

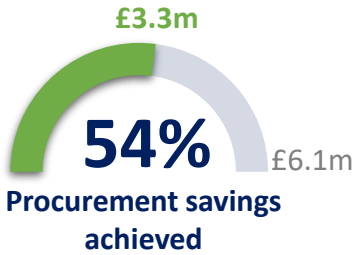
Chamberlain's

20/21 Scorecard

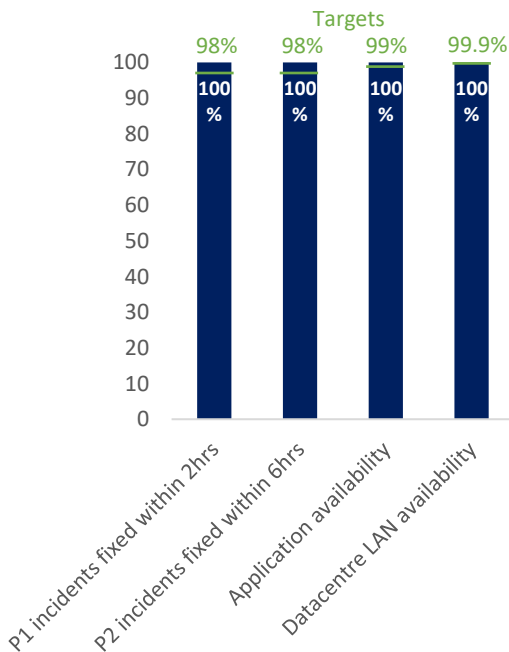
Departmental performance at mid-year

At mid-year, the Departmental performance is on track for most indicators. Below target performance can be explained by the impact of CV19 in all cases and is documented in divisional quarterly updates to the relevant Sub-Committees.

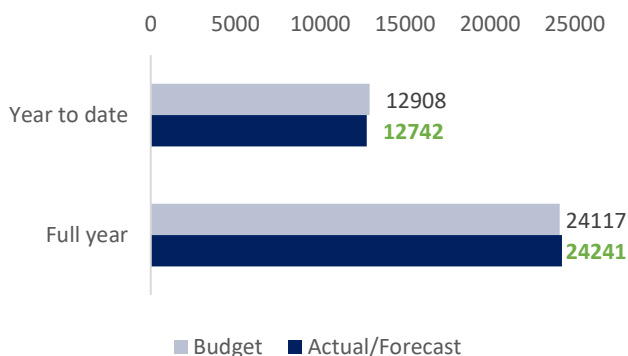
On track or exceeding target



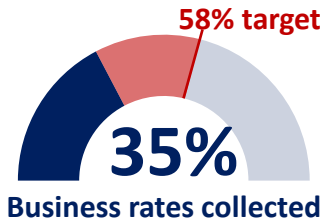
IT performance



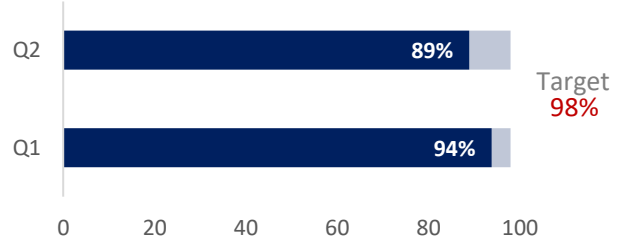
CHB Budget performance (£'000s)



Below target



Commercial rent collected



Invoice payment performance

