretch of the river also increasing chances of survival.
- 2.10 The Communities and Partnerships team continues to monitor and build up intelligence on brothels from public reporting and pro-active police operations. Where human trafficking and modern slavery are suspected, intelligence packages are passed to the Major Incident Team to instigate an operation. We continue to make regular visits to any suspected brothels with the charity Tamar, working to reach and support workers in the sex industry. We are also working with landlords of premises to try and prevent this activity continuing. Numbers of suspected brothels are still low in the City but this continues as an area of focus for the team due to community concerns and the vulnerability of the workers.
- 2.11 Officers continue to engage and update our local residents and business community whether by our traditional method of police surgeries providing

crime prevention advice, CT updates and crime trends. Officers recently undertook a surgery in the Eastcheap Post Office. This innovative engagement was very well received by members of the public and was welcomed by the Post Office manager.

3. Prevention of Fraud

- 3.1 Cyber Protect UK supported an engagement in conjunction with our Communities and Partnerships team with the Barbican Residents Association. They highlighted the four major threats to residents in the City area as according to most recent intelligence from the National Fraud Intelligence Bureau and gave protect advice on how to spot, avoid and report these crime types.
- 3.2 Officers from our Economic Crime Directorate attended an event with Lloyds Commercial Bank which focussed on fraud typologies and prevention techniques. Advice was given to a number of mid-market companies from across the City, focussing on phishing avoidance and key network security recommendations. The event also discussed how to avoid falling victim to CEO fraud and how to report both fraud and cyber-crime to the National Fraud and Cyber Crime Reporting Centre.
- 3.3 The event provided an invaluable insight into the emerging strategic landscape in relation to policing fraud and cyber nationally. The day afforded Force Crime Registrars (FCR's) the opportunity to help shape improvements in National Crime Recording Standards and Home Office Crime Recording compliance at force level and identify solutions to a number of other related issues that will help to further improve the national response to fraud & cyber-crime. This was achieved at the conference through a number of presentations, including case studies and examples of better practice, interactive workshops and a Q&A panel session with those presenting and other guest speakers. FCR's left the conference better informed of the national picture and with an improved understanding of the expectations attached to their role in relation to fraud and cyber recording.
- 3.4 The National Policing Identity Crime Portfolio Conference took place in June hosted by Commander David Clark, the National Policing Lead. The conference aimed to explore the current extent and nature of identity related criminality, how identity crime serves as an upstream enabler for a wide variety of other crimes and to articulate the threat of identity crime to public safety as well as to the economic welfare of the UK the conference provided information of the following topics:
 - Disrupting identity and document fraud
 - Understanding the Threat – The Law Enforcement perspective
 - Understanding the Threat – The Business perspective
 - Understanding the Threat – Academia
 - The Social Media Threat
 - Identity Assurance – The Home Office perspective
 - Identity Document Verification/Scanners
 - National solution for on-line data sharing

4. Tackling and Preventing Anti-Social Behaviour (ASB)

- 4.1 Operation Radstock commenced in July. This operation was based on information and intelligence from the local community in the Middlesex St. area where they raised concerns of drug dealing in the area. Communities and Partnerships Policing team investigated the concerns, running an operation which took place on Thursday 20th July targeting suspects concerned in the Possession with Intent to Supply Class A drugs.
- 4.2 The operation resulted in the arrest of seven suspects for various drug offences including - possession with Intent to supply class A drugs; possession of class A drugs; and driving under the influence of drugs; as well as the seizure of four vehicles believed to be used in the transport of class A drugs officers also uncovered 33 wraps of Class A drugs that had been concealed inside a hollowed out section of the driver's door.
- 4.3 Violent crime and Anti-Social Behaviour (ASB) associated with licensed premises.

During this reporting period 32 violent crimes were identified as being connected with licensed premises. All of these crimes were investigated from a licensing perspective in order to establish which measures were relevant to prevent or mitigate the likelihood of repetition. These investigations involved the team visiting and working with the premises concerned.

This process was replicated for the 84 reports flagged for the attention of the licensing team because of the association or potential association of the reports with ASB connected to licensed premises.

Promoted Events

There were 225 promoted events held at licensed premises in the City. All these events were subject of a risk assessment process undertaken by our licensing team.

Interventions/Joint Working

The Licensing Team made 13 significant interventions involving working with premises operators and legal representatives in order to positively influence the management of premises. The team deployed with London Fire Brigade in support of fire safety visits. The team have conducted a joint operation together with UKBA in order to support an investigation led by that agency regarding alleged issues at a City venue. The team were represented at a Security Industry Authority 'violent crime workshop' attended by security operators from across London aimed at driving forward standards within the industry.

Pro-active Deployments/Reassurance

The team have led 11 deployments/operations during Night Time Economy hours to address a range of issues. Three of these deployments were in

response to the Manchester terrorist attack and three in response to the London Bridge attack providing reassurance, guidance and advice to premises and operators. In total 449 premises were visited April to June. This figure is particularly high due to the level of engagement conducted in the wake of the terrorist attacks.

- 4.4 The Levy continues to fund additional shifts by the team to carry out checks and identify and resolve issues, which forms a fundamental part of our on-going engagement with licensees.

Begging and Vagrancy

- 4.5 Operation Acton is a joint initiative with the Corporation of London and St Mungo's Broadway homeless charity, designed to address homelessness and rough sleeping. Shifts with St Mungo's take place on a monthly basis, where entrenched rough sleepers are targeted who refuse to engage with services. Due to the recent terrorist attacks a number of these deployments have had to be cancelled due to prioritisation and availability of resources.
- 4.6 Operation Alabama, (the issuing of Community Protection Notices, CPN) continues, with officers targeting individuals who refuse to move on from areas where they are committing acts of begging and anti-social behaviour. A CPN is intended to deal with particular, ongoing problems of nuisance which negatively affect the community's quality of life by targeting the person responsible, using powers under the Crime and Police Act 2014. The offender is given a written warning with regards to their conduct and if this behaviour does not cease within a certain time period they will be issued a CPN. Since January to date 11 written warnings have been issued and 2 CPNs have been given out.
- 4.7 Night duty operations with the UK Border Agency (UKBA) have been cancelled due to their staff being unavailable.
- 4.8 Shifts with the Westminster Drug Project (WDP) continue, with two shifts per month taking place, where we accompany WDP to assess people and give welfare advice to known addicts within our area; this is proving successful with several individuals accepting help from WDP in the last few months.

5. Policing the Roads

- 5.1 There have been a number of community events, including cycle safety and crime prevention as part of the Low Emission Neighbourhood Scheme, a road safety day at Sir John Cass School with the CoL/McGee Transport and another event as part of a Health and Wellbeing Day at European Bank of Construction and Development.
- 5.2 Exchanging Places events are now held solely for education and are in conjunction with local construction sites, Tideway and Multiplex. This initiative provided people with an opportunity to see road danger from another road user's perspective. We continue to support the road safety

activities of the Corporation's Road Danger Reduction Team through cycle safety and education events.

- 5.3 The Transport and Highways Operations Group undertake criminal enforcement relating to road use, and have run specific operations targeting excess speed, seatbelts, and mobile phone use. Between April to June 2017 there were 59 Fixed Penalty Notices (FPNs) or Traffic Offence Reports (TORs) issued for mobile phone and seatbelt offences, with a further 131 for 20mph offences.
- 5.4 We work alongside TfL's Public Carriage Office compliance staff, undertaking compliance checks on hackney carriage and private hire vehicles. Between April to June 2017 we stop checked 1555 taxis and private hire vehicles and completed 18 partnership operations. A total of 233 Hackney Carriages and 264 private hire vehicles were found to be non-compliant, demonstrating the value of this work.
- 5.5 Working in partnership with Driver and Vehicle Standards Agency and Metropolitan Police, the CoLP Commercial Vehicle Unit has undertaken 38 operations, checking 353 large goods vehicles and identifying 595 offences committed.

Conclusion

This report informs Committee members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and how the City of London Police has responded.

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