



LICENSING (HEARING) SUB COMMITTEE – SUPPLEMENTARY BUNDLE

Date: FRIDAY, 20 JANUARY 2023

Time: 10.00 am

**Venue: COMMITTEE ROOMS, 2ND
FLOOR, WEST WING, GUILDHALL**

Available on YouTube at: https://youtu.be/kaw_7HfbCaY

**APPLICANT: The University of Chicago
Booth School**

**PREMISES: The University of Chicago
Booth School**

CONTENTS

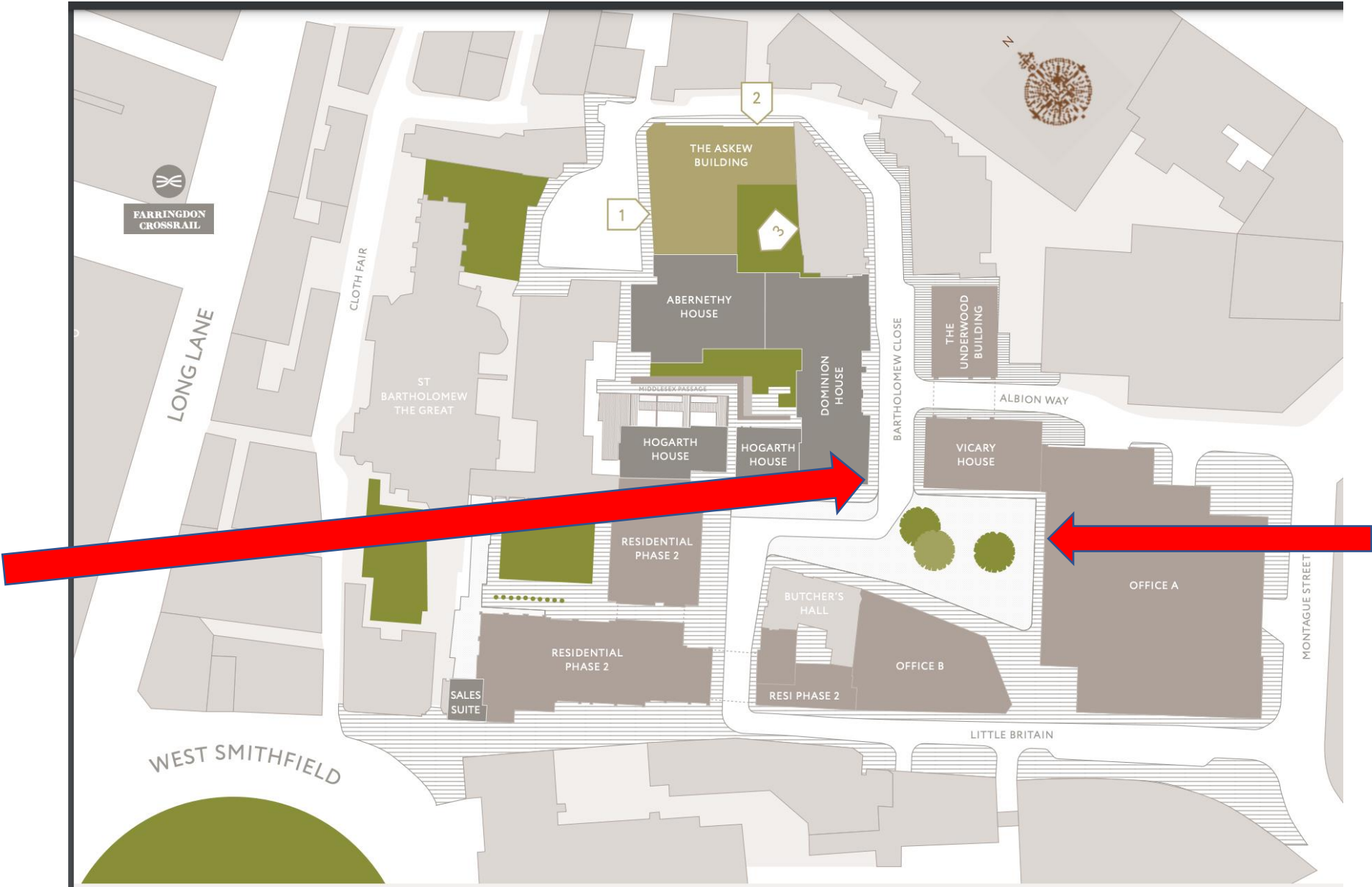
Appendix 7:	Appendix 4 xviii(b): CR additional supporting documents	(Pages 231 - 266)
Appendix 8:	Chicago Booth Dispersal Policy	(Pages 267 - 268)
Appendix 9:	Loading Bay Plans	(Pages 269 - 270)
Appendix 10:	Email to residents - 22 December 2022	(Pages 271 - 272)
Appendix 11:	Email from Environmental Health	(Pages 273 - 274)

My Objections to Chicago Booth License

- By Carla Regan at
(Dominion House, Bartholomew Close, part of Barts Square
Development)

My location relative to that of Chicago Booth

My Flat in
Dominion
House



Chicago
Booth
Main
Entrance

Area Geography

Area Design:

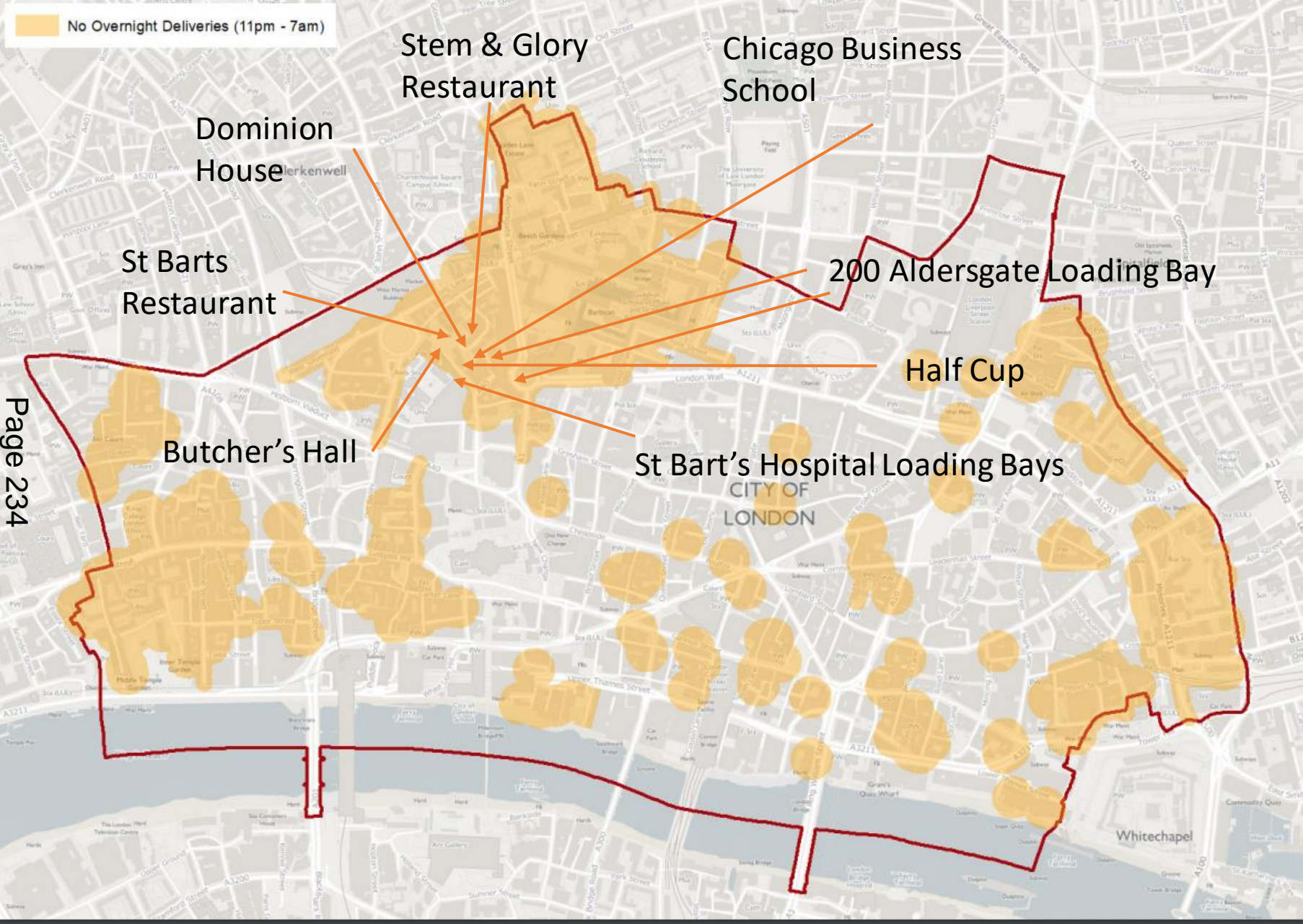
- Narrow Streets
- Tall buildings
- Concrete/steel/glass surfaces

Result:

Massive amplification of any sound



CoL's Own Regulations – **NO OVERNIGHT DELIVERIES BETWEEN 11pm AND 7am**

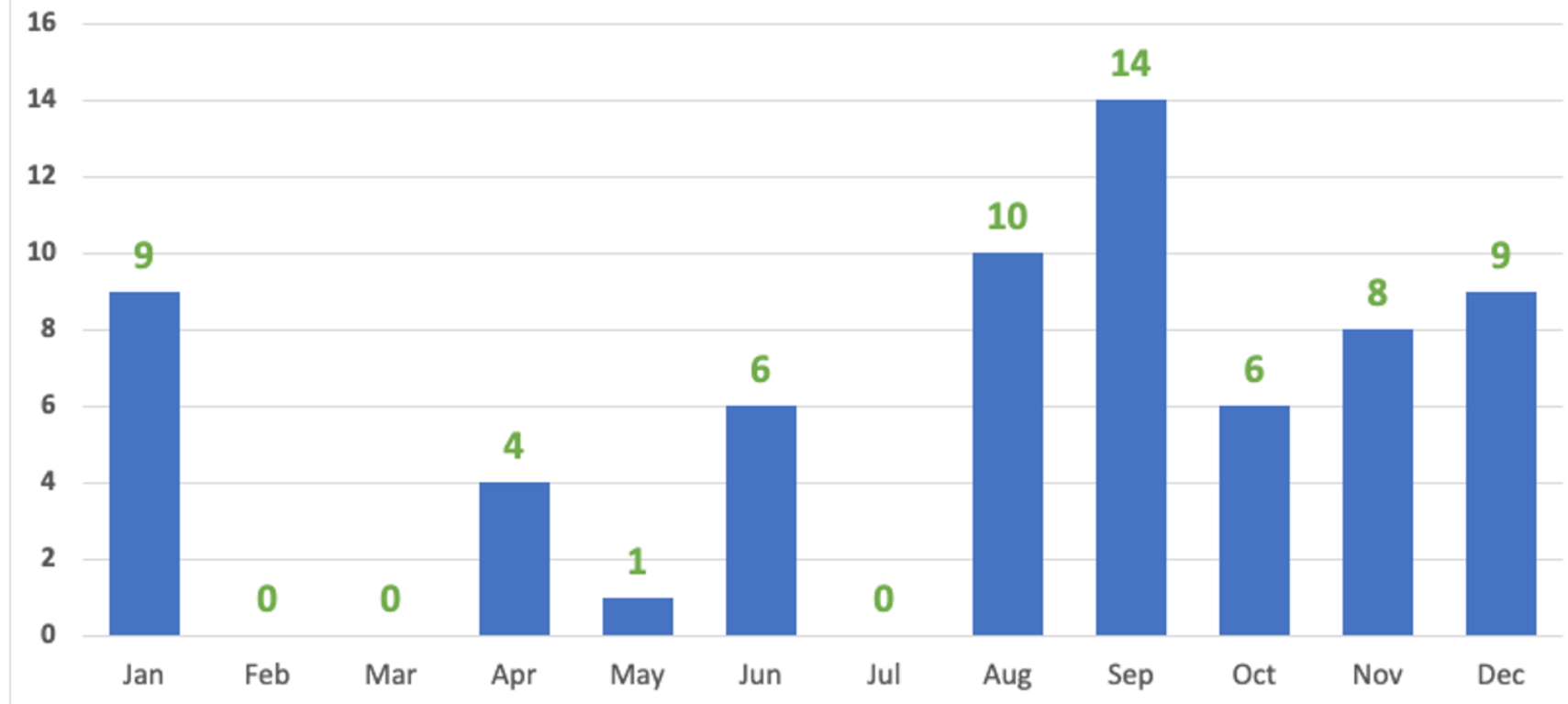


All current sources of noise lie within the restriction area

Historical Noise Reports for 2022

- Zero months are due to holidays and concierges pausing recordings
- These are **a fraction** of actual number – only those with photo back ups and occasional concierge noting
- CoL cannot stop this with current set up
- Reasons given by offenders is ignorance and avoidance of congestion charging

Number of Out of Hours Deliveries on Bartholomew Close



Vehicle/delivery log

Number	Date	Time	Vehicle:	Retail unit address visited	photo	reported to claire
1	17/01/2022	05:30:00	white van - smith and brock	stem and glory		y
2	18/01/2022	05:47:00	white van - smith and brock	stem and glory	y	y
3	19/01/2022	05:30:00	white van - smith and brock	stem and glory		y
4	20/01/2022	05:30:00	white van - smith and brock	stem and glory		y
5	21/01/2022	05:30:00	white van - smith and brock	stem and glory		y
Page 236	25/01/2022	04:30:00	paper round	butchers hall	y	y
	25/01/2022	05:58:00	simply greener	butchers hall	y	y
	25/01/2022	05:50:00	simply waste	ash down phillips & partners	y	y
	27/01/2022	06:00:00		bartholomew close		y
	21/04/2022	06:00:00		half cup		y
10	21/04/2022	06:00:00		200 aldersgate		y
11	23/04/2022	06:00:00		stem & glory	y	y
12	24/04/2022	23:02:24	first mile	half cup		y
13	25/04/2022	06:00:00		butchers hall party		y
14	14/05/2022	23:00:00		200 aldersgate		y
15	24/06/2022	05:30:00	shredders	200 aldersgate	y	y
16	24/06/2022	05:58:00	restore	stem & glory	y	y
17	24/06/2022	06:12:00	smith & brock	butchers hall		y
18	24/06/2022	06:00:00	paper round	half cup	y	y
19	25/06/2022	05:43:00	greens			

Observing the detail of the vehicle log - most deliveries occur between 4am and 7am

Those reported to CoL noise have to have knowledge of which business is being served

There are many more transits through Bartholomew Close where the business served is not known due to bouncing around of sound. Suspect Hospital Loading Bay

Vehicle/delivery log - continued

Page 237

Number	Date	Time	Vehicle:	Retail unit address visited	photo	reported to claire
20	30/06/2022	06:42:00	british premium meats	half cup	y	y
21	12/08/2022	05:45:00	Grey van	Half Cup		
22	15/08/2022	04:40:00	Veolia -white van	Parked in front 28 Bartholomew		
23	17/08/2022	05:20:00	two trucks	didn't stop, drive by		
24	18/08/2022	05:15:00	Grey Van	Half Cup	y	y
25	20/08/2022	06:00:00		excessive noise at butchers hall		y
26	21/08/2022	02:04:00	white van	90 Bartholomew Close		
27	21/08/2022	02:15:00	CWE Dairies white&blue van	90 Bartholomew Close		
28	25/08/2022	06:15:00	White van	Retail 7		
29	27/08/2022	06:09:00	Gray van	Half Cup		
30	06/09/2022	04:50:00	White Van	Outside Stem&Glory		
31	07/09/2022	05:10:00	Grey truck	Beside Vicary House		
32	13/09/2022	05:12:00	White truck- Paper Round	parked on the side of stem&glory		
33	13/09/2022	05:17:00	CTMself drive - White truck	parked outside Vicary house		
34	13/09/2022	05:57:00	White small lorry	Half Cup		
35	14/09/2022	05:10:00	Paper Round		y	y
36	14/09/2022	05:10:00	CTM Self Drive		y	y
37	17/09/2022	05:37:00		half cup	y	y
38	21/09/2022	05:34:00	warners projects - white van	butchers hall		y
39	21/09/2022	05:00:00	Grey Unmarked Van	Half Cup		

Vehicle/delivery log - continued

Page 238

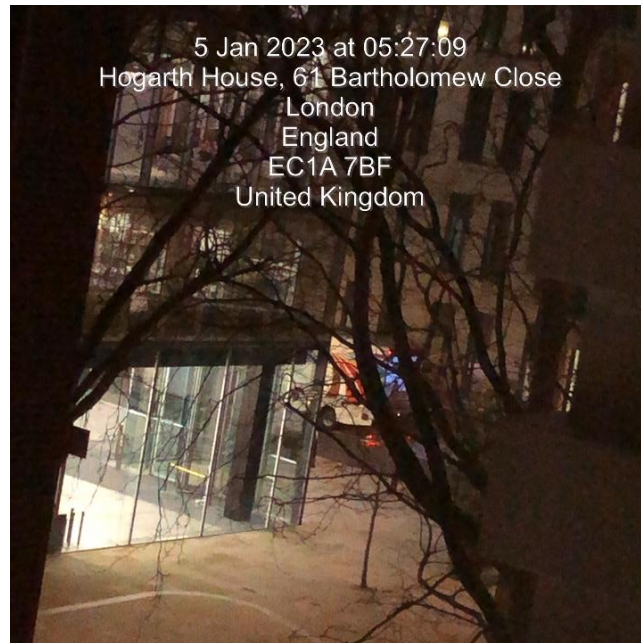
Number	Date	Time	Vehicle:	Retail unit address visited	photo	reported to claire
40	24/09/2022	04:50:00		excessive noise at butchers hall		y
41	26/09/2022	03:15:00	White Unmarked Van	90 Bartholomew Close		
42	26/09/2022	06:00:00		half cup		y
43	15/10/2022	06:50:00	first mile	stem & glory		y
44	16/10/2022	06:50:00	first mile	stem & glory		y
45	17/10/2022	06:00:00		stem & glory		y
46	26/10/2022	02:00:00		yellow line street marking		y
47	27/10/2022	05:47:00		half cup	y	y
48	31/10/2022	05:27:00		half cup	y	y
49	21/11/2022	06:20:00	Furniture Hire UK	Half Cup		
50	26/11/2022	06:51:00	first mile	stem & glory	y	y
51	28/11/2022	06:00:00		1 Bartholomew Close (The Trade Desk)		y
52	29/11/2022	06:50:00	Restore	dpd pitmans - 1 bartholomew close	y	y
53	30/11/2022	06:25:00	wellocks	st barts	y (richard)	y
54	30/11/2022	06:43:00	letuapasta	stem & glory		
55	30/11/2022	06:58:00		200 aldersgate	y	y
56	01/12/2022	03:48:00	Veolia-lorry	st barts	y	y
57	09/12/2022	04:10:00	Blue van	Half Cup		y
58	10/12/2022	05:28:00	lorry	st barts restaurant	y	y
59	12/12/2022	02:04:00	White van	1 Bartholomew Close (The Trade Desk)		
60	12/12/2022	06:26:00	fruitful office	the trade desk		
61	12/12/2022	06:26:00	white van - smith and brock	the trade desk		
62	12/12/2022	06:51:00	west horsley diary	?	y	y
63	17/12/2022	05:29:00	veolia-lorry	st barts restaurant	y	y
64	24/12/2022	06:01:00	veolia-lorry	st barts restaurant	y	y



Just 2 Mornings This year

Photographic Evidence:

- From 2 days only this year
- All between 4.59 am and 5.52am
- This requires
 - getting out of bed
 - loading the timestamp app on the phone
 - Identifying the source of the noise which can be difficult due to rebounding of sound on multiple surfaces
 - Catching the culprit in time before they move away
- Reporting to out of hours noise requires staying awake to take their call before their intervention by which time it is too late



The result:

- Mine and those of 244 Residences in the Barts Square Development nights are disturbed most mornings between 4.30am and 7am
- I have to resort to sleeping tablets once or twice a week to catch up on lost sleep and have been on a sleep program suggested by the doctor



Chicago Booth Application

We are told:

- 940 people capacity for socializing
- License application modified to 00.30am with leaving of premises by 1am
- Attendees will be sensible, professional business people
- People leaving will be directed away from Barts Square
- Music in the building will be located away from Barts Square

BUT

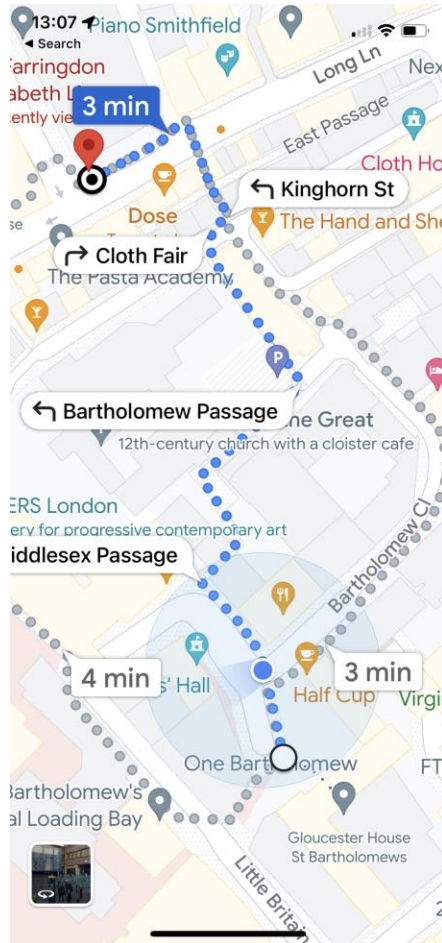
Lingering outside cant be controlled especially when the crowds are inebriated

Deliveries and packing up would take place through front door

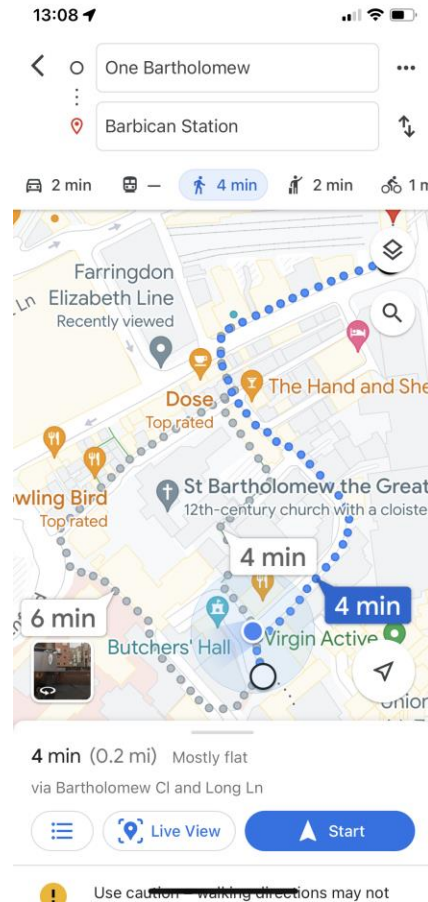
Taxis would pick up on Bartholomew close so attendees HAVE to wait outside

Routes home for attendees – all routes direct through the residential development

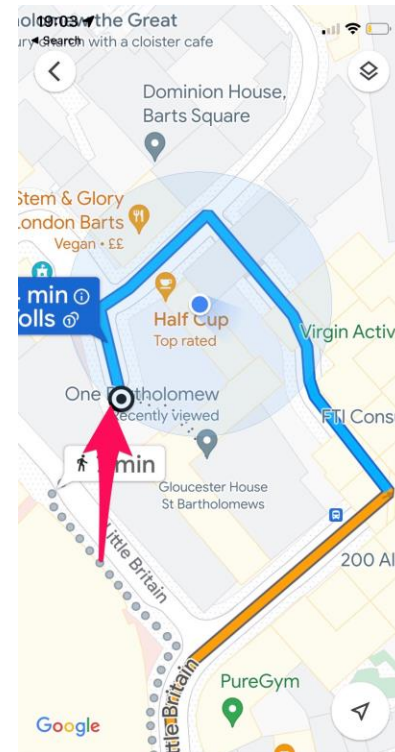
Page 242



Googlemap route to Farringdon Station

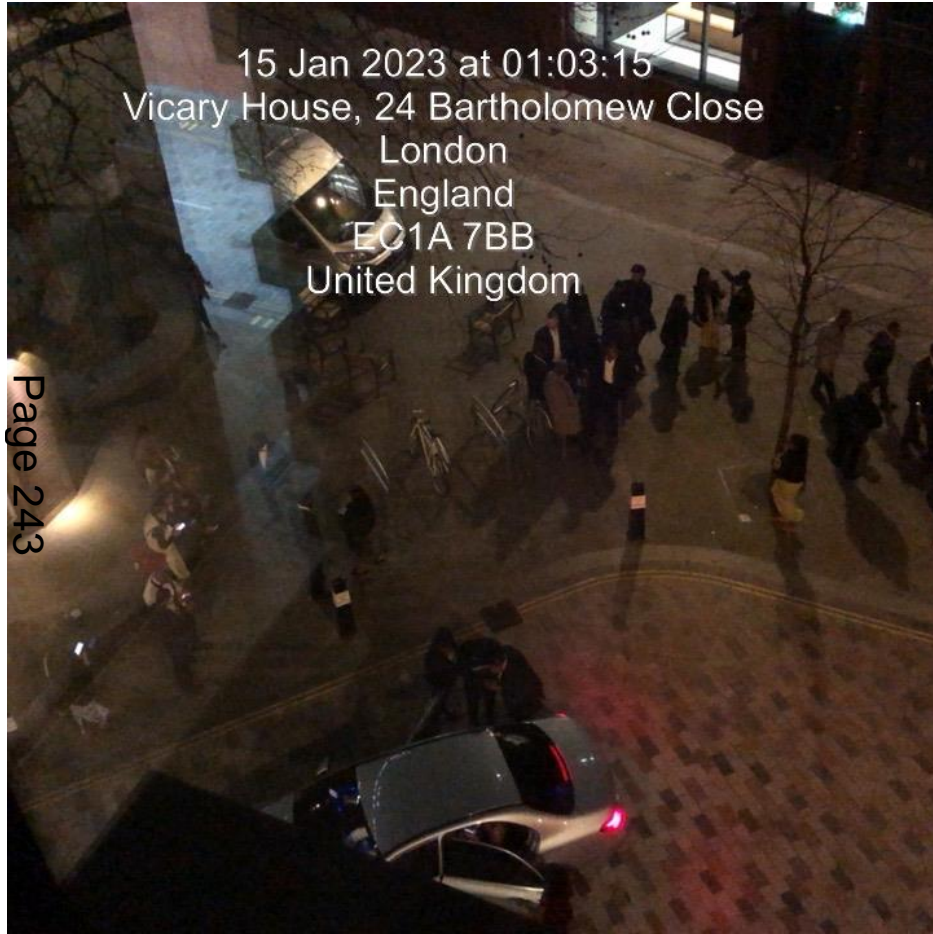


Googlemap route to Barbican Station



Uber route for picking up

One Event at Butchers Hall- 15th Jan 2023 – Unacceptable noise from 12.30 am to 1.50am

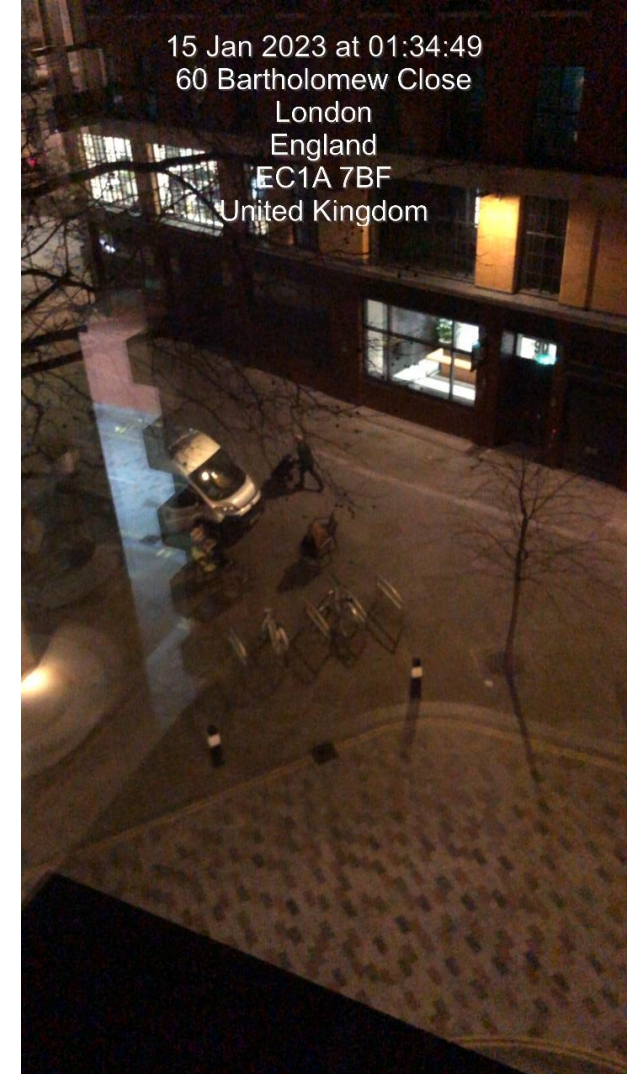


Page 243

People lingering, chatting, drinking in Barts Square



Many taxis slamming doors on Bartholomew Close



Clearing up well past the hour

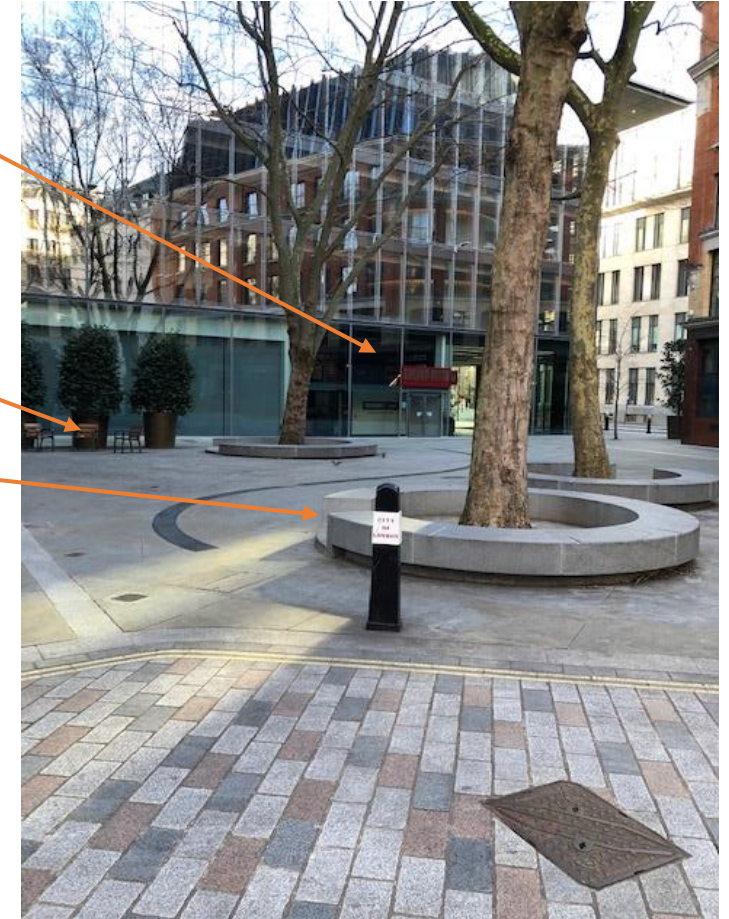
Barts Square



Page 244

Chicago Booth
Business School
Entrance

Seating
encouraging
smoking areas
and lingering

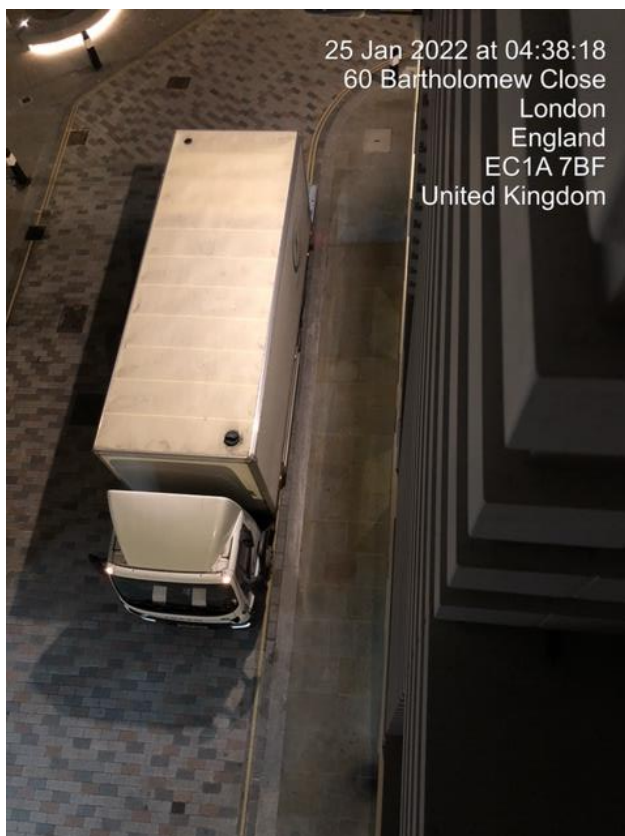
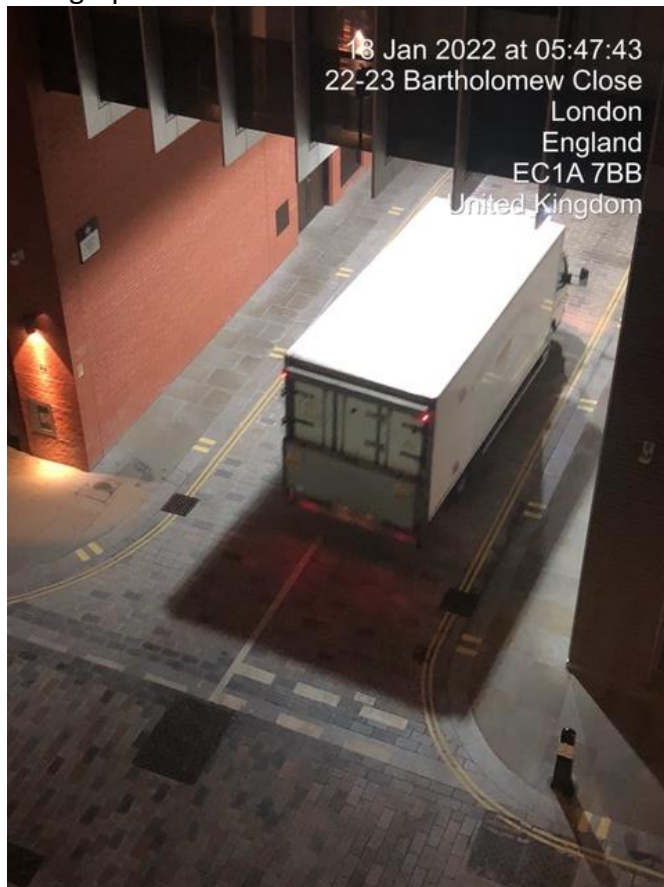


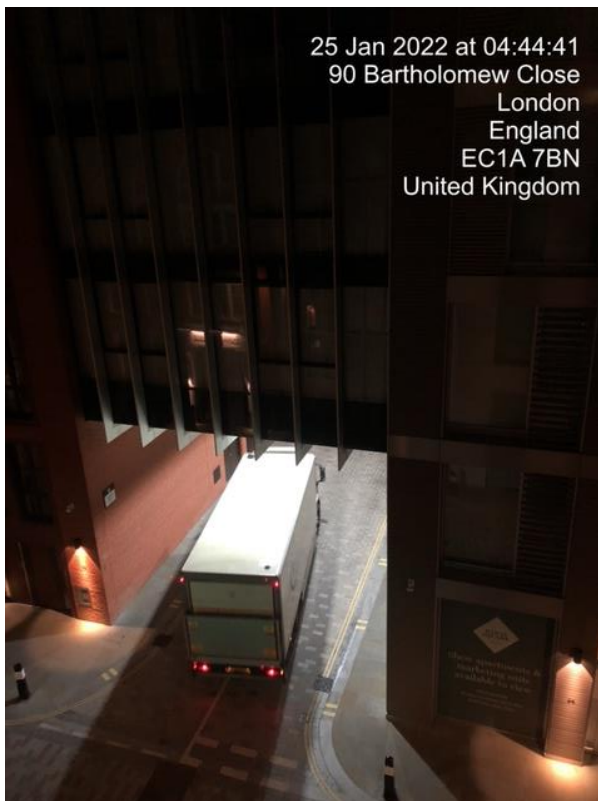
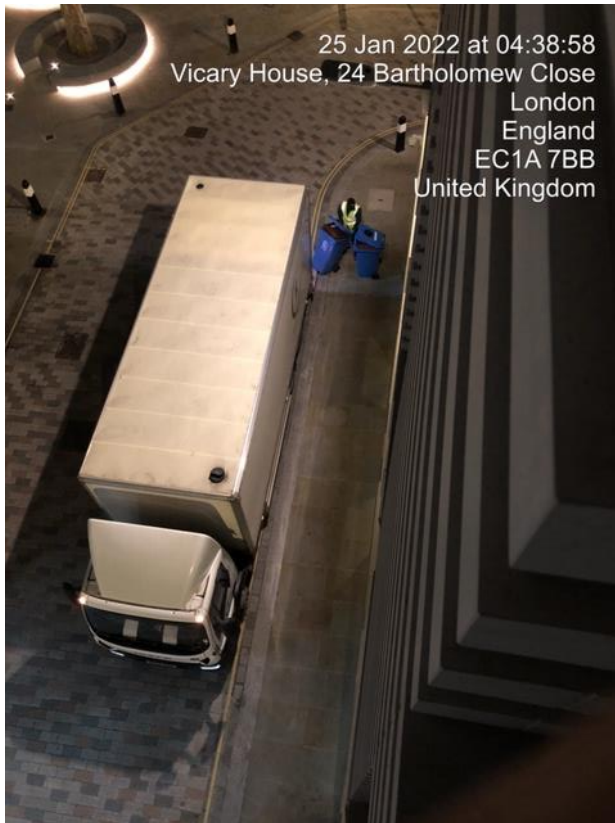
Result is

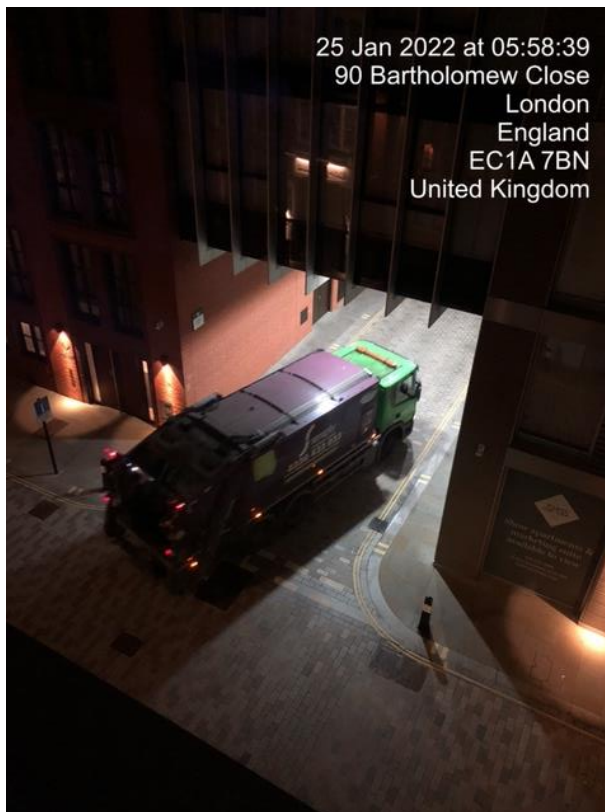
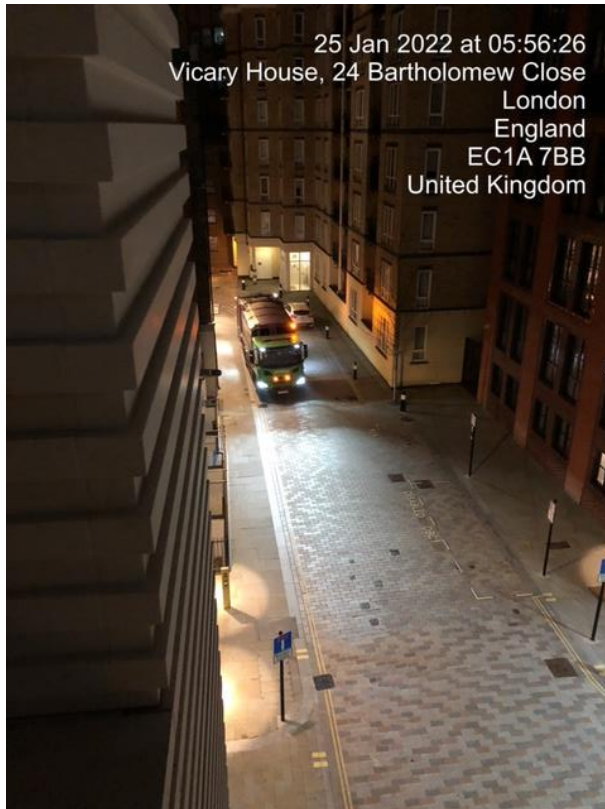
- Our sleep will be affected both ends of the sleep period
- Only 3 hours sleep at best on event nights
- Together with disturbances and events at Butchers Hall this is unacceptable
- CoL cannot control the vehicle movement through the area despite regulations
- Social events are surely not the purpose of a business school – this is purely a money making venture at the expense of residents sleep and peaceful existence
- More litter
- Increased safety risk

This page is intentionally left blank

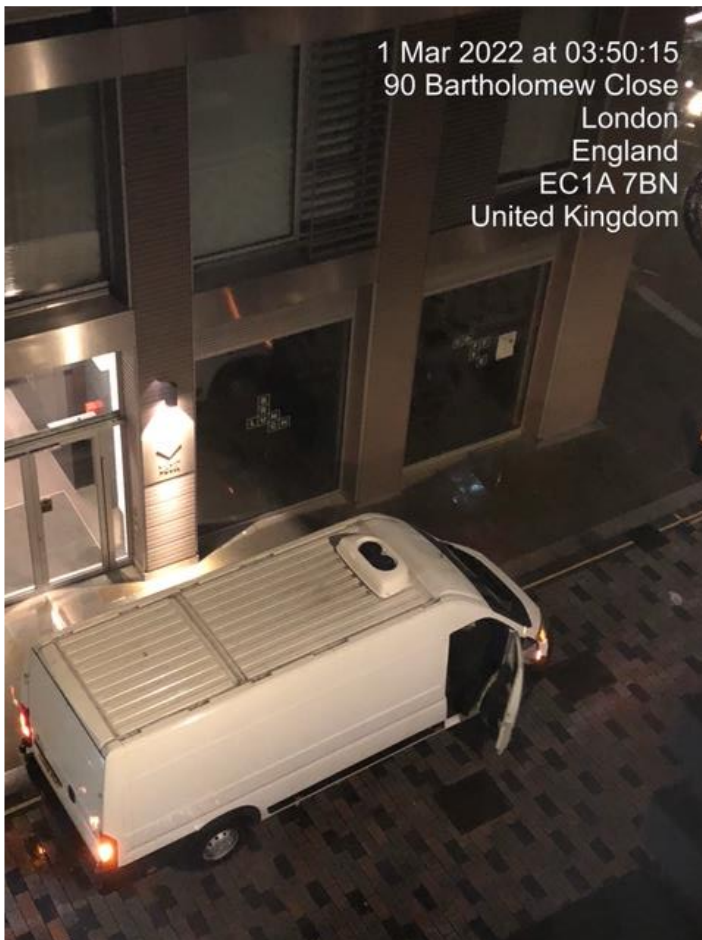
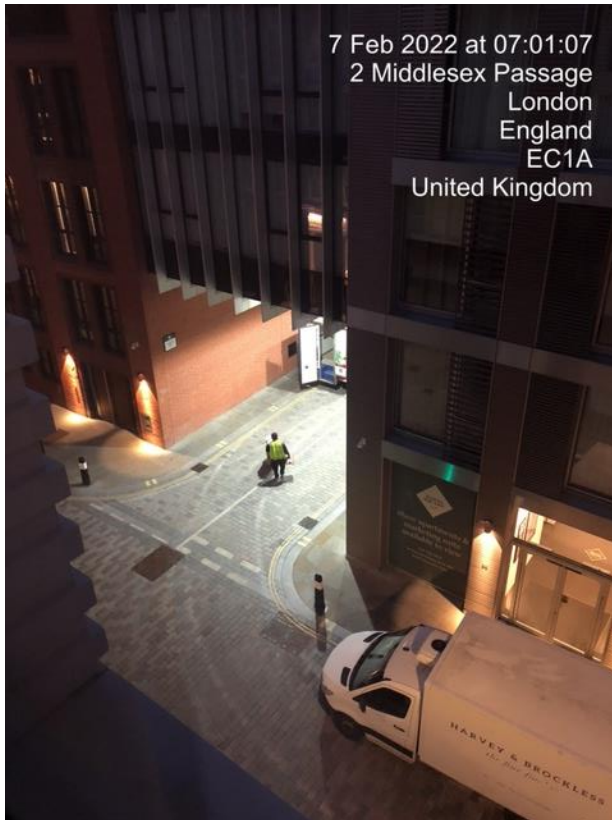
Photographic Evidence of Out of Hours Deliveries for 2022



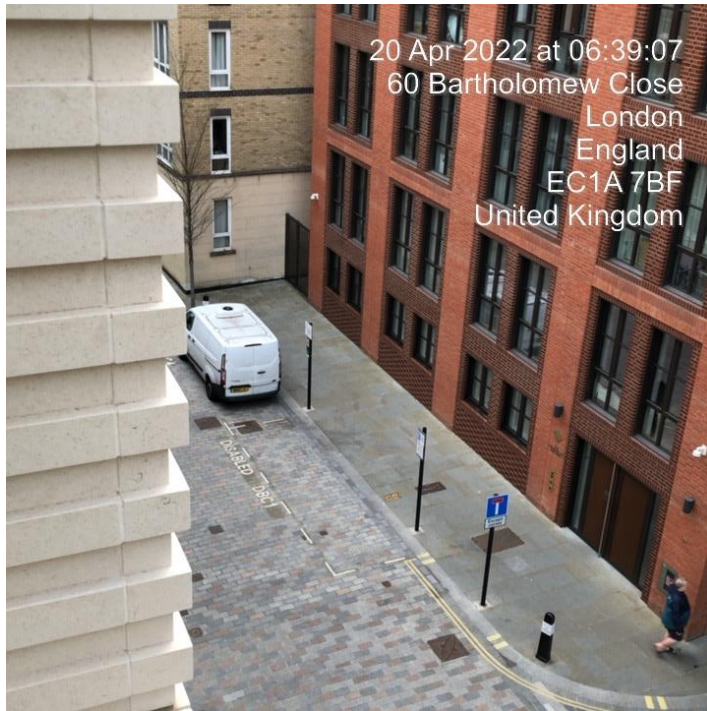




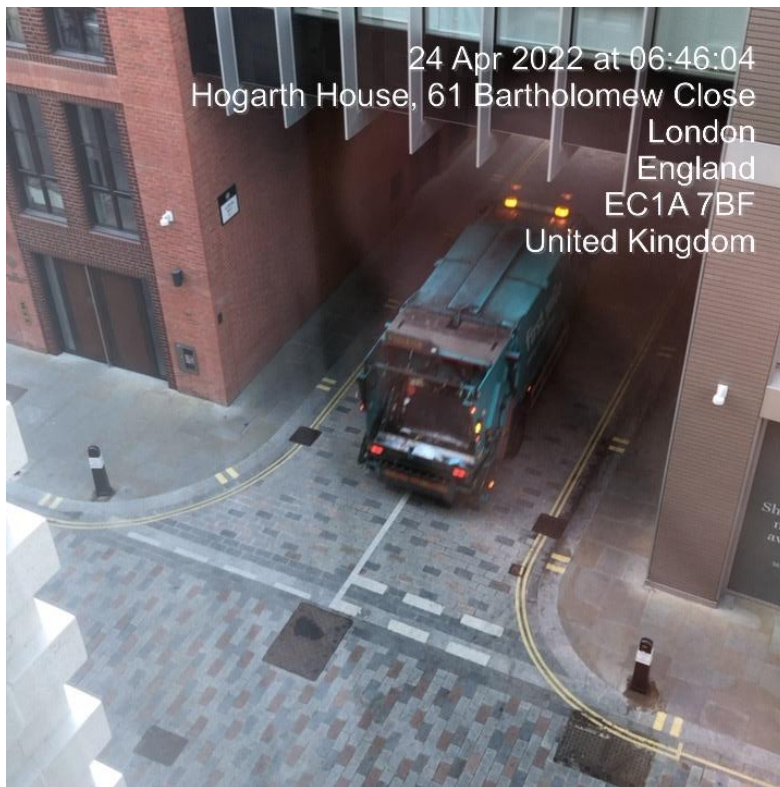




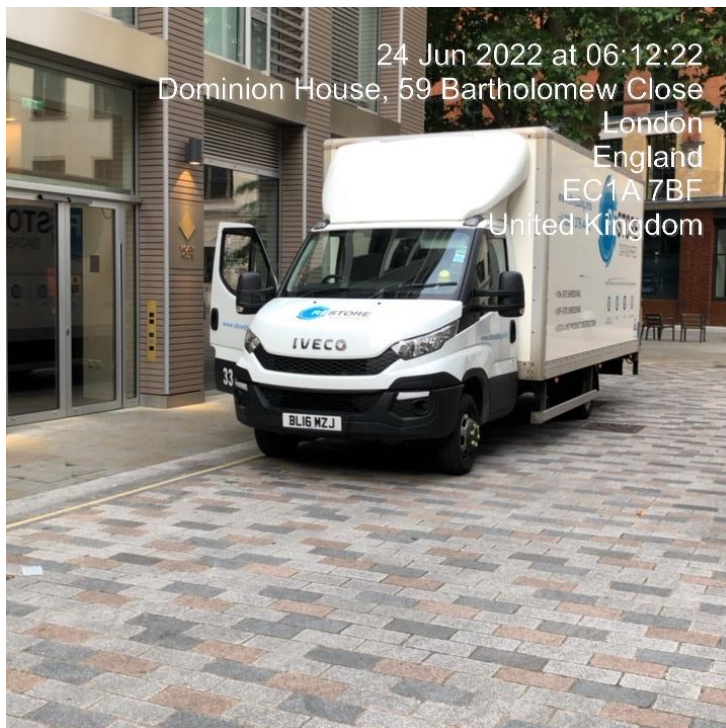




20 Apr 2022 at 06:39:07
60 Bartholomew Close
London
England
EC1A 7BF
United Kingdom

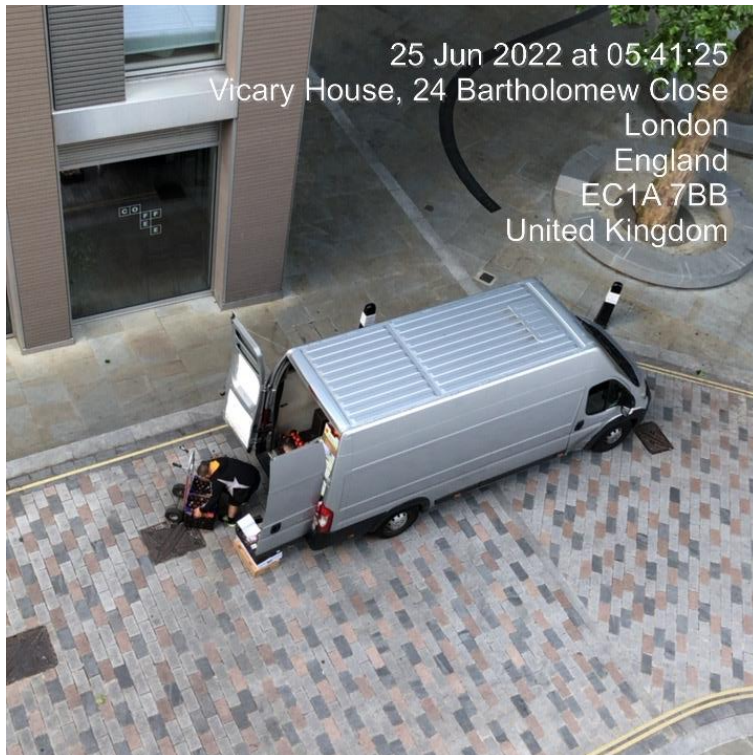


24 Apr 2022 at 06:46:04
Hogarth House, 61 Bartholomew Close
London
England
EC1A 7BF
United Kingdom

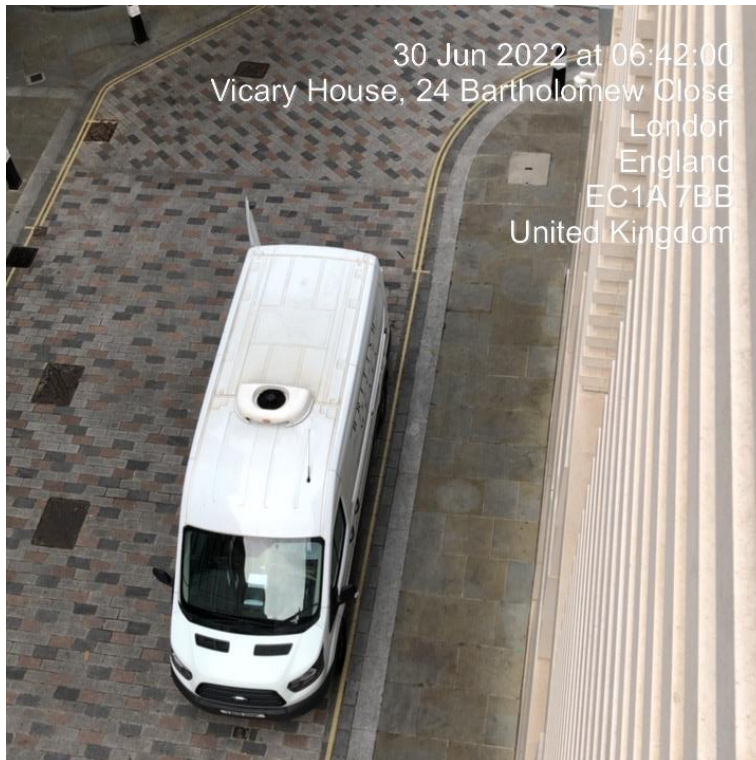
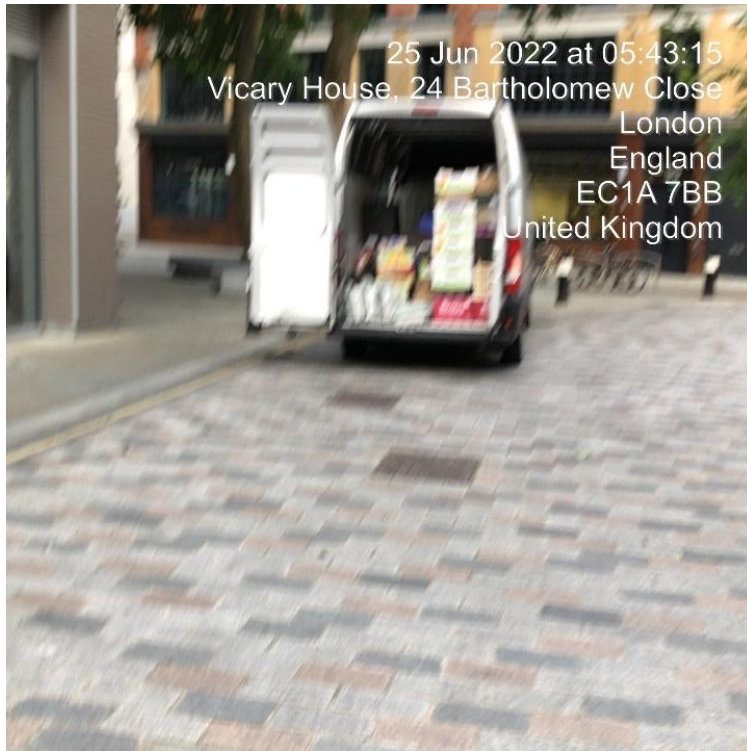


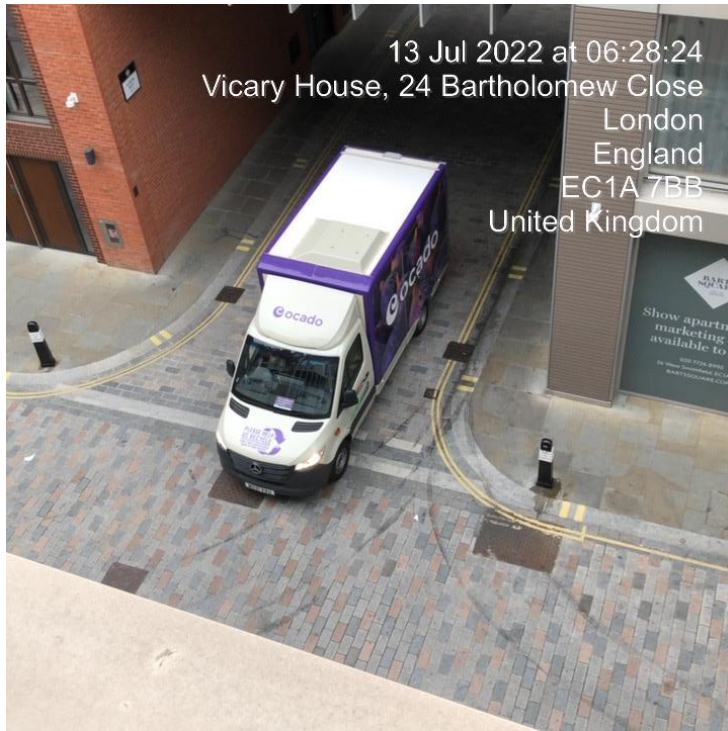


24 Jun 2022 at 06:12:54
Vicary House, 24 Bartholomew Close
London
England
EC1A 7BB
United Kingdom

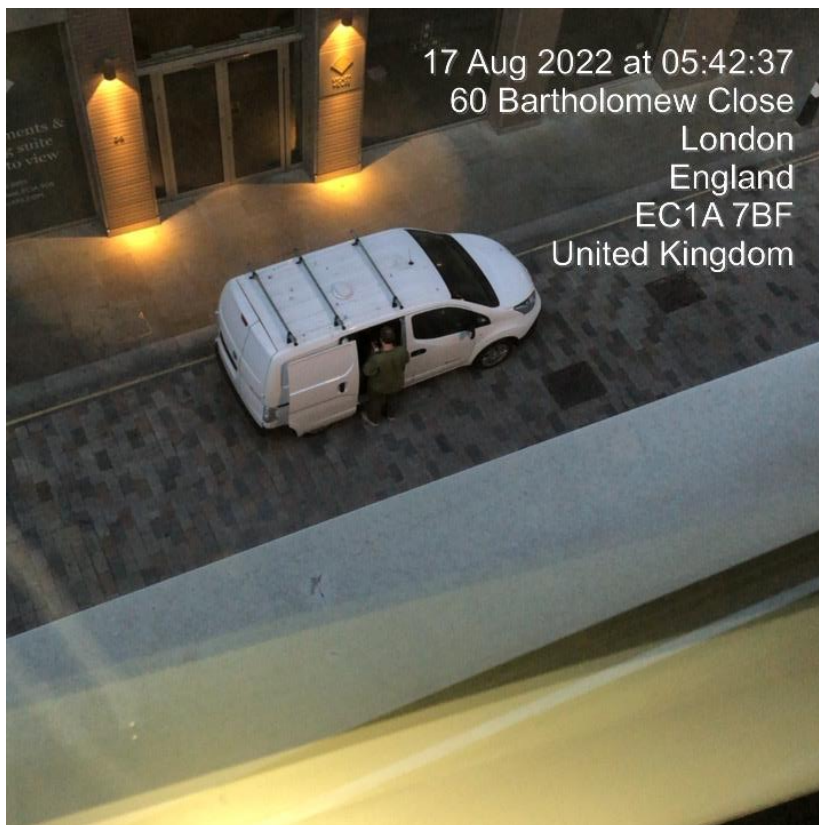


25 Jun 2022 at 05:41:25
Vicary House, 24 Bartholomew Close
London
England
EC1A 7BB
United Kingdom



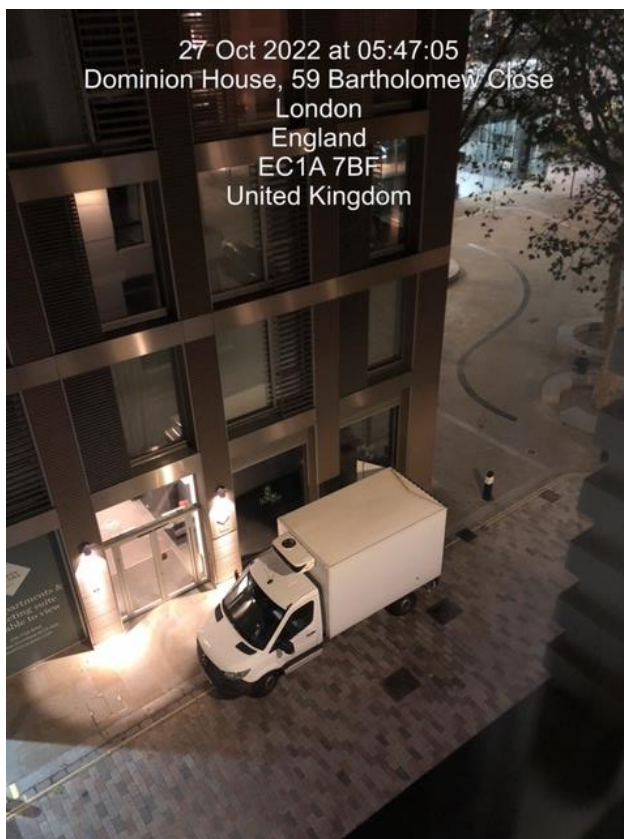
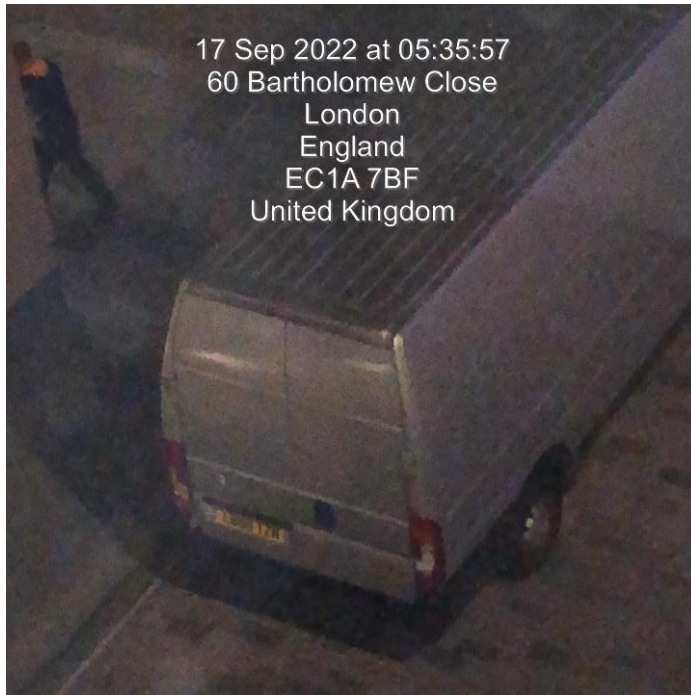


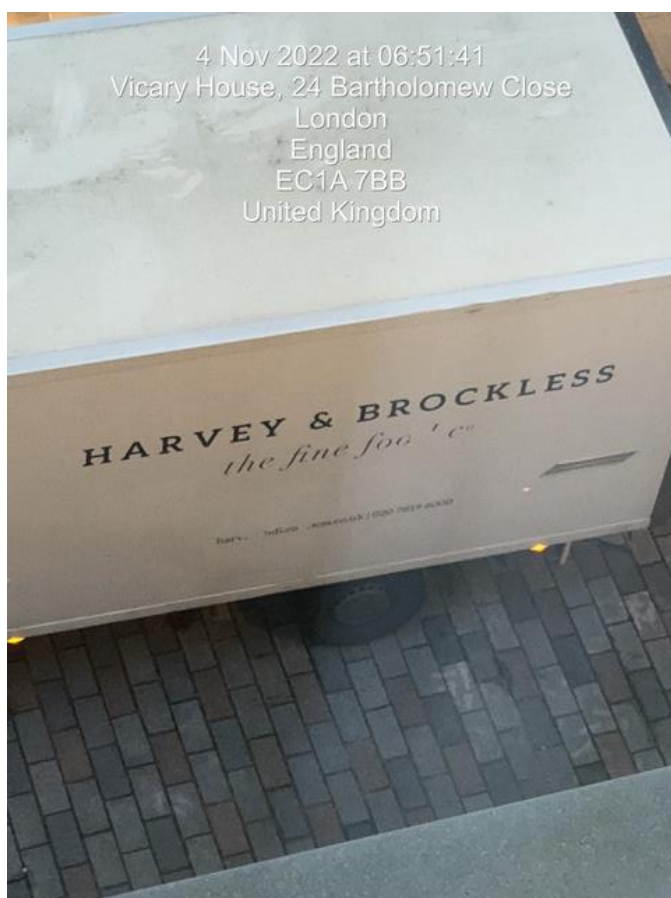
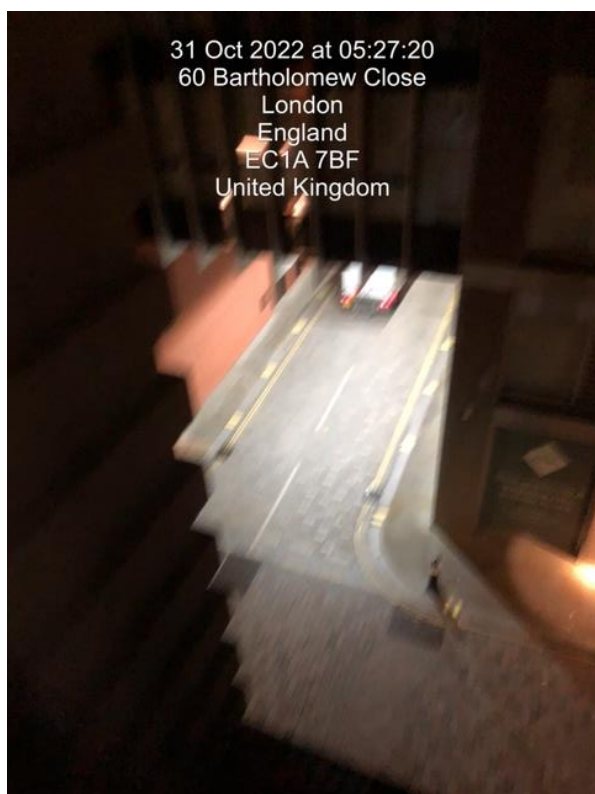
13 Jul 2022 at 06:28:24
Vicary House, 24 Bartholomew Close
London
England
EC1A 7BB
United Kingdom

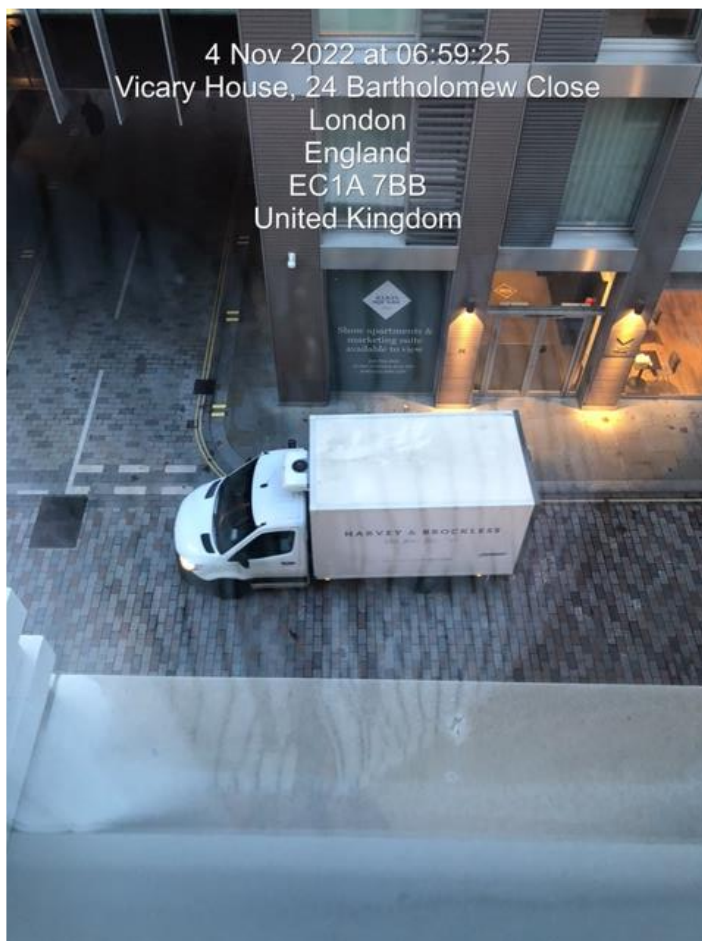


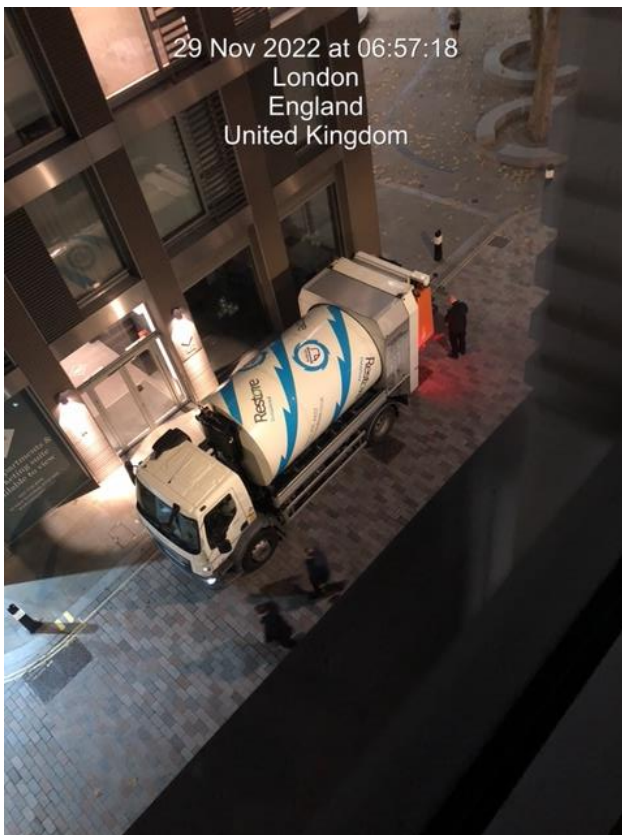
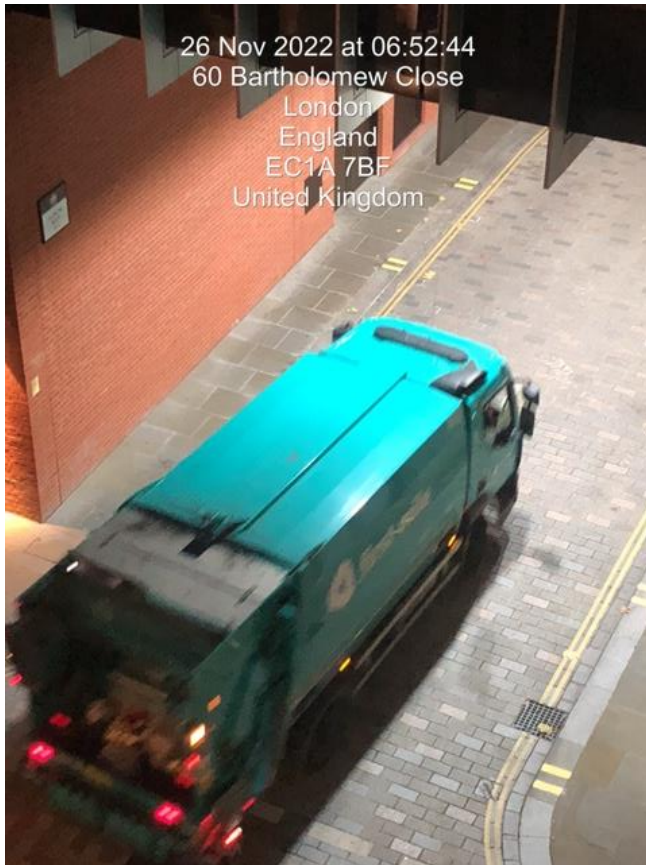
17 Aug 2022 at 05:42:37
60 Bartholomew Close
London
England
EC1A 7BF
United Kingdom



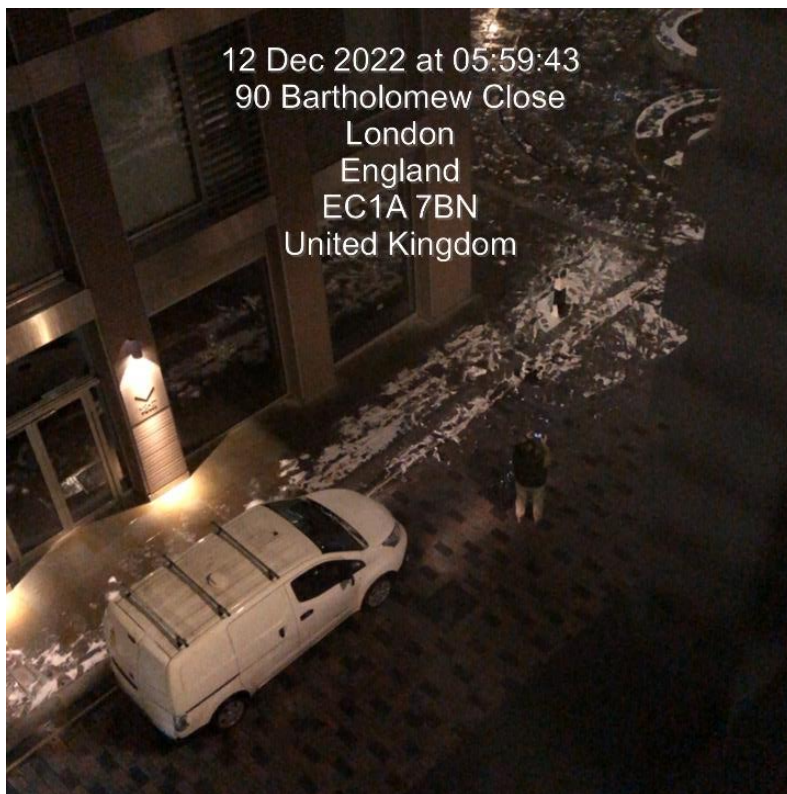


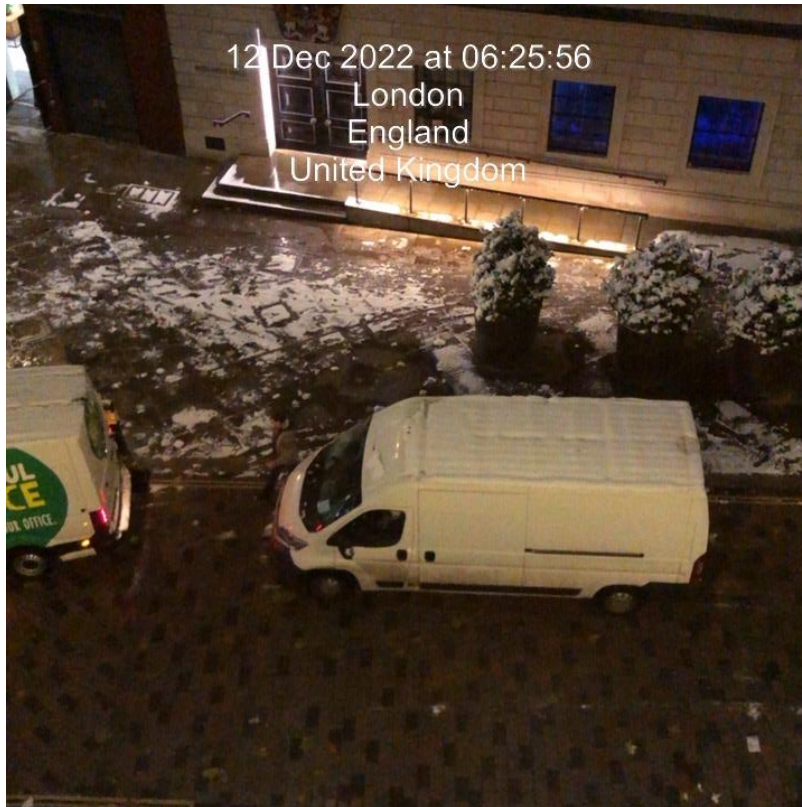


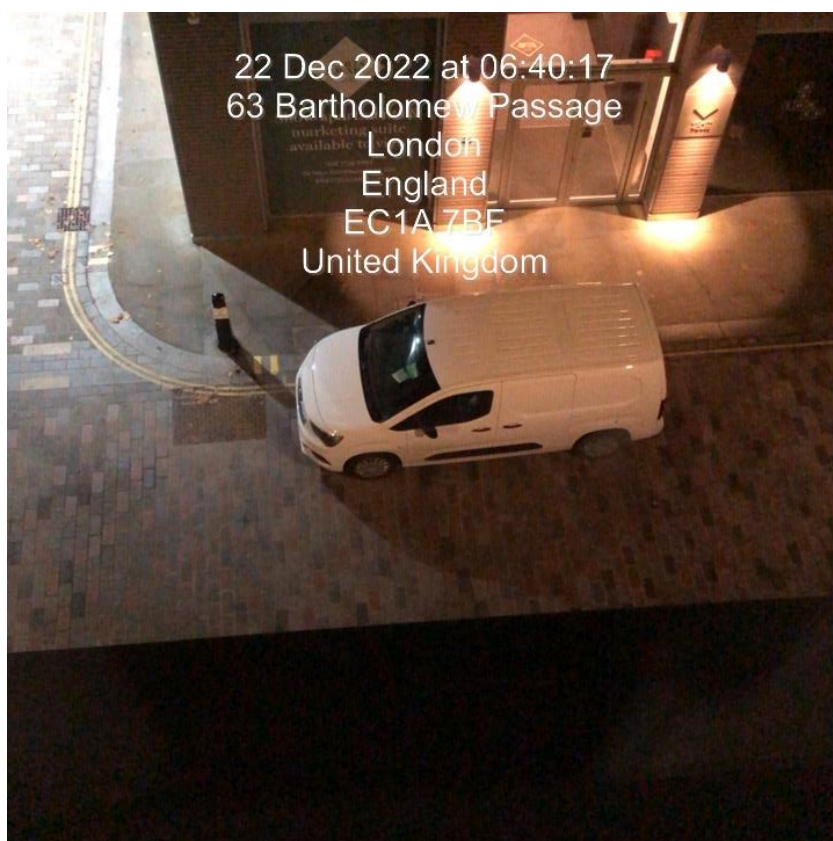
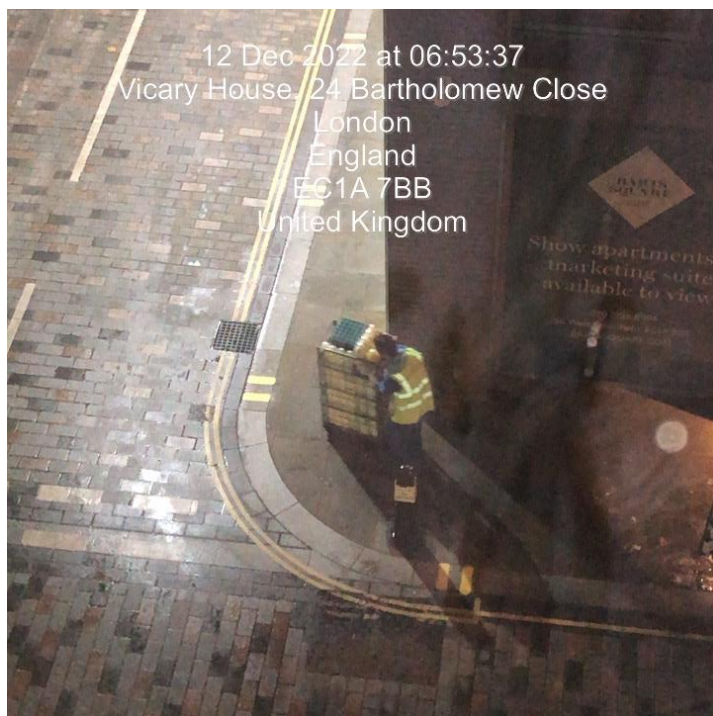












Appendix 8

Chicago Booth School of Business - DISPERSAL POLICY

1. The PURPOSE this policy is:

To design and provide guidance for Chicago Booth School of Business management team and employees and set out the terms for the dispersal of customers from the premises.

To set out the reasonable steps that Chicago Booth School of Business will undertake to prevent unnecessary avoidable disturbance to residents, services and other businesses operating in the vicinity of the premises.

To operate in a manner which causes the minimum impact from noise nuisance and anti-social behaviour from our customers to neighbours and other members of the public.

That all relevant staff will be trained in this policy and other appropriate skills to achieve an orderly and safe dispersal of patrons from the premises.

That staff supervising events comply with and actively implement this Dispersal Policy; where their job role includes these responsibilities.

It is the responsibility of the Designated Premises Supervisors (Kartik Shah/James Greener) to ensure that this policy is enforced at Chicago Booth School of Business and to regularly update this policy to meet the requirements of the business.

2. DISPERSAL shall take place through the main entrance of the Chicago Booth School of Business in Bartholomew Close.

All conditions relating to dispersal included in the Premises licence will be enforced and relevant staff will be trained in these conditions, as well as the terminal and operating hours outlined on the premises licence.

For events after 10pm

Last drinks will be served 30 minutes before closing time.

30 minutes before closing, all music will be turned off and the catering staff will start the collection of glasses and the clearing of other waste will be prioritised; a message will be provided to guests that the premises is in the process of closing and will request that they finish their drinks and prepare for departure.

A member of the security team will be visible at the main entrance/exit to control the dispersal, to remind people to leave quietly and to guide guests towards waiting taxis or direct to local rail stations. A sign will be placed at the entrance/exit asking people to leave quietly and not to congregate outside or in the local area.

This Policy is applicable to any evening at Chicago Booth School of Business with late closure.

Local Transport information:

Bus and Taxi information:

Guests will be advised to pre-book taxis and advise the taxi company of the correct pick-up location along with instructions on how to minimise disturbance to local residents.

- Local & Night Bus Services – StopSV (Little Britain)

4,56,76,100

- Underground:

St Pauls (Central Line)

Farringdon (Elizabeth line)

Barbican (Hammersmith & City)

- Main Line Trains:

Farringdon (City Thameslink)

- No members of the public will be permitted entry to the campus, attendance by invite only.
- Guests will be encouraged to leave quietly at the end of the night.
- NO drinks will be allowed at any point outside of the campus premises at any time.

3. SIGNAGE & CCTV the following signs will be displayed at the premises:

- Signs requesting patrons to Leave Quietly and Respect the Neighbours at night
- Signs to inform patrons that drinks may not leave the premises at any time

The Chicago Booth School of Business has CCTV cameras covering entry and exit from the premises.

4. SMOKING AREAS Chicago Booth is a smoke free campus and does not provide any external area for smokers.

5. BOTTLES, GLASSES & LITTER The premises will maintain the area immediately to the front of the premises, no bottles or glasses will be permitted outside of the campus at any time.

A member of the security team will check outside the premises at the end of the event to assist in guests to moving away from the premises in an orderly manner.

6. SOFT CLOSURE & MUSIC ENTERTAINMENT

Patrons will be notified by announcement:

- 'Time' will then be announced when the event concludes, coinciding with turning off the music.
- After 'time' has been called, cleaning will begin collecting glasses and guests will be made aware that it will soon be time to leave.
- 20 Minutes after 'Time' has been called people should be asked to leave in a polite and friendly manner.
- 30 Minutes after 'Time' has been called, everyone should have left and dispersal as described earlier in this policy should be underway. A staff member will be at the door to say goodbye.
- A staff member or member of the security team will remain outside and ensure guests leave in an orderly and quiet manner.
- The music will not be turned back on by staff for their own entertainment while cleaning the premises, once customers have left the premises.

8. CONTROLLING CUSTOMERS & PREVENTING LOITERING There are a number of solutions already described earlier in this policy on strategies which will help move people away from the premises and disperse them.



This page is intentionally left blank

From: Shah, Kartik

Sent: 22 December 2022 14:46

To: [REDACTED]

Cc: Greener, James [REDACTED]; O'Neill, Elizabeth

[REDACTED]; Mike Nickson [REDACTED]

Subject: RE: University of Chicago Booth - premises license application

Dear Emma,

Thank you to you and Carla for visiting campus yesterday morning. It was helpful to meet in person and hear the concerns of the residents first hand. We also hope that you found the campus tour and discussions beneficial.

When we met we promised to put in writing some of the points that we shared verbally so that you could more easily share with other residents. We hope that the following is helpful:

1. We can guarantee that there will not be any deliveries after 11pm or before 7am from the front entrance that falls onto Barts Square. In addition, the loading bay for our building faces Little Britain Street and not Barts Square so we do not anticipate disruption to residents from deliveries.
2. All late night events, will be vetted by the "Associate Director of Events", myself, to ensure that they meet the reputation and standards of the University.
3. We are not a late night establishment (e.g. nightclub, bar or restaurant); first and foremost we are a graduate school of business that also runs events.
4. We are not planning to run any "social" events (e.g. birthday parties, weddings, anniversary etc.)
5. We will not allow events which involve attendees purchasing drinks on site (i.e. no cash bar).

Environmental Health Officer (EHO) Recommendations which Chicago Booth has fully accepted:

1. Allocate security to do patrol of outside area if there is a DJ/music past 11pm
2. Ask live music/DJ to be situated towards the back of 1st floor lounge and 2nd floor (i.e. facing Little Britain)
3. Ask live music/DJ to be situated towards the storage area if on the on ground floor (i.e. away from the windows / Barts Square).

We have put a Dispersal Policy in place (for any event which runs between 11pm - 12.30am)

1. The Chicago Booth School of Business has CCTV cameras covering entry and exit from the premises.
2. There will always be security personnel at all events (even events without alcohol or music).
3. Last drinks will be served thirty minutes before closing time.
4. Thirty minutes before closing, all music will be turned off and the catering staff will start the collection of glasses and the clearing of other waste. A message will be provided to guests that the premises is in the process of closing and will request that they finish their drinks and prepare for departure.
5. A member of the security team will be visible at the main entrance/exit to control the dispersal, reminding people to leave quietly and to guide guests towards waiting taxis or direct to local rail stations.
6. A sign will be placed at the entrance/exit asking people to leave quietly and not to congregate outside or in the local area.

We hope that the additional information above, as well as the clarifications provided by Mike Nickson in his 17 December 2022 email provide a more complete picture and help allay many of the concerns held by local residents.

Finally, as noted when we met, the 4 January 2023 hearing date was not of our choosing; we've been told it has to be this date to fulfil statutory requirements based on the filing date. We have asked Mike again to request to the council to reconsider moving the date.

If you feel meeting was productive and we have provided necessary assurances, we would very much welcome your support at the hearing.

I am off from today until Tuesday 3rd January for a much needed Christmas break, wishing you both and your families a lovely Christmas festivities and happy new year in advance 😊

Again, it was a pleasure to meet you both and we hope you found the meeting equally productive. We will continue to keep lines of communication open up to and including at the hearing and beyond.

Your neighbours, Kartik, James and Elizabeth (Chicago Booth)

Many thanks,

Kartik Shah
Associate Director of Event Sales
London Campus

The University of Chicago
Booth School of Business
One Bartholomew Close
Barts Square
London EC1A 7BL
United Kingdom

Phone: [REDACTED] (switchboard)
Phone: [REDACTED] (direct)
Phone: [REDACTED] (Mobile)



From: Patel, Dawn [REDACTED]

Sent: 18 January 2023 18:40

To: Shah, Kartik [REDACTED]

Cc: Breese, Robert [REDACTED]

Subject: Wording of conditions

Hi Kartik,

Thanks for chatting through these conditions earlier. As discussed, the proposed conditions that our team will suggest to the Licensing panel are:

- All amplified music shall be controlled through a sound limiting device, the volume of which shall be set and maintained at a level agreed in writing with Environmental Health. A copy of the written agreement shall be kept on site and shall be made available for inspection at the request of an authorised officer. The sound limiting device shall not be altered without prior written approval of Environmental Health.
- A noise management plan shall be submitted to Environmental Health for written approval. The approved plan shall be kept on site and made available for inspection at the request of an authorised officer. The plan shall include the control of noise from music, positioning and mounting of speakers, when the premises is used for regulated entertainment, ensure external doors are closed, undertake testing and surveillance to ensure noise levels on any day are non-disturbing to neighbouring properties.
- A dispersal management plan to minimise noise and anti-social behaviour from persons leaving, queuing and smoking shall be submitted to Environmental Health for written approval. The approved plan shall be kept on site and made available for inspection at the request of an authorised officer.

Please can you confirm.

Hope this is helpful.

Although it's useful to have agreement between ourselves, any decisions will ultimately made by the Licensing Panel subject to the hearing on Friday.

Many thanks

Dawn



Dawn Patel (she/her) | Environmental Health Officer - Pollution Team

Mobile: [REDACTED] | Switchboard: [REDACTED]

City of London | Environment Department | Guildhall | London | EC2V 7HH

[REDACTED] | www.cityoflondon.gov.uk

Juliemma McLoughlin

Executive Director Environment

Please note that my working days are Mondays, Wednesdays and Fridays.

For further details about how and why we process your personal data, please see our Privacy Notice, available at www.cityoflondon.gov.uk/privacy

NOTE: Saturdays working hours throughout the city are 09:00 to 14:00.

Register non-road mobile machinery (NRMM) via this link: nrmm.london