

## **HEALTH AND WELLBEING BOARD**

**Friday, 6 May 2022**

Minutes of the meeting of the Health and Wellbeing Board held at Committee Rooms - 2nd Floor West Wing, Guildhall on Friday, 6 May 2022 at 11.30 am and available to view at [www.youtube.com/watch?v=d3w9b4cQiiw](http://www.youtube.com/watch?v=d3w9b4cQiiw)

### **Present**

#### **Members:**

Mary Durcan (Chair)

Deputy Marianne Fredericks (Deputy Chair)

Deputy Randall Anderson

Gail Beer, Healthwatch, City of London

Matthew Bell, Policy and Resources Committee

Andrew Carter, Director of Community and Children's Services / Safer City Partnership

Steve Heatley, City of London Police

Jonathan McShane, Clinical Commissioning Group

Dr Sandra Husbands, Director of Public Health

Ruby Sayed, Chair Community and Children's Services Committee

#### **Officers:**

Smitha Campbell (for item 8)

- Tempo Time Credits

Brian Radcliffe (for item 8)

- Tempo Time Credits

Rory McCallum (for item 10)

- City and Hackney Safeguarding Children Partnership

Zoe Dhami

- Community and Children's Services Department

Sarah Greenwood

- Community and Children's Services Department

Heather Ridge

- Healthwatch, City of London

Xenia Koumi

- Community and Children's Services Department

Chris Lovitt

- Community and Children's Services Department

Chris Pelham

- Community and Children's Services Department

Chris Rumbles, Clerk

- Town Clerk's Department

Ellie Ward

- Community and Children's Services Department

With Marianne Fredericks in the Chair.

#### **1. APOLOGIES FOR ABSENCE**

There were no apologies.

#### **2. DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

There were no declarations.

#### **3. ELECTION OF CHAIR**

The Committee proceeded to elect a Chair in accordance with Standing Order No. 29.

Mary Durcan, being the only Member expressing their willingness to serve, was duly elected Chair for the ensuing year.

The Chair thanked Board Members for electing her and confirmed that she looked forward to continuing with all the good work of the Board.

4. **ELECTION OF DEPUTY CHAIR**

The Committee proceeded to elect a Deputy Chair in accordance with Standing Order No. 30.

Marianne Fredericks, being the only Member indicating their willingness to serve, was duly elected Deputy Chair for the ensuing year.

**VOTE OF THANKS**

Proposed by Randall Anderson  
Seconded by Mary Durcan

**RESOLVED UNANIMOUSLY THAT:**

Members of the Health and Wellbeing Board wish to place on record their sincere thanks and appreciation to: -

**Deputy Marianne Fredericks**

for her unstinting commitment to fulfilling the physical and mental health and wellbeing needs of all City residents and workers.

Since Marianne's election as Chairman in 2019, a number of ambitious and essential projects have been taken forward through the Board's proactive partnership work such as the delivery of the Joint Health and Wellbeing Strategy and critical advances in the area of suicide prevention, including the trailblazing work of the Mental Health Street Triage service.

Under Marianne's chairmanship, the Health and Wellbeing Board has played a key part in the effective and resilient health and wellbeing response delivered by the City of London in response to the COVID-19 pandemic. The Health and Wellbeing Board has also led national efforts to reduce ethnic inequalities in access, experience and outcomes in mental health services by becoming a signatory to the Synergi pledge.

Finally, the Board wishes to place on record its recognition of Marianne's dedication to the wellbeing of the City's learners, workers and residents with the Board's achievements evidence of her exemplary work ethic and compassionate nature. Her colleagues would like to convey their gratitude and best wishes for the future.

FURTHER RESOLVED: That the Town Clerk be authorised to make arrangements for the resolution to be presented in a manner agreeable to the past Chair.

The Deputy Chair responded by thanking the Board for their warm and kind words and remarking on how she had been delighted to have had the honour of working with so many championing health and wellbeing. The Deputy Chair thanked previous Members for their hard work and dedication during her time as Chair and officers for all their work in support of the Board. The Deputy Chair conveyed her huge thanks to the former clerk to the Board, Kerry Nicholls, for her outstanding work in support of the Board and wished her well for the future.

5. **ORDER OF THE COURT**

The Board received an Order of the Court of Common Council dated 21<sup>st</sup> April 2022 appointing the Board and agreeing its terms of reference for the ensuing year.

RECEIVED

6. **MINUTES**

**RESOLVED:** that the public minutes and non-public summary of the Health and Wellbeing Board meeting held on 18 February 2022 be approved.

7. **ACTION LOG**

The Board received a report of the Town Clerk providing an update in relation to ongoing public actions of the Board.

RECEIVED

8. **TEMPO TIME CREDITS PRESENTATION**

The Board received a presentation of Smitha Campbell, Programme Manager, and Brian Ratcliffe, Director of Operations, of Tempo Time Credits.

The Board were provided with an update on who Tempo Time Credits were, what it does, how it works and its services to the City Corporation, impacts of its work, its history, ongoing work throughout the pandemic and how it had adapted its offering during this period. The Board were also provided with an update on the future of Tempo Time Credits in the City of London.

The Board proceeded to discuss the availability of Tempo Time Credits, moving to a digital platform and difficulties presented with this system, current cost to the City and of a continued need to monitor data outputs and positive impacts on health and wellbeing of City residents in advance of any potential recommissioning of the service.

The Deputy Chair stressed how a system was needed that can reach everyone, with it being fit for purpose and doing what the Board wanted it to do. The Deputy Chair proposed reviewing those that had stopped using Tempo Time

Credits to pick up on the reasons for this e.g., owing to a move to digital and reporting back on this.

The Chair thanked Smith Campbell and Brian Radcliffe for their very helpful update and confirmed that she would look forward to receiving a report back on use of the service.

9. **COVID-19 UPDATE**

The Board received an update of the Director of Public Health during which it was confirmed that it would be the last COVID-19 update given owing to changes in reporting and monitoring at a national and local level and a lack of data now available as a result. The Director explained how the Public Health Team were focussed on supporting the local element of the plan for living with Covid.

The Director explained how work continued looking to keep everyone safe and businesses open during a period when there were still a high level of infections in circulation. The Director referred to the City having a highly vaccinated population and in general terms the majority of people were not experiencing severe illness. A prime message to people remains to get vaccinated, with this remaining an ongoing offer that would continue to be promoted along with other important measures of isolating when infected, continuing with hand hygiene and ensuring appropriate levels of ventilation when meeting indoors.

The Director confirmed that data would continue to be monitored through the Office for National Statistics Survey, but that this would be London wide data rather than specific to the City. The Board noted that a new variant was causing outbreaks in other parts of the world, but that people in the UK were well vaccinated so it was hoped that any potential new wave would not cause a major problem.

The Director offered an indication of infection rates for week beginning 23<sup>rd</sup> April 2023 of 413 cases in the City of London as an estimate, with 44 confirmed through a test.

The Deputy Chair thanked the Director for her update and questioned whether lessons learned and an overview of impacts of Covid would be fed back to Government. The Director responded and explained lessons learned were still be looked at when considering the local response and how emergency services worked. It was confirmed that a review exercise would be taking place over the next few weeks to fully understand lessons learned and to feed into emergency preparedness moving forwards.

The Board noted the update.

10. **CITY AND HACKNEY SAFEGUARDING CHILDREN PARTNERSHIP ANNUAL REPORT 2020/21**

The Board received a report of the City & Hackney Safeguarding Children Partnership providing its annual report for 2020 / 21.

The City and Hackney Safeguarding Children Partnership representative introduced the item and explained how the aim of the report had been to pull out and evidence impact assurance and learning on the safeguarding system rather than to provide a long report detailing process. The report offers evidence of the impacts that have been made to young people, details the challenges presented by Covid and demonstrates the commitment of all during the period and the strong, agile leadership shown in rising to the challenges presented. The City and Hackney Safeguarding Children Partnership representative added how all agencies had risen to the challenges presented.

The Board proceeded to discuss the report and observations were raised around a need to ensure all children were being given the necessary access to digital equipment, whilst also noting the dramatic increase in MARAC reporting experienced during the pandemic that had now started to come back down.

The City and Hackney Safeguarding Children Partnership representative responded and confirmed that every effort had been made to ensure all vulnerable children in need of digital equipment had received it and there were currently no reports of equipment not being available, which included children in care. It was further explained how domestic violence had initially seen a spike at a national level during the pandemic, with the MARAC receiving its highest number of calls related to domestic violence during this period. There was concern of people being trapped in lockdown in a violent environment. The Board were assured that domestic violence had always been an issue that required laser like focus and that this would continue to be the case.

A Board Member highlighted the importance of seeing MARAC reporting continuing and of ensuring incidents of domestic violence do not go unreported, so an accurate figure was known. This would allow for additional resources to be applied where they were needed and targeting of communities and areas as required.

The Chair thanked the City and Hackney Safeguarding Children Partnership representative for the presentation and update offered.

#### 11. **VERBAL UPDATE ON JOINT HEALTH AND WELLBEING STRATEGY**

The Board received a presentation and update on the Joint Health and Wellbeing Strategy currently in development. The presentation covered three areas and offered an explanation of in work poverty, key drivers and next steps.

The Chair welcomed the update and confirmed that she was pleased to see the timeline would be remaining the same.

#### **Community Diagnostic Hubs**

The Board received an oral update and introduction from the Director of Community and Children's Services on the concept of Community Diagnostic Hubs. It was explained how the need for local services had been heightened during the pandemic and how there was now funding available to bid for through the National Health Service to develop Community Diagnostic Hubs in support of local communities. The Board noted that work was taking place

looking at how Community Diagnostic Hubs could be provided across the City and Hackney area to meet the needs of different populations, areas of deprivation and those people not easily accessible and looking at different and innovative ways the model can be delivered.

It was explained how there would be two rounds of funding, with discussions ongoing through the Integrated Care Partnership Board to consider and understand what was needed in the City to meet the needs of residents and workers.

The Board offered their support for the initiative, whilst acknowledging it had the scope to support not just those in the City and Hackney area but those from other parts of London that can come into the City to deal with simple procedures e.g., ultrasound scans, phlebotomy or x-rays. There was a need to explore what services residents and people coming into the City would benefit from receiving.

The Chair welcomed the opportunity to offer additional services to those residing and coming into the City. The Chair added how the NHS suffers from missed appointments and a Community Diagnostics Hub would have the benefit of offering people working in the City easy access to services and an opportunity to cut down on wasted appointments. The Chair suggested looking at what sort of Community Diagnostic Hub would be needed in the City and combining with other assets where appropriate e.g., St Barts Hospital.

The Chair welcomed the update.

## 12. **DIRECTOR OF PUBLIC HEALTH REPORT FOR 2020/21**

The Board received an annual report of the Director of Public Health on 'the health of the people in the area of the local authority' that was focussed on 'Children, young people and COVID-19 in the City of London and Hackney'.

The Board noted that the annual report was a statutory requirement. The report had been developed through engagement with stakeholders, using data analysis that had been collated in the recently published 0-19 needs assessment and going into more detail about six issues which have impacted children during the pandemic. These being poverty and deprivation, mental health, childhood immunisation, weight and physical activity, early years and access to healthcare and offering recommendations for consideration.

The Board welcomed an excellent report. There was an observation around tackling healthcare issues in children e.g., weight and diabetes and of there being a need for people to be seen and given face to face time with a healthcare professional. The Director of Public Health responded and assured the Board that face-to-face consultations had continued throughout the pandemic, but with GPs having to focus on their own practice locally and how they manage their appointment system. This had led to an increase in telephone appointments to address demand at certain points, but with no GPs indicating they were no longer able to hold face to face appointments.

A Member remarked on the Director's annual report focussing on children and young people and questioned whether there was a rolling programme of reporting that would see other groups reported on in future years e.g., older people or working population. The Director of Public Health responded explaining the intention had been to produce a schedule of reporting, but that owing the pandemic reporting had become more ad-hoc and the latest report had been considered appropriate in its timing and worth producing. Moving forwards there would be a schedule of reporting that would be thematic in its focus.

RESOLVED: That the report be received, and its content noted.

**13. SEXUAL AND REPRODUCTIVE HEALTH COMMISSIONING**

The Board received a joint report of the Director of Community and Children's Services and Director of Public Health providing an update relating to commissioning activities to protect and improve the sexual and reproductive health of local communities and reduce sexual health-related inequalities.

A Member referred to a reference in the report to the cost of providing the e-service (activity only) increasing from £15,212 in 2018/19 to £985,962 in 2021/22 and questioned whether this figure was correct. It was agreed that clarity would be sought on the figure and reported back. It was confirmed that the cost of providing the e-service (activity only) increased from £15,212 in 2018/2019 to £38,226 in 2021/22 (for the City only).

RESOLVED: That the report be received, and its content noted.

**14. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There was one question raised.

Alzheimer's Care – The Deputy Chair asked whether there would be an opportunity to allow for Dementia UK and Alzheimer's UK to present to the Board on their work and the services they provide and to look at provision of support in the City. Board Members supported this proposal.

**15. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There was one additional item of business.

**Healthcare City of London Progress Report** (separately circulated report)

The Board received a report of Healthwatch City of London providing an update on progress against contractual targets and the work of Healthwatch City of London with reference to Quarter 4, 2021/22.

The Chair of Healthwatch City of London introduced the report and updated on various areas of the health service and access to these as referenced within the report.

RESOLVED: That the report be received, and its content noted.

**16. EXCLUSION OF PUBLIC**

RESOLVED: That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

17. **NON-PUBLIC MINUTES**

RESOLVED: That the non-public minutes of the Health and Wellbeing Board meeting held on 18 February 2022 be approved.

**Matters Arising**

A Member raised a question relating to suicide prevention in the City of London and the mental health street triage evaluation service currently being provided.

18. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE BOARD**

There were no non-public questions.

19. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE BOARD AGREES SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

There were no non-public additional items of business.

**The meeting ended at 1.20pm**

-----  
Chairman

**Contact Officer: Chris Rumbles**  
**christopher.rumbles@cityoflondon.gov.uk**