

The City Bridge Trust

Bridging Divides: Application for a grant



About your organisation

Organisation Details

Name of your organisation: Stockwell Partnership	
If your organisation is part of a larger organisation, what is its name?	
In which London Borough is your organisation based? Lambeth	
Contact person: Mr. Steve Griffin	Position: Director
Website: http://www.stockwell.org.uk	Social Media Accounts: Twitter: @Stockwell_Pship FB: @stockwellpartnership
What Quality Marks does your organisation currently hold? PQASSO level 1	

Legal Status

Legal status of organisation: Charitable company			
Charity Number: 1085880	Company Number: 3801173	CIC Number:	Bencom Number:
When was your organisation established? 22/03/2001			
Aims of your organisation: We support our diverse neighbourhood and its residents to help them achieve their potential. We employ bilingual staff and work with bilingual volunteers to bring us closer to our local residents. We support: * individuals in need ? through bilingual advocacy and support into work * community action ? helping local groups from different backgrounds build their skills and work together to improve and celebrate the neighbourhood (e.g. through the Stockwell Festival) * the local environment ? helping residents improve the local area, particularly by supporting them to take part in local consultations			

Main activities of your organisation:

Our major current projects and programmes are: 1) supporting over 500 migrants p.a. to access mainstream services including welfare benefits (c.85% Portuguese speakers) from our offices on South Lambeth Road 2) supporting over 20 migrants p.a. into work, and c.15 migrant NEETs p.a. into training and education 3) facilitating debate between the diverse Stockwell community and key agencies and councillors through the Stockwell Forum 4) working in partnership with Lambeth Council and the Lambeth Community Hubs Network to transfer the ground floor of our building to us 5) funding and coordinating the Stockwell Festival, a celebration of Stockwell's diverse community 6) engaging the whole community in environmental projects 7) developing strategies for environmental and social regeneration (eg Future Stockwell Framework, Stockwell Neighbourhood Action Plan) with the community and key local agencies 8) developing a Parent Forum in Stockwell as part of the Lambeth Early Action Partnership 9) supporting Polish migrant residents to take part in cultural and community development activities

Your Staff & Volunteers

Full-time:	Part-time:	Trustee/Board members:	Active volunteers:
3	2	9	6

Do you have a Safeguarding policy? **Yes**

Are the following people in your organisation subject to DBS checks?

Paid Staff Yes	Volunteers No	Trustees / Management Committee Members No
--------------------------	-------------------------	--

Property occupied by your organisation

Is the main property owned, leased or rented by your organisation?	If leased/rented, how long is the outstanding agreement?
Leased	5 years

Environmental Impact**What action have you taken in the past year to progress environmentally sustainability principles and practice?**

One of Stockwell Partnership's core values is that all of our services should be periodically reviewed to assess their current economic and social relevance and to reduce their impact on the environment.

All of our staff come to work via foot, bicycle, or public transport, and we have installed cycle parking outside the building. We recycle all recyclable office materials and actively encourage minimal use of paper and other resources. We are currently in a feasibility process looking at demolition, rebuild and asset transfer of the ground floor of our current building from the local authority to ourselves. As part of this we are committed to installing energy saving measures such as double/triple glazing, cavity wall insulation etc. Externally, we use the Stockwell Forum to encourage debate and information sharing in the community around environmental issues (eg there was a presentation on electric vehicles at the last one in June).

Finance Details

Organisation Finances

	Year of most recent audited / examined accounts	Current financial year forecast	Next financial year budget
End of financial year date	31/03/2017	31/03/2018	31/03/2019
Grants & donations:	£190,392	£117,345	£121,180
Earned income:	£0	£55,469	£51,650
Other income:	£1,646	£1,964	£600
Total income:	£192,038	£176,215	£173,430
Charitable activity costs:	£212,213	£217,418	£221,583
Cost of raising funds:	£0	£0	£0
Other costs:	£2,399	£2,125	£2,125
Total expenditure:	£214,612	£219,543	£223,708
Free unrestricted reserves held at year end:	£159,084	£115,871	£67,718
<p>What is your organisation's reserves policy? We seek to maintain a reserve of six months' running costs (currently £96k) to cover redundancy costs and other liabilities.</p>			
<p>For your most recent financial year, what % of your income was from statutory sources? 11-20%</p>			

Organisational changes

Describe any significant organisational changes to your structure, financial position or core activities since the date of your most recent accounts.

Our financial position has declined in the past year (£42k loss) due to the reduction in our commissioned work from 72% of income in 15-16, to 27% in 16-17, to 13% in 17-18. This is due to a major decline in the council's own finances, with a well-publicised 56% reduction in central government funding over 6 years.

Grant Request

Under which of City Bridge Trust's programmes are you applying?

Positive Transitions

Which of the programme outcome(s) does your application aim to achieve?

Positive Transitions/Londoners experiencing inequality or disadvantage are supported to become more independent

Positive Transitions/Vulnerable and disadvantaged Londoners are more resilient and empowered to make positive choices

Please describe the purpose of your funding request in one sentence.

We are applying for £84000 to contribute towards core costs over 5 years, enabling us to deliver programmes which support migrants to access mainstream services and connect with their community.

When will the funding be required? **01/10/2018**

Is this request to continue work that is currently funded or has been funded in the last year by:

City Bridge Trust?

No

Another funder? (if so which)

No

How much funding are you requesting?

Year 1:

£22,000

Year 2:

£20,000

Year 3:

£17,500

Year 4:

£14,500

Year 5:

£10,000

Total Requested: £84,000

You and your grant request

What, specifically, are you applying for (your project)?

For 17 years Stockwell Partnership has been delivering services to facilitate the positive transition of Stockwell's large migrant community (particularly Portuguese speakers) into mainstream services and the wider community. This has been funded through a blend of grants from charitable trusts and the lottery, and by commissioned services from the local authority. The commissioned council work has been steadily dwindling due to major cuts from central government (56% between 2010-18).

Now, we have significant opportunities not only to continue but also to grow our services to migrants through (1) new health sector links and partnerships and (2) the redevelopment and subsequent transfer to us of our Lambeth council-owned building. However, we need support to maintain our business and partnership development capacity through this challenging period, so we are seeking a grant of £84,000 towards our core costs over five years.

What are the changes you hope to achieve?

As an organisation embedded in the local community, we will be able to adapt to the rapidly changing environment for public / voluntary sector services and funding, which is having a major impact on local groups. Through our transferred asset, we will have improved facilities for delivering services to migrants, which will also help to sustain the organisation and its services.

For our migrant communities, this funding will mean over 500 disadvantaged residents p.a. will continue to gain welfare support; help into work / education; support into Early Years services including children's centres; to experience the benefits of volunteering, and join social groups to improve older people's wellbeing. We will support people through the uncertainties of Brexit. With the development capacity it gives us, migrants will also experience improved health and wellbeing, as we develop stronger connections to health providers particularly with care coordination for those with long-term conditions.

How do you know there's a need for this work?

In a 2015 study of the Portuguese speaking community in Lambeth by London Community Foundation, it is estimated there are over 35,000 Portuguese speakers in Lambeth, with the majority concentrated in Stockwell. This research highlights needs relating to accessing local, public services due to poor English language skills; unsuitable housing and homelessness; vulnerable and isolated elderly people, some with mental health problems; mental health problems more generally; domestic violence; substance misuse; and unemployment and low wages. The study reinforced evidence from our own survey into the needs of the Portuguese community undertaken in 2011. Our other main source of evidence is the daily contact our bilingual staff have with low income Lusophones, through which we gain an in-depth knowledge of clients' needs within the neighbourhood. We currently have a waiting list of one month for our advice sessions, further demonstrating the need for our services.

How will the work be delivered - specifically, what will you do?

The grant will fund a proportion of our business and partnership development time, as well as a proportion (20%, decreasing to 10%) of core running costs. These costs will decrease over the five year period, as we work to replace commissioned funding from Lambeth council and retain our Impact through (1) maintaining and increasing grant and lottery funding in the short-term; (2) increasing partnership working with the health sector, particularly the Lambeth Portuguese Wellbeing Partnership and the North Lambeth Local Care Network - partnerships that are already generating funding for innovative projects integrating the health and voluntary sectors (e.g. our Local Care Coordination pilot with the Grantham GP surgery); and (3) achieving an asset transfer from Lambeth council in the next 2-3 years, which will enable us to deliver services more efficiently and diversify our income as a Community Hub by renting rooms to community groups and local social enterprises.

Why are you the right organisation to do this work?

Our bilingual staff and volunteers have the knowledge, and frequently direct personal experience, of the language and cultural barriers that prevent migrants making positive transitions and thriving in London society. We are embedded in the local community and have extensive experience of the challenges faced by our migrant residents. All of our paid staff have been in post for between 9-17 years.

Over 95% of our clients rated our bilingual advice service as excellent (anonymous feedback forms). We are frequently approached by the local authority and health sector partners to help them to engage with migrant communities and to facilitate migrant engagement in public consultations.

We have the robust management skills and systems (PQASSO accredited) to ensure a professional service. We have an excellent reputation for partnership development, with strong connections to local public, voluntary, business and community organisations, which help us achieve our goal of a thriving, cohesive community.

How does your work complement and not duplicate other services within your area?

We believe partnership working is critical to achieving our objectives, and invest significant time and resource in joining up local services and community groups. Working with organisations such as Lambeth Early Action Partnership (LEAP) and the Lambeth Portuguese Wellbeing Partnership, we identify, map and connect the assets including individuals, buildings and community organisations that deliver services in the local area. Through this proactive mapping and connection, we know that there are a limited number of organisations delivering bilingual services to migrants across the wide range of themes that we offer. As a result, mainstream and voluntary sector organisations frequently come to us to consult and engage with migrant communities, particularly Portuguese and Spanish speakers.

How will this proposal meet the Programme Outcome(s) under which you are applying?

By funding our partnership development and fundraising capacity and a proportion of our core costs, we will be able to continue resourcing and delivering our services including welfare and employability support to migrants. We will be able to continue connecting migrants with the wider community, e.g. through the Stockwell Forum and supported participation in community projects. This developmental capacity will also enable us to design and implement new programmes that improve migrants' confidence and ability to access health services and improve their wellbeing. Finally, the grant will provide the necessary management time to complete the process of community asset transfer of the ground floor of our building from the council. This will in turn enable us to improve the quality of our service to migrant residents, with a new reception / waiting area, more confidential meeting rooms, and a community room for social and training activities.

How will you ensure that your project will hear and represent the views and needs of disadvantaged people and/or diverse communities?

We have established groups of migrant clients (our Portuguese elders group, and Poles Connect group) that provide feedback on our services, helping us to keep up to date on needs and opportunities. The groups also help us promote our services, particularly to more vulnerable migrants. We have long established links to local BAME groups in Stockwell such as the Eritrean Saho Cultural Association, Lamsom (Lambeth Somalis) and the Portuguese Community Centre. We adapt our services in response to regular feedback from our migrant clients. We undertake quantitative and qualitative surveys with clients to ensure we are meeting their needs. We run the Stockwell Forum which adds to our knowledge of local issues and opinion. Our staff reflect the local demographic (1 Portuguese, 1 Brazilian, 1 Polish, 1 Irish and 1 English), and our board includes 4 residents from local housing estates, helping us to increase our understanding of disadvantaged residents.

How does your project engage and empower individuals and/or communities to come together on this issue? Will you be working with people who are particularly excluded?

Our approach is person-centred, but we always consider the connection between the individual and their wider community. We prioritise delivering the services that socially excluded migrants need first, e.g. welfare support in their first language. As we build trust we offer clients support into our other programmes that may interest them and which give them the opportunity to undertake more group-based work around issues. Examples include helping clients to become more employable, for instance through volunteering with ourselves or our partners, and supporting clients into social groups, such as our Hug group of older, isolated Portuguese speakers. This approach helps to break down barriers of isolation and lack of self-confidence. Once clients are more confident with each other in social settings, we support them to interact with the wider community, for example taking part in council consultations about services, or engaging with the local Stockwell forum that we run.

Is the focus of your project meeting an already identifiable need (acute or otherwise) or are there elements which are preventative and/or incorporate early action?

Our service generally starts when migrants come to us with an acute need, such as disability benefit review or completing universal credit forms. However, we look to maximise the outcomes of the contact by offering them additional opportunities to help them achieve other goals in a more proactive fashion. For example, we offer them the chance to become involved in volunteering, further education, and employability programmes, or to take part in social or more formal groups such as the Stockwell Forum, which helps to increase social interaction, reduce loneliness, and build resilience. Our new work with health partners means we are increasingly able to offer migrants improved access to wider healthcare initiatives. These health partners engage with us as we provide the non-clinical support they cannot deliver, but which plays a major role in wellbeing, e.g. welfare / housing advocacy, reducing loneliness through social groups, healthy eating advice.

Who might you need to work closely with in delivering this project - whether before, during or afterwards?

We will work closely with the Lambeth Portuguese Wellbeing Partnership (LPWP) to increase the health and wellbeing of migrants, and grow our service stream within the health sector. As a member of the LPWP Leadership team we are delivering projects focused around a new Household model to support Lusophones. We will also work with the North Lambeth Local Care Network, including the Lambeth CCG, which is interested in the pilot project around Local Care Coordination we are delivering with the lead Doctor in the LPWP. We will also work with other LPWP partners to increase the person-centred health and wellbeing approach, e.g. Compassion in Dying have been supporting our Portuguese older people's group to prepare Advanced Statements for future care. Additionally, we will continue to work closely with Lambeth council on the transfer of our building, which will help with our sustainability as council commissioning of the voluntary sector decreases.

Our aim as a funder is to help people move positively between any of the four stages of Surviving, Coping, Adapting and Thriving. For your project at which of these stages will most people begin their journey?

The majority will be coping, but a large minority will only just be coping when they come to us. Examples include those who have had disability benefit review and are being unreasonably asked to find work ? e.g. a former tiler who had knee operations and could no longer kneel, who was told he could take an office job despite having very poor English. People like this often have to fall back on Food banks, friends or wider community members for handouts. We ensure such clients get the benefits they are entitled to, and support them to achieve their goals of education, employment, and connecting with others. We help them adapt to British society and use mainstream services. We support them to thrive by engaging with the Portuguese and wider community (e.g. our Hug group of older migrants linking with Myatt's Field community garden project).

Will there be any elements of this project that will help you or your beneficiaries to reduce your environmental footprint?

At present we are in a dilapidated 1950s building with single glazed windows and poor insulation that our surveyor tells us is 'beyond redemption' (estimated costs of bringing it up to safe standards are £109,000). We are therefore working with Lambeth council on a proposal that will involve the demolition of the site and the construction of a new, more environmentally friendly building with new housing in the storeys above our centre. The new building, whilst a carbon cost in itself, will over its lifetime reduce our carbon footprint, as well as that of the occupants in the social housing above who will have energy efficient homes. Within our service delivery, we constantly promote to clients the benefits of greener and / or less consumption, for example encouraging community gardening and local food production. We encourage clients to reduce their weekly bills, which includes consuming less where possible / appropriate.

What are the main activities or outputs you want to deliver?

Continued resourcing and delivery of welfare and housing advocacy and support to migrants, including improved education, employability and opportunities for volunteering - including supporting stronger connections to the wider community, enabling migrants to thrive.

More proactive approach to health and wellbeing of migrants through increased partnership working with the health sector ? giving migrants better information about, and more confident access to, mainstream health services, as well as awareness of healthier lifestyles (diet, companionship, activity) that improve their wellbeing independently of services.

A new, environmentally friendly building for Stockwell Partnership, in which we can not only deliver more services in fit-for-purpose rooms but also generate income through room hire to make our Community Hub sustainable in the long-term.

What 3 main differences or outcomes do you hope the activities you have described above will achieve?

More self-confident, independent migrants from disadvantaged backgrounds accessing mainstream public services and employment opportunities

Healthier, more thriving migrants, through connections with health providers, improved awareness of healthy lifestyles, and improved social interaction both within the Portuguese community and the wider Lambeth community

A more sustainable community organisation that is able to continue delivering these services in a better building into the future

Funding required for the project

What is the total cost of the proposed activity/project?

Expenditure heading	Year 1	Year 2	Year 3	Year 4	Year 5	Total
Core salary: Director, inc NI and pension	53,192	53,192	53,192	53,192	53,192	265,960
Core salary: Finance / Admin Manager, inc NI and pension	33,812	33,812	33,812	33,812	33,812	169,060
Core cost: Insurance	534	550	567	584	601	2,836
Core cost: Cleaning	868	894	921	948	977	4,608
Core cost: Heat, light, water	1,159	1,194	1,230	1,266	1,304	6,153
Core cost: Consumables, sundry	597	615	633	652	672	3,169
Core cost: Telephones, broadband	1,082	1,114	1,148	1,182	1,218	5,744
Core cost: Repairs and maintenance	431	444	457	471	485	2,288
Core cost: Audit and accountancy	2,100	2,163	2,228	2,295	2,364	11,150
TOTAL:	93,775	93,978	94,188	94,402	94,625	470,968

What income has already been raised?

Source	Year 1	Year 2	Year 3	Year 4	Year 5	Total
BIG Lottery (Portuguese Community Project)	15,057	15,508	7,987	0	0	38,552
Walcot Foundation	1,300	0	0	0	0	1,300
TOTAL:	16,357	15,508	7,987	0	0	39,852

What other funders are currently considering the proposal?

Source	Year 1	Year 2	Year 3	Year 4	Year 5	Total
None considering - but this is our target for Grant Income (core contribution element only)	10,000	10,000	15,000	20,000	17,500	72,500
Target for Lambeth Portuguese Wellbeing Partnership / health sector commissioning (core contribution element only)	30,000	35,000	40,000	50,000	60,000	215,000
Target for Lambeth Early Action Partnership / Lambeth Council commissioning (core contribution element only)	11,500	11,500	11,000	11,000	11,000	56,000
Target for Room hire Income after asset transfer (core contribution)	0	0	5,000	7,500	7,500	20,000
TOTAL:	51,500	56,500	71,000	88,500	96,000	363,500

How much is requested from the Trust?

Expenditure heading	Year 1	Year 2	Year 3	Year 4	Year 5	Total
Core salary: Director, inc NI and pension	13,884	12,862	11,351	9,349	5,857	53,303
Core salary: Finance / Admin Manager, inc NI and pension	6,762	5,917	5,072	4,226	3,381	25,358
Core cost: Cleaning	174	156	138	4,226	3,381	685
Core cost: Heat, light, water	232	209	184	158	130	913
Core cost: Consumables, sundry	119	108	95	81	67	470
Core cost: Telephones, broadband	216	195	172	148	122	853
Core cost: Repairs and maintenance	86	78	69	59	49	341
Core cost: Audit and accountancy	420	379	334	287	236	1,656
Core cost: Insurance	107	96	85	73	60	421
TOTAL:	22,000	20,000	17,500	14,500	10,000	84,000

Who will benefit?

How many people will directly benefit from the grant per year?

500

In which Greater London borough(s) or areas of London will your beneficiaries live?

Lambeth

Does this project specifically target any groups or communities?

Migrant communities in Stockwell - particularly Portuguese speakers, also Polish, Horn of African communities

This project will specifically work with the following age groups:

0-15,16-24,25-44,45-64,65-74,75 and over

This project will specifically work with the following gender groups:

Male,Female

This project will specifically work with the following ethnic groups:

Mixed / Multiple ethnic groups

If Other ethnic group, please give details:

This project will specifically work with Deaf and disabled people:

No

This project will specifically work with LGBTQI groups:

No

This project will specifically work with other groups or communities:
Migrant communities in Stockwell - particularly Portuguese speakers, also Polish, Horn of African communities

How will you target the groups/communities you have identified? What is your expertise in providing services for these groups?

We will use our extensive expertise and relationships with the local migrant community, developed from 17 years of service delivery in which we have helped integrate Stockwell's large migrant population with local services and the wider community.

Are there any groups or communities you think your organisation will find hard to include through this project?

No

If yes, please specify which groups or communities? Where possible using the categories listed above.

If yes, what steps will you take to make your services accessible to and meet the needs of the groups/communities you have identified?

Declaration

I confirm that, to the best of my knowledge, all the information I have provided in this application form is correct. I fully understand that City Bridge Trust has zero tolerance towards fraud and will seek to prosecute and recover funds in every instance.

Please confirm: Yes Full Name: **Steven Langley Griffin**

Role within **Director**
Organisation: