



Housing Management and Almshouses Sub (Community and Children's Services) Committee

Date: MONDAY, 30 JUNE 2025

Time: 2.00 pm

Venue: COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL

Members:

Steve Goodman OBE (Chairman)	Sarah Gillinson
Deputy Helen Fentimen OBE JP	Sandra Jenner
Deputy John Fletcher	Charles Edward Lord, OBE JP
Deputy Ceri Wilkins	Deputy James Thomson CBE
Leyla Boulton	Mark Wheatley
Deputy Anne Corbett	Philip Woodhouse

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Accessing the virtual public meeting

Members of the public can observe all virtual public meetings of the City of London Corporation by following the below link:

<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

Ian Thomas CBE
Town Clerk and Chief Executive

AGENDA

*Items marked * are for informational purposes*

Part 1 - Public Reports

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **ELECTION OF DEPUTY CHAIRMAN**

To elect a Deputy Chairman in accordance with Standing Order 26 (6).

For Decision

4. **MINUTES**

To approve the public minutes and non-public summary of the meeting on 13th January 2025.

For Decision
(Pages 5 - 10)

5. **OUTSTANDING ACTION TRACKER**

Report of the Executive Director, Community & Children's Services.

For Discussion
(Pages 11 - 12)

6. **APPOINTMENT OF MEMBERS TO VARIOUS HOUSING ESTATES**

Report of the Town Clerk.

For Decision
(Pages 13 - 16)

7. **BALTIC STREET WEST - DEVELOPMENT PROPOSAL**

Report of the Executive Director, Community & Children's Services.

For Decision
(Pages 17 - 22)

8. **HOUSING MATTERS UPDATE**
Report of the Executive Director, Community & Children's Services.

For Decision
(Pages 23 - 136)
9. ***TENANT SATISFACTION MEASURES 2024-25**
Report of the Executive Director, Community & Children's Services.

For Information
(Pages 137 - 144)
10. ***TENANT HANDBOOK REVISION**
Report of the Executive Director, Community & Children's Services.

For Information
(Pages 145 - 248)
11. ***GOLDEN LANE ESTATE UPDATE BRIEFING**
Report of the Executive Director, Community & Children's Services.

For Information
(Pages 249 - 254)
12. ***ESTATE SERVICES UPDATE**
Report of the Executive Director, Community & Children's Services.

For Information
(Pages 255 - 338)
13. ***HOUSING MAJOR WORKS PROGRAMME - PROGRESS REPORT**
Report of the Executive Director, Community & Children's Services.

For Information
(Pages 339 - 346)
14. ***INCOME RECOVERY UPDATE**
Report of the Executive Director, Community & Children's Services.

For Information
(Pages 347 - 356)

15. ***HOUSING COMPLAINTS UPDATE**

Report of the Executive Director, Community & Children's Services.

For Information
(Pages 357 - 434)

16. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

17. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

18. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

Part 2 - Non-Public Reports

19. **NON-PUBLIC MINUTES**

To approve the non-public minutes of the meeting held on 13th January 2025.

For Decision
(Pages 435 - 436)

20. ***CITY OF LONDON (AND GRESHAM) ALMSHOUSES FIRE DETECTION SYSTEM REPLACEMENT**

Report of the Executive Director, Community & Children's Services.

For Information
(Pages 437 - 448)

21. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

22. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**