



## Digital Services Committee

**Date:** WEDNESDAY, 22 MARCH 2023  
**Time:** 1.45 pm  
**Venue:** COMMITTEE ROOMS - WEST WING, GUILDHALL

**Members:**

Dawn Wright (Chair)	Deputy Madush Gupta
Deputy Randall Anderson (Deputy Chairman)	Alderman Timothy Hailes
Deputy Rehana Ameer	Eamonn Mullally
Aaron Anthony Jose Hasan D'Souza	Judith Pleasance
Mary Durcan	Paul Singh
Alderman Professor Emma Edhem	James Tumbridge
Alderman Sir Peter Estlin	

**Enquiries:** Blair Stringman  
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### Accessing the virtual public meeting

Members of the public can observe all virtual public meetings of the City of London Corporation by following the below link:

<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

**Ian Thomas**  
Town Clerk and Chief Executive

# AGENDA

## Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To agree the public minutes and non-public summary of the meeting held on 25 January 2023.  
*(To Follow)*

**For Decision**

4. **DITS - SERVICE DELIVERY SUMMARY**

Report of the Chief Operating Officer.

**For Discussion**  
(Pages 5 - 8)

5. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

6. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

7. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

**For Decision**

## Part 2 - Non-Public Items

8. **NON-PUBLIC MINUTES**

To agree the non-public minutes of the meeting held on 25 January 2023.  
*(To Follow).*

9. **DITS RISK UPDATE**

Report of the Chief Operating Officer.

**For Information**  
(Pages 9 - 16)

10. **CONNECTIVITY ISSUES SUMMARY**

Report of the Chief Operating Officer.

**For Information**  
(Pages 17 - 22)

11. **ERP - UPDATE**

Report of the Chief Operating Officer.  
(*To Follow*).

**For Information**

12. **FRAUD AND CYBER CRIME REPORTING AND ANALYSIS SERVICE (FCCRAS)-  
TECHNICAL SOLUTIONS AND INTEGRATION**

Report of the Commissioner of Police.

**For Information**  
(Pages 23 - 32)

13. **CYBER SECURITY**

Report of the Chief Information Security Officer.  
(*To Follow*).

**For Information**

14. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE  
SUB COMMITTEE**

15. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND  
WHICH THE SUB COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE  
PUBLIC ARE EXCLUDED**

**Part 3 - Confidential Items**

16. **MINUTES**

To agree the confidential minutes of the meeting held on 25 January 2023.  
*(To Follow)*.

**For Decision**

17. **SERVICE TRANSITION PROGRAMME**

Report of the Chief Operating Officer.

**For Information**