

Port Health & Public Protection Enforcement Activity Period 1 (April - July) 2018-19

Food Safety	2017-2018 Annual Total	2018-19 Target (where applicable)	Period 1 2018-19
Programmed inspections	Food Hygiene: 973 Food Standards: 255	Food Hygiene: 1,283 Food Standards: 747	Food Hygiene: 240 Food Standards: 71
Hygiene Emergency Closures	1	N/A	0
Voluntary closures	4	N/A	1
Complaints & service requests received	784	N/A	254
Notices served	8	N/A	1
Prosecutions	0	N/A	0

Health & Safety	2017-18 Annual Total	2018-19 Target (where applicable)	Period 1 2018-19
Programmed Cooling Tower inspections	101	86	19
Other H&S Inspections	6	N/A	0
H&S Project visits	0	N/A	0
Accident and dangerous occurrences notifications	151	N/A	41
Complaints & service requests received	453	N/A	172
Notices	3 (pest control)	N/A	2
Prosecutions	0	N/A	0

Period 1 – Commercial Team Highlights (Food Safety and Health & Safety)

- A new Primary Authority Partnership was agreed with Shepherd Neame and applications for two further Primary Authority Partnerships are awaiting formal confirmation by BEIS and the Secretary of State.
- The new Graduate Environmental Health Trainee position was filled.
- Officers participated in the Food Standard Agency's Food Business Digital Registration pilot project.
- An Officer has been invited to deliver Legionella training to the Environmental Health community in Northern Ireland in October 2018.

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Food Hygiene Rating Scheme (FHRS) – profile of food businesses in the City

		Hygiene Rating						Total no. of food businesses in the City included in the FHRS
		5	4	3	2	1	0	
Number (%) of food businesses	29 July 2016	1163 (66%)	306 (17%)	132 (8%)	60 (3%)	49 (3%)	13 (1%)	1765 <i>(incl. 42 awaiting inspection)</i>
	30 November 2016	1204 (69%)	306 (17%)	117 (7%)	64 (4%)	43 (2%)	6 (<1%)	1740 <i>(incl. 46 awaiting inspection)</i>
	31 March 2017	1244 (70%)	277 (16%)	101 (6%)	73 (4%)	36 (2%)	7 (<1%)	1774 <i>(incl. 36 awaiting inspection)</i>
	31 July 2017	1256 (71%)	270 (15%)	102 (6%)	68 (4%)	33 (2%)	6 (<1%)	1768 <i>(incl. 33 awaiting inspection)</i>
	30 November 2017	1258 (71%)	272 (15%)	101 (6%)	55 (3%)	31 (2%)	6 (<1%)	1767 <i>(incl. 44 awaiting inspection)</i>
	29 March 2018	1284 (73%)	250 (14%)	93 (5%)	56 (3%)	25 (1%)	5 (<1%)	1757 <i>(incl. 44 awaiting inspection)</i>
	31 July 2018	1286 (72%)	270 (15%)	89 (5%)	49 (3%)	24 (1%)	5 (<1%)	1777 <i>(incl. 54 awaiting inspection)</i>

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'0' rated food businesses in the City

These businesses were rated '0' at 31 July 2018 (the last working day of the period); food businesses will have taken some action to improve and some have been since been re-inspected - further information is given in the 'Details' column.

Premises	Details
Anokha , 4 Burgon Street, London, EC4V 5DR	This premises has been repossessed since it was last inspected and the business is now closed.
Brokers Wine Bar , First Floor Retail Unit, 6-9 Leadenhall Market, London, EC3V 1LR	The standards had improved at the last inspection. However, a recent visit found problems with the drains which mean that the dishwasher, wash hand basin and sinks in the kitchen and the upstairs toilet cannot be used. A voluntary agreement not to prepare any food was obtained on 16 July 2018 and this is still in place. The premises is liaising with the Leadenhall Market manager to arrange repairs to drain to be undertaken.
K Place (Korean Bar B Q) , 1 St Mary At Hill, London, EC3R 8EE	All works have now been completed as requested and the Voluntary Closure has been lifted.
Level 46 , 46 Moorgate, London, EC2R 6EL	The premises is not currently open. A new manager has been employed and is in the process of addressing the issues. The premises is being checked on a regular basis and will be revisited once it is operational again.
Wood Street Bar and Restaurant , 53 Fore Street, London, EC2Y 5EJ	This business appears unable to sustain an appropriate level of compliance and once again poor standards were noted at the inspection. Issues were apparent with pest activity and a poor standard of cleaning and maintenance. The zero rating is also given because we have so little confidence in the management. There have been key staff changes (a new Chef) since the inspection and renewed effort to improve things. A further visit will be made just prior to the September PHES Committee and a verbal update provided.

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Trading Standards	2017-18 Annual Total	2018-19 Target (where applicable)	Period 1 2018-19
Inspections and visits	199	N/A	24
Complaints & service requests received	2,809	N/A	759
Acting as a responsible authority for Licensing Applications	117	N/A	46
Money saved/recovered for consumers	Not measured	N/A	£3,800
Prosecutions	1	N/A	0

Period 1 – Trading Standards Team Highlights

- Trading Standards Officers gave a series of presentations to serving City of London Police Officers to explain the role that the team performs and to encourage more partnership working. Approximately 100 Police Officers were spoken to as well as a class of 20 new recruits currently going through initial training. It is hoped that this exercise will be repeated next year.
- The Trading Standards Manager was invited to speak about Operation Broadway at the annual Chartered Trading Standards Institute conference in Nottingham in June. This was well received.

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Pollution	2017-18 Annual Total	2018-19 Target (where applicable)	Period 1 2018-2019			
			Total	% Noise complaints resolved	Notices served	Prosecutions
Complaint investigations, noise	1,187	N/A	388	92%	0	0
Complaint investigations, other	101	N/A	35	N/A	N/A	0
Licensing, Planning and Construction Works applications assessed	1,821	N/A	502	N/A	N/A	N/A
No. of variations (to construction working hours) notices issued	1,378	N/A	401	N/A	17 6 COPA S61* 11 COPA S61 consents*	N/A

* COPA: Control of Pollution Act 1974. S60: Control of noise on construction sites. S61: Prior consent for work on construction sites.

Period 1 – Pollution Team Highlights

- A consultation on Saturday morning construction works has been carried out. The consultation closed on the 7 August and the results report is being drafted. An interim summary of results will be reported to the PHES committee in September 2018.
- A 'Sounds of the City' social survey has been conducted to gather a current evidence base of the perception of how the City sounds. The draft report is being prepared.
- Engagement with London Underground Limited regarding operational and construction noise from London Underground continued. An independent expert report has been commissioned and sound measurements taken at the worst affected properties.
- The City's infrastructure projects are progressing well with the team working hard to ensure the environmental impacts of Crossrail, Thames Tideway Tunnel and Bank Station Capacity Upgrade are being continuously monitored and managed by the numerous contractors.
- The Construction Monitoring Levy outlined in the Code of Construction Practice was written into standard planning conditions from January 2018. Consented developments are being monitored for commencement dates to ensure levy charging is implemented.

Period 1 – Air Quality Team Highlights

- Work commenced on the feasibility study for an Ultra Low Emission Vehicle (ULEV) restriction in Moor Lane.
- The Air Quality Team held several events to mark National Clean Air Day 2018.
- A launch event was held to open the electric vehicle charge points in Barbican Estates car parks.
- The City of London hosted the Department for Transport's chief scientist who explained the issues relating to resolving air pollution in the City.
- A workshop was held for City businesses on how to reduce emissions from buildings.
- A response was sent to Defra on their draft Clean Air Strategy.
- The City hosted an Air Quality Summit in Mansion House for national air quality leaders.
- Seven work experience students spent time with the team learning about air quality.

**Port Health & Public Protection Enforcement Activity
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Animal Health & Welfare	2017-18 Annual total	2018-19 Target (where applicable)	Period 1 2018-2019			
			Total	Warning letters	Notices served	Prosecutions
Heathrow Animal Reception Centre						
Throughput of animals (no. of consignments)	28,772	N/A	9,915	5	0	3
Animal Health						
Inspections carried out*	635	N/A	0	0	0	0
*Due to the legislation, most of the Animal Health licensing inspections are carried out at the end of the calendar year, starting in October. Therefore the figures are '0' for Period One.						

Period 1 - Animal Health Highlights

- A Primary Authority Partnership with 'Pet Stay' has been agreed.
- Defra has introduced new legislation on the Licensing of Activities Involving Animals. Officers in the team, working with the Pet Industry Federation have put together a City and Guilds Course to provide training to local authority inspectors. This work has been recognised by the RSPCA in the Community Animal Welfare Footprint awards, as has Rob Quest (along with Mark Berry, from Stockton Borough Council) for his work with Defra on the new Regulations and Guidance.

Period 1 – Heathrow Animal Reception Centre (HARC) Highlights

- The new database (PHILIS) went live at the beginning of the period. It has made a real difference to the efficiency of the process.
- HARC has been involved with Border Force in a couple of interesting cases. Further details will be provided once the prosecutions have taken place.
- HARC assisted Leicestershire Trading Standards with some exotic animals they seized from a pet shop.

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Port Health	2017-18 Annual total	Target 2018-19 (where applicable)	Period 1 2018-2019			
			Total	Cautions	Notices served	Prosecutions
Products of Animal Origin Consignments – document checks	10,357	N/A	3,229	0	68	0
Products of Animal Origin Consignments – physical checks	6,638	N/A	1,964	0	13	0
Number of samples taken	1,063	N/A	258	N/A	188	N/A
Imported food Not of Animal Origin -document checks	21,333	N/A	7,622	0	80	0
Imported food Not of Animal Origin - physical checks	4,025	N/A	1,162	0	N/A	0
Number of samples taken	545	N/A	219	0	N/A	N/A
Food Safety inspections and revisits	19	N/A	5	0	0	0
Ship Sanitation Inspections and Routine Boarding of Vessels	206	N/A	69	N/A	0	N/A

Period 1 – Port Health Highlights

- Total trade has increased 10% when compared to the previous period.
- Products Not of Animal Origin: throughput in 2018 (January to July) is 32% higher than the same period in 2017. The throughput between January and June 2018 was greater than the total throughput for the whole of 2015.
- Products of Animal Origin: throughput in 2018 (January to July) is 13% higher than the same period in 2017.
- From April 2018, the Port Health Service implemented an initiative with Defra to undertake joint inspections. An initial review of the arrangements indicates that 40% of official controls on fruit and vegetables are now being undertaken alongside Defra colleagues. These arrangements will reduce the need to present consignments twice (once to Defra and once to Port Health), with the obvious time and cost savings.
- Presentation of all consignments at London Gateway Port has not enabled the increased volumes to be released in a timely manner, and this is reflected in the performance indicator results (shown in Appendix A). For Products of Animal Origin, this is compounded further by the additional checks and time delays related to the requirements for enhanced checks on Brazilian meat and meat products. The Port Health Service has worked closely with the port to address this issue by enhancing and streamlining its inspection hours.
- Products of Animal Origin imports from Brazil – 70.4% cleared within 5 days. All other third country imports – 82.9% cleared within 5 days.