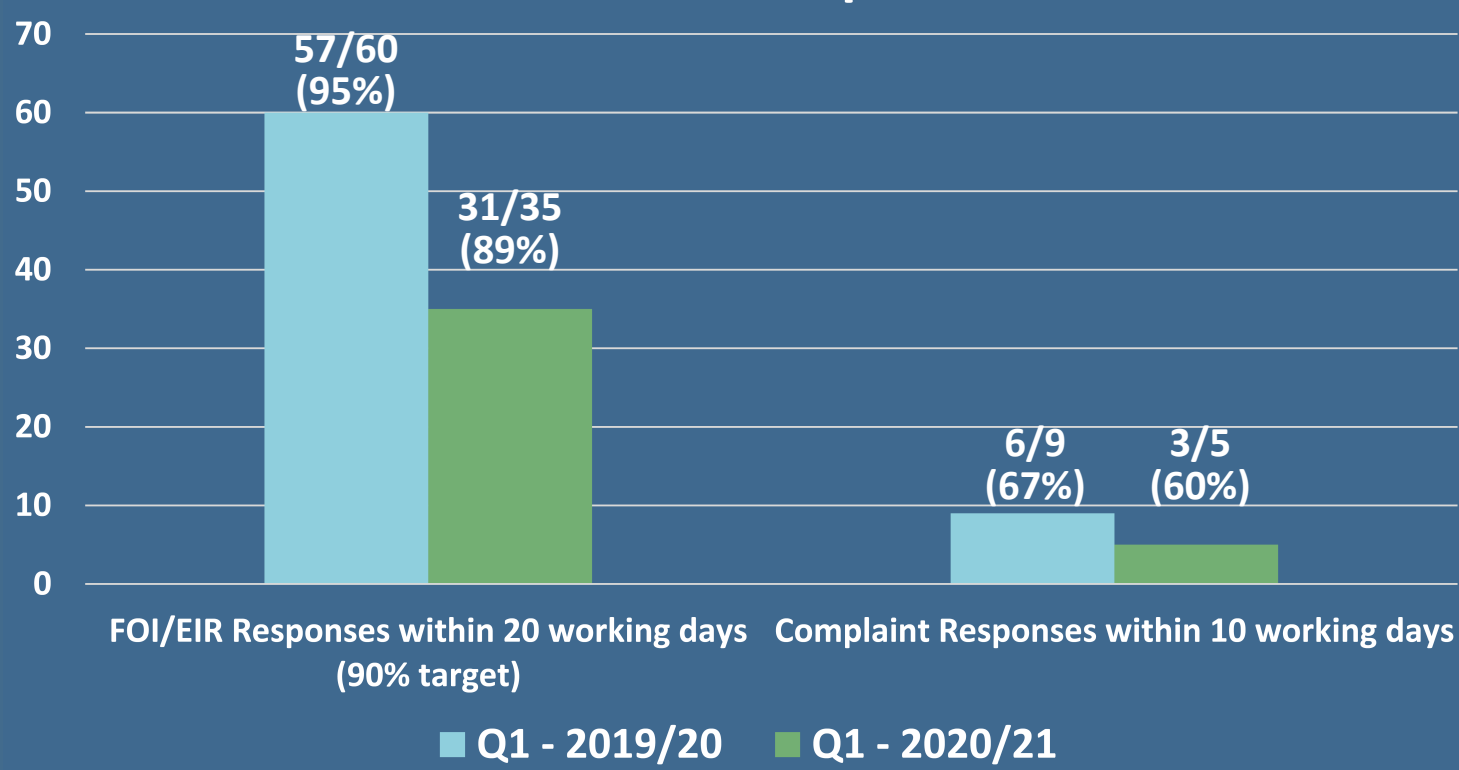


FOIs & Complaints



Mechanical & Electrical Apprentice Zia Islam
nominated at the London Councils Apprenticeship Awards for best contribution by a new apprentice

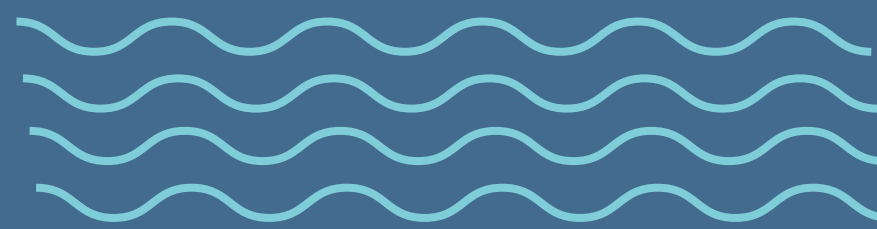
Elisabeth Hannah DBE Business Manager
nominated for the London Councils Apprenticeship Awards in the best manager/mentor category



Greening Cheapside delivered:

- 3 new trees
- 18 new accessible seats
- 10sqm of sustainable planting

Flood risk objectives submitted to the Environment Agency for the Flood Risk Management Plan



New London Street fully pedestrianised including addition of 12 seats and 3 tables



Quarter 1 street lighting energy usage down **35%**, **44%** lower than 2 years ago

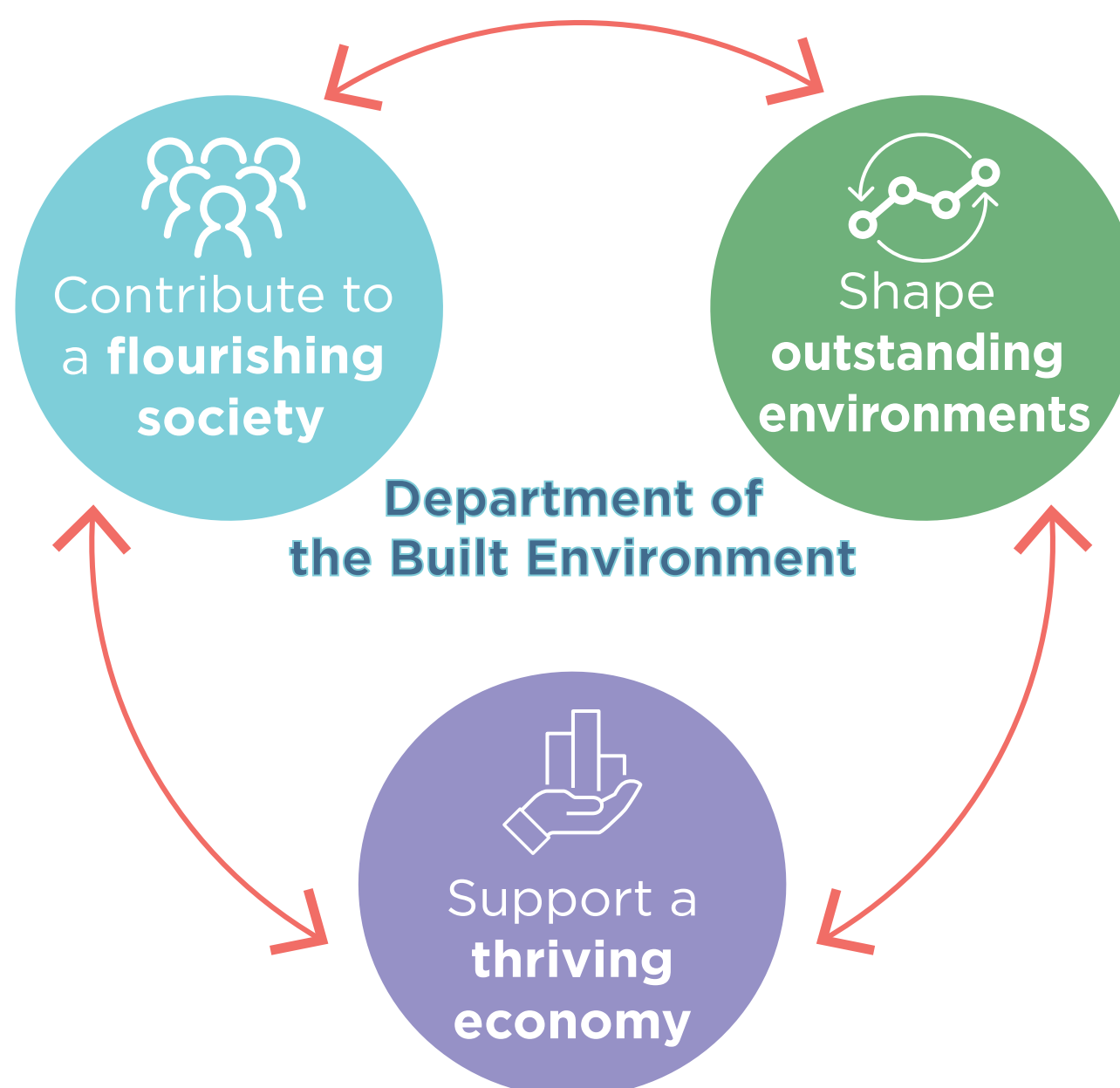


Staff Development:

- 1 New Apprentice
- 2 Apprentices graduated with distinctions
- 1 member of staff graduated with 2:1 inTown Planning



Major rollout of COVID-19 measures with a well-managed safe return to work from Riney



City Plan 2036 approved for consultation in Autumn by Court of Common Council

Planning applications determined within agreed timescales:



67% - Major (Target 100%)
93% - Minor (Target 65%)
96% - Other (Target 75%)

Pedestrian Priority measures rolled out as part of **COVID-19** recovery programme



Footway widening at Bank Junction completed

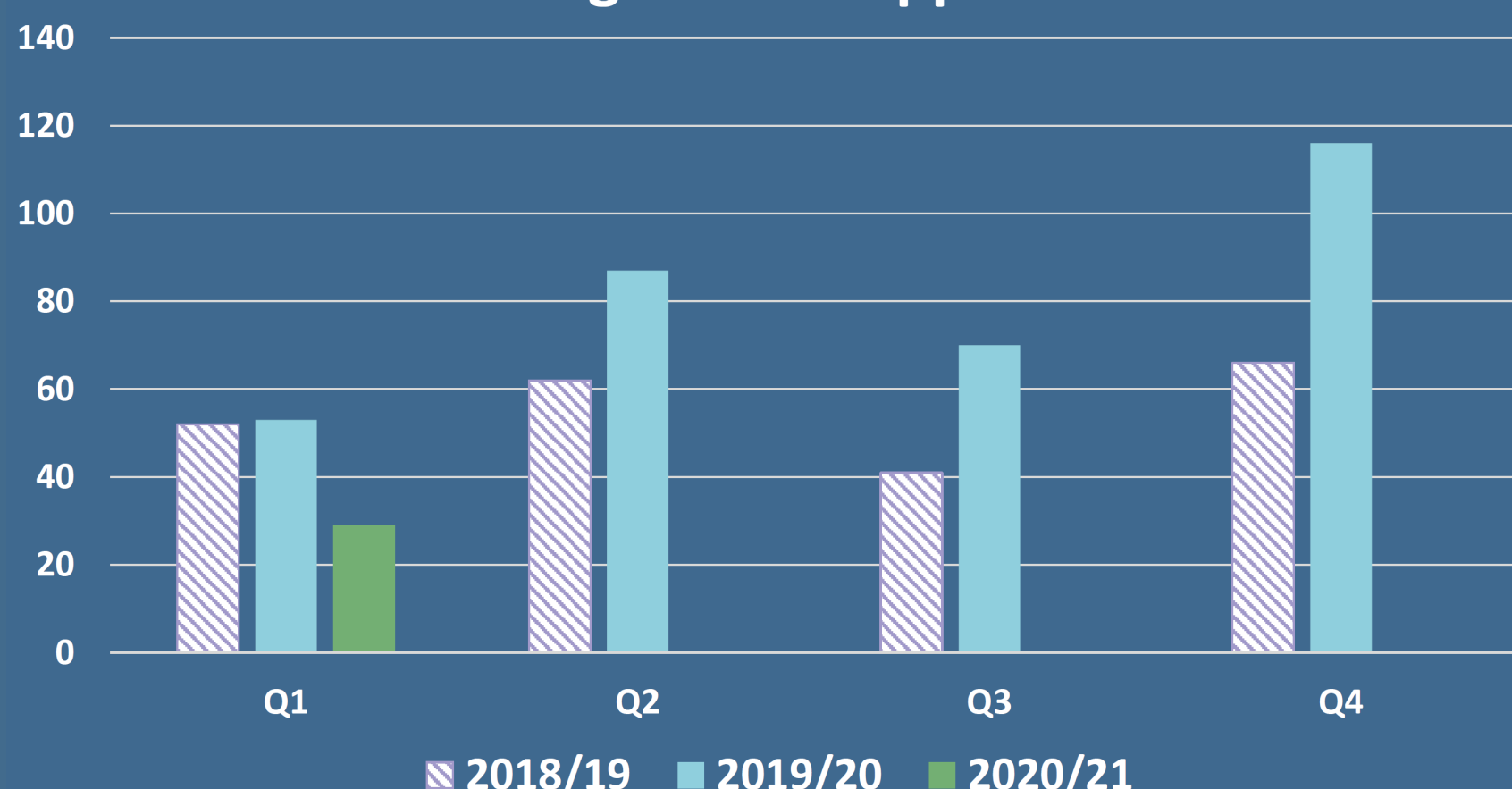


Fibre Optic Broadband roll out to all 12 City of London housing estates by end of 2020



Continued management of Buro Happold Climate Resilience project including completion of Climate Projections and Strategic Implications reports

Building Control Applications



Valid Planning Applications

