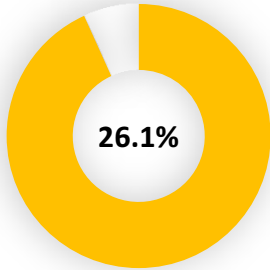


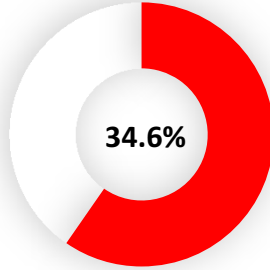
Financial Services Division KPI Scoreboard



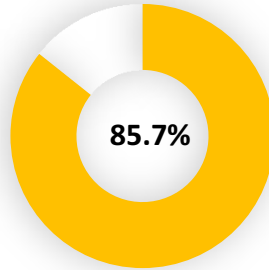
Business Rates collection 20-21 % collected (cumulative)



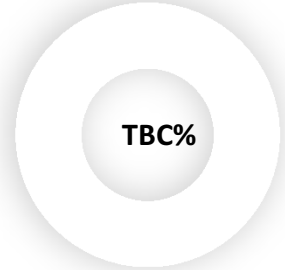
Quarter 1
Target 28%



Quarter 2
Target 58%

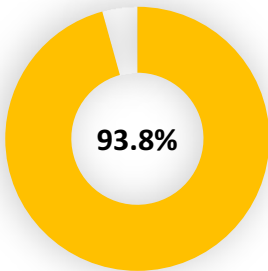


Quarter 3
Target 89.25%

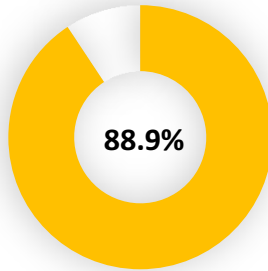


Quarter 4
Target 99%

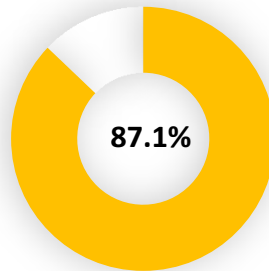
Commercial Rent Collection 20-21 % collected



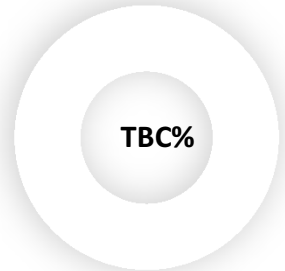
Quarter 1
Target 98%



Quarter 2
Target 98%



Quarter 3
Target 98%



Quarter 4
Target 98%



Publication of City Fund Accounts within Statutory Deadline of 31st July
Final publication delayed due to audit



Early Publication of City's Cash and BHE Accounts
Delayed due to audit

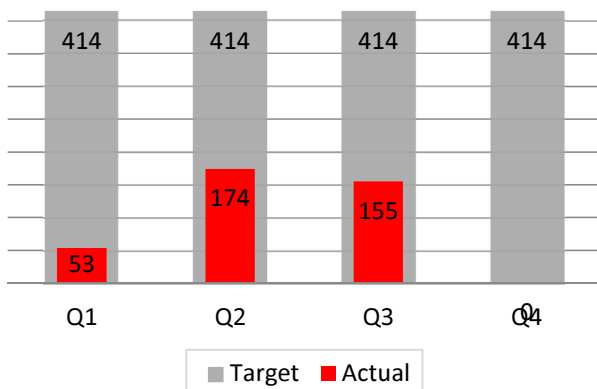
ON TRACK

Effective financial management: expenditure against departmental local risk budgets +/- 5% at year end

ON TRACK

Delivery of a balanced budget and Medium-Term Financial Plan for City Fund, approved by Court of Common Council by 31 March

Chamberlain's Court Freedoms



Professionally qualified accountancy staff as a % of total finance staff undertaking reporting, controls and decision support processes (measured annually)
TARGET 25%