

**BARBICAN ESTATE RESIDENTS CONSULTATION COMMITTEE**  
**Monday, 14 June 2021**

Minutes of the meeting streamed to: <https://youtu.be/QF0XOSHQPu8>  
(please note this recording will be available for one year from the date of the meeting)

**Present**

Christopher Makin - Chair  
Ted Reilly - Deputy Chair  
John Tomlinson – Cromwell Tower  
David Lawrence – Lauderdale Tower  
Adam Hogg – Barbican Association (Chair)  
Fiona Lean - Ben Jonson House  
Rodney Jagelman - Thomas More House  
James Ball - Brandon Mews  
Joe Reeves - Mountjoy House  
Tim Hollaway - Lambert Jones Mews  
Michael Swash – Willoughby House  
Guy Nisbett - Speed House  
Helen Hudson - John Trundle House  
Dave Taylor - Gilbert House  
Andy Hope - Breton House  
Jim Durcan - Andrewes House

**In attendance:**

Mark Wheatley – Chairman of the Barbican Residential Committee (BRC)  
Michael Hudson – Deputy Chairman of the BRC  
Helen Fentimen – Ward Member for Aldersgate

**Officers:**

Paul Murtagh	-	Head of Barbican and Property Services,
Helen Davinson		Community and Children's Services
Anne Mason	-	Community and Children's Services
Barry Ashton	-	Community and Children's Services
Michael Gwyther-Jones	-	Community and Children's Services
Jason Hayes	-	Community and Children's Services
Julie Mayer	-	Town Clerks

**1. APOLOGIES**

Apologies were received from Gordon Griffiths and Mike Cribb.  
The Chair welcomed Dave Taylor, the new representative for Gilbert House.

**2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations.

**3. MINUTES**

RESOLVED, that – the minutes of the meeting held on 1<sup>st</sup> March 2021 be approved.

4. **'YOU SAID; WE DID' - OUTSTANDING ACTIONS LIST**

The Committee received the outstanding actions list.

5. **CAR PARK CHARGING POLICY**

The Committee received a report of the Director of Community and Children's Services which set the context for the review of the Charging Policy for Car Parking and Stores on the Barbican Estate.

In response to a question about the difference in charges between stores within car parks and buildings, given that stores within buildings are at 93% occupancy, the Assistant Director advised that the 8% increase had been recommended by the Car Park Charges Working Party. The Barbican Residential Committee (BRC) on 28<sup>th</sup> June would receive a copy of the minutes of this meeting, with these comments recorded. The Chairman also asked if it would be possible for the RCC to receive the accounts schedule, which had been considered by the Working Party.

In response to a further question about the number of new bays compared to surrenders, the officer advised that this data represented just one period and was monitored very closely. Members noted that officers also asked for the reason for surrenders, but it was rarely forthcoming. The Assistant Director confirmed that, whilst the Department was being asked to make 12% savings, in line with other City Corporation Departments, it would not apply to areas covered by the service charge. However, officers were working with the residents' Leaseholder Service Charge Working Party; looking at ways to achieve value for money and capping the upward trend.

RESOLVED, that – the report be noted.

6. **FIRE SAFETY UPDATE**

The Committee received a report of the Director of Community and Children's Services which provided an update on progress made in relation to fire safety matters since the last update report submitted to Committee in December 2020.

During the discussion and questions the following points were noted:

- a. There had been some delays to the fire risk assessment due to Covid, but Turner Townsend had been appointed following a corporate procurement exercise, and a new fire officer had been appointed to the department.
- b. Arup's brief had been circulated to the BRC and would also be shared with the RCC. The Arup survey was progressing, and the Chairman agreed to work with the Assistant Director in order to agree an appropriate audience to receive their findings.
- c. The award of tender for Frobisher Crescent was expected next week, and the successful contractor would be required to develop a robust

communications protocol. The Assistant Director met regularly with the Art Centre in respect of fire safety.

- d. All the works would comply with the new Fire Safety Bill, noting there is no ACM cladding on the Barbican Estate. The Assistant Director was working on a joint report with the Remembrancer in respect of the implementation of the new Bill, which would be presented to the relevant Committees.
- e. The Member/Officer Fire Safety Working Group had been set up about 18 months ago. The Membership included the Chairman and Deputy Chairman of the BRC, together with a couple of other BRC Members. The Chairman (of the BRC) agreed to share the last set of minutes and membership details, for circulation with the minutes of this meeting.
- f. Residents would only pay for the signage used and would not be liable for any abortive costs.

RESOLVED, that – the report be noted.

## 7. **CLIMATE ACTION STRATEGY**

The Committee received a report of the Director of Community and Children's Services, which set out the position of the Barbican Residential Estate in relation to the City of London Corporation's Climate Action Strategy, and informed Members of the opportunities and next steps in progressing towards the decarbonisation of the housing stock.

Some disappointment was expressed about the low turnout of residents at the first meeting of the Workshop, and the Assistant Director agreed to speak to the Climate Actions Strategy Communications Team. It was suggested that, in order to maximise the credibility of the Barbican Association and RCC, it would be helpful to know the content in advance, noting that the next Workshop is scheduled for 5<sup>th</sup> July 2021. Members noted that the outcome of the survey report was likely to be reported to the next meeting. The Assistant Director advised that some interesting findings were emerging and agreed to discuss them further with the Chairman. The Chairman also encouraged Members to share information with their House Groups and commended the informative content of the Estate Office's weekly emails.

RESOLVED, that – the report be noted.

## 8. **BARBICAN FIRE DOOR REPLACEMENT PROGRAMME**

The Committee received a report of the Director of Community and Children's Services in respect of a programme of works to replace all fire rated doors (including any associated panel surrounds, fanlight windows, refuse cupboards and intake cupboards) within the residential blocks of the Barbican Estate, to ensure that they meet fire safety requirements.

Members noted that this was a complex project, due to the Estate's Listed Building Status and, whilst the survey would dictate the works schedule, it

would also be sensitive to making good requirements. The officer also advised that the full door replacement programme was likely to take 2-3 years. Members noted that the design was reliant on consultation, which was at an early stage, and the establishment of a communication channel and working party would follow. In response to a question about lift replacement, the officer gave assurance that all projects were strictly co-ordinated. Members also noted that the Asset Management Working Party (AMWP) would be considering the outline programme, which would then be shared with residents as soon as possible.

RESOLVED, that – the report be noted.

9. **COMMUNAL REPAIRS & REDECORATION PROGRAMME FOR THE BARBICAN ESTATE (2015-2020) - OUTCOME REPORT (GATEWAY 6)**

The Committee received two reports in respect of the Communal Repairs & Redecoration Programme for the Barbican Estate, which the Chairman agreed to take together.

It was suggested that, in order to maintain transparency, the schedule of rates and total figures be considered by the Asset Maintenance Working Party (AMWP). Members noted that that the fire doors survey would also inform the redecorations programme.

The Chairman advised that with regard to internal redecorations, some areas within buildings, had extremely low traffic, and this warranted further discussion within House Groups, as removing unnecessary and unwanted work from the programme would save on service charges.

RESOLVED, that – the report be noted.

10. **COMMUNAL REPAIRS & REDECORATION PROGRAMME FOR THE BARBICAN ESTATE (2020-2025) - PROGRESS REPORT (GATEWAY 5)**

As above.

11. **BARBICAN PODIUM WATERPROOFING, DRAINAGE AND LANDSCAPING WORKS (BEN JONSON, BRETON & CROMWELL HIGHWALK) -PHASE 2 - 1ST PRIORITY ZONE**

The Committee received a report of the Director of Community and Children's Services in respect of the surface refurbishment, replacement of defective waterproofing membrane, drainage improvements and landscaping works to the Barbican Podium.

Members noted that the Project Website would be going live in July and a provisional date for a webinar had been scheduled for 20<sup>th</sup> July 2021. In response to a question about the Gateway 6 (Outcome/ Lessons Learnt) report on Phase 1, the Assistant Director advised that this had not be signed off due to outstanding issues with leaks and defects, which would need to be resolved first. However, officers were aware of the potential causes, and this learning would be carried forward to Phase 2. Members would receive an interim Outturn Report in the Autumn, providing more detail.

The Chairman advised that a resident had expressed concerns about white staining on the tiling around the water feature by Bunyan Court. The Assistant Director advised that this had been inspected and would update the Chairman and resident with a proposed solution.

RESOLVED, that – the report be noted.

12. **COMMERCIAL LETTING: PODIUM UNIT SHAKESPEARE TOWER, BARBICAN ESTATE**

The Committee received a redacted report in respect of a commercial letting, which would be considered by the BRC on 28<sup>th</sup> June 2021.

RESOLVED, that – the report be noted.

13. **SLA REVIEW**

The Committee received a report of the Director of Community and Children's Services, which updated Members on the review of the estate wide implementation of Service Level Agreements (SLAs) and Key Performance Measures (KPIs) for the quarter January – March 2021.

Members noted that a number of questions about major works elements had been emailed ahead of today's meeting. It was agreed that they be considered by the AMWP tomorrow evening, and the responses circulated with the minutes of this meeting. In response to a question about issues with data extraction, Members noted that the current system was due to be replaced. The Assistant Director suggested that the AMWP receive an update on its implementation, expected in November 2021. Finally, the Chairman advised that nominations for membership of the Service Level Agreement Working Party were due by the end of this month. Expressions of interest were welcomed, given that this working party is integral to the work of the RCC.

RESOLVED, that – the report be noted.

14. **PROGRESS OF SALES AND LETTINGS**

The Committee received a report of the Director of Community and Children's Services, which advised Members of the sales and lettings approved by under delegated authority since the last meeting. The report also provides information on surrenders of tenancies received and the number of flat sales to date.

RESOLVED, that – the report be noted.

15. **WORKING PARTY UPDATES**

The Committee received updates from the following Working Parties:

- Gardens Advisory
- Asset Maintenance
- Background Underfloor Heating
- Leaseholder Service Charge

The Chair of the Leaseholder Service Charge Working Party (LSCWP) was aware that a number of residents are very keen to cut service charges but stressed that the LSCWP's Terms of Reference sought to achieve value for money. Members were also reminded that concerns should be fed back to the RCC representatives via the House Groups.

**16. ELECTRICAL VEHICLE (EV) CHARGING UPDATE**

The Committee received a report of the Director of Community and Children's Services in respect of the provision of EV charging points across the Barbican Estate Car Parks, following the introduction of Phase 1 in 2018, and the implementation of Phase 2 to the remaining car parks during Summer 2021. It included the re-introduction of a Residents Working Party via, the Residents Consultation Committee, and the ensuing meetings, actions and proposals.

Members noted an update to the report in that the Working Party had suggested a 16p per kw charge, and this would be amended before the report is presented to the BRC on 28<sup>th</sup> June 2021. Officers were commended for their swift response to resident concerns and there had been 3 very constructive meetings in a short period of time, demonstrating good joint working between officers and residents. Members asked if the BRC could instruct the Working Party to investigate the concept of 'at bay' charging for residents, noting that some technical issues would be likely.

RESOLVED, that – the report be noted.

**17. UPDATE REPORT**

The Committee received a report of the Director of Community and Children's Services which provided updates on :

1. Security - Anti-Social Behaviour
2. Agenda Plan
3. Public lift availability
4. Asbestos inspections

RESOLVED, that – the report be noted.

**18. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

There were no questions

**19. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

The Chair requested a verbal update from the Assistant Director, Barbican and Property Services.

Members were reminded that the City of London Corporation should have taken over the management of Blake Tower in September 2019. The Assistant Director stressed that the building would not be taken over until the City Corporation were fully satisfied as to the condition of the building and the quality of the redevelopment work. Members noted that the Assistant Director had written to the residents on three occasions, and Redrow had started to

respond to the points raised in an independent survey. The Assistant Director also stressed that the delayed takeover was outside the control of the City Corporation, which has done their utmost to seek a resolution. Members would receive a more detailed report at the BRC/RCC meetings in September, and October 2021 was the very earliest date expected for the takeover.

**The meeting ended at 7.45 pm**

-----  
Chairman

**Contact Officer: [Julie.Mayer@cityoflondon.gov.uk](mailto:Julie.Mayer@cityoflondon.gov.uk)**