

**Chairman, Planning & Transportation Committee**

Christopher Hayward

**Chairman, Port Health & Environmental Services Committee**

Wendy Mead



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Date 18 July 2016

Dear Mr Brown

**MOORGATE AND BARBICAN STATIONS – NOISE COMPLAINTS**

There is generally a very pragmatic working relationship between the City of London Corporation and Transport for London over works that are likely to affect areas within the City and you may already have been briefed by your staff about an increasing number of Noise complaints from London Underground operations in the area around the Barbican and Moorgate.

Details are as follows:

**1. Maintenance work**

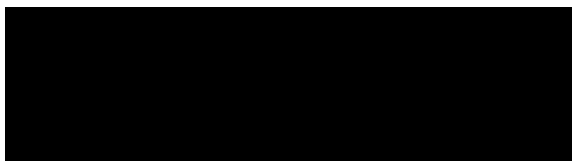
Since December 2013, work at Moorgate has generated complaints from neighbouring Barbican residents and, more recently, other stations in the City of London such as Barbican and Aldgate have been implicated. Having investigated these issues in further detail, it would seem that TfL works in such locations would benefit from better coordination and also by improved liaison with neighbouring residents.

**2. Operational noise**

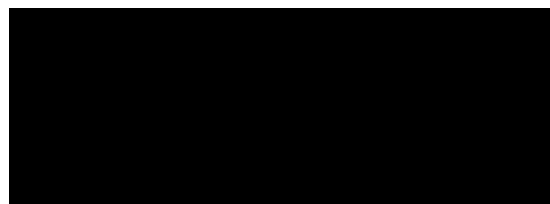
An increasing number of complaints have been received from Barbican residents about existing operational noise and there is considerable concern over the potential for noise from the 24-hour Tube. Improved communication with residents about these issues would also prove useful.

As a result of growing concerns from residents and elected Members, and to enhance existing liaison arrangements, our officers continue to meet regularly with your staff at TfL. However, whilst the TfL Community relations team is certainly willing to engage, they appear to find it difficult to commit to timetables and to coordinate works. We therefore request your intervention to ensure that these issues are tackled so as to prevent further complaints and we would be very happy to meet with you to take this forward.

Yours sincerely



**Christopher Hayward**  
**Chairman, Planning & Transportation**  
**Committee**



**Wendy Mead, OBE**  
**Chairman, Port Health & Environmental**  
**Services Committee**