

Appendix 2 - Key areas of work for 2021/22 for City Gardens, West Ham Park and the Directorate & Learning team

	Our key areas of work in 2021/22 will be...	What's changed during this year	Longer term plans
Directorate & Learning	<ol style="list-style-type: none"> 1. Support, monitor and co-ordinate the Department's implementation of its reduced budget envelope and the impact of the Target Operating model. 2. Develop and increase awareness of the donation's opportunities through the COL website; work with a third party provider to enable retention of Gift Aid, develop regular giving donation opportunities and legacies. 3. Review our 'concessionary fees and charges offer' and assess proposed changes with other CoL Departments and similar services across London prior to drafting new policy for Member approval. 4. Develop flexible learning in nature that addresses the restrictions and opportunities presented by COVID19 5. Learning offer targets schools with high pupil premiums 6. Learning offer targets children, young people and families who have been struggling due to COVID19 restrictions/impacts 	<ul style="list-style-type: none"> • Office staff have been effectively homeworking. Use of office accommodation unlikely to return to full capacity post COVID19. • COVID19 has placed restrictions on how the Learning team work with learning/school audiences. • Increased digital content enabled the learning services to be 'digitally open' whilst 'physically closed'. 	<ul style="list-style-type: none"> • With fewer people working from the Irish Chamber there arises an opportunity for CS to consider the long-term use of the property
City Gardens	<ol style="list-style-type: none"> 1. Progress Finsbury Circus refurbishment project. 2. Progress the replacement of Tower Hill playground subject to approval of capital funding 3. Continue develop and utilising technology to improve service provision 4. Fleet review completed and implemented 5. Launch new Biodiversity Action Plan 6. Contribute to climate action strategy actions, where relevant 	<ul style="list-style-type: none"> • Office staff have been homeworking whilst frontline staff have continued to come in. Use of office accommodation unlikely to return to full capacity post COVID19. • Server files have been restructured and all moved to Sharepoint. This has enabled greater connectivity between frontline and office staff and enabled effective remote working. 	
West Ham Park	<ol style="list-style-type: none"> 1. Refurbish the playground and seek additional funding to complete the extension 2. Working with CSD progress future use of nursery site 3. Tennis – relicence coaching provision and investigate flood lights on site 4. Café / ice cream concession – review and relicence on single concession once playground complete 5. Management plan – review and update management plan for site and circulate for consultation 	<ul style="list-style-type: none"> • Office use – reduced during lockdown, alternative methods of communication used. Use of office accommodation unlikely to return to full capacity post COVID19. 	<ul style="list-style-type: none"> • Cycling – issues during lockdown, need to look at high risk routes and mitigation measures (changes to gates/pathways may be required)