

Committee(s): Police Performance and Resource Management Sub-Committee	Date: 26 th April 2018
Subject: 4 th Quarter Performance against measures set out in the Policing Plan 2017-20	Public
Report of: Commissioner of Police Pol 33-18	For Information
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Summary

This report summarises performance against the measures in the Policing Plan 2017-20 for the period 1st April 2017 to 31st March 2018.

MEASURE	CURRENT ASSESSMENT	3 rd QUARTER ASSESSMENT	2 nd QUARTER ASSESSMENT	1 st QUARTER ASSESSMENT	TREND
Measure 1: The number of crimes committed in the City	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➔
Measure 2: The capability and impact the Force is having against countering Terrorist Activity.	SATISFACTORY	SATISFACTORY	CLOSE MONITORING	CLOSE MONITORING	➔
Measure 3: The capability and impact the Force is having against countering Cyber Attacks.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	➔
Measure 4: The capability and impact the Force is having against countering Fraud.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	➔
Measure 5: The capability and impact the Force is having in safeguarding and protecting Vulnerable People.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➔
Measure 6: The capability and impact the Force is having against countering Violent Crime.	CLOSE MONITORING	SATISFACTORY	SATISFACTORY	CLOSE MONITORING	⬇
Measure 7: The capability and impact the Force is having in policing City Roads.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➔
Measure 8: The capability and impact the Force is having providing Protective Security to the City and responding to Public Order.	CLOSE MONITORING	REQUIRES ACTION	REQUIRES ACTION	CLOSE MONITORING	⬆
Measure 9: The capability and impact the Force is having against countering Acquisitive Crime.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➔
Measure 10: The level of satisfaction of victims of crime with the service provided by the city of London police.	QTR 4 results not yet received	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➔
Measure 11: The percentage of people surveyed who believe the police in the City of London are doing a good or excellent job.	REPORTED ANNUALLY	REQUIRES ACTION	REPORTED ANNUALLY	REPORTED ANNUALLY	NA

Recommendation

It is recommended that your Sub Committee receives this report and notes its contents.

Main Report

Background

1. This report presents Force performance against the measures published in your Committee's Policing Plan 2017-20 to the end of the 4th quarter 2017-18 for the financial year (1st April 2017 – 31st March 2018). All relevant performance information is contained within Appendix 'A'. Members are asked to note that due to the timing of the deadline for this Sub Committee, data for some measures is only available to the end of February 2018; where this is the case it is clearly stated.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'satisfactory', requires 'close monitoring' or 'requires action', the criteria for this grading is supplied within the report for each measure and is contained within Appendix A. As requested at the Performance Sub-Committee meeting in May 2017 the report to your Committee continues to reflect the grading reported at PMG and the summary table shows the trend from the previous quarter.
3. As previous performance reports, a broad overview of wider Force performance is also included for Members' information and interest as part this covering report.
4. The Force intended to include national comparison statistics for the main crime types, including violent and acquisitive crime but at the time of submission iQuanta¹ was unfortunately inaccessible. Members will be provided with these at the meeting.

Current Position

Overview of Force Performance

5. A comparison with the same period in 2016-17 shows that between 1st April and 31st March 2018. The adoption of Niche has evolved the way our crime figures are collated and presented and the comparisons available are not the same as previously reported to Committee.
 - Violence with injury rose by 0.5% (2 crimes)
 - Violence without injury increased from 350 crimes last year to 410 this reporting year, an increase of 17%
 - Crimes against society, which includes drug offences has reduced by 7.1% at the end of March 2018, recording 512 crimes compared to 551 crimes for the same period last year.

¹ **iQuanta** is a web-based service provided by the HO to operational staff in police forces, Community Safety Partnerships (CSPs) and HMIC.

- At the end of March 2018, total notifiable crime had increased by 8.18% (5901 crimes compared to 5455 crimes the previous year).
6. There are also a number of SARAs in operation to tackle violent crime; specifically targeting knife crime/Gang ANPR activations and violence and ASB around Liverpool Street station. The Force has seen a reduction in violence with injury throughout this year representing a success for the targeting operations around violence.
 7. Vulnerability (which was a new priority for 2017/18) continues to be addressed by a number of SARAs focussing on human trafficking/Modern slavery, brothels, child sexual exploitation, drug dealing, sexual offences and suicide/attempted suicide. The Force is working with partners to reduce the risk to vulnerable people attempting to commit suicide within the City; we have recorded 33 suicide attempts and 1 suicide for this reporting period.
 8. In addition to those items reported in previous quarterly reports to your Sub Committee, notable Force achievements and activities during the 4th quarter 2017/18 include the following:
 - A review of the Christmas campaign highlighted that over 5000 members of the public were given important crime prevention advice at mobile police stations; 28 ambulances were stood down due to the actions of CoLP and LAS cycle responders; and Project Servator teams policed several high profile events in the City over the festive period.
 - Working in partnership with the Metropolitan Police on two ongoing operations (Sceptre and Gondola) targeting knife crime and moped-enabled violent crime, which has resulted in several arrests.
 - The Force launched a secure online service that allows victims to ‘track’ the progress with their reported crimes.
 - A man was sentenced to 32 months imprisonment following a guilty plea to possession with intent to supply drugs and unlawful possession of a firearm.
 - The Financial Investigation Unit, working with the London Regional Asset Confiscation and Enforcement (ACE) Team, confiscated a fraudster’s £2.8m home. This was also referenced in the Commissioner’s update at your March Police Committee.
 - The Force, National Fraud Intelligence Bureau and Action Fraud, took part in a large scale Home Office exercise to the ability of UK policing and wider law enforcement to prioritise and coordinate reports of large scale cyber-crime.

Performance against measures

9. There are 11 measures reflected within the Force Plan for 2017/18 reviewing overall crime, the Force Control Strategy priorities, victim satisfaction and public survey around the perception of police within the City.

10. **Measure 1** – This tracks the overall crime picture for the City as information for your Sub Committee. For this period this measure has been assessed as Close Monitoring reflecting the 8.1% increase in recorded crime.
11. The next 8 measures reported cover the priority crime, threat & harm areas identified within the Force Strategic Assessment, which forms the basis of the Force Control Strategy. The Policing Plan highlighted these as the main priorities for the Force within year and the measures contain a suite of indicators and performance information assessing the capability of the Force to tackle the issue and the impact work is having.
12. Each area of the Control Strategy has an assigned Plan Owner; at the monthly Tactical Tasking & Co-ordinating Group (TT&CG) the plan owners provide an update as to the progress against their areas. This information is used to inform the plan assessment as to the achievement of each measure. An update is provided in 4 areas, Pursue, Protect, Prepare and Prevent so the plan owner can articulate the progress being made in each area to mitigate the crime/threat area within the City.
13. The reports made to TT&CG are combined with the statistics produced for each area to give the information contained within Appendix A to inform Members of the Force's current position. Measures that are not reported as Satisfactory are summarised below for ease of reference.
14. **Measure 5** – Vulnerable Persons. This area was reflected as Close Monitoring as part of TT&CG assessment. Over the course of this quarter there have continued to be slight month on month rises with the use of s.136 forms (mental health) and domestic abuse crimes and incidents. The Force continues to monitor this as a new priority to ensure it can respond effectively to the threat of harm within the City. The Force is continuing to experience issues with the NICHE crime reporting tool for domestic abuse crimes and incidents. It is being addressed as a priority, however, it means unfortunately that it has not been possible to include data in this report relating to those areas.
15. **Measure 6** – Victim Based Violent Crime. This measure was assessed as Close Monitoring due to the increases over the last quarter. There remain a number of targeted activities to address this area of criminality. At the time this report was prepared, iQuanta data (the database that holds national crime statistics) was not working, therefore it has not been possible to include national comparisons with Force percentage increases. If possible, this information will be provided for Members at the Sub Committee. Other open source data is currently only available to October 2017 and is therefore of limited use as a comparison.
16. **Measure 7** – Roads Policing. This was assessed as Close Monitoring at TT&CG due to the pressures on the numbers of officers with specialist skill sets required for this area of policing. While the Force is undertaking and delivering a lot of operations in this area, this has been flagged as an issue as longer term replacement of skilled officers may impact on the ability of the Force to meet demand in this area if this continues. This will be addressed through the Force's Workforce Plan.
17. **Measure 8** – Public Order and Protective Security. This was assessed as Close Monitoring for the same reason as Roads Policing above, that is to say it is not a

comment on the Force's ability to fulfil its public order/protective security obligations, but is an acknowledgement that longer term the continued pressure on capability with lack of Level 2 trained officers could impact this area adversely. The Force has a recruitment and training plan in place to address the current situation. There data in the report relating to the number of events is incomplete. This is due to resourcing a number of large scale deployments (e.g. CHOGM), however, the Force will endeavour to provide Members with this information at the Sub Committee.

18. **Measure 9** – Acquisitive crime. This was assessed as Close Monitoring at TT&CG reflecting the 6.6% increase recorded at the end of March 2018. As with victim based violent crime, owing to the inaccessibility of iQuanta at the time of submission, it has not been possible to include national data in this report, however, the Force will endeavour to provide this for Members' information at the Sub Committee.
19. **Measure 10** – The third quarter survey results show the Force at 80.2% overall satisfaction for the combined first 3 quarters of the financial year. This is below 85% and results in the assessment criteria of Close Monitoring. At the time of report submission the results for quarter 4 were not available. A number of recommendations have been made to impact positively on this result. The Force has also now launched a 'track my crime' facility, which should assist to improve performance in this area.
20. **Measure 11** – This measure is an annual measure and has already been reported to your Sub Committee. This year's survey will not take place until October 2018.

Background Papers:

- **Appendix 'A' Performance Summary**

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