

City of London: Projects Procedure Corporate Risks Register

Project Name:	Traffic Enforcement by CCTV	PM's overall risk rating:	Low	CRP requested this gateway:	£ -	Average unmitigated risk:	3.5	Open Risks:	2
Unique project identifier:	PV12345	Total estimated cost (exc risk):	£ 370,000	Total CRP used to date:	£ -	Average mitigated:	2.5	Closed Risks:	0

General risk classification										Mitigation actions								Ownership & Action					
Risk ID	Gateway	Category	Description of the Risk	Risk Impact Description	Likelihood Classification pre-mitigation	Impact Classification pre-mitigation	Risk score	Costed impact pre-mitigation (£)	Costed Risk Provision requested Y/N	Confidence in the estimation	Mitigating actions	Mitigation cost (£)	Likelihood Classification post-mitigation	Impact Classification post-mitigation	Costed impact post-mitigation (£)	Post-Mitigation risk score	CRP used to date	Use of CRP	Date raised	Named Departmental Risk Manager/Coordinator	Risk owner (Named Officer or External Party)	Date Closed OR/Realised & moved to Issues	Comment(s)
R1	5	(3) Reputation	Traffic and parking enforcement can raise reputational risk in consideration of the potential for complaints, FOI's and media coverage.	Negative perception could be developed by recipients of Penalty Charge Notices, adverse media comment is possible, however the volumes of PCNs from this proposal will be proportionate	Possible	Minor	3	£0.00	N	A – Very Confident	Addressing appeals and complaints from PCN issuance is a well established function in the Parking Ticket Office with a focus on as positive as possible customer engagement. Similarly responsive FOI processes are well established and all media enquiries are routed through appropriate channels	£0.00	Possible	Minor	£0.00	3	£0.00		19-Oct-19	DBE Parking Ticket Office	Stuart McGregor, Manager		Date raised in accordance with RASC approval of the relevant Fundamental Review Item
R2	5	(8) Technology	Cameras may not function in accordance with SLA agreed with contractor	Would hinder ability to improve compliance with restrictions and support Transport Strategy	Unlikely	Serious	4	£0.00	N	A – Very Confident	Detailed SLAs, KPIs and engagement with supplier mean any technical issues are addressed in a timely fashion	£0.00	Unlikely	Minor	£0.00	2	£0.00		19-Oct-19	DBE Parking Ticket Office	Ken Stone, CCTV Manager		Date raised in accordance with RASC approval of the relevant Fundamental Review Item