

Committee(s): Police Committee	Date(s): 1 November 2018
Subject: Quarterly Community Engagement Update	Public
Report of: Commissioner of Police Pol 78-18	For Information
Report author: T/Chief Inspector Jess Wynne, Communities and Partnerships	

Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads, (6) Community Engagement Review.

1. **Counter-terrorism and Communications:** Work within CT continues. The team is continuing with their national responsibilities to engage and ensure continuous improvement in security of key sites. Prevent workshops and awareness presentations provided across the City to a number of businesses and institutions.
2. **Safeguarding and Vulnerability:** The mental health street triage scheme continues to be a success. This service has now increased operational hours to 7 days a week.
3. **PREVENTion of Fraud and Cyber Crime:** Cyber Protect capability now live within the force. A number of cybercrime prevention presentations have been delivered to organisations, front line officers and schools across the City. CoLP now investigating a similar number of cybercrimes when compared to larger, regional crime units (ROCU's).
4. **ASB:** Work is ongoing with partner agencies and local businesses to reduce instances of ASB.
5. **Policing the Roads:** The Roads Policing team continue to conduct enforcement operations around Road safety priorities and working with partners in TFL and the Metropolitan Police to support compliance and licensing obligations.
6. **Community Engagement Review timeline-** consultation with the IAG is taking longer than anticipated but it is hoped to advertise and commence recruitment to the new Community Scrutiny Group/ IAG during November.

Recommendation(s)

It is recommended that Members receive the report and note its contents.

Main Report

1. Counter Terrorism

PREVENT:

Progress on developing PREVENT in the City:

Prevent Referrals

- 1.1 Over this period there has been an increase in Prevent referrals. Most of these have gone to the Metropolitan Police area due to the home address of the named person. The Prevent referrals are coming from a wider source of reporting officers. A case of note was the on call SIO who was contacted after a person was reported visiting extremist web sites in a local library. All details of this incident were processed in the City and are now being investigated by the Metropolitan Police Service (MPS). Over this quarter there has been one referral to Channel for COLC action. The process has now been completed. Channel Chair personally thanked the good work of the Prevent officer who assisted.

Training

- 1.2 Prevent staff have now been trained as Contact Officers by the Counter Terrorism Command to be able to deal with the impact on families who are affected by a person believed to be involved in terrorist activity. They are now also trained to upload all Prevent referrals onto the national tracking system.
- 1.3 Over this period there has been a continued push to train internal police officers and staff, NHS, Education and local business and residential communities. This has been delivered by WRAP sessions, face to face awareness sessions and information provided on Induction days.
- 1.4 Although too early to say for definite, the Prevent team believe the training is linked to the increased number of prevent referrals.

Community Engagement

- 1.5 Over this period the Prevent Team has continued working with various groups within the City, these include, the Islamic Women's Network, estate youth, the women's network and of note the team has provided information on Hajj Fraud at Heathrow to members of the public going on Hajj pilgrimage and assisted in organising the EID meal on the Mansell Street Estate.

Counter Terrorism Local Profiles (CTLP's)

- 1.6 It was recently identified that improvements could be made in the way the City CTLP is being used. Prevent and the Special Branch analyst will be looking at finding ways to improve its use to ensure that this document content is useable and beneficial within the City. An update will be provided in the next report on the progression of the CTLP.

Prevent Working Group (PWG)

- 1.7 A PWG has now been organised to identify work carried out over the past 3 months and to look at what needs be actioned over the next 3 month period. As a tactical meeting it is designed to be a practical look at what is being achieved and looking for any improvements in the process and best practice. This meeting brings together Communities, Prevent and Special Branch.

PREPARE & PROTECT:

Counter Terrorism Security Adviser (CTSA) team:

- 1.8 The CTSA team continue to proactively support the national CT Protective Security strategy, by providing up to date CT awareness packages, providing holistic CT advice both in relation to physical security and also people security and provide advice on new developments and events.
- 1.9 The team has delivered CT awareness training to 908 people between May and August 2018. This is ACT (Action Counters Terrorism) Awareness (formerly Project Griffin). Project Griffin was rebranded in the summer to ACT awareness to bring it in line with the national CT awareness branding. Largely the product remains the same, aimed at the same people and with the same aims and objectives. It is the branding that is different. There have been many other specific CT briefings and awareness sessions conducted at specific sites within the City. This has included lunch and learning drop in sessions for staff members, postal handling procedures for security teams, table top exercises with building management. The team has delivered Project Argus to 331 policy makers for businesses in the City, helping them to develop their strategies for dealing with a CT incident.
- 1.10 Sectors that the team has engaged with include, financial, retail, tourist and leisure, licensed premises, NHS and Government and local authority.
- 1.11 The CTSA's have responsibility for the local implementation of the Protective Security Improvement Activity (PSIA) process which is a mentored approach to improving security at nationally (and locally) identified priority sites and crowded places. This list of sites is currently under review by the CTSA office in line with the national drive to define crowded spaces (aggregated areas) as well as typically crowded places. Engagement around bringing on new PSIA sites has begun with relevant and appropriate sites.

- 1.12 The team is the national coordinators for the SCaN (See Check and Notify) train the trainer courses. SCaN is the public facing training package which is aimed at upskilling security teams and public facing staff members in the tactical deployment to detect and deter hostile behaviour. There will be a large demand for this training within the City and our CTSA team are currently supporting the training of a national CADRE of CTSAs to deliver this across the country. The City aim to be able to start delivering SCaN by January 2019 and this will be done on a site by site basis according to threat and vulnerability.
- 1.13 We can continue to support the COLC with the Public Realm security review, which looks at existing sites to review whether security improvements are needed and also horizon scans future development. We are also providing subject matter expert advice in relation to key event planning. On the horizon, this includes Lord Mayor's Show and the large policing operational plan attached to it.

2. Safeguarding and Vulnerability

- 2.1 The COLP are continuing their programme of vulnerability training and have been rolling out a new College of Policing developed programme covering vulnerability as a broader thread throughout policing. These sessions have also been opened out to City of London Corporation staff.
- 2.2 COLP attended the Safeguarding Education Forum and presented the process of Op Encompass to schools. This is the process whereby schools are notified if police have been called to an incident of domestic abuse where a child is present. COLP has been liaising with the MPS who are in the process of rolling out a standard procedure across all boroughs. We are looking to mirror this process initially within City schools and eventually to alert schools where City children attend out of borough. Currently aiming for roll out in January 2019.
- 2.3 A Vulnerable Adolescent (VA) intelligence profile and multi-agency has been developed through the Vulnerable Adolescent/MASE (Multi Agency Sexual Exploitation) group and drafts are currently being circulated for consultation and amendments. This will cover areas such as suicide, domestic abuse, data around children in custody to enable the City VA group to have a more holistic overview of patterns and trends affecting young people in the City. The City VA Group chairs are attending Hackney 'Contextual Safeguarding' groups to obtain valuable insight and learning for the COL.
- 2.4 In August, COLP ran a Domestic Abuse campaign to target employers and employees and encourage support within the workplace around Domestic Abuse. This took the form of a digital toolkit including a video featuring a City victim. Further work will be done with the partnership to make this available in other languages.
- 2.5 COLP is supporting National Hate Crime Awareness Week in October alongside the Community Safety Team with several stands and events planned during the week.

- 2.6 COLP is running 'Operation Alarm Call' along with the MPS in October, which involves utilising the volunteer cadets to test the response of City hotels to Child Sexual Exploitation (CSE). Following the operation, hotels will be invited to attend learning events focussing on CSE and vulnerability.
- 2.7 COLP undertook activity under Operation Aidant in September a national operation targeting Modern Slavery and Human Trafficking - the focus in September was on prostitution/brothels and involved visits with trained staff and support agencies to identify possible victims of MSHT.

MH Street Triage Statistics
For the period 31.5.17-30.06.18

Total number of 136's avoided by MHST team	116
Total number of 136's issued whilst MHST on duty	41
Number of 136's issued outside of MHST duty times	142
Total of 136's for this period	183
Total of 136's there would have been for this period if there was <u>no</u> MHST	299
Total number of MH interventions made by MHST	343

- 2.8 The City of London Police now has five mental health professionals that deploy with Response Officers every day from 1700hrs – 0300hrs. This has now moved from the original pilot to a permanent initiative currently funded by East London Foundation Trust (NHS Homerton Hospital and the City of London Corporation). This funding will run until June 2019. An option to fund the scheme from this point from the Late Night Levy is being explored by the Force.
- 2.9 Other pathways of care have been opened up to those in crisis and the vulnerable, the emphasis being on individual care for the person being assessed. They include crisis care team referrals, home treatment team referrals, GP referrals and alternative care plans introduced by the nurse. The figures suggest that the scheme is currently proving to be highly successful: for the year from 31/05/17 to 01/06/18 utilisation of street triage avoided 299 S136 detentions. Put in officer time, given that it takes on average two officers, one van and four hours to deal with a sec136 equates to a saving of 2,392 hours of police officer time which is the equivalent of sixty 40-hour weeks. All referrals, and if necessary, S136 detentions are followed up the next day by the nurse and each patient is updated on the NHS database.

3. Prevention of Fraud and Cyber Crime

- 3.1 CoLP and the Economic Development Office (EDO) of the City of London Corporation have partnered to develop and deliver a cyber strategy incorporating:
- Cyber Griffin, which includes expert briefing, training and scenario planning to help businesses in the Square Mile defend against cyber-attack;
 - A cyber security incident response exercise developed by the University of Bristol as well as tailored research;
 - Bespoke products and advice from the Global Cyber Alliance (GCA); and
 - Stakeholder liaison, promotion, and project management by EDO to optimise implementation of the strategy.
- 3.2 The Cyber Griffin proposal supports the aim of the Government's National Cyber Security Strategy for 2019 to 2021 to make the UK secure and resilient to cyber threats by equipping citizens and businesses with the knowledge and ability to defend themselves against cyber-attack. Members received a full briefing on this earlier in the year.
- 3.3 The Crime Directorates Cyber Crime Unit is the forces dedicated response to all reports of Cyber dependent crime impacting on the City of London, Cyber Dependent Crime NFIB referrals for the City of London Police since 2015 have shown a growth of 339%. 2017/2018 demonstrated a growth in reported Cyber Dependent Crime of 30% compared with the previous year.
- 3.4 The Cyber Crime Unit is proud to be achieving 2 Key Performance Indicators set by the National Police Chiefs Council (NPCC) for Specialist Cybercrime Units, namely;
- 100% of cyber dependent Action Fraud referrals for the City of London Police area are investigated.
 - 100% of cyber dependent crime victims in the City of London Policing area who report to Action Fraud get advice in person or over the telephone to prevent repeat victimisation.
- 3.5 In the last 6 weeks in separate investigations the Cyber Crime Unit has seized in excess of £200,000 in cash, cocaine with an estimated street value of £300,000 and dismantled an Organised Crime Group. 9 arrests have been made and 3 people charged with a £75,000 fraud of a Barbican resident.

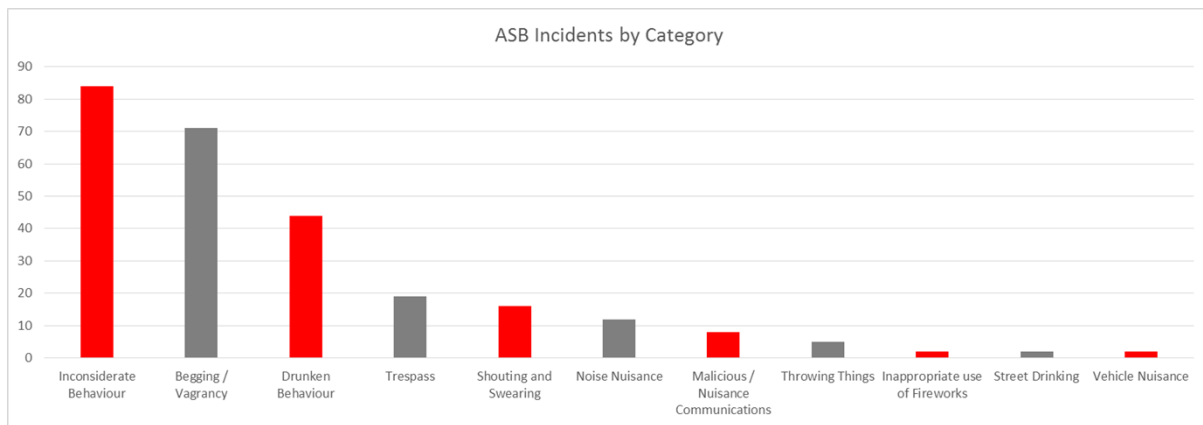
4. Tackling and Preventing Anti-Social Behaviour (ASB)

ASB Incident Data by Month

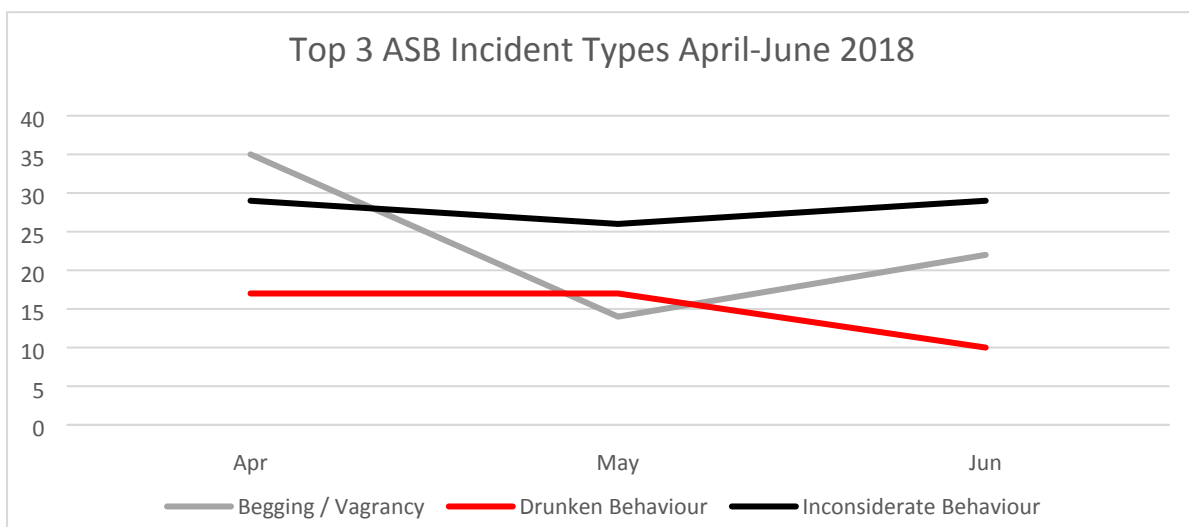
Month 2018	Frequency
April	109
May	72
June	84

Data Breakdown April – June 2018

Highest Recorded Categories of ASB



4.1 The above graph demonstrates that **Inconsiderate Behaviour** and **Begging/ Vagrancy** are the categories with the highest number of ASB incidents recorded. There were 84 incidents for inconsiderate behaviour and 71 for ASB Begging/ Vagrancy. The third most recorded are ASB incidents for **Drunken Behaviour**; where there were 44 such reports. These three categories remain the most common from the previous report.



Inconsiderate Behaviour

4.2 The graph above shows the trend of ASB incidents for the Q1 three months April-June 2018. Reporting has remained fairly consistent between 26-29 records per month. Interrogation of the occurrence summary highlights this seems to be a catch all category with some records that refer to other categories. The common themes are highlighted below with a brief synopsis, the first three are the most frequently referred issues.

- **Youths:** Congregation of groups of youths causing ASB (shouting, playing loud music etc.). They are commonly reported on bicycles and/or skateboards.
- **Refusal of entry/to leave:** Commonly assistance is requested by bus drivers for passengers refusing to alight. Similar issues have occurred at businesses or with cab passengers.
- **Cup and Ball tricksters:** Incidents refer to London Bridge as the venue with Romanian nationals linked to this activity.
- **Vagrant/Homeless:** Records refer to individuals behaving aggressively or being abusive as a result of blocking rights of way/exits. Some incidents refer to mental health concerns and one was sexual in nature (masturbation).
- **Urination/defecation:** Several incidents refer to individuals relieving themselves whilst in public, one aggressively threatened to do so if refused access to a toilet.

Begging/Vagrancy

- 4.3 Incidents recorded as begging and vagrancy decreased quite sharply between April and May, this could be due to the successful implementation of Operation Luscombe.
- 4.4 There were some recurring themes to incidents found by qualitative analysis of the incident summaries;
- **Rough Sleepers:** More than half of the recorded incidents in this period, 62%, relate to the presence of rough sleepers, usually blocking an entrance or fire exit.
 - **Begging for food/drink:** Homeless people in bars, restaurants or cafes asking for free food or drink from customers and staff.
 - **Begging:** The next most common incident theme related to generic begging incidents, usually in or around transport hubs.
 - **Aggressive Behaviour:** There were a few reports of beggars becoming aggressive with members of the public and in one case following them to their place of work.

Operation Luscombe – Initial Review Period.

- Operation Luscombe has been running for a period of 3 months with 6 successful intervention hubs completed.
- During the reporting period 123 notices were issued, one person was arrested and summonsed for the offence of breaching a Community Protection Notice (CPN) and is currently awaiting a court date.
- The initial information that has been gathered from Operation Luscombe indicates that many of the people that beg within the City of London Police area travel into the City to conduct that activity and they will continue to do so whilst members of the public are willing to provide. It should be noted that a large proportion of beggars are currently housed, or have offers of accommodation, with many choosing to remain on the streets and beg to feed their cycle of addiction to hard drugs.

- There is an expectation that this number will reduce over the next 6 months with the Autumn/Winter weather approaching and also the winter provision being offered by local services becoming more frequent and generous.
- The community and the Force Intelligence Bureau report that begging in previous hot spots appears to be on the decline. Associated with the local begging problem, two established homeless encampments were removed due to the antisocial behaviour.
- Going forward Operation Luscombe will continue to run on a reduced basis for a further 6 months with one hub per month.
- BTP has agreed to fully co-operate and support Operation Luscombe for the next 6 months particularly relating to transport hubs.
- Tower Hamlets have been fully supportive of the CoLP approach and due to the disproportionate number of the beggars from that particular borough, they have been approached to request the assistance of their own rough sleeper team at the Intervention hub.
- As expected, partial displacement has occurred and we are working with our neighbouring boroughs to positively engage with anyone displaced and reinforce the offers of accommodation and assistance with drug and alcohol services via WDP or Providence Row.
- It was established that the media attention around Operation Luscombe and the potential appreciation by members of the public was quite low. The buy in from the general public and the reduction of money being given to people begging was encouraged.
- The Rough Sleeper Sub-Committee are fully aware of the project and are supportive.

Drunken Behaviour

- 4.5 Incidents relating to drunken behaviour occurred with similar frequency in April and May and have dropped slightly in June. Again this may not be a true picture of incidents as drunkenness could also be recorded in other ASB categories such as shouting and swearing, inconsiderate behaviour and street drinking.
- 4.6 The themes of recorded incidents here were;
- **Refusal to leave:** Drunken individuals or groups refusing to leave a location, ranging from licenced premises to fast food restaurants or transport vehicles.
 - **Drunk in the Street:** Individuals appearing drunk and/or incapacitated in the street.
 - **Aggressive Behaviour:** Individuals becoming abusive and aggressive either with bar staff or police officers.
 - **Public Urination:** There were a number of reports of intoxicated individuals urinating in public.
- 4.7 There was one incident that specifically mentioned the individuals involved were a group of rowdy football fans (World Cup).

5. Policing the Roads

- 5.1 The Transport and Highways Operations Group undertake criminal enforcement relating to road use and have run specific operations targeting

commercial vehicles, motorcycle offences, pedal cycle offences, seatbelts and excess speed.

- 5.2 Since April 2018, specialist Roads Policing officers have been deployed in support of operations to tackle vehicle-enabled crime.
- 5.3 Work continues with TfL Public Carriage Office compliance staff, undertaking compliance checks on hackney carriage and private hire vehicles.
- 5.4 CoLP Commercial Vehicle Unit has continued working as part of the pan-London Freight Compliance Unit, undertaking targeted enforcement of the commercial vehicles in conjunction with Driver and Vehicle Standards Agency and MPS.
- 5.5 CoLP took part in an operation to tackle drink and drugs driving led by the NPCC 14th June – 15th July involving any moving traffic offence – all offenders to be breathalysed and drug tested. During this period there were 6 arrests made in relation to drink drive.
- 5.6 During the period 27th August – 2nd September 2018 there was a National Motorcycle week of action. Two motorcycle patrol officers, in company with one representative from the City of London Corporation Road Danger Reduction Team engaged with motorcyclists across the City of London. Primarily, the campaign was initiated from an educational viewpoint, promoting the BikeSafe scheme and the Motorcycle Skills session. Throughout the reporting period, a total of 103 Motorcycles were stopped by patrolling officers and over 78 Bikesafe Leaflets were personally handed to riders offering a discounted Rider Skills Day and 20 Bikesafe Rider Skills days were offered via The Corporation of London Road Safety Team.
- 5.7 The Force continues to tackle the issue of cyclists running red lights and riding on pavements where there are hotspots identified. This is tackled through enforcement activity as appropriate and speaking to and educating cyclists committing these offences.

6. Community Engagement Review –implementation

- 6.1 As reported to your September Police Committee, the Assistant Commissioner and the Commissioner tasked a review of Community Engagement with the aim to build on current relationships within the community to ensure we are meeting everyone's individual needs. The Commissioner undertook to update Members on the timeline for the implementation of any change.
- 6.2 Members may recall from the September Equality and Inclusion Update that the Force is looking to diversify the Community Scrutiny Groups and the IAG by amalgamating them into one, City of London Police Community Group (CPCG). There will be a Chair, Deputy Chair, Special Interest Area led members and then the CPCG and IAG members. We would like our community members to be our critical friends so that we can learn from each other. The Superintendent of Community Policing wrote a personal article asking for

members of the public to put themselves forward, in the City Matters newspaper. We have been consulting with the IAG since June and we are awaiting their comments and thoughts. Our next step will be to promote our recruitment of new members by social media and more traditional personal interaction to encourage those of all ages to consider this opportunity.

- 6.3 The E&I Manager has already engaged with the members of the community in the Mansell Street Estate and with the Kings Cross Brunswick Neighbourhood Association (KCBNA) who work with communities by providing activities for the communities to attend. They have an Older Peoples Group, Youth Team, Bangladesh Community Group, Chinese Community Group and a Somali Community Group. The KCBNA Youth Worker has agreed to work with CoLP on Stop & Search and our community scrutiny groups. To meet community members cultural and religious needs, we will be using video link to interact with them. To assist with any language barriers and cultural understanding, there will be a community member from each community group who will act as a community liaison person to assist with the video link, meetings and training.
- 6.4 In terms of timeline, the Force was hoping to start advertising and recruitment campaign in October, but the consultation process with the IAG is taking longer than anticipated. The Commissioner met with the Chair of the IAG w/c 15th October. CoLP is hoping the consultation process will be concluded by the end of October and this will allow the force to start the recruitment process. A further update on progress will be submitted to your Committee in January 2019.

7. Conclusion

- 7.1 This report informs Committee Members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and the City of London Police response.

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