



## Homelessness and Rough Sleeping Sub Committee

**Date:** MONDAY, 20 FEBRUARY 2023

**Time:** 11.00 am

**Venue:** COMMITTEE ROOM - 2ND FLOOR WEST WING, GUILDHALL

**Members:**

Deputy Marianne Fredericks (Chairman)	Helen Fentimen
Henrika Priest (Deputy Chairman)	Paul Kennedy
Joanna Tufuo Abeyie	Umer Khan
Deputy John Absalom	Alderman Bronek Masojada
Munsur Ali	Eamonn Mullally
James Bromiley-Davis	Ruby Sayed
Anne Corbett	Mark Wheatley
Mary Durcan	Vacancy (PAB)

**Enquiries:** Chloe Ainsworth  
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**Ian Thomas**  
Town Clerk and Chief Executive

# AGENDA

## Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT**

3. **MINUTES**

To agree the public minutes and non-public summary of the meeting held on 30 November 2022.

**For Decision**  
(Pages 7 - 12)

4. **OUTSTANDING ACTIONS**

Report of the Town Clerk.

**For Information**  
(Pages 13 - 14)

5. **CITY OF LONDON POLICE UPDATE**

The Commissioner of the City of London Police to be heard.

**For Information**

6. **T1000 PRESENTATION**

London Council to be heard.

**For Information**

7. **ROUGH SLEEPER ASSESSMENT CENTRE UPDATE**

Executive Director of Community and Children's Services to be heard.

**For Information**

8. **COMMUNICATIONS REPORT**

Town Clerk to be heard.

**For Information**

9. **COMMISSIONING UPDATE AND DEPARTMENTAL CONTRACTS REGISTER**

Report of the Executive Director of Community and Children's Service.

**For Information**  
(Pages 15 - 22)

10. **HOMELESSNESS & ROUGH SLEEPING STRATEGY 2023-27 UPDATE**

Executive Director of Community and Children's Services to be heard.

**For Information**

11. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB-COMMITTEE**

12. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

13. **EXCLUSION OF THE PUBLIC**

MOTION – that, under Section 100(a) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Local Government Act

**For Decision**

**Part 2 - Non-Public Agenda**

14. **NON-PUBLIC MINUTES**

To agree the non-public minutes of the meeting held on 30 November 2022.

**For Decision**  
(Pages 23 - 24)

15. **CITY OF LONDON POLICE NON-PUBLIC UPDATE**

The Commissioner of the City of London Police to be heard.

**For Information**

16. **ANNUAL ROUGH SLEEPING SNAPSHOT 2022 REPORT**

Report of the Executive Director of Community and Children's Services.

**For Information**  
(Pages 25 - 32)

17. **QUESTIONS RELATING TO THE WORK OF THE SUB-COMMITTEE WHILE THE PUBLIC ARE EXCLUDED**

18. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT WHILST THE PUBLIC ARE EXCLUDED**



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## HOMELESSNESS AND ROUGH SLEEPING SUB COMMITTEE

Wednesday, 30 November 2022

Minutes of the meeting of the Homelessness and Rough Sleeping Sub Committee held at the Guildhall EC2 at 1.45 pm

### Present

#### Members:

Deputy Marianne Fredericks (Chairman)	Mary Durcan
Henrika Priest (Deputy Chairman)	Helen Fentimen

#### In attendance virtually:

James Bromiley-Davis  
Paul Kennedy  
Benjamin Murphy

#### Officers:

Chloe Ainsworth	- Town Clerk's Department
Kate Bygrave	- Community & Children's Services Department
Kirsty Lowe	- Community & Children's Services Department
Will Norman	- Community & Children's Services Department
Chris Pelham	- Community & Children's Services Department

#### 1. **APOLOGIES**

Apologies were received from Anne Corbett, Alderman Bronek Masojada, Eamon Mullally and Mark Wheatley.

#### 2. **MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT**

There were no declarations.

#### 3. **MINUTES**

**RESOLVED** – That the public minutes and summary of the meeting held on 3 October 2022 be approved as a correct record.

#### MATTERS ARISING

- **Members' visit to Grange Road Hostel site** – The Chair thanked the Greater London Authority (GLA) for their support for the hostel. She informed Members that there would be a further opportunity for Members to visit the hostel for a formal opening in 2023.

- **Update on the assessment centre** – Members were informed that Officers were awaiting the return of the signed copy of the construction contract from the contractor. It was anticipated that the start date would be the first week of February with a handover taking place around September 2023.
- **Update on Grange Road Hostel** – Members were informed that the certificate of practical completion had been exchanged between the contractor and St Mungo's and that the support contract had been exchanged between the City Corporation and St. Mungo's. It was noted that the service was open for referrals.

In response to a question from the Deputy Chair, Members were informed that there would be a press release for the assessment centre and Grange Road Hostel.

#### 4. **OUTSTANDING ACTIONS**

Members received the Sub Committee's outstanding actions list and the following points were noted:

- The homelessness fatality review had been [published](#) on the City & Hackney Safeguarding Adults Board website. The action plan arising from the review would return to the Sub Committee at the April 2023 meeting.
- The Commissioner of the City of London Police (CLP) explained that the CLP had not been able to complete a report on the drug supply in the City of London due to resources currently being allocated elsewhere. He stated that CLP would work to complete this in the new year.

#### 5. **CITY OF LONDON POLICE UPDATE**

Members received an update of the Commissioner of the CLP and the following points were made:

- a) The next hub for Operation Luscombe would take place in the upcoming week. CLP were increasing the ward officer complement from six to 18.
- b) There will be a dedicated officer responsible for homelessness and a second officer to offer support in this space.

In response to a query from the Chair, Members were informed that the next Operation Luscombe hub would take place on 7 December 2022.

**RESOLVED** - That the update be noted.

#### 6. **PSYCHOTHERAPY SERVICE PRESENTATION**

The Sub Committee received a presentation from Providence Row on its outreach psychotherapy service.



It was noted that clients sometimes discuss sexual abuse with the service. It was queried whether Providence Row would contact the local police in relation to incidents that might meet the threshold for criminal investigation. The Sub Committee was informed that the service was confidential, but that their psychotherapists would always break confidentiality if there was a safeguarding issue. The Sub Committee was also informed that if the client wished to report any abuse then the psychotherapist would support them through this process.

In response to a question, Members were informed that the service offered a total of 24 sessions. Providence Row stated that if the client required long term psychotherapy, then they would ensure that the client was referred to the appropriate service. It was noted that clients could be referred to the service multiple times.

In response to another question, Members were informed that all psychotherapists were at capacity and that new referrals were being added to a waiting list. Members were also informed that Providence Row were exploring expanding the service into other boroughs. It was noted that the service was recruiting for a fourth psychotherapist.

**RESOLVED** – That the presentation be noted.

**7. SUPPORT FOR VULNERABLE SUBSTANCE USERS WHO ARE INVOLVED WITH THE CITY CRIMINAL JUSTICE SYSTEM**

The Sub Committee received a report of the City and Hackney Public Health providing an overview of the pathways and partnership work being undertaken by Turning Point with the criminal justice system in the City of London. It also provided an update on the Rough Sleeper Drug and Alcohol Grant.

In response to a question, the Sub Committee was informed that the City and Hackney Public Health team work to remove barriers that people might face in accessing support. It was explained that the team works with the police to ensure consistent messages are given.

Members were advised that a Fibro Scanner was a device used to detect damage to the liver.

In response to another question, the Sub Committee was informed that while resources are shared across Hackney and the City of London, the City Corporation has its own dedicated team to meet the needs of those within the City.

The Sub Committee was informed that the team has carefully considered how to develop pathways to support. It was noted that this includes ‘inreach’ work and by making remote prescribing available. It was also noted that the assessment centre has ensured that clinical interventions can be offered to those seeking assistance.

The Chair commented on the importance of providing assistance at the point that individuals ask for it. In response to a question from the Chair, the Commissioner of the CLP informed Members that the CLP do not carry naloxone. It was suggested that implementation of naloxone could be piloted.

**RESOLVED** – That the report be noted.

**8. CITY INN EXPRESS 6-MONTH REPORT**

The Sub Committee received a report of the Director of Community and Children's Service providing an update on the City Inn Express, the City of London's 21-bed temporary assessment service for individuals rough sleeping and in need of off-the-street assessment accommodation.

In response to a query, Members were informed that the service aims to provide information and assistance to its clients regarding their options when they move on from the service. It was noted that it had been anticipated that there would be slightly higher levels of abandonment due to changes in the service.

**RESOLVED** – That the report be noted.

**9. RSI GRANT PROGRESS REPORT**

The Sub Committee received a report of the Director of Community and Children's Services providing an update on the 16 Rough Sleeping Initiative (RSI) interventions that the City Corporation agreed to deliver in 2022 to 2023.

It was noted that the City Corporation had been successful in delivering all but one intervention and that this final RSI intervention was in progress.

The Chair commended the progress made by the City Corporation.

In response to a query from a Member, the Sub Committee was informed that The Passage in Westminster had recently shared a modern-day slavery toolkit, which the City Corporation's outreach team and commissioning services were utilising. Members were informed that the Women's Safe Accommodation was a pilot which could be adapted to address client needs as the service develops.

The Sub Committee agreed that the vulnerable victims coordinator could provide a bridge between the City Corporation and the CLP in relation to modern slavery. Officers agreed to make enquiries with the community safety team about this role.

The Sub Committee was reminded of the City Corporation's modern day slavery strategy and was informed that the Health and Social Care Scrutiny Committee had requested further information about this work at its previous

meeting. The Sub Committee agreed that it should also be provided with this report at a future meeting.

The Sub Committee discussed the importance of raising awareness about the service. Members were informed that Officers would consider the most effective ways of raising awareness to clients when reviewing the website.

In response to a query from a Member, the Sub Committee was informed that the City Corporation meet with the GLA once a month and that they work closely to ensure that all services funded through the GLA are accessible to the City Corporation and its clients.

**RESOLVED** – That the report be noted.

10. **SEVERE WEATHER EMERGENCY PROTOCOL 2022-23 PROTOCOL REVIEW**

The Sub Committee received a report of the Director of Community and Children’s Services, which introduced Members to the City of London’s Severe Weather Emergency Protocol (SWEPE) for rough sleepers for the winter season from 2022 to 2023.

**RESOLVED** – That the report be noted.

11. **CONSULTATION DRAFT OF HOMELESSNESS AND ROUGH SLEEPING STRATEGY**

The Sub Committee received a report of the Director of Community and Children’s Services, which provided the draft Homelessness and Rough Sleeping Strategy for the period 2023 to 2027.

The Chair stated that the draft should be circulated to the Court of Common Council and to City Corporation staff.

The Deputy Chair queried how consultation with residents would take place. A Member suggested sharing the draft during the city-wide consultation events taking place in January and at ward-based events. The Chair noted other mechanisms for circulation were the City Corporation Twitter account and the Church. The Commissioner of the CLP volunteered to circulate the draft to his business contacts.

**RESOLVED** – That the report be noted.

12. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

Questions were raised as follows –

- A Member informed the Sub Committee of an increase to rough sleeping on the Barbican Estate. Officers queried if residents knew how to report rough sleepers using the Street Link app. The Sub Committee discussed

how to raise awareness of this option and the Deputy Chair raised some concerns regarding the functionality of the app.

- Noting the increase in begging within the City, a Member queried if there was any action that the Sub Committee could take. The Commissioner of the CLP explained that Officers who would address begging in the City were being asked to assist with different areas of work, for example the night time economy. The Commissioner informed Members that he would feed back the Sub Committee's concerns to the CLP.

**13. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

There was no other business.

**14. EXCLUSION OF THE PUBLIC**

**RESOLVED**– that, under Section 100(a) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Local Government Act.

<b>Item no</b>	<b>Para no</b>
15, 17	3

**15. NON-PUBLIC MINUTES**

**RESOLVED** – That the non-public minutes of the meeting held on 3 October 2022 be approved as a correct record.

**16. CITY OF LONDON POLICE NON-PUBLIC UPDATE**

There was no non-public update from the Commissioner of the CLP.

**17. QUESTIONS RELATING TO THE WORK OF THE SUB-COMMITTEE WHILE THE PUBLIC ARE EXCLUDED**

There were no non-public questions.

**18. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT WHILST THE PUBLIC ARE EXCLUDED**

There was one item of urgent business.

**The meeting closed at 3.25 pm**

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Chairman

**Contact Officer: Chloe Ainsworth**  
**Chloe.Ainsworth@cityoflondon.gov.uk**

**Homelessness and Rough Sleeping Sub Committee – Outstanding Actions**  
**February 2023 update**

Action Number	Agenda Item	Action	Progress Update
5/22/HRS	<b>17. Homelessness and Drugs</b>	An informal discussion session be delivered to the Sub-Committee, Police Authority Board and Safer City Partnership around the arrangements in place in the City of London to disrupt drug supply and support individuals affected by drug misuse	<b>Russell Pengelly, Deputy Director of Public Health/City of London Police, to deliver in November 2022 meeting.</b>  <b>Delayed.</b>

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<b>Committee:</b>	<b>Dated:</b>
Homelessness & Rough Sleeping Sub Committee	20 <sup>th</sup> February 2023
<b>Subject:</b> Commissioning Update and Departmental Contracts Register	<b>Public</b>
<b>Which outcomes in the City Corporation’s Corporate Plan does this proposal aim to impact directly?</b>	1, 2, 3, 4
<b>Does this proposal require extra revenue and/or capital spending?</b>	<b>No</b>
<b>If so, how much?</b>	<b>N/A</b>
<b>What is the source of funding?</b>	<b>N/A</b>
<b>Has this funding source been agreed with the Chamberlain’s Department?</b>	<b>N/A</b>
<b>Report of:</b> Clare Chamberlain, Executive Director of Community and Children’s Services	<b>For Information</b>
<b>Report author:</b> John Barker, Commissioning Manager – Homelessness & Rough Sleeping	

## Summary

This report provides Members with details of the current activity, and multi-stream initiatives currently in place and planned to reduce homelessness and rough sleeping in the City of London and highlights the partnerships between City departments to ensure services are mobilised and monitored to succeed.

## Recommendation

Members are asked to:

- Note the contents of the report and the presentation as details of the new commissioning arrangement, current and planned services and activity.

## Main Report

### Background

1. DCCS Commissioning has added a Homelessness and Rough Sleeping Commissioning Manager to its team compliment. Part funded by the Rough Sleeper Initiative this is a new role, focussing on the extensive and diverse services the City of London has in place or planned to assist homeless households and vulnerable adults to move towards a settled lifestyle and independence. The role works in close partnership with the Homelessness and Rough Sleeping Service.

2. The Commissioning Team manages all elements of the commissioning cycle, including the analysis, planning, implementing and reviewing of services.
3. The team is responsible for the completion and management of sourcing plans, commissioning timelines and maintaining the service's contracts register. The Homelessness and Rough Sleeping Commissioning Manager looks after the Commissioning Process and Procurement compliance for HRS services and in doing so seeks to secure effective services and cost efficiency for the City of London Corporation and those who use and receive its services.
4. Within the Homelessness and Rough Sleeping commissioning cluster there are c. 30 contracted services at an annual value of c. £4.5m

### **Commissioned Services**

5. This section provides highlights of the current activity and priorities for the Commissioning Team in relation to Homelessness & Rough Sleeping.
6. The funding regimes differ for a number of the services. We currently fall under a three year funding period of the Governments Rough Sleeper Initiative that has been running year on year since 2018. This funding stream has allowed the City to enhance some existing services as well as providing some additional support and engagement services to improve the offer to clients.

### **Accommodation Based Support Projects**

7. The Homelessness & Rough Sleeper Service currently offers a Supported Housing Pathway made up of the commissioned services as outlined in the following table:

<b>Service</b>	<b>Description</b>	<b>Procurement Method</b>
Grange Road High Support Hostel	High (24 hour) Support Project spread over Hostel and "Bedsit" Annexe Rooms.	Competitive Tender Process
Crimscott Street	Medium Supported Housing	Competitive Tender Process
City Inn Express	24 Hour cover for those experiencing rough sleeping coming direct from the streets	Non-Compliant Waiver
The Lodges	Spread over 2 locations, B&B Style Safe Accommodation for older entrenched clients	Grant Funding
The Bridge Hotel	Emergency Accommodation	Exemption Code
Great Guildford Street	Satellite bedspaces	Non-Compliant Waiver
The Dellow	Satellite bedspaces	SLA – LB Tower Hamlets



Anchor House Assessment	Satellite bedspaces	Non-Compliant Waiver
Edward Alsop Court	Satellite bedspaces	SLA - Westminster
Anchor House Complex	Satellite bedspaces	Non-Compliant Waiver
Mare Street	Satellite bedspaces	SLA - Hackney

8. Each of these services is commissioned under contract or via a Service Level Agreement with the host borough. Due to the extreme difficulty in sourcing appropriate accommodation within the boundaries of the City of London, it is necessary for the City to form agreements with neighbouring and other local boroughs and in turn putting in place agreements and understandings to ensure that the clients under the care of the City get an equitable service locally from such agencies as substance use, social care and community mental health teams and this forms part of the arrangements and discussions when commissioning takes place.
9. All the projects / services outlined above, procured under non-compliant waivers or by grant, are in the process of re-procurement under a compliant process to ensure market competition, or are to be ended following the Commissioning and procurement of new services.
10. The High Support Hostel, at Grange Road (SE1) is the latest pathway project to open and will allow the Homelessness and Rough Sleeping Team to centralise its clients' placements and in turn lead to the winding down of some of the Satellite Bed spaces that will no longer be needed.
11. The City also commissions a number of services targeted at working with those actively sleeping out in the square mile.

### Outreach and Street Services

Service	Description
City Outreach	Service that works with Street Homeless individuals sleeping out in the City of London. Provides support direct and on the streets as well as a daily presence to identify any individual sleeping out at the earliest opportunity. Front line service that provides our local and national data on rough sleeping in the City of London
Tri Borough Navigators	Commissioned by London Borough of Tower Hamlets and working across City of London, Tower Hamlets and Hackney, this team works with those sleeping out that have the most complex issues and whom have been sleeping out the longest of for the most number of instances.

MIST	Peripatetic support service for City rough sleepers that focuses on providing in reach support to stabilise individuals whilst in emergency accommodation as a rapid off the streets offer.
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12. To complement all of the above services, and to give each client the best chance of progressing into independence and a settled way of life, the City also commission a number of complimentary services, aimed at improving the life opportunities of our clients

### Additional Services

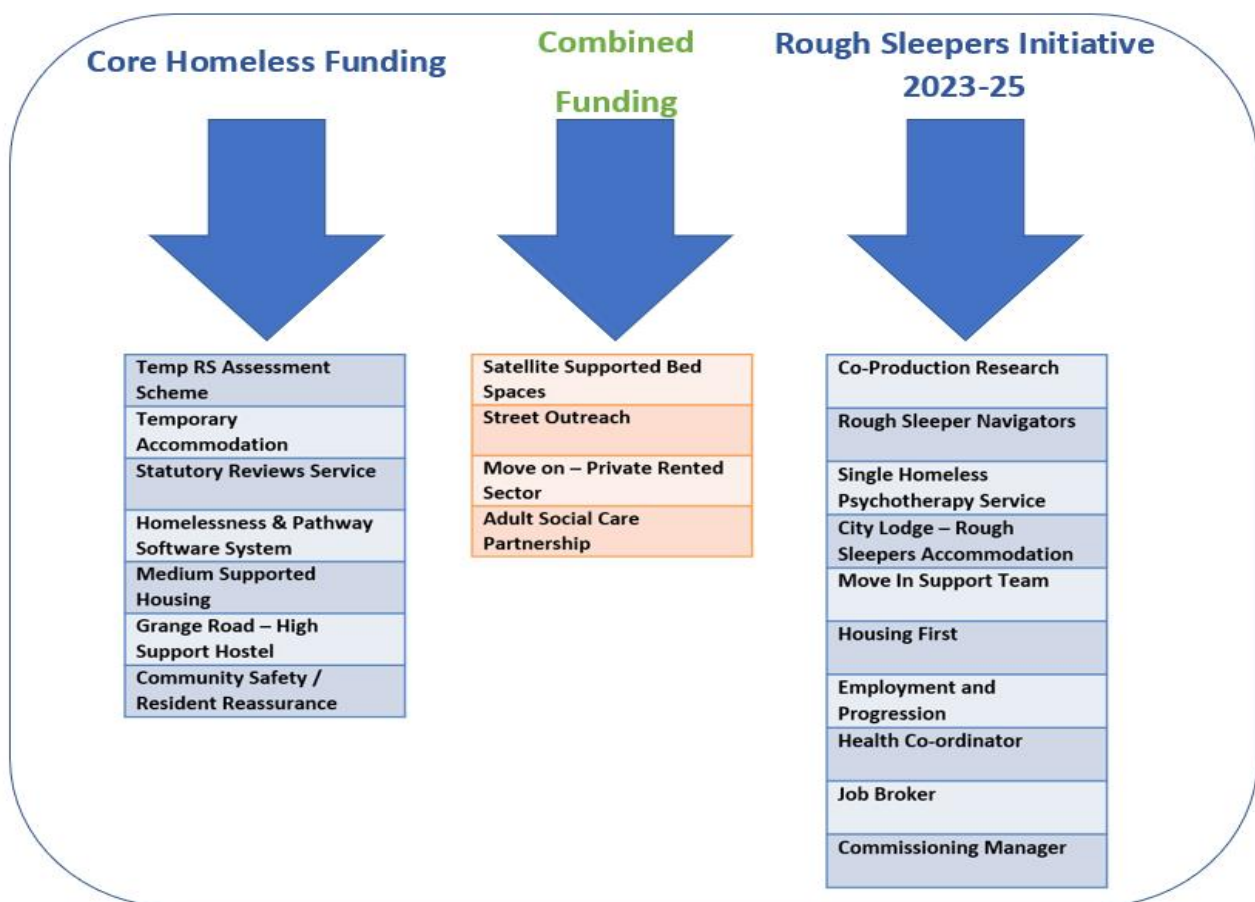
Service	Description
Private Rented Sector Move on Schemes (x3)	Schemes to facilitate move on from homelessness into private rented accommodation, by working within the Landlord market and providing resettlement support to clients.
Tri Borough Psychotherapy Service	Improves access to psychotherapeutic interventions to City of London clients experiencing homelessness, commissioned alongside LB Tower Hamlets and Hackney
Employment & Progression Service	Mobilising in January 2023, this service will assist our service users within the wide HRS pathway into employment and with the steps needed to progress towards it. This service also promotes peer mentoring and employs and deploys a number of current and ex service users as advisors
Housing First	Currently a joint scheme with LB Hackney, this service provides a direct route to housing as opposed to traditional “treatment first” schemes.
Co-Production Research Project	Following on from the learning of the “City Voices” report. This current project is researching with our service users and providers what the next steps of Co-production in our services can be.

### Services to Start 23/24

Service	Description
Rough Sleeper Assessment Centre	City based 14 bed short term accommodation project that will provide immediate access from the streets and into a credible resettlement offer.
City Lodges	Current funding is limited to a small grant from the City of London contributing to running costs. The City of London and City of Westminster will enter into a joint Commissioning relationship with this project with a view to competitive tendering in 2025.
Co-Production	Following on from the ongoing Co-Production research the City intends to design and commission a service that will give our clients a voice and input into what our future services look like

Employment Broker	To work in alignment with the Employment and Progression Service, the Job Broker will source employment opportunities for our clients.
Housing First	The city intends to move away from the jointly commissioned service with Hackney into a unilaterally commissioned service allowing us to design to our needs.
Temporary and Emergency Accommodation Framework	To simplify the procurement of emergency and temporary accommodation for homeless households the City will seek to develop a framework of quality accommodation providers.

### 13. Diagram 1: Funding Streams



### Funding Opportunities

14. Within Homelessness and Rough Sleeping and Commissioning, we will continue to look for funding opportunities both London wide and National that can help us improve our offer to homeless individuals in the City of London and to innovate as best we can to provide successful provision.

### The Market

15. For Homelessness and Rough Sleeper Commissioning there are provider markets that involve interesting crossover of priorities and specialisms. The specialist homelessness accommodation / support market contains around 20 differing providers of varying size working across the capital as expert practitioners in homelessness. Among these providers there is often an enhanced focus on specific complimentary areas e.g. a number may focus most of their services on homeless clients with substance use issues, others may compliment their services with a strong focus on employment or other areas. There is then cross over with other markets, such as mental health service providers with a strong focus on Client Empowerment and User involvement or employment services that offer bespoke advice for homeless clients. This helps the City attract a diverse range of providers when putting together tender opportunities for services.

### **Commissioning Quality**

16. For each contract that we commission, we ensure that Risk, Data Compliance, Equalities, Strategic Relevance, Value for Money, Social Value, Technical Expertise and Innovation are part of the evaluation framework, to ensure that any provider contracting with the City of London reaches a high standard. Equally we monitor the performance of our contracts on the same basis and do not just focus on the outcomes for our clients, but also the wellbeing, motivation and satisfaction of those individuals staffing our services.

### **Corporate & Strategic Implications**

17. The Commissioning Team's sourcing plans and work plan are centred around the delivery of the Corporate Plan and Departmental Business Plan objectives, most notably the aim to 'Contribute to a flourishing society'.

### **Financial implications**

18. The Commissioning Team's work will continue to focus on delivering value for money and savings within the department's budget in the financial year 2022/23.

### **Resource implications**

19. Not applicable.

### **Legal implications**

20. Not applicable.

### **Risk implications**

21. Not applicable.

### **Equalities implications**

22. Equalities considerations are included throughout the commissioning and management of services. Providers are required to report on the service's key performance indicators and assess the take-up and use of services from target groups.

### **Climate implications**

23. Not applicable.

### **Security implications**

24. Not applicable.

### **Conclusion**

25. The Commissioning Team continues to work in close partnership with the Homelessness and Rough Sleeper Service and is prioritising ensuring procurement compliance for existing projects as well as commissioning the new innovative services planned.

### **Appendices**

- PowerPoint Presentation HRS Commissioning 20022023

**John Barker**

**Commissioning Manager – Homelessness and Rough Sleeping**

Commissioning and Partnerships

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