



Digital Services Committee

Date: THURSDAY, 10 JULY 2025
Time: 11.00 am
Venue: COMMITTEE ROOMS - WEST WING, GUILDHALL

Members: James Tumbridge (Chairman)
Deputy Dawn Wright (Deputy Chair)
Simon Burrows
Deputy Timothy Butcher
Lesley Cole
Susan Farrington (Ex-Officio Member)
Deputy Caroline Haines (Ex-Officio Member)
Philip Kelvin
Alderman Sir William Russell (Ex-Officio Member)
Deputy James Thomson CBE (Ex-Officio Member)

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Accessing the virtual public meeting

Members of the public can observe all virtual public meetings of the City of London Corporation by following the below link:

<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

Ian Thomas CBE
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To agree the public minutes and non-public summary of the previous meeting held on 15 May 2025 as a correct record.

For Decision
(Pages 5 - 12)

4. **DIGITAL INFORMATION TECHNOLOGY SERVICE (DITS) - SERVICE DELIVERY SUMMARY**

Report of The Chamberlain.

For Information
(Pages 13 - 18)

5. **QUARTERLY PROGRAMME SAPPHIRE (ERP) UPDATE REPORT - Q2 2025**

Report of The Chamberlain and The City Surveyor.

For Information
(Pages 19 - 26)

6. **OLA AGREEMENT UPDATE**

Report of the City of London Police.

For Information
(Verbal Report)

7. **IMPACT OF THE NEW CYBER SECURITY AND RESILIENCE POLICY STATEMENT**

Report of The Chamberlain.

For Information
(Pages 27 - 64)

8. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

9. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

10. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

Part 2 - Non-Public Items

11. **NON-PUBLIC MINUTES**

To agree the non-public minutes of the previous meeting held on 15 May 2025 as a correct record.

For Decision
(Pages 65 - 68)

12. **FUTURE NETWORK PROGRAMME**

Report of The Chamberlain.

For Decision
(Pages 69 - 116)

13. **QUARTERLY PROGRAMME SAPPHIRE (ERP) UPDATE- NON-PUBLIC REPORT - Q2 2025**

Report of The Chamberlain.

For Decision
(Pages 117 - 120)

14. **PHISHING SIMULATION RESULTS - APRIL**

Report of the Director of Digital Information and Technology.

For Information
(Pages 121 - 132)

15. **MANAGED PRINT SERVICES, PROCUREMENT STAGE 2 AWARD REPORT**

Report of The Chamberlain.

For Information
(Pages 133 - 140)

16. **CYBER SECURITY**

Report of The Chief Information Security Officer.

For Information
(Pages 141 - 190)

17. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**

18. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**