

Committee: Police Committee	Date: 25 th January 2018
Subject: Quarterly Community Engagement Update	Public
Report of: Commissioner of Police Pol 05-18	For Information
Author: T/Superintendent Hector McKoy (Communities and Partnerships)	

Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads.

- 1. Counter-terrorism and Communications:** Work within CT continues, identifying additional high profile and iconic locations for the installation of hostile vehicle mitigation (HVM). Work to protect our community during the festive period continues as directed by Security Group and our daily management meeting.
- 2. Safeguarding and Vulnerability:** The mental health street triage which commenced in May continues to be a success. The three month evaluation was completed in September 2017.
- 3. PREVENTion of Fraud:** Economic Crime Directorate (ECD) hosted a number of meetings where they provided advice to banks relating to fraud typologies and PREVENTion techniques.
- 4. ASB:** We continue to work with the Corporation of London (CoL) delivering both ASB enforcement and training.
- 5. Policing the Roads:** The low emission neighbourhood scheme commenced and included cycle safety and crime PREVENTion.

Recommendations

It is recommended that this report be received and its contents noted.

Main Report

1. Counter Terrorism

PREVENT:

Progress on developing PREVENT in the City;

- Meetings have been held between CoL and Tower Hamlets PREVENT Co-ordinator to understand how they manage cross border 'returnees' from conflict zones.
- The CoL PREVENT team represented the City at the London PREVENT Network meeting, a monthly pan-London meeting. A report of the mental health aspects of extremism was circulated at this meeting and published by the NHS.
- PREVENT have attended the City Resilience Group and offered all attendees the opportunity to have WRAP (Workshop to Raise Awareness of Prevent) sessions for their teams.
- The CoL PREVENT Co-ordinator has added a paragraph to the '*Youths in Custody*' booklet referencing making a 'prevent' referral due to be published in summer 2018.
- PREVENT visited Luton (Bedfordshire Police) PREVENT team to establish good practice on reporting radicalisation and violent extremism. The CoLP have adopted some of the literature used to raise Community awareness.
- CoL are currently developing an online PREVENT training product which, once developed, can be accessed by all staff. They are also leading on the development of the 'PREVENT for Business' product, a short summary of this is on the next page.
- The PREVENT team will be holding awareness sessions across the City commencing January 2018.
- Officers attend the Women's Islamic Awareness sessions on Mansell Street Estate on a weekly basis to maintain positive engagement.
- Ongoing training is being conducted with universities.
- PREVENT met Tell Measuring Anti Muslim Attacks (Tell MAMA) regarding their new Supporting Affected Families from Extremism (SAFE) initiative. This aims to safeguard vulnerable individuals, prevent extremism and offer support for families of people who are at risk of radicalisation.

Launch of PREVENT for Business product:

Following the launch event at the end of September 2017, the bespoke product, PREVENT for Business, was disseminated to select businesses for a trial week commencing 10th October 2017.

The product is a condensed WRAP product consisting of case study videos and an associated facilitator's guidance booklet. Evaluation will follow the delivery of a minimum of 3 sessions over the 6 month period to April 2018.

PREVENT WRAP workshops delivered by CoLP and CoL

- Guildhall - City HR
- Guildhall - Presentation on PREVENT/WRAP to new staff and managers on Corporation Apprenticeship Scheme.
- Bishopsgate Police Station - Police and Corporation new joiners/transferees.

Protect

Counter Terrorism Security Adviser (CTSA)

- During November officers delivered on a number of key areas, including presentations to City Livery Halls, this is a proactive initiative to improve security awareness within the Livery Halls.
- Officers supported the planning and testing of an invacuation exercise with 20 Gresham Street.
- Survey work to enhance improvements from a CT perspective is being undertaken with 71 Fenchurch Street and No1 New Change.
- CTSA's supported the delivery of the Lord Mayor's Show, conducting security briefings and assisting the Security Coordinator in the mapping and installation of Hostile Vehicle Mitigation in the area.
- Officers have used their extensive network of contacts to map out Christmas activities in the Square Mile, ensuring the force can have targeted daily briefings and direct CT tasking where appropriate.

St Paul's Security Workshop (December 2017)

CoLP, CoL, St Paul's, Paternoster Square and London Stock Exchange were represented at a security workshop. It was agreed (subject to a survey and St Paul's internal overview), that the existing wooden posts at the front of the Cathedral (west elevation, Paternoster Row) will be replaced (Spring 2018) with a combination of fixed and rising bollards, providing visible protection to be controlled from St Paul's Chapter House.

CoL Security Board

The Board met on 4 December 2017. The three existing Sub Boards; Security Cross Cutting Board (procurement prioritisation for physical security improvements across CoL estate), Security Advisory Board (City Surveyor led operational response at sites) and Public Realm Security Board (Dept of Built Environment led to consider CoL public open spaces), are to be bolstered by a

HR security & policy Board to manage security issues relating to people and behaviours.

CoL is developing its use of a Gold, Silver and Bronze command structure for events to deliver a strategy in support of policing.

Prepare

- Locations of Christmas events were identified to assist with planning of the Christmas campaign.
- CTSA officers attended and briefed security staff at the Broadgate, St Helen's and Hi-Rig forums, an opportunity to re-enforce CT awareness/emerging issues and to offer support in developing CT protective measures.
- Officers have conducted a number of key engagements including table top exercises to staff at Tower 42/Bank of Tokyo/St Paul's School to name but a few.
- Project Argus exercises have been undertaken during the reporting period.
- CT planning with St Bartholomew's Hospital has taken place; this was an opportunity to identify potential improvements in protective security amongst their staff as well as physical security.

Testing and Exercising: November 2017

- Table top exercises with the MPS took place to test aCT scenario
- The Emergency Planning Department, alongside the other emergency services which make up the London Emergency Services Liaison Panel (LESLP), are reviewing the Major Incident Procedure Manual.
- Planning is underway with the private sector to test their response in dealing with a marauding terrorist attack.

2. Safeguarding and Vulnerability

- As a result of the excellent public feedback following the Sexual Consent Campaign held in the summer, the messaging and material was included in the Christmas campaign with a view to tackling the expected increase in sexual violence across the festive period.
- The introduction of NICHE (crime, custody, case prep and Intelligence recording system) has allowed us to more effectively record vulnerability resulting in an increased capability to search for key data.
- The CoLP supported the National Crime Agency (NCA) week of action on exploitation with digital messaging and social media campaigns around Operation Makesafe (Child Sexual Exploitation awareness campaign across London).
- The pilot of the Mental Health Street Triage (MHST) commenced on 31st May and continues to progress well. The scheme operates Wednesday to Saturday between the hours of 1700 and 0300hrs.

Although it is acknowledged that Members have already received some information on this in the Annual update on Custody (mental Health, juveniles)

report to your September Committee, an overview of the first three months is shown below for reference and a six month review is currently underway.

MH Street Triage Statistics
For the period 31.5.17-31.8.17

Total number of s136's avoided by MHST team	33
Total number of s136's issued whilst MHST on duty	8
Number of s136's issued outside of MHST duty times	20
Total of s136's for this period	28
Total of s136's there would have been for this period if there was <u>no</u> MHST	61
Total number of s136's for this same period in 2016	52
% of all potential s136's avoided by MHST for this period	54%

Of the 20 patients that received a s136 by police when Mental Health Street Triage were *not* on duty in this period;

- 8 were discharged immediately after being seen by the doctor
- 5 were admitted to Homerton Hospital
- 7 patients taken to other hospitals and not brought to Homerton Hospital so no detailed data available owing to patient confidentiality.

Of the 8 patients that received a s136 when MHST were on duty;

- 2 were discharged immediately
- 5 were admitted
- 1 patient taken to other hospitals and not brought to Homerton Hospital so no detailed data available owing to patient confidentiality.

Total number of MH interventions made by MHST	98
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- All front line officers have received training on changes in legislation under the Mental Health Act 1983 which came into place on 11 December 2017.
- Funding has been secured (until May 2018) for the continuation of mental Health Care Professional deployments with response teams. This continues to improve the level of service given to those suffering from mental illness and eases the pressure on both Police and NHS resources.
- During November 2017 officers took part in OP AIDANT, an NCA intensification week around Vietnamese based Modern Slavery and Human Trafficking (MS/HT).

- Officers deployed with teams from the UK Border Agency completing licensing checks on Vietnamese premises across the City, no offences were recorded and staff at the premises were made aware of the signs of MS/HT and how to report suspicions.
- Officers are continuing to investigate potential cases of MS/HT linked to prostitution and illegal street trading in the City.
- In December 2017 officers piloted a community surgery focused on MS/HT with staff from a building site on St Mary's Axe.
- Staff at the site were educated around identifying victims of MS/HT; the pilot was successful and there are plans to visit further sites in the New Year.

3. Prevention of Fraud

- The Economic and Cybercrime Prevention Centre (ECPC) in conjunction with Lloyds Bank held national cyber prevention campaigns in support of small businesses
- The campaigns were aimed at promoting the new Small Business Guide to Cyber Security, developed by the National Cyber Security Centre, and raising awareness of current threats and emerging trends on both a business and individual basis. These campaigns achieved significant national reach in keeping with our role of coordinating the national protect network.
- The Economic Crime Prevention Centre (ECPC) launched its own Facebook page this quarter under the 'CyberProtectUK' brand. Its aim is to reach a previously untargeted section of society across the UK with content aimed at older Facebook users and supporting our partnerships with Neighbourhood Watch initiatives.
- The unit also responds directly to online messages asking questions about cyber security and has recently advised individuals who believe they are being targeted as part of phishing campaigns.
- ECPC also helped coordinate Op Terminus, a national crime prevention operation. This included officers from the Crime Directorate visiting affected businesses within the City and been compromised. Officers then gave mitigation advice and signposted these businesses to official guidance.

4. Tackling and Preventing Anti-Social Behaviour (ASB)

ASB

- In December 2017 officers completed a multiagency operation to disrupt vehicle based drug dealing on the Mansell Street estate following concerns raised by the community.
- 34 vehicles were stopped, one person was arrested for driving whilst under the influence of drugs and numerous traffic offences were detected and reported.
- Regular Community Surgeries were held at St. Bart's Hospital and Eastcheap Post Office, offering crime prevention advice and directing members of the public to appropriate services as required.

Begging and Vagrancy

- In November 2017 officers took part in the national homeless count, in support of St. Mungo's outreach team, monitoring the number of homeless people in the City.
- The December 2017 Christmas campaign included deployments aimed at rough sleepers using a mobile police station. The police station was staffed by officers alongside staff from St. Mungo's outreach team, offering multi-agency support to rough sleepers.
- Op Alabama continues with patrols aimed at hot spots of begging and associated anti-social behaviour. Officers use Community Protection Notices to disrupt offenders whilst working with the CoL to offer support to those who are seen as vulnerable.
- Officers in collaboration with King's College London are looking to identify the causes of begging and rough sleeping. The research will form part of a multiagency problem approach in tackling begging and rough sleeping.
- Surgeries at local businesses have been held promoting the CoL winter campaign aimed at helping rough sleepers access support services.

5. Policing the Roads

- Exchanging Places events were held with the MPS and BTP as part of the Surround the Town initiative, providing education at key collision locations in the Shoreditch area.
- The Transport and Highways Operations Group undertake criminal enforcement relating to road use and have run specific operations targeting no insurance, pedal cycle offences, seatbelts and drink and drug drive.
- Between September and November 2017, 507 taxis and 1255 private hire vehicles were stopped and checked during partnership operations. A total of 29% in September, 21% in October and 33% in November were found to be non-compliant, demonstrating the value of this work.
- In October 2017, CoLP changed from issuing a range of enforcement options for moving traffic offences at the roadside, to issuing Traffic Offence Reports (TORs) and as a result, comparable data that is usually supplied is no longer available.
- Since April 2017, a total of 800 tickets or TORs have been issued.
- Work continues with TfL Public Carriage Office compliance staff, undertaking compliance checks on hackney carriage and private hire vehicles.
- Partnership working with the Driver and Vehicle Standards Agency, the MPS, and the CoLP Commercial Vehicle Unit checked a total of 477 large goods vehicles between September to November 2017, identifying 563 offences; 48 prohibitions for either dangerous condition or drivers hours were issued, and a total of £27,950 in roadside fines for graduated fixed penalty notices were issued.

Conclusion

This report informs Committee Members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and the City of London Police response.

Future Contact

Chief Inspector Tony Cairney

020 7601 2402

anthony.cairney@cityoflondon.pnn.police.uk