

Committee Port Health and Environmental Services – For Information	Date: 26 11 2019
Subject: Cleansing Contactors Performance at the Lord Mayors Show.	Public
Report of: Caroline Dwyer, Director of the Built Environment	For Information
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Summary

This report sets out the performance of the new Street Cleansing contractor, Veolia, at the Lord Mayor's show (LMS) 2019. It details the operations carried out during the successful rehearsals and the actual day, along with officers' plans to ensure the continuing success during the full life of the contract.

Recommendation

Members are asked to:

- Note the report.

Main Report

Background

1. The Lord Mayors show has been the major event for the City of London Corporation for approximately 500 years. For the last 30 of these, the clean-up operation after the Lord Mayors show has been carried out by the same company (albeit under three different guises following as a result of company buyouts). However, this year, Amey (formally Enterprise, formerly MRS) were unsuccessful in retaining the Waste Collection, Street Cleansing and Ancillary Service Contract, which was awarded to Veolia.
2. The requirements for the cleansing contractor for the LMS and all rehearsals fall into four main areas:
 - sanding prior to the show,
 - removal of the sand,
 - cleaning of carriageway,
 - cleaning up after spectators.
3. Traditionally, cleansing officers closely oversee the preparations, the rehearsals and take a leading role on the day to ensure consistency and the smooth delivery of services. This was the same for this year.

Current Position

4. Representatives from Veolia attended all the interdepartmental preparation meetings for the LMS along with officers from the Cleansing Service. There was a slight delay in Veolia providing their finalised plan setting out the exact resources, vehicles and timings but this was received before the start of rehearsals. Veolia expressed some queries regarding the quantity of vehicles and resources required for the show as detailed in the specification provided during the procurement process, but officers insisted this be held to for this year, with an agreement to jointly review this following the event. The required sand (70 tonnes) was ordered through J B Riney and Veolia received to the City Garden's depot store at Castle Baynard in good time.
5. The laying down of sand in the four main required areas (Guildhall, Mansion House and Bank Junction, St Paul's, and Clement Dane at Fleet Street) used to be carried out by the winter salt gritting vehicles. However, in the new contract Veolia have opted for smaller capacity vehicles for winter gritting. Whilst the fleet is suitable to deliver the City Corporations gritting requirements, Veolia had to borrow larger capacity vehicles from their Haringey contract in order to complete the sanding without returning to the Castle Baynard depot to refill. The strict timings of the event made this necessary.
6. The three night-time rehearsals in the week preceding the Saturday went well, including the full dress rehearsal with the incoming Lord Mayor and Pageant Master at 02:30 am each morning. The Square Mile was returned to normal each morning, with all traces of sand and horses manure cleared well before the start of the working day.
7. On the day of the Lord Mayor's show the plan was implemented and all resources and operatives required were available from the start of the day. The sanding of the full route, carried out by the four large gritters borrowed from Haringey, commenced at 0600 and was completed by 0900.
8. Following the successful completion of the Lord Mayor's show the clearing of sand commenced at approximately 1230 with 21 mechanical sweepers and street washer tankers following from Temple as the "last float" of the show. The route was cleared well in advance of the Police reopening the roads at approximately 1615, and the sweepers completed the clearing of all sand in the Guildhall Yard by 1630. Street operatives also worked on sweeping clear all the pavements and areas along the route from midday to 1700hrs on the Saturday. Appendix 1 shows images of these operations being carried out.
9. Whilst a new contractors first time performance at an important event can be a slight concern, Cleansing Service officers were never truly in doubt that the Lord Mayor's show cleansing operation would not be a success. However, as with all major events in the Square Mile, officers will be holding a full "lessons learnt"

meeting with Veolia in the coming weeks to identify improvements that can be made in the future.

Corporate & Strategic Implications

10. This cleansing after the Lord Mayor's show supports outcomes ten, eleven and twelve of the Corporate Plan (2018 – 2023) by:
- Curating a vibrant, attractive and complementary blend of uses of space. (10a)
 - Providing a clean environment and driving down the negative effects of our own activities. (11a)
 - Maintaining our buildings, streets and public spaces to high standards. (12a)

Conclusion

11. The transition to a new contractor to provide the cleansing service to the City Corporation for the Lord Mayor's show went very well and officers will continue to work closely with them to ensure this performance is maintained and improved in future years.

Appendices

- Appendix 1 – Images of cleansing operation

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Appendix 1 – Images of cleansing operation



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