

Committee: Police Committee- For information	Date: 12 th April 2018
Subject: Quarterly Community Engagement Update	Public
Report of: Commissioner of Police Pol – 28-18	For Information
Author: T/Chief Inspector Jess Wynne (Communities and Partnerships)	

Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTION of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads.

1. **Counter-terrorism and Communications:** Work within CT continues, during the last quarter, the CT Security Advisors (CTSA team has delivered 5 Griffin events and 4 Project Argus events, training in excess of 350 people in CT awareness, reporting and emergency planning. The team is continuing with their national responsibilities to engage and ensure continuous improvement in security of key sites. Prevent workshops and awareness presentations provided across the City to a number of businesses and institutions.
2. **Safeguarding and Vulnerability:** The mental health street triage scheme continues to be a success with a 47% reduction in S136 powers being used by Police in comparison to the same period last year. A business case is being put together to increase this invaluable service operational hours to 7 days a week.
3. **PREVENTION of Fraud and Cyber Crime:** Cyber Protect capability is now live within the force. A number of cybercrime prevention presentations have been delivered to organisations, front line officers and schools across the City. CoLP now investigating a similar number of cybercrimes when compared to larger, regional organised crime units (ROCU's).
4. **ASB:** There has been a recent increase in ASB reports relating to youths on cycles congregating and related ASB and general drunkenness in the City: Work is ongoing with partner agencies and local businesses to reduce instances of ASB.
5. **Policing the Roads:** The Roads Policing team continue to conduct enforcement operations around road safety priorities and work with partners in Transport for London (TFL) and the Metropolitan Police Service (MPS) to support compliance and licensing obligations.

Recommendations

It is recommended that this report be received and its contents noted.

Main Report

1. Counter Terrorism

PREVENT:

Progress on developing PREVENT in the City:

- The City of London Corporation (CoL) Prevent team hosted the MPS at the Guildhall to further the development of the draft PREVENT police policy consultation document, coming into effect in the second quarter 2018. This will standardise the process pan-London for PREVENT referral management, created by the National Counter Terrorism Prevent Head Quarters (NCTPHQ)
- CoLP team has met with CTPHQ PREVENT regarding the Business Assurance Process coming into effect soon (currently in draft form). This includes an action plan process designed to further assist in the PREVENT role and audit and inspection process.
- CoLP team has met with HIMIC/OFSTED inspectors of unregistered schools in order to gain a perspective of their work in surrounding Boroughs and develop a working relationship. We are now in a position to contact them and share information as appropriate.
- The ACT (Action Counters Terrorism) initiative running for 4 weeks across March and April has been highlighted to all Corporation Departmental prevent leads plus all of the external Education prevent leads, encompassing Universities and schools.
- Additionally for the ACT initiative we are delivering 8 community prevent engagement stands at several locations, including St Bartholomew's Hospital, City Libraries and One New Change retail and business outlet. The previous time this was delivered we spoke with over a thousand people face-to-face taking questions and explaining the ethos of Prevent.
- Via Corporate Communications' in the Guildhall there are Prevent Posters in all rest rooms and on the table-tops in the restaurant. This has been shared with CoLP Corporate Communications Dept. with a request for use internally too.
- As a result of the concern caused by the criminal 'Punish a Muslim' letters we have circulated the CoLP SKYLINE community newsletter and also given advice on initiating and reporting safeguarding actions to Education and Corporation Prevent leads.
- A Prevent officer attends the Women's Islamic Awareness sessions on Mansell Street Estate regularly to maintain positive engagement.
- Police Sergeant for Prevent met with the CoLP Chaplain to offer a Prevent awareness session.

- A Corporation officer attends the pan-London Borough London Prevent Network (LPN), a monthly pan-London meeting.
- PREVENT have attended the City Resilience Group and offered all attendees the opportunity to have WRAP (Workshop to Raise Awareness of Prevent) sessions for their teams.
- CoL are in the final stages of development of an online PREVENT training product which will be mandatory for Corporation staff.
- An initial review of the ‘PREVENT for Business’ product has started with a questionnaire to determine its use by the 8 companies who are trialling this style of WRAP input.
- Ongoing training is being conducted with universities.
- PREVENT retain connections with ‘Tell MAMA’ regarding their new Supporting Affected Families from Extremism (SAFE) initiative.
- Presentations continue for WRAP to new staff and managers on Corporation Apprenticeship Scheme.
- WRAP Presentations continue for Police and Corporation new joiners/transferees.

PREPARE & PROTECT:

Counter Terrorism Security Adviser (CTSA) team:

- During the reporting period the CTSA office has supported a number of awareness sessions to City businesses and communities.
- As part of ‘business as usual’ the CTSA team has delivered 5 Griffin events and 4 Project Argus events during the period, training in excess of 350 people in CT awareness, reporting and emergency planning. The team has also continued their national responsibilities to engage and ensure continuous improvement in security of key sites within the City of London through the process laid out by National Counter Terrorism Security Office.
- The CTSA team has also been reactive to emerging issues, providing bespoke CT sessions for the City’s Higher Education establishments and a number of Islamic Groups, as we notice a rise in right wing extremism. These sessions aimed at awareness also provide reassurance and help us gauge any community tensions or concerns about the subject.
- Following the incident in Salisbury, quite understandably there has been some concern about how to act in such situations. The CTSA team has provided support when it has been needed, by providing postal

awareness training for businesses on how to screen for certain items and what to do if you find them. This is linked as well to the rise in white powder incidents being reported in the north of the country. In addition the team has supported the hazardous messaging and education.

- Members will be aware of a number of bomb hoaxes that were sent to schools all across the country. Our CTSA team, along with colleagues in Community Policing were able to react quickly to provide reassurance to schools within the City, with personal visits and advice.
- The CTSA team continue to support the CT security coordination of large scale events, most notably Operation London Bridge and CHOGM (Commonwealth Heads of Government Meeting).
- In addition the CTSA team now has an established working relationship with the Department of Built Environment to ensure that CTSA officers are present in a variety of situations when discussing changes to the public realm. This embedded culture of CTSA advice has worked very well in finding a proportionate and risk based approach to measuring vulnerability within our public spaces.

2. Safeguarding and Vulnerability

- Development of support material for vulnerable suspects leaving custody and Chief Officer oversight of the treatment of vulnerable people in custody.
- Secured 50% funding from MOPAC for the continuation of the Vulnerable Victim Advocate in to 2018/19.
- Issued the first Domestic Violence Protection notice for the City of London, (issued when there is insufficient evidence to charge) to exclude the suspect from victim's home address for 14-28 days.
- Rolling out the new personal safety devices for victims of domestic abuse as of April 1st and training of officers to issue these.
- Commencing Child Protection Training for all staff covering, abuse and neglect alongside specific police powers and procedures
- Migration to the new force system 'Niche' has seen the introduction of the Public Protection Notice (PPN), and integrated system for the effective recording and managing of safeguarding concerns (child, adult, domestic abuse) which allow for greater supervision and audits.
- COLP are looking to run a domestic abuse campaign in the summer, alongside partners as part of the VAWG (Ending Violence against Women and Girls) strategy. This is currently in it development stage.

MH Street Triage Statistics
For the period 31/12/2017 – 28/03/2018

Total number of 136's avoided by MHST team	68
Total number of 136's issued whilst MHST on duty	17
Number of 136's issued outside of MHST duty times	76
Total of 136's for this period	93
Total of 136's there would have for this period if there was <u>no</u> MHST	155
Total number of 136's for this same period in 2016	50
% of all potential 136's avoided by MHST for this period	47%

Of the 76 patients that were 136'd by police when MHST were *not* on duty in this period

- 29 were discharged immediately after being seen by the doctor
- 29 were admitted
- 18 patients not brought to HUH so no data available¹

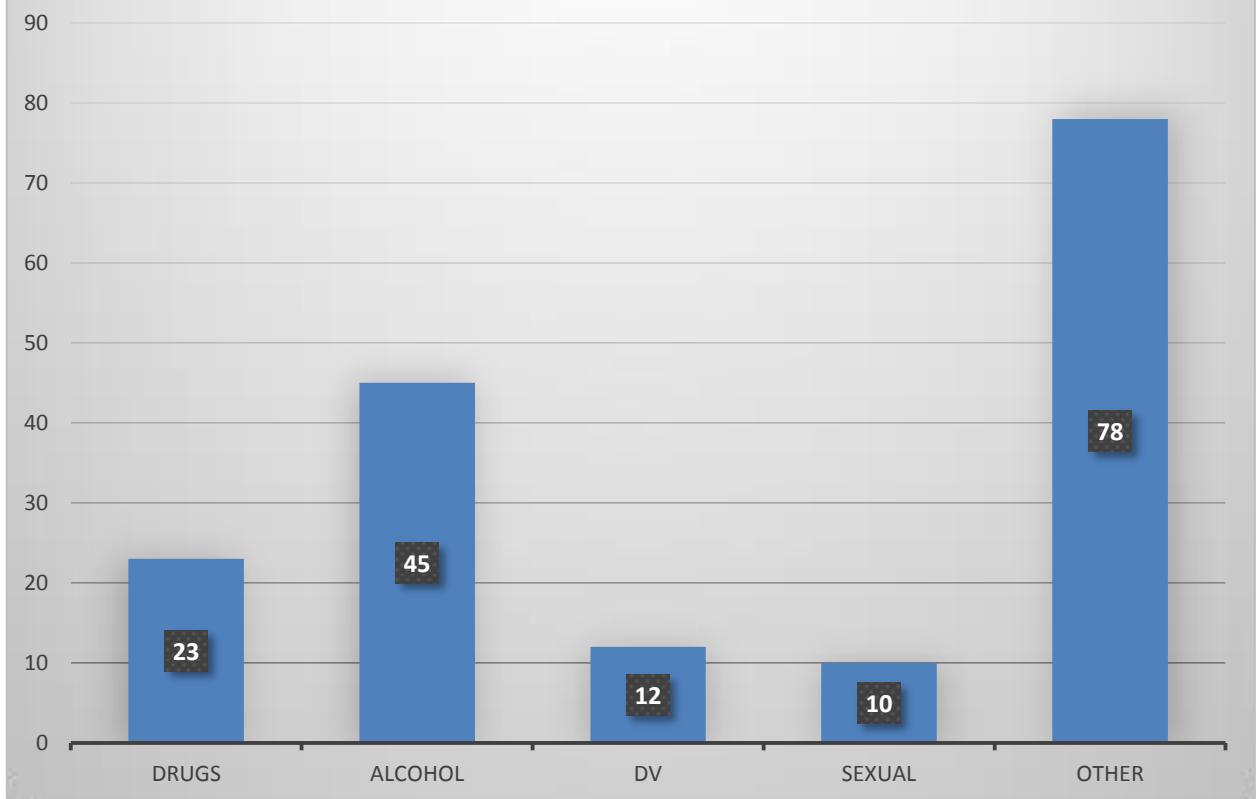
Of the 17 patients that were 136'd when MHST were on duty:

- 3 were discharged immediately
- 11 were admitted
- 3 patient not brought to HUH so no data available

Total number of MH interventions made by MHST	168
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¹ Only Homerton Hospital (HUH) provide CoLP with outcomes of admissions. Other hospitals will not release this information owing to patient confidentiality.

All MHST contacts contributing Factors to Presentation



The triage team has also been utilised during the periods of bad weather to conduct welfare and vulnerability checks on our homeless population. This has resulted in some very productive interaction and referrals into care services.

A business case has been drawn up and is being looked at for further funding to take this invaluable service operational hours to 7 days a week. This funding is being asked for from the Corporation of London or jointly with the City of London Police.

On street mental health assessments have been ongoing and joint operations identify street homeless individuals with acute mental health issues. In the last month we have had two assessments, both were sectioned and are still receiving treatment in health based places of safety: It is also worth noting, both these individuals were persistent Anti-Social Behaviour offenders so the intervention is likely to have a significant decrease in reports of ASB in the areas they were resident.

3. Prevention of Fraud and Cyber Crime

- The force now has a 'Cyber Protect' capability, offering Cyber advice and support to businesses. The team will soon be launching 'cyber Griffin' – Three services (public briefings, incident response exercises and advisory groups), that Businesses in the city will have access to in order to train their staff and their organisations as a whole to be more cyber secure.

- This quarter has seen cyber-crime training delivered in conjunction with 'Get Safe Online' and the force Cyber Protect team to front line officers working in the Community Policing team.
- Cybercrime presentations have also been delivered to City Secondary schools and to the Volunteer Police Cadets (VPC).
- The CoLP local cybercrime unit now investigates a similar number of cyber-crimes compared to that of regional organised crime units (ROCU's).
- Cybercrime are working on building a partnership with HSBC's enterprise level business team up and running but the majority of the work remains national, specifically coordinating the 1500 SME engagements needed under Op Terminus and promoting the National Cyber Security Centre (NCSC) Small Business Guide / Small Charities Guide.

4. Tackling and Preventing Anti-Social Behaviour (ASB)

ASB

Youths cycling

Noticeable and already being managed is the steep increase in reporting around youths congregating and cycling, often in large numbers, in the area of Castle Baynard Street and Tower Place. Reports mention them being aggressive, throwing bottles and being intimidating and on at least one occasion an assault of a delivery driver has occurred. This has been a recurring problem at the weekend and during school holidays. This is receiving a multi-agency response as well as liaison with local businesses impacted by the behaviour. Section 35 dispersal powers are being utilised and engagement work has been undertaken along with the Metropolitan Police and British Transport Police in encouraging the organisers of these events to seek alternative locations to cycle. A meeting took place on the 14th March with partners and the organiser of these events who, after some negotiation agreed to advise his followers not to use these locations to meet. Since this date this appears to have been effective.

Drunkenness

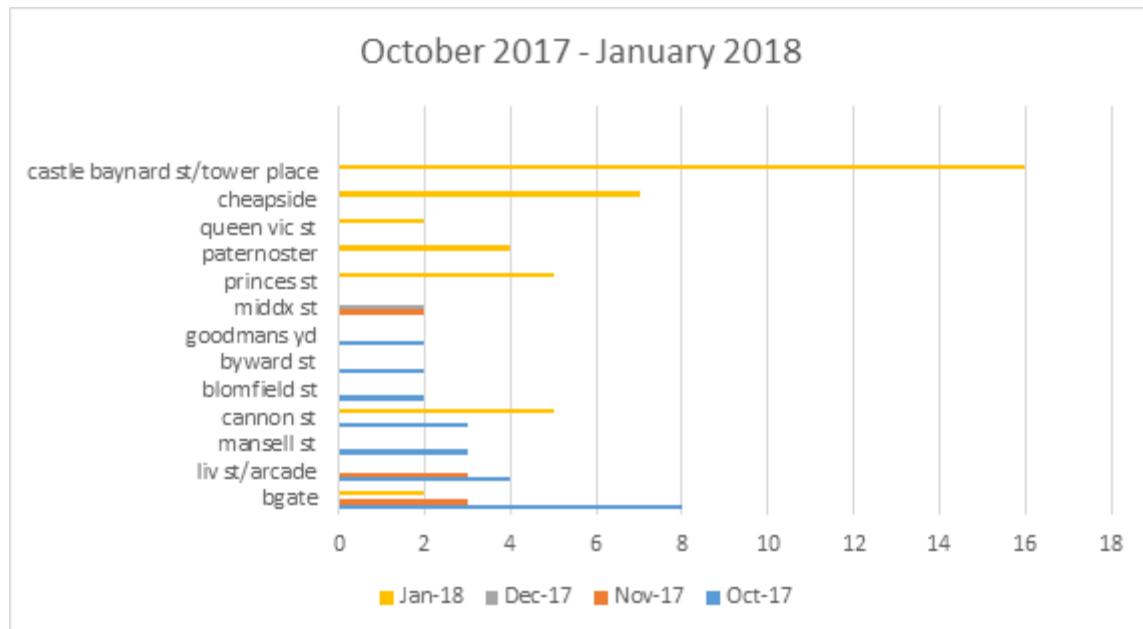
An evident increase from last reporting are reports relating to people who are drunk, and often also abusive aggressive, or causing a nuisance. These are being dealt with by appropriate police response and action if an offence is committed.

ASB - by type

The predominant reasons for reporting ASB remain related to rough sleeping and begging. This is being addressed through partnership working with the City of London Corporation.

Repeat locations

Some locations are continuing to repeat from previous reporting, but some new ones are emerging, as can be seen from the yellow bars across the first chart. The first and longest – Castle Baynard Street relates to the youths cycling in large groups and causing a nuisance. Previous repeating locations from earlier reporting are not as prevalent in January, for example Bishopsgate, and may be as a result of patrol strategy activity.



Begging and Vagrancy Response

- Op Alabama continues with patrols aimed at hot spots of begging and associated anti-social behaviour. Officers use Community Protection Notices (CPNs) to disrupt offenders whilst working with the CoL to offer support to those who are seen as vulnerable.
- Surgeries at local businesses and in public areas, have been held promoting the CoL winter campaign aimed at helping rough sleeper's access support services.
- The winter campaign has also been promoted through a number of business forums across the City, with front line security teams briefed on how to report rough sleepers via the streetlink facility.

5. Policing the Roads

- The Transport and Highways Operations Group undertake criminal enforcement relating to road use and have run specific operations targeting commercial vehicles, motorcycle offences, pedal cycle offences, seatbelts and excess speed.
- Since January 2018, specialist Roads Policing officers have been deployed in support of operations to tackle vehicle-enable crime.

- Work continues with TfL Public Carriage Office compliance staff, undertaking compliance checks on hackney carriage and private hire vehicles.
- In January and February 2018, 339 taxis and 917 private hire vehicles were stopped and checked during partnership operations. There was a an average of 24% defective or non-compliance rate, and a range of offences being identified and drivers being arrested, prosecuted or reported to TfL Public Carriage Office.
- CoLP Roads Policing officers supported the Metropolitan Police in delivering BikeSafe motorcycle education workshops to reduce vulnerable road user casualties.
- CoLP Commercial Vehicle Unit has continued working as part of the pan-London Freight Compliance Unit, undertaking targeted enforcement of the commercial vehicles in conjunction with Driver and Vehicle Standards Agency and Metropolitan Police. This has resulted in 179 operations in City area in 2017, with 1431 commercial vehicle stop checked of which 951 had committed offences. A total of 1856 offences were identified

Conclusion

This report informs Committee Members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and the City of London Police response.

Future Contact

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