



## City of London Police Authority Board

**Date:** THURSDAY, 23 SEPTEMBER 2021  
**Time:** 9.00 am  
**Venue:** INFORMAL HYBRID MEETING – ACCESSIBLE REMOTELY

## SUPPLEMENTARY AGENDA

**Members:** Deputy James Thomson (Chair)  
Tijs Broeke (Deputy Chair)  
Caroline Addy  
Munsur Ali  
Douglas Barrow  
Nicholas Bensted-Smith  
Deputy Keith Bottomley  
Alderman Professor Emma Edhem  
Alderman Timothy Hailes  
Graham Packham  
Dawn Wright  
Andrew Lentin (External Member)  
Sir Craig Mackey (External Member)  
Deborah Oliver (External Member)

*Reports received too late to be circulated in conjunction with the main agenda.*

**Enquiries:** Polly Dunn  
Polly.Dunn@cityoflondon.gov.uk

**John Barradell**  
Town Clerk and Chief Executive

## AGENDA

### 5. COMMITTEE MINUTES

**For Information**

a) **Strategic Planning & Performance Committee**

To receive the draft public minutes and non-public summary of the Strategic Planning & Performance Committee meeting held on 6 September 2021.

**For Information**

(Pages 5 - 10)

b) **Resource, Risk & Estates Committee**

To receive the draft public minutes and non-public summary of the Resource, Risk & Estates meeting held on 6 September 2021.

**For Information**

(Pages 11 - 16)

c) **Economic & Cyber Crime Committee**

To receive the draft public minutes and non-public summary of the Economic & Cyber Crime Committee meeting held on 7 September 2021.

**For Information**

(Pages 17 - 22)

### 19. NON-PUBLIC COMMITTEE MINUTES

**For Information**

a) **Strategic Planning & Performance Committee**

*There was no non-public discussion at the the Strategic Planning & Performance Committee meeting held on 6 September 2021.*

b) **Resource, Risk & Estates Committee**

To receive the draft non-public minutes of the Resource, Risk & Estates Committee meeting held on 6 September 2021.

**For Information**

(Pages 23 - 26)

- c) **Economic & Cyber Crime Committee**  
To receive the draft non-public minutes of the Economic & Cyber Crime Committee meeting held on 7 September 2021.

**For Information**  
(Pages 27 - 30)

33. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

- a) **Police Accommodation Programme Update Report**  
Joint report of the Commissioner, Chamberlain and City Surveyor.

**For Information**  
(Pages 31 - 44)

- b) **Commercial Director Recruitment**  
Joint report of the Town Clerk and Commissioner.

*CONFIDENTIAL ITEM – CIRCULATED SEPARATELY*

**For Decision**

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## STRATEGIC PLANNING & PERFORMANCE (POLICE) COMMITTEE Monday, 6 September 2021

Minutes of the meeting of the Strategic Planning & Performance (Police) Committee held virtually on Monday, 6 September 2021 at 9.00 am

### Present

#### Members:

Tijs Broeke (Chair)  
Munsur Ali  
Deputy Keith Bottomley  
Helen Fentimen  
Alderman Timothy Hailes  
Deborah Oliver  
Deputy James Thomson  
Deputy Philip Woodhouse  
Moawia Bin-Sufyan (External Member)  
Adrian Hanstock (External Member)

#### Officers:

Simon Latham	-	Director of the Police Authority Team
Alistair Cook	-	Treasurer, Police Authority
Oliver Bolton	-	Deputy Head, Police Authority
Polly Dunn	-	Town Clerk's Department
Sarah Phillips	-	Town Clerk's Department
Matt Lock	-	Head of Internal Audit
Bukola Soyombo	-	Chamberlain's Department
Alistair Sutherland	-	Assistant Commissioner, City of London Police
Kevin Kilburn	-	City of London Police
Rob Atkin	-	City of London Police
Paul Adams	-	City of London Police
Steve Heatley	-	City of London Police
Hayley Williams	-	City of London Police

### 1. APOLOGIES

Apologies for absence were received from Andrew Lentin.

The Chair introduced the two new Members of the Committee, Adrian Hanstock and Moawia Bin-Sufyan.

The Chair congratulated Assistant Commissioner Alistair Sutherland, following the announcement of his appointment as Deputy Chief Constable of the British Transport Police (BTP).

The Chair took the opportunity to thank the Force, Metropolitan Police and BTP, amongst others, for their work during the various protests over recent weeks.

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

Adrian Hanstock noted that Assistant Commissioner Alistair Sutherland had been announced as his successor at BTP.

3. **MINUTES**

**RESOLVED**, that the public minutes of the meeting held on 4 May 2021, be approved as an accurate record.

4. **PUBLIC OUTSTANDING REFERENCES**

Members considered a joint report of the Town Clerk and Commissioner regarding public outstanding references.:

**RESOLVED**, that the update be noted.

5. **Q1 PERFORMANCE V POLICING PLAN MEASURES**

Members received a report of the Commissioner providing an update on performance against the measures in the City of London Policing Plan 2020-23 in Quarter 1, 2021/22.

The Assistant Commissioner provided a verbal overview of the report and concluded that the data was favourable.

Members requested that officers revisit the information contained within the report and how it was presented. Acknowledging that Q1 represented the start of the year, Members wished to see Q4 data from the previous year included in future so that there might be scope for comparison and the identification of trends. Officers would work on a revised report with the Chair ahead of the next meeting **(2/2021/P)**.

It was not considered meaningful to compare current statistics with mid-pandemic data, which had been exceptional. It was confirmed that performance data from 2019/2020 was being used (in place of 2020/2021) and was included in the report.

There was a concern expressed for the drop in levels of positive outcomes from stop and searches.

Following a question on whether the backlog in the Courts was impacting the outcome of cases, the Assistant Commissioner advised that it was too early to tell. There may be consequences due to Covid, prison population and other factors. This was something that could be better explored in the coming six months.

The importance of ongoing training was discussed. Upskilling formed a huge part of the Transform programme and a review into the efficiency of training and associated costs had been undertaken two weeks previously.

**RESOLVED**, that the update be noted.

**6. HMICFRS QUARTERLY REPORT**

Members received a report of the Commissioner providing an overview of activities undertaken in response to reports published by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) since May 2021 and the following matters were raised:

Before the report was discussed, the Chair articulated immediate worry for ongoing slippage of deadlines and requested that the Force do all it can to prevent further continuous delays. There was also a request to revisit the report format, to be explored with officers ahead of the next meeting **(3/2021/P)**. It was suggested that a distinction be drawn between actions the Force have more control over delivering and those that are largely dictated by external bodies.

The SIA for Safeguarding & Public Protection enquired as to whether there was evidence that previous recommendations on recognising the voice of the child had been addressed. This area had historically featured within these reports but had not been included on this occasion. The Assistant Commissioner stated there had been significant work on vulnerability training, from the voice of the child through to modern slavery and beyond and it was noted that all the recommendations from that inspection had been delivered as reported to the previous Committee in May 2021 including the recommendation relating to voice of the child. A deep dive on vulnerability was scheduled for the November meeting, so a fuller update would be provided

There was a challenge to the recommendation updates provided on the use of force. It was suggested that the Force had been harsh in their own assessment of this and that work was being undertaken by the Stop and Search Working Group to explore if this happened disproportionately when working outside of the City. Steps to address this were ongoing. Members felt that this was a good example of where improved background context would provide a helpful story alongside the metrics.

On road safety, a collaborative effort between the City of London Police (COLP) and the City of London Corporation (COL) was clearly required. It was felt that the Authority Team could helpfully work as an intermediary to address this particular issue once and for all. The Chair requested that the deadline for resolution be brought forward for November 2021 **(4/2021/P)**.

Information regarding the work underway to address other issues such as domestic abuse will be covered within the deep dive on vulnerability.

**RESOLVED**, that the update be noted.

**7. TRANSFORM- UPDATE ON SECTOR / LOCAL POLICING (DEEP DIVE)**

Members received a report of the Commissioner presenting an update on a deep dive of the Sector/Local Policing model since June 2021.

Members felt that the work of Sector and Local Policing was hugely important but yet to demonstrate its full potential since the implementation of the new model. Members sought reassurance and commitment that funding would continue to be prioritised for this area, providing it could be based on a demonstration of effectiveness. There was positive uptake across Members of the corporation and officers confirmed that the model works and would remain. It was hoped that a dedicated ward officer and prevention hub would improve corporate memory with the added benefit of better reporting for measurable outcomes.

Thoughts on what metrics could be used to for measurable outcomes were welcomed, suggestions included how local policing has contributed to the prevention of acquisitive crime, Criminal Behaviour Orders and repeat offenders.

There was a discussion on communications, particularly on the subject of anti-social behaviour (ASB) and the varying tolerance levels to certain behaviours. It was acknowledged that there were often different views amongst residents about when there should be police intervention. Where criminal activity is taking place, the COLP would take action, but in the effort to ensure quality of life there had been an increase in patrols, particularly around the Barbican estate. It was suggested that if the number of patrol hours around the City could be measured, this may usefully be shared with residents and businesses.

It was the ambition of the Force as part of the Transform programme, to have Corporation Communications staff available in the Control Room, to better enable live updates through social media and other appropriate platforms. The Force was also pushing the Next Door app.

**RESOLVED**, that the update be noted.

8. **FORCE'S PERFORMANCE AGAINST THE GOVERNMENT'S NATIONAL PRIORITIES FOR POLICING - SPECIFIED INFORMATION (AMENDMENT) ORDER 2021**

Members received a report of the Town Clerk outlining the performance of the City of London Police against the Government's National Priorities for Policing – Specified Information (Amendment) order 2021.

**RESOLVED**, that:

- The amendment to the Elected Local Policing Bodies (Specified Information) Order 2011 for PCC's to publish additional information relating to their force's performance against the Government's national priorities for policing be noted; and,
- The performance statement up to the end of July 2021 which had been published on the City of London Police Authority's website be noted.

**9. INTERNAL AUDIT UPDATE**

Members received a report of the Head of Audit and Risk Management providing an update on the work of Internal Audit undertaken for the City of London Police and the Police Authority against the 2021/22 Internal Action Plan.

There needed to be further discussion with the PA Team and relevant Chairs about whether this report needed to and should be presented to both SPPC and Resource, Risk and Estates Committee (RREC), as it had been for this quarter.

It had been requested that Internal Audit escalate significant issues with the Chairs of the relevant Committees as they arise, rather than waiting for the Committee meetings in order to report on them.

**RESOLVED**, that the update be noted.

**10. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

**11. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

There was no other business.

**12. EXCLUSION OF THE PUBLIC**

The Chair established that there were no questions or other business to be taken in non-public session and ended the meeting accordingly, in public session.

**The meeting ended at 10.24**

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Chairman

**Contact Officer: Polly Dunn**  
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## RESOURCE, RISK & ESTATES (POLICE) COMMITTEE Monday, 6 September 2021

Minutes of the meeting of the Resource, Risk & Estates (Police) Committee held virtually on Monday, 6 September 2021 at 10.30 am

### Present

#### Members:

Alderman Timothy Hailes (Chair)  
Deputy James Thomson (Deputy Chair)  
Deputy Keith Bottomley  
Tijs Broeke  
Graham Packham  
Dawn Wright  
Deputy Jamie Ingham Clark

#### Officers:

Angela McLaren	- Assistant Commissioner, City of London Police
Alistair Sutherland	- Assistant Commissioner, City of London Police
Chris Bell	- City of London Police
Tricia Mulvee	- City of London Police
Martin O'Regan	- City of London Police
Rachel Vipond	- City of London Police
Rob Atkin	- City of London Police
Gary Brailsford-Hart	- City of London Police
Kevin Kilburn	- City of London Police
Paul Adams	- City of London Police
Hayley Williams	- City of London Police
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Simon Latham	- Director, Police Authority Team
Alistair Cook	- Police Authority Treasurer
Oliver Bolton	- Deputy Head, Police Authority Team
Polly Dunn	- Town Clerk's Department
Sarah Phillips	- Town Clerk's Department
Emma Moore	- Chief Operating Officer
Matt Lock	- Head of Internal Audit
Aqib Hussain	- Chamberlain's Department

#### 1. APOLOGIES

The Town Clerk reminded Members that the meeting was informal and that any views reached at the meeting would need to be considered by the Town Clerk in accordance with the Court of Common Council's Covid approvals procedure, agreed in April 2021.

Apologies were received from Andrew Lentin and Dan Worsley.

The Chair welcomed Adrian Hanstock and Michael Landau to their first meeting of this Committee.

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

Adrian Hanstock noted his position as Deputy Chief Constable of the British Transport Police and that Assistant Commissioner Alistair Sutherland had recently been announced as his successor.

3. **MINUTES**

**RESOLVED**, that the public minutes of the meeting held on 1 July 2021, be approved as an accurate record.

4. **INTERNAL AUDIT UPDATE**

Members received a report of the Head of Audit and Risk Management providing an update on the work of Internal Audit undertaken for the City of London Police and the Police Authority against the 2021/22 Internal Audit Action Plan.

As noted at the meeting of the Strategic Planning & Performance Committee, the Chairs of the Committees and Boards requested that matters of significant importance be brought to their attention as they arose, rather than waiting for a Committee report.

There was discussion over whether the number of audits was suitable given the size of the operational budget. Context on the much-reduced resource of the Internal Audit Team was provided. Conversations were ongoing with the City of London Police (COLP) and Chief Operating Officer whether there were gaps and whether there was appropriate benchmarking available from other forces. The Metropolitan Police (MPS) did a significantly larger amount of audit, but this was in line with its larger size. COLP and MPS both covered the same key risk areas. There were ongoing conversations with the Chamberlain around budget challenges and the size of the Internal Audit Team, but regardless the police plan would likely remain the same.

Use of external auditors was limited and specialist experience in police was available via the current third-party providers, although it was viewed that this function would not be needed until a more complex matter came to light.

Members clarified the distinction between holding leadership to account and the purpose of the audit function.

**RESOLVED**, that the update be noted.

5. **Q1 CAPITAL AND REVENUE BUDGET MONITORING**

Members received a report of the Commissioner providing an update on Quarter 1 Revenue and Capital Budget Monitoring 2021/22. The Town Clerk

reminded Members that a revised version of the report was circulated in a supplementary agenda pack.

The Chair raised concerns over the IT provision, specifically whether the City of London Corporation (COLC) shared service contract demonstrated value for money, delivered operational requirements and had appropriately skilled staff deployed to meet the COLP needs. He was also concerned about the discipline for overspend and financial management. The Chair informed the Committee that he was inclined to commission a review into the provision of IT between COL and the COLC, whether that be led internally or by a third party.

It was noted that a Member felt that the governance structure within the COLP added a layer of complexity that would also need to be resolved. A further point was made about the importance of IT in the context of the Next Generation Action Fraud Service and its procurement.

The Director of the Police Authority Team was tasked with exploring how best to deliver the IT review with the Force and COLC Chief Operating Officer and also involving the Special interest area Members for IT, Graham Packham and Dawn Wright **(1/2021/P)**.

The Chair commented on the approach of holding vacancies open to make savings and whilst Members accepted that it was difficult as the budget was largely pay/workforce, they felt there must be a better way of finding and managing savings. The Chair asked COLC Chief Operating Officer to work with COLP Chief Operating and Finance Officer to explore alternatives **(2/2021/P)**

A question was raised on revenue and how many estimates were included within the report. Underspend on capital was also highlighted, as it suggested poor forecasting. Improvements in forecasting had been made through the Force's Capital Programme board, but Members did not feel that this was being reflected in the numbers reported. Officers assured Members that some technical accounting issues would be resolved for Q2.

Members asked that the NPCC Cyber Portfolio and uplift of officers also be covered within this report for the next quarter. **(3/2021/P)**

**RESOLVED**, that the update be noted.

6. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

7. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

There was no other business.

8. **EXCLUSION OF THE PUBLIC**

**RESOLVED**, That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that

they involve the likely disclosure of exempt information as defined in Part I of the Schedule 12A of the Local Government Act.

9. **NON-PUBLIC MINUTES**

**RESOLVED**, that the non-public minutes of the meeting held on 1 July 2021, be approved as an accurate record.

10. **NON-PUBLIC OUTSTANDING REFERENCES**

Members considered a joint report of the Town Clerk and Commissioner regarding non-public outstanding references.

11. **MTFP AND BUDGET CHALLENGES INTERIM UPDATE REPORT**

Members received a report of the Commissioner providing an interim update on the medium-term financial plan (MTFP) and budget challenges.

12. **CIPFA FINANCE REVIEW IMPROVEMENT PLAN UPDATE**

Members received a report of the Commissioner presenting an update on the Chartered Institute of Public Finance and Accountancy (CIPFA) Improvement Plan.

13. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE - NEXT GENERATION AND CURRENT SERVICE UPDATE REPORT**

Members received a report of the Commissioner providing an update on the progress of the business case and procurement of the Next Generation Service of the Fraud and Cyber Crime Reporting and Analysis Service and the existing Action Fraud and National Fraud Intelligence Bureau Service.

14. **POLICE ACCOMMODATION PROGRAMME UPDATE REPORT**

Members received a report of the Commissioner providing an update on the Police Accommodation Programme.

15. **POLICE AUTHORITY RISK REGISTER**

Members received a report of the Town Clerk presenting the Police Authority Risk Register.

16. **SECURITY REPORT: IT RISKS (DEEP DIVE)**

Members received a report of the Commissioner presenting a security report of IT Risks (Deep Dive).

17. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

18. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE COMMITTEE AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There was no other business.

**The meeting ended at 12.18**

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Chairman

**Contact Officer: Polly Dunn**  
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**ECONOMIC AND CYBER CRIME COMMITTEE OF THE CITY OF LONDON  
POLICE AUTHORITY BOARD  
Tuesday, 7 September 2021**

Minutes of the meeting of the Economic and Cyber Crime Committee of the City of London Police Authority Board held virtually on Tuesday, 7 September 2021 at 9.00 am

## **Present**

### **Members:**

Deputy James Thomson (Chair)  
Tijs Broeke (Deputy Chair)  
Deputy Keith Bottomley  
Graeme Doshi-Smith  
Alderman Professor Emma Edhem  
Alderman Timothy Hailes  
Michael Landau (External Member)  
Andrew Lentin (External Member)  
Deputy Edward Lord  
Alderman Bronek Masojada  
Deputy Catherine McGuinness (Ex-Officio Member)  
Dawn Wright

### **Officers:**

Simon Latham	- Director, Police Authority Team
Oliver Bolton	- Deputy Head, Police Authority Team
Polly Dunn	- Town Clerk's Department
Jayne Moore	- Town Clerk's Department
Mary Kyle	- Innovation & Growth Department
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Clinton Blackburn	- City of London Police
Alix Newbold	- City of London Police
Chris Bell	- City of London Police
Ashleigh Dumas	- City of London Police

## **1. APOLOGIES**

Apologies were received from Graeme Doshi-Smith. Alderman Bronek Masojada noted that he needed to depart the meeting at 10am.

## **2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations.

## **3. MINUTES**

**RESOLVED**, that the public minutes and non-public summary of the previous meeting held on 5 May 2021 be agreed as a correct record.

#### 4. **CHAIR'S PUBLIC UPDATE**

Members heard a public update from the Chair on the following areas:

- Police Authority Board Dinner (theme of Fraud and Cyber)
- Confirmation of the Chair as Deputy Lead for Economic & Cyber Crime Portfolio at APCC (and on the Board).
- Update on Commissioner and A/C recruitment
- Engagement with Crime Correspondents on the victim story and OSB.
- OSB submission going in on 16 September.
- A meeting attended by the Chair at Number 10 with the Prime Minister, Home Sec and Policing Minister
- Transparency of reporting. This was the first time the ECD quarterly reporting was being held in the public section of the meeting, underling commitment to transparency.
- National Cyber Awards: Dawn Wright (and Mary Kyle) kindly agreed to represent the Corporation at the National Cyber Awards on 28<sup>th</sup> September.

**RESOLVED**, that the update be noted.

#### 5. **COMMISSIONER'S PUBLIC UPDATE**

Members heard a public update from the Commissioner and Chief Officers.

The update focussed on the Next Generation Fraud and Cyber Crime reporting and analysis service, the tender for which was launched on 1 July 2021. The first stage of the process closed on 1 September and the Force were working through these initial bids, for which valuation and moderation had commenced. By the end of the month it was hoped that the Force would be left with no more than five suppliers.

Key items had been introduced or were due to be introduced into the existing system. This included the roll-out of the new 'chat-bot', which had resulted in a reduced rate of call abandonment. Other services such as semi-automated alerts to banks had resulted in encouraging early results for the recovery of funds to victims of crime. A few campaigns were scheduled for the operation in the coming weeks.

**RESOLVED**, that the update be noted.

#### 6. **NATIONAL LEAD FORCE UPDATE**

There was no further verbal update on the NLF.

#### 7. **Q1 NATIONAL LEAD FORCE PERFORMANCE REPORT**

Members received a report of the Assistant Commissioner outlining performance against the National Lead Force aims and objectives set out in the National Lead Force Plan 2022-22.

In Q1 89k calls were answered and 108k online reports received. 96% of callers were satisfied with the service whilst 86% were satisfied with the online provision. The online satisfaction rate was a bit below target, the Force was not sure why, but officers noted that the score did pick up in June. It could have been as a result of the chat bot will likely continue to improve this rating.

There was a fall in the number of complaints for this quarter (98 v 124 for previous). Success measures of Outcome 1 were both amber/red due to calls not answered in 5 minutes. The average time was 8 minutes, which was progress from historic averages.

15 new advisers had been successfully trained, with 14 due to complete their training shortly. There had been a high resignation rate in call centre, with the reason for leaving predominantly being that employees were offered other roles at higher pay scales. When asked what could be done to improve this, officers explained that operating the call centre with a full compliment of staff would be the first step to improvement. 33% staff turnover was significantly high and if not addressed Members believed it would result in an ongoing struggle to provide an effective and quality service. If pay was the issue, Members asked what could be done to remedy that. Regular reporting on staff turnover was suggested as something that ought to be included within this report, until the matter had been addressed **(XX/2021/P)**.

Long term, Members enquired as to whether the target for answering calls should be less than five minutes. Officers agreed to find a benchmark and report back **(XX/2021/P)**. When asked why there were different targets for online and call responses, officers clarified that historically the journey through the online platform had proved more difficult. Ideally both would be at the same level but for now a stepped target approach had been adopted.

3753 people attended 105 events in this Quarter, with social media acting as an effective platform. 110 posts had an impact/reach of over 3 million users.

The value of transactions disrupted had seen dramatic increase, with June recording all-time peak. There was limited feedback from banks from what they had successfully disrupted. Members asked if additional administrative efforts could be made to seek confirmation from banks about the value of successfully intercepted transactions **(XX/2021/P)**.

There had been 1500 fewer judicial outcomes due to the backlog in the court system.

100% of Home Office forces are in the compliant category for outcome reporting, with one late submission. COLP had worked closely with other forces and ringfenced permanent resources.

Members felt that there had been a slightly harsh assessment of the Force's achievement in respect to repeat victims. Five out of 15,000 was extremely low, even though the target should be zero. The Force would review this assessment **(XX/2021/P)**.

With 50% of crimes that meet the threshold being reviewed within 28 days, Members wished to know the timeframe for the review of the remaining 50%. Also, new Members wished to know what constituted crimes “greatest harm”. **(XX/2021/P)**.

**RESOLVED**, that the update be noted.

**8. HMICFRS FRAUD INSPECTION**

Members received a report of the Assistant Commissioner presenting a summary of the findings of the latest inspection by Her Majesty’s Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS).

The Chair requested to see a high-level delivery plan when its ready, ahead of the next ECCC meeting **(XX/2021/P)**.

Members wanted to consider what the COLP could do to assist other forces with recommendations they needed to respond to.

**RESOLVED**, that the update be noted.

**9. INNOVATION & GROWTH - UPDATE OF CYBER & ECONOMIC CRIME RELATED ACTIVITIES**

Members received a report of the Head of Financial and Professional Services (FPS) Technology presenting an update on cyber and economic crime-related activities.

Members complimented the report and asked that in future iterations, that there be greater visibility of key initiatives between the Force and Innovation & Growth. Reference to the Mayoralty and Policy platforms would also be welcome **(XX/2021/P)**.

Lastly, it was suggested that IG consider the role of the National Cyber Resilience Centre and what the City could do to leverage that to link with big businesses.

IG had been in touch with the Cyber Griffin Team and noted that there was an upcoming report about tech in the Square Mile which would showcase the operation. It would demonstrate how the City supports tech as much as it did FPS.

**RESOLVED**, that the update be noted.

**10. ECONOMIC CRIME ACADEMY UPDATE**

Members received a report of the Assistant Commissioner providing an update on the Economic Crime Academy.

The Academy was running both face to face and online. June and July had been busy and there was an increased capacity to deliver in Q3 and Q4 in

response to the fact that budget underspend within policing and security was often utilised on training.

Two areas for development within the academy were Fraud Assessment; and Crypto Currency.

Members requested that the academy be renamed “National Economic Crime and Cyber Academy” **(XX/2021/P)**.

**RESOLVED**, that the update be noted.

**11. CYBER GRIFFIN UPDATE**

Members heard an update of the Assistant Commissioner on the Cyber Griffin workstream.

In future this update would feature as a regular written report to the Committee **(XX/2021/P)**.

Members were very supportive of the operation, but queried whether there were Key Performance Indicators that would help demonstrate its efficacy? Increasing awareness was the key metric but this was hard to judge. Awareness of cyber risk, value for money and other aspects were very positively assessed by KPMG in a recent small review.

The Chair noted that there was no bid within the budget/MTFP for Cyber Griffin and wanted to avoid this happening again. He requested the Force look at this jointly with IG **(XX/2021/P)**.

**RESOLVED**, that the update be noted.

**12. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions.

**13. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There was no other business.

**14. EXCLUSION OF THE PUBLIC**

**RESOLVED**, that under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following item(s) on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

**15. NON-PUBLIC MINUTES**

**RESOLVED**, that the non-public minutes of the previous meeting held on 5 May 2021 agreed as a correct record.

**16. NON-PUBLIC REFERENCES**

Members considered a joint report of the Town Clerk and Commissioner regarding non-public outstanding references.

17. **CHAIR'S NON-PUBLIC UPDATE**  
The Chair had no further update.
18. **COMMISSIONER'S NON-PUBLIC UPDATE**  
Members heard a non-public update from the Commissioner.
19. **STAKEHOLDER ENGAGEMENT AND POLICY UPDATE**  
Members received a joint report of the Assistant Commissioner and Town Clerk providing a stakeholder engagement and policy update.
20. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE - NEXT GENERATION AND CURRENT SERVICE UPDATE REPORT**  
Members received a report of the Commissioner providing an update on the progress of the business case and procurement of the Next Generation Service of the Fraud and Cyber Crime Reporting and Analysis Service and the existing Action Fraud and National Fraud Intelligence Bureau Service.
21. **NATIONAL CYBER RESILIENCE CENTRE GROUP UPDATE REPORT**  
Members received a report of the Assistant Commissioner outlining current progress towards the launch of the National Cyber Resilience Centre Group and the development of the associated three-year action plan.
22. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**  
There were no questions.
23. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**  
There was no other business.

**The meeting ended at 10.46 am**

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Chairman

**Contact Officer: Polly Dunn**  
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of the Local Government Act 1972.

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