

Committee(s): Police Performance and Resource Management Sub-Committee	Date: 1 st February 2018
Subject: 3 rd Quarter Performance against measures set out in the Policing Plan 2017-20	Public
Report of: Commissioner of Police Pol 11-18	For Information
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Summary

1. This report summarises performance against the measures in the Policing Plan 2017-20 for the period 1st April 2017 to 31st December 2017.

MEASURE	CURRENT ASSESSMENT	2 nd QUARTER ASSESSMENT	1 st QUARTER ASSESSMENT	TREND
Measure 1: The number of crimes committed in the City	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 2: The capability and impact the Force is having against countering Terrorist Activity.	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	⬆
Measure 3: The capability and impact the Force is having against countering Cyber Attacks.	SATISFACTORY	SATISFACTORY	SATISFACTORY	➡
Measure 4: The capability and impact the Force is having against countering Fraud.	SATISFACTORY	SATISFACTORY	SATISFACTORY	➡
Measure 5: The capability and impact the Force is having in safeguarding and protecting Vulnerable People.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 6: The capability and impact the Force is having against countering Violent Crime.	SATISFACTORY	SATISFACTORY	CLOSE MONITORING	➡
Measure 7: The capability and impact the Force is having in policing City Roads.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 8: The capability and impact the Force is having providing Protective Security to the City and responding to Public Order.	REQUIRES ACTION	REQUIRES ACTION	REQUIRES ACTION	➡
Measure 9: The capability and impact the Force is having against countering Acquisitive Crime.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 10: The level of satisfaction of victims of crime with the service provided by the city of London police.	AWAITING ANALYSIS FOR QTR 3	CLOSE MONITORING	AWAITING ANALYSIS	N/A
Measure 11: The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job.	REQUIRES ACTION	REPORTED ANNUALLY	REPORTED ANNUALLY	N/A

Recommendation

It is recommended that your Sub Committee receives this report and notes its contents.

Main Report

Background

1. This report presents Force performance against the measures published in your Committee's Policing Plan 2017-20 to the end of the 2nd quarter 2017-18 for the financial year (1st April 2017 – 31st March 2018). All relevant performance information is contained within Appendix 'A'.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'satisfactory', requires 'close monitoring' or 'requires action', the criteria for this grading is supplied within the report for each measure and is contained within Appendix A. As requested at the Performance Sub-Committee meeting in May 2017 the report to your Committee continues to reflect the grading reported at PMG and the summary table shows the trend from the previous quarter.
3. As previous performance reports, a broad overview of wider Force performance is also included for Members' information and interest as part of this covering report.

Current Position

Overview of Force Performance

4. A comparison with the same period in 2016-17 shows that between 1st April and 31st December 2017. The adoption of Niche has evolved the way our crime figures are collated and presented and the comparisons available are not the same as previously reported to Committee.
 - Violence with injury has decreased from 303 crimes reported in April 16 – December 16 to 266 crimes for the same period this year. This represents a decrease of 12.2%.
 - Violence without injury has increased slightly from 379 crime in last year to 385 crime for the reporting year so far, this represents an increase of 1.6%.
 - Victim-Based Acquisitive Crime for the year so far is reported as 2690, this compares to 2606 reported for the same period in 2016. This represents an increase of 3.2%. The biggest increases within this category for this year are Robbery of Personal Property increasing to 40 crimes from 22 (81.8%) and Theft from Person, increasing to 426 from 324 (31.5%) over this period there has also been a notable reduction in All Other Theft Offences falling to 1061 from 1128, a reduction of 5.9%.
 - Crimes Against Society which includes drug offences has reduced by 7.1% for the period so far reporting 551 crimes compared to 593 for the period last year, this reflects a 7.1% reduction.
 - At the end of December 2017, total notifiable crime had increased by 1.7% or 71 offences (4200 crimes compared to 4129 the previous year).
5. There are also a number of problem solving approaches (SARAs) in operation to tackle violent crime; specifically targeting knife crime/Gang ANPR activations and violence and ASB around Liverpool Street station. The Force has seen a reduction in violence with injury throughout this year representing a success for the targeting operations around violence.

6. Vulnerability (a new priority for 2017/18) continues to be addressed by a number of SARAs focussing on human trafficking/modern slavery, brothels, child sexual exploitation, drug dealing, sexual offences and suicide/attempted suicide. The Force is working with partners to reduce the risk to vulnerable people attempting to commit suicide within the City. Further information on this is in the narrative of the appendix as requested by Members at your last Sub Committee.
7. In addition to those items reported in previous quarterly reports to your Sub Committee, notable Force achievements and activities during the 3rd quarter 2017/18 include the following:

October

- Op Mass was undertaken on 17th October with help from Support Group, Communities, Special Branch, CID, FIB and NFIB. In partnership with the City of London Corporation's Trading Standards team and with assistance from the Financial Conduct Authority (FCA) and HMRC the Force visited offices that we believe to be offering high risk investment opportunities that are currently susceptible to fraud. The checks ensured that the businesses were compliant and helped to gather intelligence around this area of investment. Information gathered on the day will now help to further the work of Operation Broadway and ensure that investment fraud does not take place in the City.
- Operation Drive Insured, a national campaign, ran from 16-22 October 2017. On Saturday (21 October 2017), our Transport and Highways Operations Group activated their automatic number plate recognition (ANPR) monitors to Midas High, attempting to reduce the number of drivers on the roads of the City driving without insurance, MOT or even a license. Intelligence suggests that approximately 150 drivers of this type enter the City daily. Throughout the day, operators in the control room monitored vehicles coming through the City which had been highlighted via the ANPR monitors. They then alerted officers on the ground to any hits from the database. Officers were also able to run number plates while out in the City via their special Toughpad tablets. The operation, in total, resulted in 14 vehicles being stopped for offences.

Three cars were seized and pounded as a result of being uninsured. An additional uninsured vehicle was stopped and the driver was made to purchase insurance at the roadside. Four other drivers were issued fines on the spot for driving with no MOT and another motorist was caught driving without a license.

- A man caught carrying a knife in the City was jailed for nine months. He was a passenger in a car that was stopped by officers in January where the driver gave information that did not match that of the car's owner, the vehicle was then searched and it was at that point a bag containing an offensive weapon was found.

November

- A Fraud Squad investigation led to two men being jailed for five years and nine months collectively. The men were behind a boiler room operation which stole over £7.5 million from 193 victims. They operated out of a City address and used aggressive sales tactics to intimidate and defraud victims.
- A man jailed last year for possession with intent to supply cocaine was ordered to pay over £60,000 for the benefit of his crime, following a joint financial investigation by our Financial Investigation Unit (FIU) and the Crown Prosecution Service (CPS). After his conviction,

confiscation proceedings were instigated by the FIU and the CPS – they discovered that Blackwood had not declared any taxable income since 2009, but from March 2012 to March 2016.

- A gang of fraudsters have been jailed for their involvement in the theft of £610,000 from business bank accounts. The gang used stolen data provided by one member to falsely impersonate company directors via telephone banking. Once they had gained access, they diverted funds to 'mule' beneficiary accounts. The group successfully breached over 60 bank accounts between 2011 and 2015.
- A convicted money launderer was jailed for six months after breaching his Serious Crime Prevention Order (SCPO) after an investigation by the fraud teams. This is the first time the City of London Police has had a SCPO enforced by the courts. A Serious Crime Prevention Order was given as part of his initial sentence restricting this individual from opening or controlling more than one bank account, credit card, or savings account for five years. Upon his release and monitoring by ECD officers it was proven that this condition had been breached.

December

- The City of London Police and the Corporation met with representatives from Action Fraud, City Advice, Trading Standards and Age UK amongst other organisations at the event on 4th December at the City of London's Livery Hall, to raise awareness of the signs of financial abuse, including fraud and cybercrime. Practical tips that were shared on the day included never disclosing security details, don't assume everyone is genuine, don't be rushed, listen to your instincts and stay in control. The event brought together members of the public and key professionals to identify the ways in which people can be exploited.
- On 8th December the Force Resolution Centre (FRC) went live for its initial six month trial period. Throughout this period the process will be assessed and any necessary changes made to ensure that by June 2018 the centre is fully fit for purpose. The core objective behind the introduction of the FRC is to ensure that CoLP is working as efficiently and effectively as possible for the benefit of victims of crime, and the protection of vulnerable people.
- The NFIB's Mass Marketing team has helped to secure a 5 year sentence for serial fraudster who ran a fraudulent Disclosure and Barring Service (DBS) business. They had set up websites to process DBS checks for job seekers who had been told that they had been successful in their job applications. The reality was that the advertised jobs simply didn't exist and the DBS checks were totally unnecessary.
- CoLP officers accompanied by the Metropolitan Police in the early hours of Wednesday (20 December 2017) morning arrested two men, aged 18 and 24, at their homes in Southwark for offences including burglary and conspiracy to commit burglary. The early morning raids aimed to crack down on what the media have dubbed "moped smash and grabs" after a number of these offences have occurred in the City in the last 6 months.
- The Force ran a successful Christmas campaign with the following notable achievements:
 - 28 unnecessary ambulances were cancelled due to CoLP and LAS cycle responders.
 - 5,000 members of the public were given important crime prevention advice at our mobile police stations.

- Handing out of 1,000 crime prevention bag hangers which allow people enjoying the City's bars, pubs and coffee shops to safely hang their bags and coats under their table to keep them out of sight and reach of thieves.
- Project Servator teams policed high profile festive events in the City and chatted to the crowds.

Performance against measures

8. There are 11 measures reflected within the Force Plan for 2017/18 reviewing overall crime, the Force Control Strategy priorities, victim satisfaction and public survey around the perception of police within the City.
9. **Measure 1** – This tracks the overall crime picture and provides ASB statistics for the City as information for your Sub Committee. For this period this measure has been assessed as Close Monitoring reflecting the 1.7% increase in recorded crime.
10. The next 8 measures reported cover the priority crime, threat & harm areas identified within the Force Strategic Assessment, which forms the basis of the Force Control Strategy. The Policing Plan highlighted these as the main priorities for the Force within year and the measures contain a suite of indicators and performance information assessing the capability of the Force to tackle the issue and the impact work is having.
11. Each area of the Control Strategy has an assigned a Plan Owner; at the monthly Tactical Tasking & Co-ordinating Group (TT&CG) the plan owners provide an update as to the progress against their areas. This information is used to inform the plan assessment as to the achievement of each measure. An update is provided in 4 areas, Pursue, Protect, Prepare and Prevent so the plan owner can articulate the progress being made in each area to mitigate the crime/threat area within the City.
12. The reports made to TT&CG are combined with the statistics produced for each area to give the information contained within Appendix A to inform Members on our current position. Measures that are not reported as Satisfactory are summarised below for ease of reference.
13. **Measure 5** – The capability and impact the Force is having in safeguarding and protecting Vulnerable People. - This area was reflected as Close Monitoring as part of TT&CG assessment. Over the course of this quarter there have continued to be slight month on month increases with the use of s.136 forms (mental health) and domestic abuse crimes and incidents. The Force continues to monitor this as a new priority to ensure it can respond effectively to the threat of harm within the City.
14. **Measure 7** – The capability and impact the Force is having in policing City Roads. - This was assessed as Close Monitoring at TT&CG due to current recruitment levels in this area of officers and specialist skill sets required for roads policing. While the Force is undertaking a lot of operations in this area the long term replacement of skilled officers may impact on the ability of the Force to meet demand in this area.
15. **Measure 8** – The capability and impact the Force is having providing Protective Security to the City and responding to Public Order. - This is highlighted as Requires Action with the continued pressure on capability with the current capacity of Level 2 trained officers. The Force has a recruitment and training plan in place to address the current situation.
16. **Measure 9** – The capability and impact the Force is having against countering Acquisitive Crime. -This is assessed as Close Monitoring for reporting at out TT&CG reflecting the 3.6% rise recorded so far this year against the same period last year.

17. **Measure 10** – The level of satisfaction of victims of crime with the service provided by the city of London police. The second quarter survey results show the Force at 81.1% overall satisfaction for the combined first 2 quarters this year. This is below 85% and results in the assessment criteria of Close Monitoring. At the time of report submission the results for quarter 3 were not yet available. The below assessment remains the same as submitted to Committee last period.
18. **Measure 11** – The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job. - This measure is recorded as Requires Action as less than 80% of respondents felt safe within the City which is the main measure associated with scoring. This was reported as 78.81% within the survey and is a rise from 77.6% reported in the previous year.

Background Papers:

- **Appendix 'A' Performance Summary**

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