

Property Investment Board

Date: WEDNESDAY, 18 MARCH 2020

Time: 8.30 am

Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

Members: Deputy Tom Sleigh (Chair)

Andrien Meyers (Deputy Chairman)

Chris Boden John Chapman

Alderman Alison Gowman Sheriff Christopher Hayward

Michael Hudson

Deputy Jamie Ingham Clark

Shravan Joshi

Deputy Edward Lord

Dhruv Patel

Deputy Philip Woodhouse

Stuart Corbyn (Co-opted Member)
Tony Joyce (Co-opted Member)
David Shaw OBE (Co-opted Member)
David Brooks Wilson (Co-opted Member)
Deputy Alastair Moss (Co-opted Member)
Claudine Blamey (Co-opted Member)

Enquiries: Richard Holt

Richard.Holt@cityoflondon.gov.uk

Breakfast will be served from 8.00am

N.B. Part of this meeting could be the subject of audio video recording

John Barradell
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

- 1. APOLOGIES FOR ABSENCE
- 2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA
- 3. MINUTES

To approve the public minutes and non-public summary of the Property Investment Board meeting held on 21 January 2020.

For Decision (Pages 1 - 6)

4. PUBLIC ACTIONS

Report of the Town Clerk.

For Information (Pages 7 - 8)

5. **CSD DEPARTMENTAL RISK REGISTER - 3RD QUARTER PROGRESS** Report of the City Surveyor.

To be considered in conjunction with a non-public appendix at Item 15.

For Information (Pages 9 - 28)

6. CITY SURVEYOR'S BUSINESS PLAN 2019-24 QUARTER 3 2019/20 Report of the City Surveyor.

For Information (Pages 29 - 38)

- 7. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD
- 8. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT
- 9. **EXCLUSION OF THE PUBLIC**

MOTION – That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Local Government Act.

For Decision

10. NON-PUBLIC MINUTES

To approve the non-public minutes of the Property Investment Board meeting held on 21 January 2020.

For Decision

(Pages 39 - 46)

11. NON-PUBLIC ACTIONS

Report of the Town Clerk.

For Information

(Pages 47 - 48)

ALL ESTATES

12. **PRESENTATION: CULTURE MILE PROPERTY STRATEGY UPDATE**The Town Clerk to be heard.

For Information

13. OPN REPLACEMENT - GATEWAY 2

Report of the City Surveyor.

For Decision

(Pages 49 - 58)

14. ALL ESTATES - REVIEW OF METRICS USED IN MAKING MAJOR PROPERTY DECISIONS - 1ST TRIENNIAL REVIEW

Report of the Chamberlain.

For Decision

(Pages 59 - 68)

15. NON-PUBLIC APPENDIX TO ITEM 5

To be considered in conjunction with Item 5.

For Information

(Pages 69 - 70)

16. RENTAL ESTIMATES QUARTERLY REPORT

Report of the City Surveyor.

For Information

(Pages 71 - 82)

17. REPORT OF ACTION TAKEN

Report of the Town Clerk.

For Information

(Pages 83 - 86)

18. POWER PURCHASE AGREEMENT (PPA) FOR OFFSITE RENEWABLE ELECTRICITY - PROCUREMENT STAGE 1

Report of the Chamberlain.

For Information

(Pages 87 - 90)

CITY'S ESTATE

19. **CITY'S ESTATE: RENT REVIEW - 10 SOUTH CRESCENT** Report of the City Surveyor.

For Decision

(Pages 91 - 96)

CITY FUND ESTATE

20. CITY'S CASH HIGHWAY LAND TRANSFER TO CITY FUND AND OVERSAIL - INDEPENDENT VALUATION - 1 LEADENHALL EC3

Report of the City Surveyor.

For Decision

(Pages 97 - 108)

21. CITY FUND: NEW LETTING - LOWER GROUND AND FIRST TO FIFTH FLOORS OF 1-7 WHITTINGTON AVENUE EC3

Report of the City Surveyor.

For Decision

(Pages 109 - 116)

22. CITY FUND - LETTING REPORT NEW LETTING - BASEMENT, GROUND AND MEZZANINE AT 8-9 LEADENHALL MARKET

Report of the City Surveyor.

For Decision

(Pages 117 - 124)

23. CENTRE FOR MUSIC AND LONDON WALL SITE MASTERPLANNING: NEXT PHASE FUNDING PROPOSAL

Joint report of the Director of Major Projects, City Surveyor and the Managing Director of the Barbican Centre.

For Information

(Pages 125 - 136)

24. CITY FUND- FLEET STREET ESTATE - VACANT POSSESSION

Report of the City Surveyor.

For Information

(Pages 137 - 144)

BRIDGE HOUSE ESTATES

25. **SUMMARY OF A CHARITY TRUSTEE'S ROLE - BRIDGE HOUSE ESTATES** Standing item.

For Information (Pages 145 - 146)

26. **BRIDGE HOUSE ESTATES: 30/34 NEW BRIDGE STREET: ISSUES REPORT** Report of the City Surveyor.

To follow

For Decision

- 27. NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD
- 28. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED



PROPERTY INVESTMENT BOARD

Tuesday, 21 January 2020

Minutes of the meeting of the Property Investment Board held at Guildhall, EC2 on Tuesday, 21 January 2020 at 8.30 am

Present

Members:

Deputy Tom Sleigh (Chair) Michael Hudson Deputy Jamie Ingham Clark Deputy Philip Woodhouse Claudine Blamey

Officers:

Richard Holt - Town Clerk's Department
John James - Chamberlain's Department
Nicholas Richmond-Smith - Chamberlain's Department

Alan Bennetts - Comptroller & City Solicitor's Department

Nicholas Gill

Andrew Cross

City Surveyor's Department

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from the Deputy Chairman Andrien Meyers, John Chapman, Alderman Alison Gowman, Sheriff Christopher Hayward, Shravan Joshi, Stuart Corbyn, Tony Joyce and Deputy Alastair Moss.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

The Board considered the public minutes and non-public summary of Property Investment Board held on the 11th of December 2019.

Matters Arising

Sustainability Strategy

The City Surveyor confirmed that analysis had been completed regarding best practice and the actions made by peer organisations regarding sustainability. In

addition, it was explained that a draft of the Sustainability Strategy would be produced for the Board to review in the proceeding couple of months.

Wood Street and Snow Hill Police Stations

The City Surveyor confirmed that the disposal of Snow Hill Police Station was imminent and that Wood Street is due to be completed shortly.

RESOLVED – That the public minutes and non-public summary of the Property Investment Board meeting 11 December 2019 be approved as an accurate record.

4. ACTIONS

The Board received a report of the Town Clerk on the public actions of the previous meeting.

RESOLVED- That the actions be noted.

5. EASTERN CLUSTER BUSINESS PARTNERSHIP (CITY FUND)

The Board considered a report of the City Surveyor on the Eastern Cluster Business Partnership. The Chair highlighted the third recommendation of the report which detailed the requirement of the Board to nominate a Member to serve on the Eastern Cluster Business Partnership and noted the advice from Officers was that the nominated Member be from a Ward included in the Business Improvement District (BID) area. The Board discussed the nomination and noted that it would be important that the Member appointed have the availability to attend BID Board meetings. The Board agreed to nominate the Deputy Chairman Adrien Meyers with the provision for approved alternate Members to attend in instances when the Deputy Chairman cannot attend BID meetings.

RESOLVED- That-:

- I. The Board agreed to the participation of the City Corporation in the Eastern Cluster Business Partnership; and
- II. That the funding of a contribution of £40k, over the next two financial years, (£20kin 2020/21 and £20k for 2021/22) from the City Surveyor's local risk budget for professional fees for City Fund Estate be agreed; and
- III. That Deputy Chairman Andrien Meyers be nominated a Member of the Property Investment Board to sit on the Eastern Cluster Business Partnership Board.

22. BRIDGE HOUSE ESTATES CYCLICAL WORKS 2020-21

The Board received a report of the City Surveyor on the Bridge House Estates Cyclical Works for 2020-2. The Chair informed the Board that the report was public and therefore needed to be brought forward on the agenda to before the exclusion of the public. The report outlined the cyclical programme of work for 2020/21 for properties that the Board were responsible for and form part of the Bridge House Estate portfolio namely Blackfriars, Southwark and London Bridges.

RESOLVED- That the report be noted.

6. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD** There were no questions.

7. **ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**There was no other business.

8. EXCLUSION OF THE PUBLIC

RESOLVED – That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Local Government Act.

<u>Item No.</u> <u>Paragraph No.</u> 9-23, Excluding 22 3

9. **NON-PUBLIC MINUTES**

The Board considered the non-public minutes of the meeting of the Board held on the 11th of December 2019.

RESOLVED – That the non-public minutes of the meeting of the Property Investment Board 11 December 2019 be approved as an accurate record.

10. NON-PUBLIC ACTIONS

The Board received a report of the Town Clerk on the non-public actions from the previous meeting of the Board.

RESOLVED- That the non-public actions be noted.

11. ALL FUNDS - USE OF DEVELOPMENT MANAGERS AND JOINT VENTURES

The Board considered a report of the City Surveyor on the use of Development Managers and Joint Ventures.

RESOLVED- That the report be agreed.

12. CITY'S ESTATE, CITY FUND & BRIDGE HOUSE ESTATES OUTSTANDING LEASE RENEWALS & RENT REVIEWS - 1ST JULY 2019 TO 31ST DECEMBER 2019

The Board received a report of the City Surveyor on the Outstanding Lease Renewals & Rent Reviews for all funds.

RESOLVED- That the reports be noted.

13. CITY'S ESTATE, BRIDGE HOUSE ESTATES AND CITY FUND: VACANT ACCOMMODATION UPDATE AS AT 1ST DECEMBER 2019

The Board received a report of the City Surveyor on Vacant Accommodation Update as at 1st December 2019 for all funds.

RESOLVED- That the report be noted.

14. CITY FUND, CITY'S ESTATE & BRIDGE HOUSE ESTATES - QUARTERLY DELEGATED AUTHORITIES UPDATE - 1ST OCTOBER TO 31ST DECEMBER 2019

The Board received a report of the City Surveyor on Quarterly Delegated Authorities Update 1st October to 31st December 2019 for all funds.

RESOLVED- That the report be noted.

15. FIRST REGISTRATION OF THE CITY'S FREEHOLD TITLES - PROGRESS SINCE JANUARY 2019

The Board received a report of the City Surveyor on the First Registration of the City's Freehold Titles Progress since January 2019.

RESOLVED- That the report be noted.

16. 20/21 ALDERMANBURY - FUTURE USE AND BUILDING OPPORTUNITIES GATEWAY 4 ISSUE REPORT- REQUEST FOR DELEGATED AUTHORITY

The Board considered a report of the City Surveyor requesting delegated authority to consider Gateway 4 Issue report on 20/21 Aldermanbury future use and building opportunities.

RESOLVED- That authority be delegated to the Town Clerk, in consultation with the chair and Deputy Chairman of the Property Investment Board.

17. CITY'S ESTATE: RENT REVIEW: 25 STORE STREET

The Board considered a report of the City Surveyor on the Rent Review at 25 Store Street.

RESOLVED- That the report be agreed.

18. CITY'S ESTATE: RENT REVIEW: 147 NEW BOND STREET

The Board considered a letting report of the City Surveyor regarding a Rent Review for 147 New Bond Street.

RESOLVED- That the report be agreed.

19. CITY FUND STRATEGY REPORT

The Board considered a report of the City Surveyor providing the annual Strategy Report for the City Fund.

RESOLVED- That the report be agreed.

20. **SUMMARY OF A CHARITY TRUSTEE'S ROLE - BRIDGE HOUSE ESTATES**The Board received the standing item.

21. BRIDGE HOUSE ESTATES, SOUTHWARK BRIDGE ROAD/NEWINGTON CAUSEWAY (MINISTRY OF SOUND SITE) - MEMORANDUM OF UNDERSTANDING: JOINT APPOINTMENT OF DEVELOPMENT MANAGER TO PREPARE SCHEME FOR PRE-APPLICATION WITH LONDON BOROUGH OF SOUTHWARK

The Board received a report of the City Surveyor on the Southwark Bridge Road/Newington Causeway (Ministry of Sound Site) Memorandum of Understanding with the Bridge House Estates portfolio.

RESOLVED- That the report be agreed.

23. STRATEGIC PROPERTY ESTATE (CITY FUND & CITY'S ESTATE) - ANNUAL UPDATE & STRATEGY FOR 2020

The Board considered a report of the City Surveyor on the Strategic Property Estate's Annual Update & Strategy for 2020.

RESOLVED- That the report be agreed.

24. NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD

The Board received one question in the non-public session.

25. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED

There were two items of business considered in the non-public session.

The meeting ended at 10.00 am	
Chair	

Contact Officer: Richard Holt Richard.Holt@cityoflondon.gov.uk

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Agenda Item 4

Property Investment Board Committee

Public Actions Sheet

Action Number	Date	Action	Responsible Officer	Progress Update	Date Due
2/2019/P	12 th June	Members requested report on the	City Surveyor's	Report to be received by	22 nd July 2020
	2019	short- and medium-term outcomes of	Department	the Board after the 2020	
		the 2020 MIPIM conference	-	MIPIM conference	
8/2019/P	11 th	The Chair requested that a verbal	City Surveyor's		18 th March 2020
	December	update be prepared for the spring of	Department		
	2019	2020 on the corporate strategy on sustainability	,		

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Agenda Item 5

Committee(s): Property Investment Board – For information Corporate Asset Sub (Finance) Committee – For information	Date(s): 18 March 2020 01 April 2020
Subject:	Public
City Surveyor's departmental risk register update	
Report of:	For Information
The City Surveyor (CS 060/20)	
Report author:	
Faith Bowman / John Galvin	
City Surveyor's Department	

Summary

This report has been produced to provide your Committee with a quarterly update on the management of risks within the City Surveyor's Department.

The City Surveyor's department currently has six amber risks on its Departmental Risk Register (Appendix 1).

A further departmental risk is contained in the non-public Appendix 3. This risk has been escalated from the Operations Group risk register.

The City Surveyor's Department also manages the repairs and maintenance risks associated with the City Bridges. This register (Appendix 2) notes three red risks, which are:

- SUR CB 003 City Bridges: Substantial vessel strike -Current risk score 16 (Red)
- SUR CB 006 City Bridges: Wanton damage / terrorism Current risk score 16 (Red)
- SUR CB 007 City Bridges: Tunnelling for the Thames Tideway Tunnel Current risk score 16 (Red)

Recommendation(s)

Members are asked to:

 Note the report, and the actions taken within the City Surveyor's Department to effectively monitor and manage risks arising from our operations.

Main Report

Background

 The Risk Management Framework of the City of London Corporation requires each Chief Officer to report regularly to Committee the key risks faced in their department. The Property Investment Board (PIB) and Corporate Asset Sub (Finance) Committee (CAsC) has determined that they will receive the City Surveyor's risk register on a quarterly basis.

Current Position

- 2. The City Surveyor's departmental risk register currently contains one red risk and six amber risks. The details of each of these are included in Appendix 1. A further risk is contained in Appendix 3.
- 3. The department also manages the repairs and maintenance risks associated with the City Bridges, of which there are currently three red risks. The details for these risks are included in Appendix 2.

Changes since last review

4. The key changes since the last review was presented to Committee are:

A. SUR SMT 015

This risk has been escalated up to the department risk register from the Operations Group. Further details on this risk have been included in Appendix 3 and will be covered in the non-public session.

B. SUR SMT 005 Recruitment and retention Current risk score 6 (Amber)

This risk has been re-escalated to the departmental risk register from the Group level. Recruitment and retention continues to be a concern, with the department struggling to recruit high quality candidates in a very competitive environment. Initial discussions are ongoing with colleagues in Human Resources to develop a plan to address this issue.

Audit and Risk Management Challenge Session

- 5. The Audit and Risk Management Committee hosted the City Surveyor in late January for one of their periodic Risk Challenge Sessions. A wide-ranging discussion was had, covering unauthorised works, sub-contractors, staffing and major projects.
- 6. The Committee recommended that the department consider the risk associated with potential performance failures by our service contractors. This risk is currently managed by the Operations Group at the level below that of the Departmental Risk Register. In line with the Committee recommendation, this risk has been comprehensively reviewed. It is felt that the current controls that are in place, combined with the generally positive performance, means that the risk is currently being managed at the right level. This will be kept under review in line with the organisation's Risk Management Framework.

Heatmap

7. Through the performance dashboard tool, Power BI, it is possible to create heatmaps of the department's risks. Below is a graphical summary of the current public departmental risks (right). This relates to the information presented in Appendix 1 (departmental) and Appendix 2 (City Bridge) risks. Appendix 3 (non-public risk) is not included in this heatmap. A comparison with the those presented at the last report (December) is included as the table on the left. Note that this is

not tracking individual risks over time, rather it is a snapshot comparison of our overall risk profile.

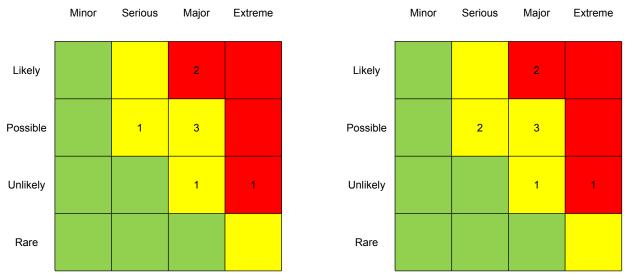


Table 1: December 2019 Risk Heatmap

Table 2: March 2020 Risk Heatmap

Conclusion

8. Members are asked to note the recent changes to the departmental risk register. The department continues to ensure that it manages its risks in line with best practice as described within the City Corporation's Risk Management Framework.

Appendices

- Appendix 1 City Surveyor's departmental risk register
- Appendix 2 City Bridge top risks
- Appendix 3 Non-public Appendix

Background Papers

- The City Surveyor Risk update December 2019 (CS 500/19)
- The City Surveyor Risk update September 2019 (CS 372/19)
- The City Surveyor Risk update June 2019 (CS 197/19)

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SUR Departmental risks - detailed report EXCLUDING COMPLETED ACTIONS for committee

Report Author: Faith Bowman **Generated on:** 18 February 2020



Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & So	core	Target Date	Current Risk score change indicator
R SMT 001 Sall in Opperty Performance	Cause: Unexpected change or unknown impact of macroeconomic policy (global and local political and economic decisions, change in interest rate, exchange rate, taxation, etc.) Event: Business sentiment changes and U.K. / London becomes less attractive to investors / tenants. Impact: Business Plan objectives are not achieved with resultant negative impact on income, yields, voids and arrears.	Likelihood	12	The strategy is to maintain a diverse portfolio that reduces the impact of this risk. This includes: 1. Use (office, retail, industrial) 2. Location (City, Southwark, West End etc.) 3. Tenancies (Long term Headlease geared, FRI, directly managed) 4. Covenants (multinationals, SME) 5. Asset management (lease renewals, voids, arrears, etc) 6. Monitoring retail habits in change of building use This risk links to CR26 Brexit - particularly on the "impact of Brexit on City Corporation income streams" action, owned by the Chamberlain. Updated income generation 'stretch' targets need to be considered in light of constricted revenue budgets for maintenance / improvement, and from the re-allocation of some funds from	Impact	3	31-Mar- 2021	

	03-Mar-2015 Nicholas Gill				the designated sales pool. 05 Feb 2020				Constant
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Action no	Action description		Latest Note Date	Due Date
SUR SMT 001c		SMT continues to closely monitor the position quarterly, including analysis of market reaction. This information is reported through to Property Investment Board regularly.	 	31-Mar- 2021
SUR SMT 001d	Maintain a diverse mix of space, locations, and tenants to ensure the business has wide market appeal and is not reliant on particular business sector			31-Mar- 2021

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date	Current Risk score change indicator
SUR SMT 002 Insufficient budget to meet user and asset demand at Guildhall Page 15	Cause: Insufficient budget and accessibility due to the increase/intensification of use at Guildhall Complex. Insufficient funding being made available for Major Works, Cyclical Works and Day to Day Maintenance Budget to manage the repair demands on the Guildhall Complex. Event: Insufficient asset funding and lack of accessibility to complete all works due to increase/intensification of use at Guildhall Complex Impact: The standard of the Guildhall Complex will start to deteriorate, resulting in; poorer working environments leading to increased dissatisfaction and lower employee productivity and potential increase in breakdowns and reactive costs as the basic infrastructure of the Complex becomes beyond economic repair.	Likelihood page and p	12	The principal mitigation actions are related to forecasting and monitoring the allocation of financial and human resources. Whilst this risk reduces due to the uplift in Guildhall Admin budget, this is balanced by the projected increase in FTE occupation of the space. This intensification of use will lead to further increased demands on the building assets. Some parts of the general infrastructure of the Guildhall Complex are becoming beyond economic life, resulting in main Mechanical/Electrical Plant and Fabric failing across the Complex. The Guildhall Masterplan considers a complete refurbishment of some parts of the general infrastructure and has been proposed as part of the Fundamental Review.	Impact	4	31-Mar- 2021	
10-Feb-2015 Peter Young				05 Feb 2020				Constant

Action no	Action description	Latest Note		Latest Note Date	Due Date
SUR SMT 002e	Fundamental Review of the Guildhall Complex	A wholesale review of the North Wing and West Wing was presented as an option to Members	Paul	06-Feb-	31-Jul-2020

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	1	Wilkinson; Peter Young	2020	
SUR SMT 002f	Department. This activity has been agreed by CASC and a more detailed report, noting the key	Remembra ncer; Peter Collinson		31-Jul-2020
SUR SMT 002g	, 5 1			31-Oct- 2020

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
Page Alvov-2019 Peter Collinson	Cause: insufficient funds to manage the repair demands at operational properties (Budget available does not match the annual Cyclical Works Programme Bid List of requirements) Event: Maintenance demands for operational properties exceeds available funding. Impact: Reactive repairs budget used to meet maintenance demands, loss of income from events spaces, reputational impacts, long-term properties may cease to meet operational requirements (Reduced rental income, reduced capital value, increased breakdown of M&E services, reduced customer satisfaction, poor building use and efficiency)	Tikelihood	12	The Cyclical Works Programme (CWP) bid for 20/21 has a reserve list of unfunded works of £26m, these works are essential to keep the operational properties in a good standard. This unfunded works will result in an increase in the backlog of maintenance. CWP report has been presented to CASC. This shows a gradual rise in deferred maintenance from c£80m to c£130m over the next five years. The Fundamental Review has proposed the reduction in the funds available to the CWP for 2020/21 by £1m, which will impact this risk 06 Feb 2020	Tikelihood Impact	4	31-Mar- 2021	Constant

Action no	Action description		Latest Note Date	Due Date
SUR SMT 014	Additional funding report may be required	Draft additional funding report to committee (next report due 2021)	 	31-Dec- 2020
SUR SMT 014	e Corporate Property Asset Management Strategy		 	31-Oct- 2020

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
	Cause: Lack of resources – people and funds across organisation to deliver energy efficiency projects Event: Failure to reach Carbon Descent Plan Targets (40% reduction in 2008 energy consumption by 2026) Effect: Environmental damage, Failure to reduce expenditure, Reputational damage, Failure to achieve vision of the department, unable to meet ambition of the Corporate Plan.	Likelihood	8	Energy consumption has decreased by 19% since 2008 baseline year. Q3 2019/20 performance was positive. Overall exceeding target at this stage in the year to date. if sustained, the current reduction trajectory will meet the 2026 target. Further investment will be required to meet this trajectory. Recent recruitment has filled the position for: the 1. Energy Reporting Manager Recruitment is currently underway for the following roles of: 2. Energy Engineer 3. Corporate Energy Manager The role of 4. Energy Project Manager is subject to gateway funding. 18 Feb 2020	Impact	2	31-Mar- 2026	Constant

Action no	Action description		Latest Note Date	Due Date
SUR SMT 010a	*	Recruitment ongoing for the two remaining posts within the Energy Team, with the final role subject to gateway funding.		30-Jun- 2020
SUR SMT 010c		Agreed delivery model and costs Phase 1 and 2 submitted for funding as part of the annual capital bid programme. (Phase 1 provisionally approved)		30-Jun- 2020

SUR SMT 010d Better utilisat	on of the building management system	Improved use of the BMS system to result in better energy use at the Guildhall Complex.	Peter	07-Feb-	30-Sep-
(BMS)			Collinson	2020	2020

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date	Current Risk score change indicator
SUR SMT 005 Recruitment and retention of property professionals Page 20 17-Mar-2015	Cause: Uncompetitive pay structures within some professional grades, and work environment across the department Event: Increasingly attractive remuneration and reward packages offered elsewhere externally, particularly in the private sector Impact: Increased vacancies, objectives unachieved or delivered late, reduced customer satisfaction, less real estate activity, reduced employee wellbeing, demotivation of staff.	Impact	6	Within the CSD, it is proving challenging to recruit Chartered Surveyors, Chartered Engineers and Project Managers as the reward 'offer' (including pay) is lower than those being offered in the private sector at this moment in time. This risk was de-escalated in mid-2019 and monitored on group risk registers. It has been considered prudent to again re-examine this issue as the department continues to experience difficultly with filling vacant positions with high-quality candidates in a very competitive market. The risk has therefore been escalated from the Groups risk registers.	Impact	6	31-Mar- 2021	
17-Mar-2015 Paul Wilkinson				18 Feb 2020				

Action no	Action description			Latest Note Date	Due Date
SUR SMT 005a		3 · · · · · · · · · · · · · · · · · · ·	Wilkinson		31-Dec- 2020

		taff and addressing areas of concern.			
SUR SMT 05b	HR liaison	Highlighting emerging issues to our Human Resources Business Partner. This will initiate		18-Feb-	31-Dec-
		activities to understand and subsequently address this risk.		2020	2020

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR SMT 012 Management of City Bridge and River Wall Risks Page 22 09-May-2019 Paul Wilkinson	Cause: Historic informal relationship between departments in the management of risk (DBE & CSD), lack of resourcing in specialist department in order to provide adequate and timely information, causing non-provision of specialist information in a timely and comprehensive manner. Event: Risks associated with City Bridges and the River Walls not accurately identified or efficiently managed, non-response to legal notifications Impact: Increased likelihood of risks manifesting, legal action by legal bodies against the City, poor asset management and use of resources	Impact		City Bridge Trust and Bridge House Estates are undertaking a governance review through an officer Task and Finish Group. This involves a number of workstreams, including responsibility. Depending on internal agreement, a recommended model will be presented to Committee In 2020 In the interim a Service Agreement has been developed by CSD and DBE and has now been agreed and implemented. This codifies responsibilities relating to the management of these assets. This risk is currently being monitored for potential de-escalation. 18 Feb 2020	Impact	4	30-Sep- 2020	Constant

Action no	Action description			Latest Note Date	Due Date
SUR SMT 012b		has recently been agreed by the respective Chief Officers. This agreement codifies the roles	Nicholas Gill; Peter Young		31-Dec- 2020

SUR City Bridges - detailed report EXCLUDING COMPLETED ACTIONS for committee

Report Author: Faith Bowman **Generated on:** 19 February 2020



Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
R CB 003 By Bridges: - Substantial Bel strikes	Cause: Substantial Vessel strike Event: Structural damage to bridge Impact: Instability in bridge structure leading to possible collapse. Death / injury, disruption of traffic, reputational damage, additional costs to repair / replace	Likelihood	16	City Bridge Trust and Bridge House Estates are undertaking a governance review through an officer Task and Finish Group. The aspect of where risk ownership sits will be considered by this group. The Group is expected to report formally in 2020. In the interim a Service Agreement between City Surveyor's Department and the Department of the Built Environment has been agreed. This was put into place effective 01 November 2019. This includes quarterly liaison meetings between the two departments. This risk is 'on-going' and, as such, the target date for the risk can be considered as a 'review date'. 19 Feb 2020	Impact	16	31-Mar- 2021	Constant

Paul Wilkinson				

,	Action no	Action description			Latest Note Date	Due Date
	SUR CB 003a		bridges. Paul Monaghan is an on-going member of the River Crossings Liaison Group. This	Nicholas Gill; Peter Young		31-Mar- 2021

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	Score	Risk Update and date of update	Target Risk Rating &	Score	Target Date	Current Risk score change indicator
SUR CB 006 City Bridges: - Wanton Damage / Terrorism Page 25	Cause: Wanton Damage / Terrorism Event: Structural damage to bridge/s Impact: Instability in bridge structure , reputational damage, disruption to traffic, additional costs to repair / replace	Impact	16	The inquest into the events on London Bridge recently concluded. The City of London was an interested party in this inquest and provided support relating to correspondence and information. The Coroner has made a number of recommendations, some of which relate to the installation of hostile vehicle mitigation. The Coroner did not apportion responsibility for the installation of HMV but noted that he expected all parties to work together to deliver such measures. This is being dealt with by Town Clerk's Department. City Bridge Trust and Bridge House Estates are undertaking a governance review through an officer Task and Finish Group. The aspect of where risk ownership sits will be considered by this group. The Group is expected to report formally in 2020. In the interim a Service Agreement between City Surveyor's Department and the Department of the Built Environment has been agreed. This was put into place effective 01 November 2019. This includes quarterly liaison meetings between the two departments.	Impact	6	31-Mar- 2021	
01-Nov-2018				19 Feb 2019				Constant

Paul Wilkinson				

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
SUR CB 006a	Counter Terrorism	Sequence of joint workshops were hosted by TFL over July. These related to Threat Assessments for the bridges. The meetings involved TFL, the City Police, the MET Police and DBE. This investigated the risks associated with key bridges, with a different assessment made depending on the bridge. When TFL assess the overall risk, they applied a higher risk impact than the City currently assesses. However, this relates to the overall risk, rather than the element for which the City of London Corporation, and the City Surveyor's Department, is responsible. TFL and DBE will be holding a meeting relating to the threat assessments for the bridges. TFL will be taking the lead in terms of the response.		19-Feb - 2020	31-Mar- 2020
ag		Temporary mitigation by the Metropolitan Police remains in place, but this is not full Hostile Vehicle Mitigation.			
P R CB 006b	Policing	The City of London Police receive funding from Bridge House Estates to provide policing to the City Bridges. This funding has been updated for 2020/21.	Nicholas Gill; Paul Monaghan; Peter Young	19-Feb- 2020	31-Mar- 2020

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating	& Score	Risk Update and date of update	Target Risk Rating & Score	Target Date	Current Risk score change indicator
SUR CB 007 City Bridges: - Tunnelling for the Thames Tideway Tunnel	Cause: Tunnelling for the Thames Tideway Tunnel effects bridge structures Event: Bridge/s become inoperable or have reduced operability Impact: Closure, reputational damage, disruption to traffic, additional costs to repair / replace	Likelihood page and p	16	The tunnelling is substantively complete. Monitoring is in place to assess whether there are any issues. This risk is expected to dissipate should this risk not materialise. The risk scoring is being kept at the current level in the short term until the City Corporation is satisfied that the risk score can be reduced. City Bridge Trust and Bridge House Estates are undertaking a governance review through an officer Task and Finish Group. The aspect of where risk ownership sits will be considered by this group. The Group is expected to report formally in 2020. In the interim a Service Agreement between City Surveyor's Department and the Department of the Built Environment has been agreed. This was put into place effective 01 November 2019. This includes quarterly liaison meetings between the two departments.		31-Mar- 2021	
01-Nov-2018 Paul Wilkinson				19 Feb 2020			Constant

Action no	Action description	Latest Note		Latest Note Date	Due Date
SUR CB 007d		8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Nicholas Gill; Peter Young		31-Mar- 2021
SUR CB 007e	Monitoring & Works	Monitoring is on-going on the bridge sites to ensure that risks are managed. Monitoring at Tower Bridge has been in place for circa three years. Millennium Bridge has had its tensioning adjusted to account for any movement.	Nicholas Gill; Paul Monaghan; Peter Young	2020	31-Mar- 2021

Committee(s):	Date(s):
Property Investment Board – For Information	18 March 2020
Corporate Asset Sub (Finance) – For Information	01 April 2020
Subject:	Public
City Surveyor's Business Plan 2019-24	
Quarter 3 2019/20	
Report of:	For Information
The City Surveyor (CS058/20)	
Report author:	
John Galvin / Faith Bowman	
Business Performance and Improvement	

Summary

This report provides details of progress in quarter 3 (October – December) 2019/20 against the 2019-24 Business Plan, an update on the commercial property market, and a financial statement.

Of the seventeen Key Performance Indicators (KPIs) that are being monitored, thirteen were assessed as green (on target). Four further indicators will be assessed at the end of the financial year in the fourth quarter.

Recommendation

Members are asked to note the content of this report.

Main Report

Background

1. In line with the City Corporation's performance management system, this is a quarterly report on the progress made during quarter 3 compared to the 2019-24 Business Plan.

Current Position

- 2. This report provides the latest budget information which is set out in Appendix A and performance indicator table in Appendix B. Furthermore, charts that your committee are particularly interested in are included in Appendix C.
- Further reports are presented to Property Investment Board (PIB) and Corporate Asset Sub (Finance) Committee (CAsC) covering Rent Reviews, Lease Renewals, Arrears, Vacancies and Delegated Decisions. These provide key indications of the current market situation..
- 4. A separate monitoring report on the risks within our department is also presented at this meeting.

Market Commentary

- 5. The central London office investment market has rebounded following the General Election. According to CBRE £2.55bn was transacted in December 2019 alone, bringing the total for 2019 to £11.3bn. This was 36% down on the previous calendar year and the lowest annual level since 2011. A total of 16 deals over £100m completed over the final quarter of the calendar year, more than in the previous three quarters combined. The largest transaction was the £1.1bn sale of 25 Canada Square in Canary Wharf.
- 6. Colliers reported that central London take up in 2019 exceeded the 10-year average for a third year in succession. Pre-letting surpassed 3 million sq ft which is more than double the 10-year average. Pre-lets accounted for circa 25% of demand in 2019 which is a 10-year high. The vacancy rate was 4.8% which is below the 5.1% recorded at the end of 2018.
- 7. Prime City yield remains at 4.25%, which compares with the West End prime yield of 3.75%. Savills state prime rents in the City are £65psf £75psf, the West End £105psf- £115psf, City Fringe £60psf £70psf and Docklands £45psf £50psf.

Financial Statement

- 8. The 2019/20 quarter 3 figures reveal that, against a latest budget of £34m, the City Surveyor is forecasting an overspend on local risk of £269,000 (0.8%) at year-end. This forecast includes £301,000 of the overspend from 2018/19 brought forward to be found by the City Surveyor in 2019/20.
- 9. There are four principal areas of overspend at year end:
 - A shortfall on fee income from property deals due to fewer such deals this year
 - The City Surveyor's 2018/19 overspend being carried forward
 - An overspend on repairs and maintenance on City Cash due to continually high levels of reactive repairs
 - Additional security costs, principally at Mansion House.

The above costs are in part offset by lower than anticipated reactive spend on City Fund operational properties where spend has been limited to urgent or high-risk items.

- 10. The forecast overspend at quarter 3 represents a significant improvement on the forecast at quarter 2, which anticipated a year-end overspend of £795,000. The City Surveyor is continually reviewing how this overspend can be recovered in 2019/20 and steps have been put in place to bring the budget back into balance by year-end. These include freezing recruitment of some vacant posts and adopting measures to confine reactive repairs to urgent or high-risk items.
- 11. On a more positive note, rental income, which is budgeted under central risk, is forecast to be £7.3m higher than the Original Budget for 2019/20. This extra income is principally on Bridge House Estates.

Overall Progress

12. A RAG status is used to summarise the progress of the performance indicators on a quarterly basis. The table below provides an 'at a glance' status report for the City Surveyor KPIs at the end of guarter 3.

Status ¹	Green	Amber	Red	TBC	N/A
Corporate Asset	10	0	0	0	3
Sub Committee					
Property	9	0	0	0	4
Investment Board					
Overall ²	13	0	0	0	4

13. Of the seventeen KPIs being monitored, thirteen were assessed as being on target (green). Four further measures will be reported against in quarter 4.

Conclusion

14. This report provides an update at quarter 3 against the department's Business Plan KPIs. Performance for the period is positive and reflects the significant work undertaken by the department.

Appendices

- Appendix A Budget Monitoring Statement
- Appendix B Key Performance Indicator Table
- Appendix C Headline Performance Charts

Background Papers

The City Surveyor – Business Plan Progress Report Quarter 1 (CS 368/18) The City Surveyor – Business Plan Progress Report Quarter 2 (CS 496/19)

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¹ Red = High Risk of Failure or Not Achieved; Amber = Some Concern; Green = On Target or Achieved.

² Some KPIs relate to both PIB and CASC. Therefore, row indicating KPIs overall is not a total of the PIB and CASC rows.

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Budget Monitoring Statement Quarter 3 2019/20

LOCAL RISK BUDGET	Latest Approved	Quarter 3	Total Expenditure	Under / (Over)	Projected Outturn	Under / (Over)	Note
	Budget	Profile	to Quarter 3	pend at Quarter	3	Spend	
Quarter 3 as at 29th December 2019	£000	£000	£000	£000	£000	£000	
City Surveyor							
City Fund							
City Fund Estate & Leadenhall	(2,887)	(695)	(683)	12	(2,887)	0	
CPAT & City Centre	(562)	(454)	(444)	10	(562)	0	
Walbrook Wharf	(1,057)	(775)	(767)	8	(1,055)	2	
Mayor's & City of London Court	(23)	(18)	(25)	(7)	(29)	(6)	
Recoverable Projects	0	0	0	0		0	
Lower Thames St Roman Bath	(8)	(6)	(5)	1	(8)	0	
R&M & MI Work for other departments	(1,441)	(1,081)	(995)	86	(1,297)	144	1
Corporate FM cleaning & security	(110)	(82)	(97)	(15)	(125)	(15)	
	(6,088)	(3,111)	(3,016)	95	(5,963)	125	
City's Cash							
City's Cash Estate	(3,848)	(2,144)	(2,092)	52	(3,848)	0	2
Departmental	(10,176)	(7,623)	(7,685)	(62)	(10,302)	(126)	3
Mayoralty & Shrievalty	(93)	(90)	(91)	(1)	(113)	(20)	4
R&M & MI Work for other departments	(2,173)	(1,630)	(1,789)	(159)	(2,332)	(159)	5
Corporate FM cleaning & security	(632)	(470)	(507)	(37)	(676)	(44)	6
	(16,922)	(11,957)	(12,164)	(207)	(17,271)	(349)	
Bridge House Estates							
Bridge House Estates	(2,398)	(1,373)	(1,367)	6	(2,398)	0	
Tower Bridge Corporate FM cleaning	(258)	(193)	(188)	5	(252)	6	
	(2,656)	(1,566)	(1,555)	11	(2,650)	6	
Guildhall Administration					J		
Guildhall Complex	(8,705)	(6,498)	(6,475)	23	(8,756)	(51)	7
'	(8,705)	(6,498)	(6,475)	23	(8,756)	(51)	
Total City Surveyor Local Risk	(34,371)	(23,132)	(23,210)	(78)	(34,640)	(269)	

Notes

- 1. A deliberate limiting of reactive works to only essential items explains the underspend at quarter 3 and at year-end.
- 2. The underspend at quarter 3 is due to slippage on cyclical works which are forecast to be caught up by year-end.
- 3. The overspend at quarter 3 is due to slippage on professional fee income and the effect of the brought forward overspend from 2018/19. This is anticipated to continue, producing an overspend at year-end.
- 4. The overspend at year-end is due to increased rent for Southwark Bridge arches which are used as a store for Lord Mayor's show.
- 5. The overspend at quarter 3 is principally due to additional reactive works at Epping Forest and Hampstead Heath and at London Central Markets. As a result, an overspend at year-end is anticipated.
- 6. The quarter 3 and year-end overspend is largely due to additional security at Mansion House.
- 7. An overspend on security at Guildhall is more than offset by saving on other areas, principally slippage on cyclical works. These other areas of spend are anticipated to catch-up, producing the overall overspend stylear-end.

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KPI Performance Table Quarter 3 2019/20

Key Per	Key Performance Indicators											
Ref	Title	•			ΐo		ZĎ	-	Ó3		Q4	
		Target	Group	Committee	Actual	RAG	Actual	RAG	Actual	RAG	Actual	RAG
KPI. 1	Asset realisation	£45.3m	CPG	CASC	on target	green	m6.8 1	green	m6:83	green		
KPI. 2	Energy Consumption	Min 4%	90	CASC	tbc	tbc	-2.50%	green	-3.80%	green		
KPI. 3	Space Utilisation*	Min 5%	CPG	CASC	on target	green	on target		on target	green		
KPI. 4	Property contract Performance Compliance	%06 <	90	CASC	83.00%	amber	%00'06	green	%00.06	green		
KPI. 5		95% to 105	All	PIB; CASC	12.00%	green	29.37%	green	48.31%	green		
KPI. 6		< 20%	PPG	PIB; CASC	n/a	n/a	n/a	n/a	n/a	n/a		
KPI. 7	Capital Project - Project Status	< 20%	ЬРG	PIB; CASC	15.00%	green	15.00%	green	15.00%	green		
KPI. 8	Capital Project- Health & Safety*	%08	PPG	PIB; CASC	n/a	n/a	%0:08	green	n/a	n/a		
KPI. 9	Capital Project- Gateway Reports	> 70%	PPG	PIB; CASC	23.00%	amber	100.00%	green	100.00%	green		
KPI. 10	Capital Project - Site sustainability waste management	%06 <	PPG	PIB; CASC	93.00%	green	92.00%	green	93.00%	green		
KPI. 11	Rental Forecasts	£136m	IPG	PIB	on target	green	on target	green	on target	green		
KPI. 12	Minimise Arrears	< 2%	PG	PIB	1.16%	green	1.12%	green	1.12%	green		
KPI. 13	Minimise voids *	< 5%	IPG	PIB	3.15%	green	n/a	n/a	4.18%	green		
KPI. 14	Outperform MSCI**	exceed ben	IPG	PIB	n/a	n/a	n/a	n/a	n/a	n/a		
KPI. 15	Customer satisfaction survey**	Baseline	CPAT	PIB; CASC	n/a	n/a	n/a	n/a	n/a	n/a		
KPI. 16	Delivery of Strategic utility infrastructure	on shedule	CPAT	PIB; CASC	on target	green	on target	green	on target	green		
KPI. 17	Supporting the retention and inward investment of businesses	on shedule	CPAT	PIB; CASC	on target	green	on target	green	on target	green		
	*reported bi annually											
	** reported annually											
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Headline Performance Charts Quarter 3 2019/20

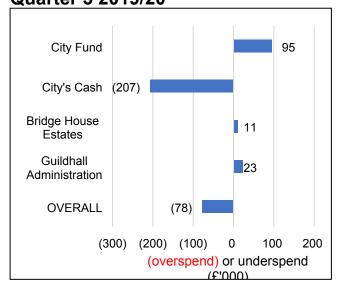


Figure 1 Quarter 3 variance against profiled local risk budget – (overspend) or underspend

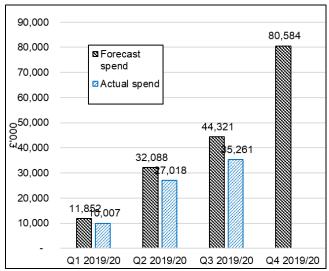


Figure 3 All project spend, forecast v actual as at quarter 3

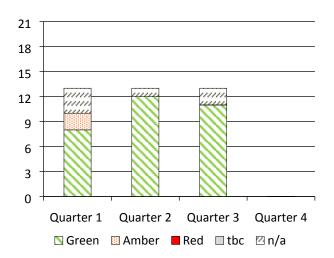


Figure 5 Performance of KPIs linked to Corporate Property (Corporate Asset Sub Committee)

Appendix C Page 1 of 1

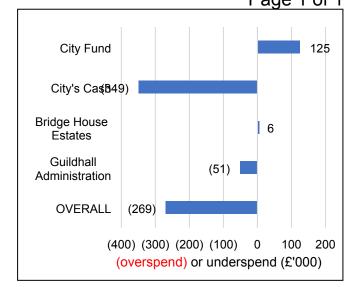


Figure 2 Projected outturn variance as at quarter 3 local risk budget – (overspend) or underspend

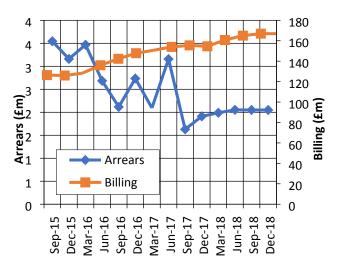


Figure 4 (Investment Properties) Commercial tenants' arrears compared to annual rolling billing run.

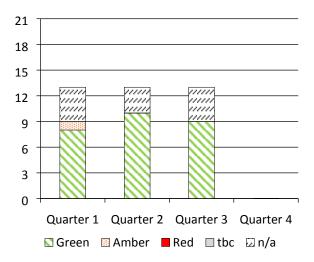


Figure 6 Performance of KPIs linked to Investment Property (Property Investment Board)

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By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



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