

Financial Abuse Task and Finish Group

March 2017 – September 2017



Introduction

The task and finish group has been established to:

Ensure the delivery of the financial abuse recommendations in the City of London. This will include producing a partner-wide communications and engagement plan and tracking of a number of key areas of work via this combined action plan.

Facilitating the co-ordination of existing work streams across the partnership and tracking work via this shared action plan.

Key leads and those responsible for completing actions:

Name	Title
Chris Pelham (Chair)	Assistant Director, People
Anna Grainger	Interim Service Manager, Community & Children's Services
Rachel Morrison	Strategic Communications and Engagement Manager, Community & Children's Services
Adam Johnstone	Strategy Officer - Housing and Adults, Community & Children's Services
Valeria Cadena-Wrigley	Community Safety Officer, Safer City Partnership
Steve Playle	Trading Standards Manager, Markets & Consumer Protection
Helen Evans	Toynbee Hall
John Ellul	Communications, City of London Police
Bayo Igoh	Head of Estates – Housing & Neighbourhoods

Dave Manley	City of London Police

1. Communications: Partner-wide awareness and prevention work

Aim: to increase resident awareness of the range of risks/methods associated with this form of abuse and how they can protect themselves. This will involve co-ordinating communications across the Partnership, running joint campaigns where appropriate

	Actions	End date	Lead Officer	RAG	Comments
1.1	Awareness leaflet to be launched in resident's council tax bills in March.	On-going	RM	Complete	Leaflet mailed with resident's council tax bills w/c 13th March. Leaflet also to be circulated via Carer's Network, CoL libraries and at St Barts for those registering a death.
1.2	Plan an awareness/training workshop in Autumn 2017	Dec-17	RM/AG/CoLP	Complete	The event took place on 4 Dec. There were 70 attendees and the event received positive feedback.
1.3	Operation Signature	On-going	DM	Complete	The work of the Task and Finish Group has been funded as part of Operation Signature.

2. Research: Increase the City of London's understanding of Financial Abuse:

Aim: Further work with stakeholders, residents and victims to give a greater understanding of the nature of the problem, how it is changing and evolving in the City.

	Actions	End date	Lead Officer	RAG	Comments
2.1	Possible research to run a long side the campaigns	Dec-18	N/A	N/A	To be removed. It is not clear how a research project would help achieve the Task and Finish Group's objectives at present.

3. Performance and Information Sharing

Aim: Further work with stakeholders to measure and share data on financial abuse

	Actions	End date	Lead Officer	RAG	Comments
3.1	Establish direct contact with Top 100 vulnerable people in CoL at risk of Financial Abuse- this piece follows up on Info Sharing Agreement	Nov-17	Steve Playle / Dave Manley / Anna Grainger	Complete	A letter has been agreed and mailed to all Adult Social Care Service Users. One resident took up the offer of an advice visit from Trading Standards.
3.2	Monitor outcomes of complex cases via MSP		Ian Tweedie / Sukhi Gill	Amber	IT to prepare a report on MSP, financial abuse and outcomes to go to CHSAB.
3.3	Review application of MSP principles to investigating cases of Financial Abuse		Ian Tweedie / Sukhi Gill	Amber	IT to prepare a report on MSP, financial abuse and outcomes to go to CHSAB.

3.4	Brief AAG on work of Task and Finish Group	Jun-17	Gemma De La Rue / Chris Pelham	Complete	A briefing on work so far has taken place and this will be continued.
3.5	Update Police led vulnerability steering group on progress		Maria Woodall / Chris Pelham	Complete	A briefing on work so far has taken place and this will be continued.
3.6	Consider multi agency dataset to measure volume of cases of CoL residents reporting Financial Abuse		Sukhi Gill	Complete	A performance framework to provide a profile of financial abuse across the City. This combines data from Adult Social Care, City Police / Action Fraud and City Advice.
3.7	Invite Bournemouth University to review our approach	Nov-17	Steve Playle	N/A	To be removed. It is not clear how a research project would help achieve the Task and Finish Group's objectives at present.
3.8	Report on activity , outputs and outcomes to the CHSAB	Jun-17	Gemma De La Rue / Chris Pelham	Complete	A report has been drafted for Safeguarding Sub-Committee (7 June) and Safeguarding Adults Board (13 June).

Objectives

The group will focus on:

1. Ensuring the delivery of the financial abuse recommendations in the City of London. This will include producing a partner-wide communications and engagement plan, commissioning a research piece and tracking of a number of key areas of work via a combined action plan.
2. Facilitating the co-ordination of existing work streams across the partnership and tracking work via a shared action plan.

Membership

The group will consist of key strategic partners across the City of London. The meetings will be chaired by Chris Pelham, Assistant Director, People.

Suggested membership:

Name	Title
Chris Pelham (Chair)	Assistant Director, People
Marion Willicome Lang	Service Manager, Community & Children's Services
Rachel Morrison	Strategic Communications and Engagement Manager, Community & Children's Services
Gemma De La Rue	Executive Support Officer, Community & Children's Services
Adam Johnstone	Strategy Officer - Housing and Adults, Community & Children's Services

Gary Griffin	Project Manager - Safer Communities Project, Town Clerks
Valeria Cadena-Wrigley	Community Safety Officer, Safer City Partnership
Steve Playle	Trading Standards Manager, Markets & Consumer Protection
Helen Evans	Toynbee Hall
Maria Woodhall	City of London Police
John Ellul	Communications, City of London Police