

DBE Top Level Objectives	Activity	Progress Update Quarter 1 2020/21																				
Promoting the construction of high quality, inspiring, adaptable and environmentally sustainable developments which attract a wide range of uses and users <i>(Shape outstanding environments)</i>	City Plan 2036	<ul style="list-style-type: none"> City Plan 2036 approved for consultation in Autumn 2020 by Court of Common Council. 																				
	Planning Applications	<ul style="list-style-type: none"> Decisions Made within agreed timescales <table border="1" data-bbox="891 496 1953 724"> <thead> <tr> <th>Quarter</th> <th>Major (target 100%)</th> <th>Minor (target 65%)</th> <th>Other (target 75%)</th> </tr> </thead> <tbody> <tr> <td>2 (19/20)</td> <td>3 of 3 (100%)</td> <td>60 of 64 (94%)</td> <td>86 of 87 (99%)</td> </tr> <tr> <td>3 (19/20)</td> <td>3 of 4 (75%)</td> <td>59 of 62 (95%)</td> <td>109 of 119 (92%)</td> </tr> <tr> <td>4 (19/20)</td> <td>1 of 1 (100%)</td> <td>39 of 42 (93%)</td> <td>68 of 70 (97%)</td> </tr> <tr> <td>1 (20/21)</td> <td>2 of 3 (67%)</td> <td>38 of 41 (93%)</td> <td>48 of 50 (96%)</td> </tr> </tbody> </table>	Quarter	Major (target 100%)	Minor (target 65%)	Other (target 75%)	2 (19/20)	3 of 3 (100%)	60 of 64 (94%)	86 of 87 (99%)	3 (19/20)	3 of 4 (75%)	59 of 62 (95%)	109 of 119 (92%)	4 (19/20)	1 of 1 (100%)	39 of 42 (93%)	68 of 70 (97%)	1 (20/21)	2 of 3 (67%)	38 of 41 (93%)	48 of 50 (96%)
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Submitting address and street gazetteer updates to national hub	<ul style="list-style-type: none"> Revisions to national standards make compliance difficult in the City. Performance is Below National Standard. Work is underway to review Unique Property Reference Numbers (UPRNs) to see what amendments need to be made to ensure compliance. Approximately 1,000 records need to be reviewed. Review time is estimated at a minimum of 8 weeks. 																					
Development monitoring submissions to London Development Database	<ul style="list-style-type: none"> Submissions made in accordance with required standards – at Green standard. 																					

	Process CON29 searches in average 4 working days.	<ul style="list-style-type: none"> • New IT based Con29 system set up to replace paper-based system • CON29 searches processed in average 19 working days (NB period includes service disruption caused by COVID-19)
Advancing a flexible infrastructure that adapts to increasing capacity and changing demands. <i>(Shape outstanding environments)</i>	Improve efficiency and effectiveness of lighting	<ul style="list-style-type: none"> • Q1 carbon usage down 35% from last year, 44% lower than 2 years ago • Q1 street lighting energy usage down 29%, 32% lower than 2 years ago • LED lighting replacement scheme continues with the side roads and alleyways. • There are expected to be significant energy savings with the successful trial of dimming most of the City lights to 30% throughout the lockdown so far. (Trial ongoing, target of overall energy savings of 50% for the whole scheme)
	Working with Transport for London and other operators to improve public transport access	<ul style="list-style-type: none"> • Supporting Transport for London messaging around public transport as part of COVID-19 recovery. Chair of Policy & Resources and Chair of Planning & Transportation have written to the Secretary of State for Transport urging the Government to restore confidence in public transport.

	Deliver delivery and servicing elements of Transport Strategy	<ul style="list-style-type: none"> • Prepared and distributed delivery and servicing guidance for City businesses to support COVID-19 recovery. • 6 Delivery and Service Plans approved: <ul style="list-style-type: none"> 55 Moorgate 3 St Helen's Place 60 Moorgate 68 King William Street 100 Liverpool Street Farringdon East Crossrail OSD
<p>Creating a welcoming seven-day City that is inclusive, clean, secure and accessible</p> <p><i>(Contribute to a flourishing society)</i></p>	Increasing pedestrian priority	<ul style="list-style-type: none"> • A range of pedestrian priority measures have been rolled out as part of COVID-19 recovery programme, including pedestrian priority streets with timed access restrictions and reallocating carriageway space to provide space for social distancing.
	Bank on Safety	<ul style="list-style-type: none"> • Footway widening completed and installation of new traffic signals will be complete in Q2.
	City of London Street Accessibility Standard	<ul style="list-style-type: none"> • Delivery has been delayed until 20/21. The research phase is currently on hold due to COVID-19.
	Establishment of Planning Guidance on lighting and embedding the principles of the Lighting Strategy into public realm design	<ul style="list-style-type: none"> • Research on sociological impact of lighting completed for Culture Mile area. • Principles of Lighting Strategy embedded in Public Realm project development and design.



Improving the quality and safety of the environment for businesses, workers, residents and visitors <i>(Contribute to a flourishing society)</i>	City Cluster Zero Emission Zone	<ul style="list-style-type: none"> Zero Emission Zone requirements are being reviewed in light of COVID-19 impacts on traffic levels and air quality. Temporary measures delivered as part of COVID-19 recovery may provide an opportunity to accelerate/refocus delivery. The City Cluster programme report was presented at 14 July Planning and Transportation Committee meeting. 																			
	Healthy Streets	<ul style="list-style-type: none"> Healthy Streets Plan and modelling paused due to COVID-19. 																			
	All Change at Bank	<ul style="list-style-type: none"> Gateway 3 report approved in May reducing the number of arm closure/restriction options to three. More detailed design on these three options has started. Gateway 4 is planned for the autumn. 																			
	Building Control	<table border="1"> <thead> <tr> <th></th> <th>Q2 (19/20)</th> <th>Q3 (19/20)</th> <th>Q4 (19/20)</th> <th>Q1 (20/21)</th> </tr> </thead> <tbody> <tr> <td>Standard 5 week applications decisions within the timescale. (Target 90%)</td> <td>100% 15 of 15</td> <td>100% 13 of 13</td> <td>88% 22 of 25</td> <td>100% 9 of 9</td> </tr> <tr> <td>8 week applications decisions within the timescale where this has been agreed (Target 90%)</td> <td>96% 22 of 23</td> <td>100% 19 of 19</td> <td>88% 28 of 32</td> <td>100% 10 of 10</td> </tr> <tr> <td>Completion certificates issued within 10 days of the final inspection of completed building work. (Target 85%)</td> <td>100% 47 of 47</td> <td>100% 42 of 42</td> <td>98% 58 of 59</td> <td>91% 10 of 11</td> </tr> </tbody> </table>		Q2 (19/20)	Q3 (19/20)	Q4 (19/20)	Q1 (20/21)	Standard 5 week applications decisions within the timescale. (Target 90%)	100% 15 of 15	100% 13 of 13	88% 22 of 25	100% 9 of 9	8 week applications decisions within the timescale where this has been agreed (Target 90%)	96% 22 of 23	100% 19 of 19	88% 28 of 32	100% 10 of 10	Completion certificates issued within 10 days of the final inspection of completed building work. (Target 85%)	100% 47 of 47	100% 42 of 42	98% 58 of 59
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Ensuring the built environment, businesses and people take	Strengthening our response to environmental and Climate change	<ul style="list-style-type: none"> Submitted City Corporation's flood risk objectives to the Environment Agency for the Flood Risk Management Plan (FRMP) Cycle 2 Drafted Flood Risk Measures for City Corporation approval prior to submission to Environment Agency 																			

<p>action on and are resilient to climate change.</p> <p><i>(Shape outstanding environments)</i></p>	<p>issues facing the City</p>	<ul style="list-style-type: none"> • Drafted Flood Emergency Plans guidance for Planning • Continued management of riverside survey during COVID-19 lockdown – drone survey delayed until July due to COVID-19, windy weather and tides. • Continued management of Buro Happold Climate Resilience project including external workshop on Zoom, completion of Climate Projections report and Strategic Implications report. • Promotion of Climate Resilience agenda internally through apprentice workshop and discussions with public realm, housing, public health, Barbican Centre and City Surveyors. • Consultation responses on behalf of the City Corporation to the Marine Management Organisation, SuDS review, MET office, and Thames Estuary 2100 review. • Represented City of London Corporation at the London Climate Change Partnership (LCCP), London Council’s Resilient and Green working group, London Environmental Coordinators Forum (LECF) and London Drainage Engineers Group (LoDEG).
<p>Enabling digital connectivity that meets changing business and lifestyle needs</p> <p><i>(Shape outstanding environments)</i></p>	<p>Fibre providers to complete roll out of Fibre to all 12 CoL housing estates</p> <p>Increase small cell locations</p>	<ul style="list-style-type: none"> • Completion is expected by December 2020. Was previously expected to be completed by October 2020, delays due to COVID-19. • Proposals reviewed with Freshwave to discuss 5G small cells rollout. Discussions undertaken with Highways and Comptrollers. Further in-depth proposal required from Freshwave. Committee report to Streets & Walkways expected in October 2020. Deployment on track to begin in Q4 2020.

	Increase Wireless and mobile infrastructure	<ul style="list-style-type: none"> City Surveyors appointed Lambert Smith Hampton as Specialist Telecoms Advisor to enable offering of CoL properties to mobile operators for deployment of 5G equipment. Committee approval granted to install 5G equipment on CoL housing estates. Deployment expected Q4 2020/21. 											
	Ensure internal and public-facing GIS services are available 99% of the working day	<ul style="list-style-type: none"> GIS services available during Q1 at 98.90% 											
	Freedom of Information requests and complaints	<table border="1"> <thead> <tr> <th>Year</th> <th>FOI/EIR Responses within 20 working days (90% target)</th> <th>Complaint Responses within 10 working days</th> </tr> </thead> <tbody> <tr> <td>Q1 (18/19)</td> <td>51 of 53 (96%)</td> <td>11 of 11 (100%)</td> </tr> <tr> <td>Q1 (19/20)</td> <td>57 of 60 (95%)</td> <td>6 of 9 (67%)</td> </tr> <tr> <td>Q1 (20/21)</td> <td>31 of 35 (89%)</td> <td>3 of 5 (60%)</td> </tr> </tbody> </table>	Year	FOI/EIR Responses within 20 working days (90% target)	Complaint Responses within 10 working days	Q1 (18/19)	51 of 53 (96%)	11 of 11 (100%)	Q1 (19/20)	57 of 60 (95%)	6 of 9 (67%)	Q1 (20/21)	31 of 35 (89%)
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Enabling a flourishing society and a vibrant cultural offer <i>(Contribute to a flourishing society)</i>	Curating cultural spaces and cultural programming	<ul style="list-style-type: none"> Cultural activities severely limited due to COVID-19. Sculpture in the City 10th edition has been delayed from June 2020 to May 2021; social media content has been increased to maintain presence of the project. 											
	Improving existing public spaces and creating new public spaces which are permeable and accessible	<ul style="list-style-type: none"> Greening Cheapside (Phase 1B) delivered, which includes three new trees, 18 new accessible seats, 10 square metres of sustainable planting and improved pedestrian routes through the space. New London Street fully pedestrianised with addition of 12 seats and three tables. Projects including 22 Bishopsgate and Bartholomew Close on site 											

	Increase the number of apprenticeships	<ul style="list-style-type: none"> • One new apprentice started in Q1- a L3 Business Administration Apprentice in the Planning Administration Team • Recruitment of four further apprentices underway during Q1 due to start in Q2 • Two Level 3 Business Administration apprentices completed their apprenticeship during Q1, both achieving Distinctions
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Awards & Achievements

<ul style="list-style-type: none"> • The Mechanical & Electrical Apprentice, Zia Islam has been chosen to represent the City at the London Councils Apprenticeship Awards for <i>best contribution by a new apprentice</i>. Zia project managed a scheme to relight High Timber Street which will realise substantial maintenance and energy savings. • Elisabeth Hannah, DBE Business Manager was also nominated in the <i>best manager/mentor</i> category recognising her work with the apprentices in the department and beyond. 	
<ul style="list-style-type: none"> • Two DBE apprentices have graduated their Business Administration courses with distinctions. 	
<ul style="list-style-type: none"> • The DBE apprentices raised £528 in a charity raffle for St Joseph's Hospice in Hackney. 	
<ul style="list-style-type: none"> • One member of staff graduated with a 2:1 in Town Planning on a City funded degree programme 	