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| <b>Committee(s):</b><br>Police Authority Board- For information                     | <b>Date(s):</b><br>11 <sup>th</sup> July 2019 |
| <b>Subject:</b><br>Quarterly Community Engagement Update                            | <b>Public</b>                                 |
| <b>Report of:</b><br>Commissioner of Police<br>Pol 57-19                            | <b>For Information</b>                        |
| <b>Report author:</b><br>T/Chief Inspector Jess Wynne, Communities and Partnerships |   |

### Summary

This report provides an update on engagement activities across five main areas: (1) Counter Terrorism (CT) and communications; (2) Safeguarding the Vulnerable; (3) PREVENTion of Fraud; (4) Anti-Social Behaviour (ASB); (5) Policing the Roads, (6) Community Engagement Review.

**Counter-terrorism and Communications:** Work within CT continues. The team is continuing with their national responsibilities to engage and ensure continuous improvement in security of key sites. Prevent workshops and awareness presentations provided across the City to a number of businesses and institutions.

**Safeguarding and Vulnerability:** The mental health street triage scheme continues to be a success. This service has now increased operational hours to 7 days a week.

**PREVENTion of Fraud and Cyber Crime:** Cyber Protect capability is now live within the Force. A number of cybercrime prevention presentations have been delivered to organisations, front line officers and schools across the City. CoLP is now investigating a similar number of cybercrimes when compared to larger, regional organised crime units (ROCU's).

**ASB:** Work is ongoing with partner agencies and local businesses to reduce instances of ASB.

**Policing the Roads:** The Roads Policing team continue to conduct enforcement operations around Road safety priorities and working with partners in TFL and the Metropolitan Police Service to support compliance and licensing obligations.

### Recommendation

It is recommended that Members receive the report and note its contents.

## **Main Report**

### **Counter Terrorism**

#### **1. PREVENT:**

##### **Delivering WRAP sessions, meetings and Prevent sessions**

- 1.1 The Prevent Team has delivered 3 sessions of the mini Workshops to Raise Awareness of Prevent (WRAP) to Grange City hotel staff, plus 4 full WRAP sessions to a major construction company, which has requested another 4 sessions and would like Prevent stalls at their sites, as they have a multi-cultural work force. A refresher WRAP talk has also been given at Charterhouse School as a refresher.
- 1.2 National Association of Muslim Police -2 days in Bradford, the Prevent team provided an input on what we do in the City
- 1.3 Prevent input given to the apprentices at the Guildhall on an ongoing basis and a CoLP Induction day for Special Constabulary. Other groups given input include Shoe Lane library staff; Independent Advisory Group; Supervisors at a major supermarket chain who are located at different sites; 50 overseas students at Coventry University, and internally, ongoing input to CoLP Uniform Response groups/ CoLP Control Room staff;

##### **Meetings**

- 1.4 Prevent meetings have been held with Bank of England security/vetting officers, Security Manager of a high street bank in order to discuss future training opportunities for staff;
- 1.5 meetings with the Christian Faith group forum in the City Denary and Faiths Forum for London to discuss working with youths in the city;
- 1.6 The Prevent team also attended the Education Safeguarding Forum, and gave an input on prevent to safeguarding leads in City and Hackney schools; they also attended Coventry University Prevent Steering Group.
- 1.7 The team also attended a prevent meeting with Northumbria University, at 110 Middlesex Street where there were prevent leads from many other UK universities.
- 1.8 The Prevent team continue to attend Regional meetings working with the Prevent teams from around the country looking at ways of improving professional and best practice.

### **Prevent referrals and other actions**

- 1.9 The Prevent team has continued working on Prevent referrals over this period. There have been seven referrals to date; two City based referrals, one of which is still ongoing. Other referrals have been identified and passed to the Metropolitan Police Service for further action as appropriate.

### **Internal Women's Network/Islamic Women's Network**

- 1.10 Prevent officers have continued supporting some of the various networks to understand the role of Prevent to enable the network members to have the knowledge and confidence to come forward with any concerns.
- 1.11 An Officer attends the Islamic Women's Group on a weekly basis, and has a good rapport with them which is encouraging good two way engagement.

### **Face to Face Meeting/stalls**

- 1.12 The Prevent team has visited Wandsworth Prison, met with prevent leads and discussed trends and intelligence gathering, as many offenders dealt with by CoLP are sent to this prison owing to its proximity.
- 1.13 Ongoing prevent stalls alongside victim support at:
- Aldgate café
  - Artisan library
  - Shoe lane library
  - Salvation Army Headquarters
  - St Bart's Hospital
  - Savills, Fleet Place House
  - Fresher's fair Coventry University for around 150 foreign students
  - Prevent stall at the apprentice safeguarding day at the GUILDHALL.
  - City wide residence meetings alongside corporation of London on 8<sup>th</sup> May 2019.

### **Practical Training Package**

- 1.14 The Prevent team has produced a practical training package to identify signs of radicalisation and what to do when this occurs. The package is complete and includes a case study, the definition of radicalisation, the aim of the Contest strategy and understanding of the 4 P's and where Prevent sits in the Force. Currently over a 150 people have been trained and will be carrying out this work over this year to ensure as many of the Force are trained as possible.

### **Mobile networking group**

- 1.15 A Prevent referral document has been uploaded onto the portable mobile working devices for officers to use. This work has now been completed meaning that officers can fill out Prevent referrals whilst on mobile patrol.

## **Counter Terrorism Local Profile (CTLP)**

- 1.16 On 17<sup>th</sup> July there is a CTLP awareness date at Wood Street Police Station where stakeholders will attend and be given information on how best to feed into the CTLP and what they will get out of contributing to the CTLP, which will also raise more awareness around prevent.

## **Other**

- 1.17 The City of London Corporation has recruited an individual for the role of Prevent coordinator /Safeguarding officer, this is subject to successful vetting.

## **2. PREPARE & PROTECT:**

### **Counter Terrorism Security Adviser (CTSA) team:**

- 2.1 The CTSA team proactively support the Protect and Prepare elements of the national CONTEST Strategy, delivering on protective security advice, CT awareness, both physical and people security measures and ensuring the community is as prepared as possible in dealing with a terrorist attack.
- 2.2 To achieve this during March, April and May 2019 the team has delivered a variety of products to 1875 people. This has been in a variety of forms, including ACT Awareness sessions hosted at Wood Street, bespoke sessions tailored for specific business sectors, document awareness training for HR Professionals, postal security processes, and various site risk and vulnerability assessments. The team has delivered Project Argus to 255 policy makers for businesses in the City, helping them to develop their strategies for dealing with a CT incident and focusing on the prepare element of the CT Strategy. The delivery of the SCAN<sup>1</sup> Programme has increased during this period as all the team are now trained to deliver the suite of Centre for the Protection of the National Infrastructure (CPNI) products. Demand is being managed by a prioritisation process which ensures correct allocation of resource and time. The feedback from these courses is very positive and the City continue to lead the way nationally on the roll out, with over 215 security officials trained during this period. The City also still leading on the national roll out of training, co-ordinating the delivery of the train the trainer course and collating the national statistics around the delivery of SCAN.
- 2.3 The CTSA's continue contributing to the national review of the Protective Security Improvement Activity (PSIA) process, which is a mentored approach to improving security at nationally (and locally) identified priority sites and crowded places. The National Counter Terrorism and Security Office (NaCTSO) are due to release their revised guidance on Crowded Spaces which is likely to impact the work load of CTSA's nationally, as more areas and locations will become subject to the PSIA process, by falling within the definition

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<sup>1</sup> SCAN- See Check And Notify

of a crowded place. The team are monitoring the impact this will have on the City in terms of resourcing implications to meet requirements.

- 2.4 The team remains integral in the public realm improvement and planning process ensuring that both existing public realm and those areas either in planning or development, are subject to proportionate security review in partnership with the Department of Built Environment (DBE). This has resulted in some significant improvements in security in a number of key sites, with others in progress. There are a number of sites under review and the team work closely with DBE to help review existing locations, planned redevelopments and developments.
- 2.5 With still a relatively new team, it is in the middle of conducting a number of full site vulnerability assessments across the City at key locations. This is an immersive process that looks at every aspect of security relevant to the site. This assessment continues and will ensure that some of our more iconic and vulnerable sites have all the information they need to be effective as possible in terms of security. A new member of staff is due to join the team in July, bringing the team up to strength.
- 2.6 On the horizon the team will be working on understanding the impact of the Crowded Places reviews, particularly as we head into Summer and the number of outdoor areas become busier.

### **3. Safeguarding and Vulnerability**

- 3.1 The CoLP Child Sexual Exploitation (CSE) protocol has been reviewed and updated. The terms of reference for City of London Corporation (CoL) and CoLP have been expanded so that multi-agency meetings will include child criminal exploitation as well as child sexual exploitation. This puts the City ahead of other forces who are yet to tackle this emerging field. A new vulnerable adolescents profile is being drafted and new data sets created around juveniles in custody to better understand issues and trends in this area.
- 3.2 Support for vulnerable people is increasing with a part time Vulnerable Victim Advocate being recruited to support the current one who is also working on the City Domestic Abuse/ Vulnerability Policy. In addition MOPAC has recruited a part time Domestic Abuse Advocate to be based in Bishopsgate. They will take part in case work, auditing for quality of service and engagement.
- 3.3 A second phase of Op Alarm Call which tests City Hotel's responses to CSE threat took place to coincide with CSE awareness week. Follow up debriefs and training with the business community are ongoing in conjunction with the Shiva foundation who work to combat modern slavery.
- 3.4 The Force achieved a 90% prosecution rate for domestic cases last financial year. CPS applauded the City charging and prosecution rates as being above the regional trend. Positive feedback was received from a reviewing senior prosecutor when dip-sampling out of court disposals. The draft PEEL inspection

indicates that the force rated as GOOD in the area of protecting vulnerable people. Contextual comments suggest that the result was a very high good.

#### **4. Prevention of Fraud and Cyber Crime**

4.1 Cyber Griffin, the City of London Police initiative focused on helping people in the square mile protect themselves from Cyber Crime is building momentum. In terms of engagement to date:

- 14 public base line briefings have taken place
- which 630 people attended
- 18 Decision and Disruption table top exercises have been completed across 13 separate organisations.
- Relationships established with over 50 businesses in the City who will receive briefings and training in the near future.

4.2 It is too early to establish the impact of Cyber Griffin in terms of reducing the amount of attacks, what can be said is CoLP are helping organisations build resilience to respond to cyber incidents through planning and exercising.

CoLP's aims are:

- 75% of organisations and the public who receive PROTECT advice will change their behaviours as a result – Current feedback suggests this is being achieved.
- 75% of organisations who receive PREPARE advice will develop or review incident response plans and test them – Current feedback suggests this is being achieved.

Developments:

- Public Cyber Griffin briefings are growing steadily in popularity. Currently, briefings are fully booked a month in advance.
- The business continuity services offered under Cyber Griffin may shortly be upgraded using specialist software. This adds a comprehensive assessment tool to the current approach.

#### **5. Tackling and Preventing Anti-Social Behaviour (ASB)**

##### **Anti-Social Behaviour**

5.1 There is currently no ASB data available. Due to a data integrity issue that was highlighted at the Force Crime Standards Board no figures for ASB have been produced since February 2019. The Force Performance Information Unit are working to resolve the issue along with the Chief Inspector Intelligence & Information. The issue is around officers using the relevant qualifier when recording ASB on Niche, the force's crime and intelligence recording system. Currently the recording practices used do not give confidence in the figures being extracted from the system and work is being undertaken to improve ASB recording practices so that a retrospective report can be completed as soon as possible to inform on this area. This work is all being overseen by the Crime

Standards Board. Members were informed of this and received a detailed update at the Performance and Resource Management Committee on 21<sup>st</sup> June 2019 where it is being monitored. Data will be available for the next quarterly update at the October Police Authority Board.

- 5.2 The Force however continues to tackle ASB as a priority through appropriate tasking as this is important to the community.

### **Begging (Op Luscombe)**

- 5.3 At your January 2019 meeting the Commander Operations and Security undertook to review Operation Luscombe at the end of the financial year 2018-19 (OR 3/2019/P). This is detailed below.
- 5.4 Op Luscombe has now been running for 13 months and has produced good results in the disruption and exclusion of some of the City's most prolific beggars. In the early stages of Operation Luscombe, the Force had a significant number of entrenched beggars that were also classified as rough sleepers. Due to the nature of their behaviour they were included in the proactive early intervention strategy or excluded from the City of London.
- 5.5 Early intervention using the traffic light system has meant that CoLP has successfully discouraged the further entrenchment of a number of nomadic style beggars that have moved into the City of London and CoLP will continue to target these individuals as appropriate by diverting and liaising with appropriate health partners, outreach groups and charities for those with identified addictions who are willing to undergo treatment, or alternatively if they are not, then seeking order to exclude them from the City as appropriate.
- 5.5 There are currently two individuals subject of Criminal Behaviour Order applications on hold whilst the Force endeavours to obtain a new Community Impact Statement. The previous statement had a significant impact at Court, but was unfortunately withdrawn due to personal circumstances of the author.
- 5.6 CoLP has recalled two Criminal Behaviour Order applications after the subjects engaged with outreach and drugs rehabilitation services, thereby avoiding court action and diverting themselves away from the criminal justice system. (We retain this material for use in any future court proceedings, should they re-offend).
- 5.7 Operation Luscombe led to the prosecution and subsequent Criminal Behaviour Order of the most prolific beggar within the City of London. Since the order was made, the individual has not come back to police notice and is now engaging with services in Tower Hamlets, which is a positive outcome for both the individual and the City community.
- 5.8 Luscombe was originally developed after a Problem Profile was produced in response to concerns raised by the community and through elected Members and has been an experimental approach as a means to target and deal with

wide scale begging and as such is due to be refreshed to gauge whether it should continue in its current form.

- 5.9 Head of Community Policing has requested a full re-assessment by the Force Intelligence Bureau of the begging problem in the City of London to conduct a comparative review on begging, which we hope will enable the Force to better understand what impact the operation has had and potentially how it can be improved. Further updates on this will follow in the regular quarterly updates to this Board.
- 5.10 The Force is working to achieve a more joined up working relationship with the British Transport Police (BTP) at the major commuter hubs within the City of London on this issue after a wide scale change of management had an impact on the effectiveness of the operation around and inside certain mainline stations. CoLP hopes to encourage and work with BTP colleagues all levels on the current approach to tackling the problem, as this does have a direct impact on our own operational effectiveness.

| <b>Total notices issued</b> | <b>Green</b> | <b>Yellow</b> | <b>Red</b> | <b>Blue</b> | <b>CBO</b> |
|-----------------------------|--------------|---------------|------------|-------------|------------|
| Hub 1 – May (1) 2018        | 31           |               |            |             |            |
| Hub 2 – May (2) 2018        | 20           | 3             |            |             |            |
| Hub 3 – June (1) 2018       | 16           | 10            | 1          |             |            |
| Hub 4 – June (2) 2018       | 13           | 9             | 6          | 1           |            |
| Hub 5 – July 2018           | 6            | 3             | 1          |             |            |
| Hub 6 – August 2018         | 3            | 2             |            |             |            |
| Hub 7 – September 2018      | 9            | 1             | 1          |             |            |
| Hub 8 – October 2018        | 4            | 1             | 1          | 1           |            |
| Hub 9 – November 2018       | 10           | 1             | 1          | 1           |            |
| Hub 10 – December 2018      | 7            | 1             |            |             |            |
| Hub 11 – January 2019       | 1            | 5             | 1          |             |            |
| Hub 12 – February 2019      | 5            | 2             | 2          |             |            |
| Hub 13 – March 2019         | 8            | 3             | 5          | 2           |            |
| Hub 14 – April 2019         | 1            |               | 1          |             | 1          |
| Hub 15 – May 2019           | 4            | 2             |            |             |            |
| <b>Total</b>                | <b>138</b>   | <b>43</b>     | <b>20</b>  | <b>5</b>    | <b>1</b>   |



Process:

Stage 1 – Initial ‘Green’ intervention ticket and invitation to a joint partnership working ‘Hub’. Hub to be organised bi-weekly.

Stage 2 – Re-offenders will be given a ‘Yellow’ intervention invite and a CPN. There will be a requirement to attend an intervention hub.

Stage 3 – Re-offenders will be issued with a ‘Red’ intervention full CPN. This will be for breach of condition on the CPN.

Stage 4 – Re-offenders will be dealt with by means of summons or arrest and a CBO application ‘Blue’.

## **Marathon 2019- ASB**

- 5.11 In April 2019 the London Marathon took place. A significant part of the route comes through the City of London. Over the last five years there have been increasing levels of anti-social behaviour in the area of Byward Street and Trinity Square by groups that use this area to congregate. This year, in conjunction with the London Marathon management team, significant changes were made and a number of measures and tactics introduced to ensure that this ASB and disorder did not reoccur and that those community members who had attended to enjoy the event were able to do so. The changes included adjustment to barrier plans; a S35 Dispersal order was put in place and enforcement officers from Tower Hamlets were deployed to ensure no drinking occurred in Trinity Gardens.
- 5.12 However, despite all these mitigating factors, ASB and disorder did occur as the problem was displaced to the area of Great Tower Street. Approximately 500 youth were present, a significant proportion of which were highly intoxicated. Unfortunately there was disorder which did result in arrests for violent disorder, grievous bodily harm and possession of class A drugs. During the arrest phase, one of the police horses, whilst moving forward to protect officers who were carrying out an arrest of a violent individual, unfortunately fell over, trapping the mounted officer under the horse resulting in the officer receiving a broken ankle.
- 5.13 As a result of this disorder, the history of ASB in this location over the years and feedback from Community Engagement events, representations are being made to the City of London Corporation to impose a Public Space Protection Order for the Marathon next year. Engagement Meetings have been held with the Safer City Partnership, Corporation Legal team and the Department of the Built Environment to discuss this process. As a result of these meetings, a full report will be submitted to the Court of Common Council for consideration in due course.

## **6. Policing the Roads**

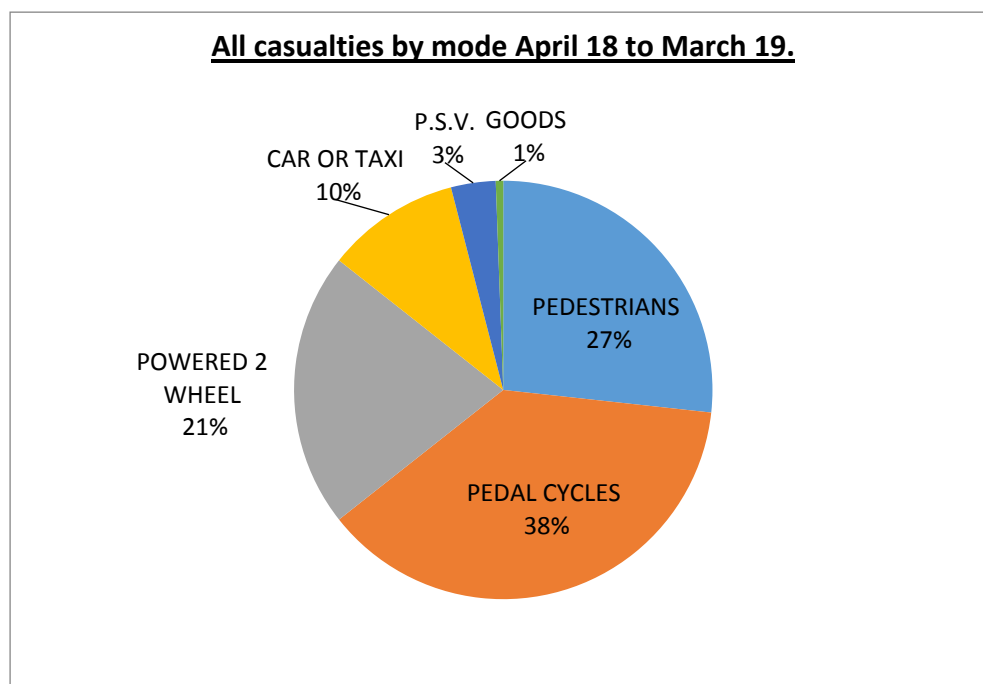
- 6.1 The City of London Police re-launched its traffic unit in April 2019 as the Roads Policing Unit (national identity). Significant progress has been made and the unit is up to strength and now has the skills to address the great challenge of eradicating KSIs (Killed and seriously injured) within the square mile. The team continue to focus on enforcement activities including working with partners on

specific initiatives such as Op Atrium which is an operation aimed at commercial vehicles and cycles to reduce casualties and raise awareness of each other.

6.2 The below tables show the annual KSI breakdown statistics for 2017-18 and 2018-19 which shows a reduction and a downward trend year on year. It is hoped that this will continue for 2019-20.

|                      | 2018/19  |           |            |            | 2017/18  |           |            |            |
|----------------------|----------|-----------|------------|------------|----------|-----------|------------|------------|
|                      | FATAL    | SER       | SLIGHT     | TOTAL      | FATAL    | SER       | SLIGHT     | TOTAL      |
| PEDESTRIANS          | 0        | 26        | 67         | 93         | 2        | 26        | 80         | 108        |
| PEDAL CYCLES         | 0        | 35        | 96         | 131        | 0        | 20        | 98         | 118        |
| POWERED 2 WHEEL      | 1        | 9         | 64         | 74         | 0        | 11        | 63         | 74         |
| CAR OR TAXI          | 0        | 2         | 34         | 36         | 0        | 1         | 56         | 57         |
| P.S.V.               | 0        | 2         | 10         | 12         | 0        | 1         | 19         | 20         |
| GOODS                | 0        | 0         | 2          | 2          | 0        | 1         | 2          | 3          |
| OTHER                | 0        | 0         | 2          | 2          | 0        | 0         | 0          | 0          |
| Total Casualties     | 1        | 74        | 275        | 350        | 2        | 60        | 318        | 380        |
| <b>PI Collisions</b> | <b>1</b> | <b>73</b> | <b>241</b> | <b>315</b> | <b>2</b> | <b>59</b> | <b>276</b> | <b>337</b> |

6.3 At your April meeting members asked for a breakdown of KSIs by mode, this is shown below.



| <b>ROAD POLICING AND SMOOTHING TRAFFIC FLOW</b>  |                          |                  |
|--|--------------------------|------------------|
|  |                          | <b>2018/2019</b> |
| <b>Other operations</b>  | <b>Phones/ Seatbelts</b> | <b>312</b>       |
| <b>Speeding in the 20mph zone</b>  | <b>TOR</b>               | <b>161</b>       |
| <b>TOTAL</b>   |                          | <b>473</b>       |
| <b>Number of vehicles seized from ANPR only</b>  |                          | <b>107</b>       |
| <b>Total number of vehicles seized from ANPR / No Ins or No DL or both</b>   |                          | <b>533</b>       |
| <b>Number of pre-planned enforcement and/or education operations targeting Large Goods Vehicle within City of London</b> |                          | <b>116</b>       |
| <b>Number of LGV's stopped</b>   |                          | <b>835</b>       |
| <b>Number of LGV's stopped with offences</b>   |                          | <b>612</b>       |
| <b>Number of offences</b>  |                          | <b>1321</b>      |

- 6.4 The main issues over the past quarter have centred on the Ludgate Circus corridor road safety issues, and cyclists using Castle Baynard in an antisocial manner. The Force continues to engage and work closely with colleagues in the City of London Corporation (CoLC) and Transport for London (TfL) to address the issues relating to road safety. Whilst Ludgate Circus has been highlighted for the past quarter, this has continued to be an issue at various locations across the City over the course of the year. Where this has been identified, the CoLC is consulting and working with TfL and CoLP Roads Policing Unit to consider changing the road layout to mitigate the problems, although such solutions can take time to implement.
- 6.5 Regarding the antisocial bicycle use, officers have been deployed at peak times to address the issue, engage positively with cyclists and where the behaviour persists implement s.35 dispersal notices.

### **Conclusion**

This report informs Board Members of some of the community engagement and intervention activities undertaken since the last report and highlights current issues and the City of London Police response.

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