## APPENDIX 4 SERVICE LEVEL AGREEMENT REVIEW - MAJOR WORKS 2011

			REVIEW - MAJOR WORKS 2011		
	REVIEW PERIOD	<u>COMMENT/QUERY</u>	RESPONSE/ACTION	COMPLETED	
82*	Oct-Dec 2010	Cromwell Tower lobby refurbishment complete and in the snagging phase.	Contractors have stated that snagging is now complete (May 2011) - next stage is for TS to set up a meeting with the House Group.		
83*	Jan-March 2011	7th floor roof terrace doors on some of the terrace blocks - should the wooden exit doors be more frequently decorated than the regular 7 year cycle for the remainder of the block?	TS to arrange with the door manufacturers for a sample of these 7th floor roof terrace doors to be inspected.		
84	Jan-Mar 2011	Lift doors are not included within internal redecoration projects. Listed Building Consent may be required for some blocks on the estate if the lift doors are to be sprayed a different colour.	For information only.	✓	

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