

Committees: Corporate Projects Board <i>[for decision]</i> Projects Sub <i>[for decision]</i> Digital Services Sub-Committee <i>[for decision]</i>		Dates: 04 February 2020 16 March 2020 20 March 2020
Subject: IT Infrastructure Services - Performance Improvement Plan Unique Project Identifier: 11729	Gateway 6: Summarised Outcome Report Regular	
Report of: Chamberlain Report Author: William Roberts/Graeme Quarrington-Paige		For Decision
PUBLIC		

Summary

1. Status Update	Project Description: Complete discovery works across email, file storage, user logon and access through citrix to fully understand the nature of these performance issues, and associated data and metrics. RAG Status: Green Risk Status: Low Final Outturn Cost: £39,529.60 Slippage: N/A Works completed are: <i>All discovery works completed. A full-health check for each service was completed. The workstreams were then completed as part of the IT Transformation programme.</i>
2. Next steps and Requested decisions	Requested Decisions: Project Sub Committee and Digital Services Committee <ol style="list-style-type: none"> 1. To note the report and approve closure of the project. 2. Corporate Project board to review report

V1 – Summarised Outcome Report October 2019

3. Budget	<table border="1"> <tr> <td><i>Estimated Total Project Cost G2</i></td> <td>£54,667</td> </tr> </table>		<i>Estimated Total Project Cost G2</i>	£54,667																								
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The project was completed within time and budget
Accounts have been verified by CoL IT Business manager.

4. Programme	<p><i>Following discussions with key stakeholders, it was agreed that instead of proceeding with this project through its final gateway stages, the subsequent works were incorporated into the broader IT Transformation Programme.</i></p> <p><i>The Proposal was accepted by the CoL IT Project Board in December 2016, with a start date of January 2017. The project was expected to last 6 months and was completed in June 2017.</i></p>						
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<p>5. Key Conclusions</p>	<p><i>. The discovery work delivered through this project enabled a series of other workstreams to proceed based on a much better understanding of the technical environment and outcomes. The other workstreams formed part of the work required to support the successful delivery of the IT Transformation Programme.</i></p>		

Contact

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