



Let's work together for a safer City

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## Performance Dashboard

# Safer City Partnership Strategic Plan 2017-18

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## Safer City Partnership Priorities

SCP Priorities agreed for 2017-18	Traffic Light Colour	Trend
1. Support the Counter Terrorism strategy through delivery of the Prevent Strategy	GREEN	➡
2. Violence against the person	GREEN	➡
3. Acquisitive crime	GREEN	➡
4. Night time economy crime and nuisance	GREEN	➡
5. Anti-social behaviour	GREEN	➡
6. Areas requiring additional research and attention	GREEN	➡

## Safer City Partnership Key Performance Activities (KPA)

KPA 1: SCP Key Performance Activities for Prevent Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely support our communities	Traffic Light Colour	Trend
1.1.1a. Engaging and supporting the City of London Corporation staff to deliver the Prevent duty	GREEN	➡
1.1.1b. Engaging with our residential community	GREEN	➡
1.1.1c. Engage the Business Community in helping us deliver prevent	GREEN	➡

KPA 2: SCP Key Performance Activities for Violence Against the person Objective; To protect those who work or visit the City from crimes of violence	Traffic Light Colour	Trend
2.1.1a. Improve our understanding of the nature of violent crime within the City by undertaking research and using all available data. This will support evidence based and targeted responses	GREEN	➡
2.1.1b. Increase understanding of the issues around domestic abuse and how to access help and support	GREEN	➡
2.1.1c. Train City of London Corporation front line staff in risk assessment and safety planning for domestic abuse	AMBER	➡
2.1.1d. Support Pan-London action to reduce knife crime and response to acid attacks	GREEN	➡
2.1.1e. Engage with those living and working in the City to raise awareness of abusive behaviour and promote the range of services available to support victims	GREEN	➡
2.1.1f. Strengthen understanding and responses to domestic abuse and sexual violence	AMBER	➡

<b>KPA 3: Acquisitive Crime</b>	<b>Traffic Light Colour</b>	<b>Trend</b>
Objective we will work to protect our residents, workers, businesses and visitors from theft and fraud.		
3.1.1a. Protect our residents, City workers and businesses from on-line fraud	GREEN	➡
3.1.1b. Helping protect the City of London's reputation as the world's leading financial centre from the impact of acquisitive crime	GREEN	➡
3.1.1c. Utilise various events and forums to provide guidance on how to prevent acquisitive crime from taking place	GREEN	➡
3.1.1d. Help promote the City as a safe place to cycle	GREEN	➡
3.1.1e. Work to reduce the theft of motorcycles and scooters	AMBER	➡
3.1.1f. Raising awareness of associated risks of cyber enabled crime through City of London police	GREEN	➡
3.1.1g. Reduce acquisitive crime within the night time economy over Christmas and other peak periods	GREEN	➡
<b>KPA 4: Night time economy crime and nuisance</b>	<b>Traffic Light Colour</b>	<b>Trend</b>
Objective; To ensure the City remains a safe place to socialise		
4.1.1a. Work to understand the nature and scope of the City's night time economy and its associated problems.	AMBER	➡
4.1.1b. Promote the Safety Thirst Scheme to more premises to maximise its potential as a vehicle to promote community safety.	GREEN	➡
4.1.1c. Develop new approach to address problems associated with our night time economy during periods of peak demand	GREEN	➡
<b>KPA 5: Anti-Social Behaviour</b>	<b>Traffic Light Colour</b>	<b>Trend</b>
Objective; Respond effectively to behaviour that makes the City a less pleasant place		
5.1.1a. Improve the management of ASB with greater emphasis of the impact of individuals on communities and reduce risk and harm	AMBER	➡
5.1.1b. Ensure injunctions and other enforcement powers are used in appropriate cases	GREEN	➡
5.1.1c. Engage with our communities to raise awareness of services available and the legal obligations of different partners tackling ASB	AMBER	➡
5.1.1d. provide training on new and existing legislation and trends to all relevant staff and partners	GREEN	➡
<b>KPA 6: Areas requiring additional research and attention identified by the Partnership</b>	<b>Traffic Light Colour</b>	<b>Trend</b>
Rationale; likely developing areas of risk and harm, evolving areas of crime, threat related horizon scanning.		
6.1.1a. Suicide prevention	GREEN	➡
6.1.1b. Violence against Women and Girls (VAWG)	GREEN	➡
6.1.1c. Sexual abuse and child sexual exploitation	GREEN	➡
6.1.1d. Cyber-crime and Fraud (particularly vulnerable groups and the elderly)	GREEN	➡
6.1.1e. Hate Crime	GREEN	➡
6.1.1f. Offender management	AMBER	➡
6.1.1g. Anti-social behaviour-Comprehensive profile	AMBER	➡

# KPA's in focus **May 2018;**

<b>KPA 1: SCP Key Performance Activities for Prevent</b>	
Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely support our communities	
<b>TARGET</b>	<b>1.1.1a.</b> Engaging and supporting the City of London Corporation staff to deliver the Prevent duty
<b>TARGET OWNER</b>	Prevent Coordinator
<b>AIM/RATIONALE</b>	To address the CoL Corporation duty as a specified authority in schedule 6 of the Counter Terrorism and Security Act 2015, to give ' <i>due regard to the need to prevent people being drawn into terrorism</i> '
<b>TRAFFIC LIGHT CRITERIA</b>	<b>GREEN:</b> Work being delivered and/or ongoing. <b>AMBER:</b> Work scoped, identified and planned. <b>RED:</b> Not yet started
<b>TRAFFIC LIGHT</b>	<b>GREEN</b>
<b>CURRENT POSITION</b>	
<p>The Safer City Partnership has a Prevent Strategy, the priorities are;</p> <ol style="list-style-type: none"> <li>1. <i>promoting understanding of the risks associated with radicalisation</i></li> <li>2. <i>ensuring that staff understand the risk and know how to deal with concerns</i></li> <li>3. <i>communicate and promote the value of Prevent to our communities</i></li> <li>4. <i>support our resident and business communities in relation to Prevent.</i></li> </ol> <ul style="list-style-type: none"> <li>• WRAP training has been delivered to Universities x2 and a major cleaning company that provides services to City Corporate Business premises.</li> <li>• Awareness of Prevent sessions x2 have been delivered to the City of London Apprentices.</li> <li>• Awareness of Prevent sessions have been delivered to new police recruits and CoL new joiners as part of their induction day.</li> <li>• A Prevent awareness session was provided to the Supt &amp; Registrar at the City Cemetery, with a formal WRAP training session for his staff being arranged.</li> <li>• The e-learning Prevent training module has been launched and is now available to all staff, with a concise 20-minute duration. This is going to committee to request it be made mandatory for all staff.</li> </ul>	

<b>KPA 1: SCP Key Performance Activities for Prevent</b>	
Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely support our communities <b>KPA 1:</b>	
<b>TARGET</b>	<b>1.1.1b. Engaging with our residential community</b>
<b>TARGET OWNER</b>	Prevent coordinator
<b>AIM/RATIONALE</b>	To address the CoL Corporation duty as a specified authority in schedule 6 of the Counter Terrorism and Security Act 2015, to give ' <i>due regard to the need to prevent people being drawn into terrorism</i> '
<b>TRAFFIC LIGHT CRITERIA</b>	<b>GREEN:</b> Work being delivered and/or ongoing. <b>AMBER:</b> Work scoped, identified and planned. <b>RED:</b> Not yet started
<b>TRAFFIC LIGHT</b>	<b>GREEN</b>
<b>CURRENT POSITION</b>	
<ul style="list-style-type: none"> <li>• The Muslim Women's Group Mansell Street meetings are regularly attended by the CoLP Prevent office.</li> <li>• E-mail circulation lists for 'Prevent for Education' a 'Prevent for Business' and 'CoLC Prevent Departmental leads' have been created and used to share information across the City sourced from wider Boroughs Prevent Teams as well as the CoL Strategy document.</li> <li>• Leaflets and small promotional items purchased by CoLP were distributed at a range of 'Prevent Community engagement and information stands' to raise awareness of prevent across the City on several dates, jointly by Police and CoL staff. The foyers of St Bart's Hospital, One New Change and CoL Barbican library enabled face-to-face discussion with over 1,500 people. Officers found people were both interested in and supportive of promoting the message, many taking promotional posters for own workplaces. Utilising connections to the voluntary sector 'SAFE' (tell mama), some leaflets were translated into Urdu and Arabic which proved useful. Officers found people engaged in discussions around the case of J Evans, the subject of 'My son the Jihadi' television documentary. Prevent officers met with the subjects' younger brother Michael, who leads a charitable initiative supporting families affected by extremism.</li> </ul>	

<b>KPA 1: SCP Key Performance Activities for Prevent</b>	
Objective; To challenge radicalisation of vulnerable people and reduce the threat posed to the City and more closely support our communities <b>KPA 1:</b>	
<b>TARGET</b>	<b>1.1.1c. Engage the Business Community in helping us deliver prevent</b>
<b>TARGET OWNER</b>	Prevent coordinator
<b>AIM/RATIONALE</b>	To address the CoL Corporation duty as a specified authority in schedule 6 of the Counter Terrorism and Security Act 2015, to give ' <i>due regard to the need to prevent people being drawn into terrorism</i> '
<b>TRAFFIC LIGHT CRITERIA</b>	<b>GREEN:</b> Work being delivered and/or ongoing. <b>AMBER:</b> Work scoped, identified and planned. <b>RED:</b> Not yet started
<b>TRAFFIC LIGHT</b>	<b>GREEN</b>
<b>CURRENT POSITION</b>	
<ul style="list-style-type: none"> <li>• WRAP training was delivered to a major cleaning services company' management team in April, who provide services to several large City based Corporates.</li> <li>• WRAP training was delivered to the staff of a CoL Business University.</li> <li>• The February initial review of the bespoke 'Prevent for Business' self-delivery product, developed and launched in October 2017 to a small number of businesses has received a limited response. A second request for data to conduct a review has been sent. London First have expressed an interest in the product and asked to see it.</li> </ul>	

<b>KPA 2: SCP Key Performance Activities for Violence Against the person</b> Objective; To protect those who work or visit the City from crimes of violence	
<b>TARGET</b>	<p><b>2.1.1a.</b> Improve our understanding of the nature of violent crime within the City by undertaking research and using all available data. This will support evidence based and targeted responses</p> <p><b>2.1.1b.</b> Increase understanding of the issues around domestic abuse and how to access help and support</p> <p><b>2.1.1c.</b> Train City of London Corporation front line staff in risk assessment and safety planning for domestic abuse</p> <p><b>2.1.1d.</b> Support Pan-London action to reduce knife crime and response to acid attacks</p> <p><b>2.1.1e.</b> Engage with those living and working in the City to raise awareness of abusive behaviour and promote the range of services available to support victims</p> <p><b>2.1.1f.</b> Strengthen understanding and responses to domestic abuse and sexual violence</p>
<b>TARGET OWNER</b>	Community Safety Team, DCCCS
<b>AIM/RATIONALE</b>	To address the priorities in the CoL Safer City Partnership Strategic Plan.
<b>TRAFFIC LIGHT CRITERIA</b>	GREEN: Work being delivered and/or ongoing. AMBER: Work scoped, identified and planned. RED: Not yet started
<b>TRAFFIC LIGHT</b>	<b>AMBER</b>
<b>CURRENT POSITION</b>	
<ul style="list-style-type: none"> <li>• The Domestic Abuse profile is a standing agenda item on the City Domestic Abuse and Sexual Violence Forum, due to meet on 13 June. The Mayors VAWG Strategy will also be discussed, along with the results of the Hackney Domestic Homicide review.</li> <li>• The CoL MARAC met to manage 2 high risk cases in April. Because of effective information sharing in one case the perpetrator receiving an 18-month custodial sentence. The second case resulted in the perpetrator receiving an injunction, being excluded from the whole of a City residential estate.</li> <li>• <b>2.1.1c. and 2.1.1f.</b> The CST are checking the current availability of DA&amp;SV training and awareness e-learning material available to CoL staff, to see if it is being used by CoL staff working on estates outside of the City boundary.</li> <li>• The new dedicated DA coordinator post awaits final approval prior to advertising. This will also provide a focus on <b>2.1.1c &amp; 2.1.1f.</b></li> <li>• The Domestic Violence MARAC heard 2x high risk cases in April. One perpetrator received an 18-month custodial sentence and the other in an injunction and area exclusion order.</li> <li>• The CoL commissioned Vulnerable Victims Advocate (VVA) is operating drop-in centres on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of each month from May, in Shoe Lane library, to offer and promote the services available.</li> <li>• In May the CST provided an information and advice stand at the CoL Residents meetings, along with many other partners, including Toynbee Hall, City Police and the VVA.</li> </ul>	

<b>KPA 3: SCP Key Performance Activities for Acquisitive Crime</b>	
Objective; we will work to protect our residents, workers, businesses and visitors from theft and fraud.	
<b>TARGET</b>	<p><b>3.1.1a.</b> Protect our residents, City workers and businesses from on-line fraud</p> <p><b>3.1.1b.</b> Helping protect the City of London's reputation as the world's leading financial centre from the impact of acquisitive crime</p> <p><b>3.1.1c.</b> Utilise various events and forums to provide guidance on how to prevent acquisitive crime from taking place</p> <p><b>3.1.1d.</b> Help promote the City as a safe place to cycle</p> <p><b>3.1.1e.</b> Work to reduce the theft of motorcycles and scooters</p> <p><b>3.1.1f.</b> Raising awareness of associated risks of cyber enabled crime through City of London police</p> <p><b>3.1.1g.</b> Reduce acquisitive crime within the night time economy over Christmas and other peak periods</p>
<b>TARGET OWNER</b>	Police, CST, Licensing teams.
<b>AIM/RATIONALE</b>	To address the priorities in the CoL Safer City Partnership Strategic Plan.
<b>TRAFFIC LIGHT CRITERIA</b>	<b>GREEN:</b> Work being delivered and/or ongoing. <b>AMBER:</b> Work scoped, identified and planned. <b>RED:</b> Not yet started
<b>TRAFFIC LIGHT</b>	<b>AMBER</b>
<b>CURRENT POSITION</b>	
<ul style="list-style-type: none"> <li>Investment Fraud. Op Broadway is and now extended across London via Operation Offspring.</li> <li>The scoping of some physical 'ground anchors' installation is still being assessed, which are aimed at reducing the theft of motorcycles.</li> <li>The CoL Road Safety Team are delivering an event across several days at the Guildhall to mark the 200<sup>th</sup> anniversary of the cycle.</li> <li>The CoL Road Safety Team have been involved in the implementation of the new Aldgate Square project installation of a dedicated cycle path, effectively connecting Aldgate to Bevis marks.</li> <li>The CoL Road Safety Team have been working on the implementation of the 'Quiet Ways' cycling project, which focusses on publicising and using alternative cycle routes in the City.</li> <li><b>Cyber Griffin</b> assists city businesses to 'self-protect' from cyber-crime. Comprising of three services, 'baseline briefings' taking attendees through common cyber-attacks, secondly 'Incident response exercises' and thirdly 'assembling an expert advisory group' which businesses can access for free and obtain advice on this complex area of security.</li> <li>The use of a 'SOS Bus' to help manage people under the influence of alcohol is being scoped by CoLP for use at times of football matches.</li> <li><b>CoLP update;</b> The City has witnessed an increase in moped enabled crime, with an escalation in violence and a link between knife/weapon crime. In 2017 there were 232 reported crimes linked to moped enabled snatches. The first quarter of 2018, 88 offences were reported equating to 38% of the total number reported in 2017. The CoLP, alongside the Met Police launched Operation Gondola in January 2018 providing a co-ordinated pan-London response to moped enabled crime. The operation proved successful with only 7 recorded offences in April 2018, so it will continue to the end of June 2018.</li> <li>Domestic Abuse posters for the World Cup - As part of a multiagency DA action plan targeting employers/employees in the City to raise awareness of DA and Violence Against Women and Girls, also the use of targeted tweets and a social media campaign.</li> </ul>	

- CoLP Crime Dept are focusing on burglaries which, as of April 2018, has seen a year-to-date increase equating to 10 more burglaries than the previous year. To address this, Crime have refreshed their tactics to focus on Prevent and Protect in addition to Pursue. These tactics include: Referring all repeat victims and vulnerable premises for a Crime Prevention visit. Since January 2018 42 referrals have been made. Engaging with City Property Advisor Team to disseminate crime prevention advice. Issuing Protect messaging to the local community via Skyline. Development of a new Burglary website providing advice and information: <https://www.cityoflondon.police.uk/advice-and-support/protecting-business/commercial-burglary/Pages/default.aspx>.
- Additionally, in preparation for the warmer weather CoLP attention is turning to proactive operations to deter police impersonators, pedal cycle thefts and thefts from vehicles.

<b>KPA 4: SCP Key Performance Activities for Night Time Economy crime and nuisance</b>	
Objective; To ensure the City remains a safe place to socialise	
<b>TARGET</b>	<p><b>4.1.1a.</b> Work to understand the nature and scope of the City's night time economy and its associated problems.</p> <p><b>4.1.1b.</b> Promote the Safety Thirst Scheme to more premises to maximise its potential as a vehicle to promote community safety.</p> <p><b>4.1.1c.</b> Develop new approach to address problems associated with our night time economy during periods of peak demand</p>
<b>TARGET OWNER</b>	Police, CST, Licensing teams.
<b>AIM/RATIONALE</b>	To address the priorities in the CoL Safer City Partnership Strategic Plan.
<b>TRAFFIC LIGHT CRITERIA</b>	<b>GREEN:</b> Work being delivered and/or ongoing. <b>AMBER:</b> Work scoped, identified and planned. <b>RED:</b> Not yet started
<b>TRAFFIC LIGHT</b>	<b>AMBER</b>
<b>CURRENT POSITION</b>	<ul style="list-style-type: none"> <li>• Work is being scoped to develop a problem profile of drug use in the City of London. This will pull together all existing data and assess options for new measures.</li> <li>• The Safety Thirst Scheme has been launched for 2018 and the applications are currently being received.</li> <li>• Late Night Levy – this has generated approximately £460K for the third full year of the operation of the levy.</li> <li>• The implementation of a noise management plan and effective dispersal policy are now a requirement in all new licensing applications and is part of the City of London Corporations Statement of Licensing Policy. This includes greater engagement with applicants and company representatives which also improves awareness of CoL partner concerns in the NTE.</li> </ul>

<b>KPA 5: SCP Key Performance Activities for Anti-Social Behaviour</b>	
Objective; Respond effectively to behaviour that makes the City a less pleasant place	
<b>TARGET</b>	<p><b>5.1.1a.</b> Improve the management of ASB with greater emphasis of the impact of individuals on communities and reduce risk and harm</p> <p><b>5.1.1b.</b> Ensure injunctions and other enforcement powers are used in appropriate cases</p> <p><b>5.1.1c.</b> Engage with our communities to raise awareness of services available and the legal obligations of different partners tackling ASB</p> <p><b>5.1.1d.</b> provide training on new and existing legislation and trends to all relevant staff and partners</p>
<b>TARGET OWNER</b>	CST, Housing, Police, Licensing teams, Outreach Services, One Safe City project.
<b>AIM/RATIONALE</b>	To address the priorities in the CoL Safer City Partnership Strategic Plan.
<b>TRAFFIC LIGHT CRITERIA</b>	<b>GREEN:</b> Work being delivered and/or ongoing. <b>AMBER:</b> Work scoped, identified and planned. <b>RED:</b> Not yet started
<b>TRAFFIC LIGHT</b>	<b>AMBER</b>
<b>CURRENT POSITION</b>	
<ul style="list-style-type: none"> <li>• Work to develop a Corporate ASB Policy is under way.</li> <li>• Additional resources have been put into a campaign to eliminate ice cream vans and nut sellers from the Square Mile.</li> <li>• Work on ‘place-based responses’ has started to improve locations which have an environmental impact on the community, for example the environment at Goodman’s Yard and Aldgate Subways in particular.</li> <li>• Community safety team update. The ‘City Community MARAC’ enables a multi-agency safeguard capability. The process is still evolving, and recent meetings have highlighted the need for partners to engage further in data gathering and share accordingly to determine joint solutions.</li> <li>• <b>Rough sleepers now receive an improved and more effective engagement due to co-location at the Guildhall of Outreach Services and St Mungo’s, who operate across the City area and have connections to neighbouring outreach services.</b></li> <li>• Training regarding injunction and enforcement powers has been provided to all partners of the SCP.</li> <li>• The CST have given briefings at ‘The Green Box’ facility on Mansell street the 50+ groups, in partnership with Toynbee Hall, the next input on ‘vulnerability and the link to crime’ is arranged for the 31 May.</li> </ul>	

<b>KPA 6: Areas requiring additional research and attention identified by the Partnership</b>	
Rationale; likely developing areas of risk and harm, evolving areas of crime, threat related horizon scanning	
<b>TARGET</b>	<b>6.1.1a.</b> Suicide prevention <b>6.1.1b.</b> Violence against Women and Girls (VAWG) <b>6.1.1c.</b> Sexual abuse and child sexual exploitation <b>6.1.1d.</b> Cyber-crime and Fraud (particularly vulnerable groups and the elderly) <b>6.1.1e.</b> Hate Crime <b>6.1.1f.</b> Offender management <b>6.1.1g.</b> Anti-social behaviour-Comprehensive profile
<b>TARGET OWNER</b>	Safer City Partners
<b>AIM/RATIONALE</b>	To address the priorities in the CoL Safer City Partnership Strategic Plan.
<b>TRAFFIC LIGHT CRITERIA</b>	<b>GREEN:</b> Work being delivered and/or ongoing. <b>AMBER:</b> Work scoped, identified and planned. <b>RED:</b> Not yet started
<b>TRAFFIC LIGHT</b>	<b>AMBER</b>
<b>CURRENT POSITION</b>	
<ul style="list-style-type: none"> <li>• The Suicide Prevention Steering Group Meeting is on 23rd May and an update will be provided to the SP Action Plan.</li> <li>• The Mayor for London' VAWG strategy has been published and was circulated to the CoL DA&amp;SV Forum members. The next meeting is on 13 June.</li> <li>• Cybercrime see above <b>KPA3 3.1.1.1f.</b> regarding 'Cyber Griffin'.</li> <li>• Work to develop a Corporate ASB Policy is under way.</li> <li>• The Home Office and the Mayor's Office are developing a Hate Crime Policy.</li> <li>• An anti-social behaviour profile is being developed and will be used to inform the ASB Strategy.</li> </ul>	