

<b>Committee(s):</b> Police Performance and Resource Management Committee	<b>Date(s):</b> 2 <sup>nd</sup> February 2021
<b>Subject:</b> Policing Plan 2020-23- Performance against measures for end Q3 for the year 2020-21	<b>Public</b>
<b>Report of:</b> Commissioner of Police Pol 08-21	<b>For Information</b>
<b>Report author:</b> Strategic Development for AC Sutherland	

### Summary

This report summarises performance against the measures in the Policing Plan 2020-2023 for the year 2020-21, and the Q3 period 1<sup>st</sup> October 2020 to 31<sup>st</sup> December 2020.

Members were involved in developing the new 3-year Policing Plan for 2020-23 including policing plan priorities and new measures. These were developed at a workshop in late 2019 in consultation with Members and officers. A review of the current Policing Plan is taking place at present with a number of Member workshops taking place in late January 2021. The Plan for 2020-21 priorities and their current assessment for Q3 is shown below.

The Community Survey took place during September 2020 online, there were 580 responses and the results have been analysed and inform this update where measures relied upon the survey results. It should be noted that in a number of areas, it is mainly due to the adverse impacts of Covid-19 restrictions and reduced footfall in the City of London that the measures are assessed as shown.

### Policing Plan Priorities 2020-23 and Policing Plan Measures 2020-21

<b>PRIORITY: COUNTER TERRORISM: Q2 Assessed as REQUIRES ACTION Q3 Assessed as CLOSE MONITORING</b>					
<b>MEASURE</b>	<b>1<sup>st</sup> Quarter 2020-21</b>	<b>2<sup>nd</sup> Quarter 2020-21</b>	<b>3<sup>rd</sup> Quarter 2020-21</b>	<b>4<sup>th</sup> Quarter 2020-21</b>	<b>TREND</b>
<b>Measure 1-</b> An increased percentage of people who are surveyed who feel the City of London Police are prepared to respond to a terrorist attack:	REPORTED ANNUALLY as part of Community Survey	REPORTED ANNUALLY as part of Community Survey	SATISFACTORY		↑
<b>Measure 2-</b> An increased percentage of Project Servator stops	SATISFACTORY	REQUIRES ACTION	CLOSE MONITORING		↑

that result in a positive outcome: -					
<b>Measure 3-</b> An increased number of hostile reconnaissance reports received by the Force, demonstrating a higher level of awareness in the community and confidence to report issues to the police	REQUIRES ACTION	REQUIRES ACTION	REQUIRES ACTION		➔
<b>PRIORITY: FRAUD: Q2 Assessed as CLOSE MONITORING Q3 Assessed as SATISFACTORY</b>					⬆
<b>Measure 1-</b> Resources are targeted at the highest harm threats	SATISFACTORY	SATISFACTORY	SATISFACTORY		➔
<b>Measure 2-</b> An increased number of Fraud disruptions	CLOSE MONITORING	REQUIRES ACTION	CLOSE MONITORING		⬆
<b>Measure 3-</b> A reduction in the number of repeat victims of Fraud	REPORTING PROCESS STILL IN DEVELOPMENT	SATISFACTORY	SATISFACTORY		➔
<b>Measure 4-</b> An increased level of satisfaction and confidence with the force's response to victims of fraud	SATISFACTORY	SATISFACTORY	SATISFACTORY		➔
<b>PRIORITY: Violent and Acquisitive Crime: Q2 Assessed as SATISFACTORY Q3 Assessed as SATISFACTORY</b>					➔
<b>Measure 1-</b> A reduction in number of victim-based violent crimes.	SATISFACTORY	SATISFACTORY	SATISFACTORY		➔
<b>Measure 2-</b> A reduction in number of victim-based acquisitive crimes	SATISFACTORY	SATISFACTORY	SATISFACTORY		➔
<b>Measure 3-</b> A reduction in the re-offending rate of people committing violent and acquisitive crime	SATISFACTORY	SATISFACTORY	SATISFACTORY		➔
<b>Measure 4-</b> An increase in the percentage of people satisfied that they have received a professional service following reporting a crime	NO DATA Contract for collection starts November 2020	NO DATA Contract for collection starts November 2020	SATISFACTORY		➔
<b>PRIORITY: Serious Organised Crime: Q2 Assessed as CLOSE MONITORING Q3 Assessed as CLOSE MONITORING</b>					➔
<b>Measure 1-</b> An increase in the number of organised crime groups disrupted	REQUIRES ACTION	REQUIRES ACTION	REQUIRES ACTION		➔

<b>Measure 2-</b> A reduction in the percentage of people who are surveyed who consider drugs a problem in the City of London	REPORTED ANNUALLY as part of Community Survey	REPORTED ANNUALLY as part of Community Survey	SATISFACTORY		
<b>Measure 3-</b> a reduction in the number of cyber enabled crimes	SATISFACTORY	SATISFACTORY	SATISFACTORY		
<b>Measure 4-</b> Maintain Force use of multi-agency interventions or investigations supported or coordinated to safeguard children	SATISFACTORY	SATISFACTORY	SATISFACTORY		
<b>PRIORITY: Neighbourhood Policing: Q2 Assessed as CLOSE MONITORING Q3 Assessed as CLOSE MONITORING</b>					
<b>Measure 1-</b> Roads policing - a reduction in the percentage of people who are surveyed who consider road safety issues a priority in the City of London	REPORTED ANNUALLY as part of Community Survey	REPORTED ANNUALLY as part of Community Survey	REQUIRES ACTION		
<b>Measure 2-</b> Antisocial Behaviour- a reduction in the percentage of people who are surveyed who consider ASB a priority in the City of London	REPORTED ANNUALLY as part of Community Survey	REPORTED ANNUALLY as part of Community Survey	REQUIRES ACTION		
<b>Measure 3-</b> The public order measure- an increase in the number of positive outcomes following arrests resulting from public order incidents	REQUIRES ACTION	SATISFACTORY	SATISFACTORY		
<b>Measure 4-</b> The vulnerability measure - an increase in the use of the national vulnerability framework to identify those who are vulnerable so that they receive an appropriate level of service	SATISFACTORY	SATISFACTORY	SATISFACTORY		

### Recommendation

Members are asked to: Note the report.

## Main Report

### Background

1. This report presents Force performance against the measures published in your Police Authority Board's three-year Policing Plan 2020-23 for the year 2020-21, reporting for the performance for Quarter 3 to the end of December 2020. Supporting data is contained within Appendix A.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'Satisfactory', requires 'Close Monitoring' or 'Requires Action'. As requested at the Performance and Resource Management Committee meeting in May 2017 the report to your Committee continues to reflect the grading reported at the Force PMG and the summary table will show the trend from the previous quarter over a rolling 4 quarter period for the New Plan as it progresses.
3. The definitions for Satisfactory, Close Monitoring and Requires action are defined for each measure so that a consistent approach for grading can be undertaken. The assessment criteria for each measure reported as Close Monitoring or Requires Action is found within Appendix A.

### Position at end of Q3

4. Members will be aware of the impact that Covid-19 has had on the footfall within the City of London since the end of March, and the impact this has had on Crime levels. As aforementioned this has had an adverse impact on some of the Policing Plan measures as reported to the October and November meeting of this Committee as part of the 1st and 2<sup>nd</sup> quarter updates. This report provides details on **performance against the Policing Plan measures 2020-21 for Q3.**

### **PRIORITY: Counter Terrorism: Assessed as Close Monitoring**

There are 3 measures within this area

#### **Measures:**

1. An increased percentage of people who are surveyed who feel the City of London Police are prepared to respond to a terrorist attack. This measure is reported annually as part of the Community Survey. This concluded on 30<sup>th</sup> September 2020 and the analysis of the data has set a baseline for this measure at 94% representing this measure being shown as **Satisfactory**.
2. An increased percentage of Project Servator stops that result in a positive outcome: -This measure is now shown as **Close Monitoring**. Although the impact of Covid-19 and reduced footfall/ traffic in the City has reduced Project Servator activity this year so far, the percentage of stops that have a positive outcome is reported as 66% positive outcome rate compared to 67% for last year. This is only a 1% variance. The team has now expanded with new officers joining who undertook their training in August 2020 and are now more confident in applying the Servator suite of tactics. It is therefore expected that the application of the Stop & Search tactics will continue to improve in year

as the teams gain experience. The Force is still above the national average of 35% in positive outcomes when applying Stop & Search as part of Servator tactics.

3. An increased number of hostile reconnaissance reports received by the Force, demonstrating a higher level of awareness in the community and confidence to report issues to the police. This measure is reported as **Requires Action**.

Q3 2019/20- 35 reports

Q3 2020-21-20 reports

Again this is due to the decrease in reports as a result of significantly reduced footfall in the City. An improvement in numbers was seen in September but during Q3 since 1<sup>st</sup> October, there was a further lockdown during November which ended on 2<sup>nd</sup> December, but within approximately two weeks, on the 19<sup>th</sup> December London entered a Tier 4 Covid-19 level restrictions and is now in a further lockdown. The Force does not expect this measure to improve until the new performance year as it is likely that until year end the footfall in the City will remain at a very much reduced level.

### **PRIORITY: Fraud: Assessed as SATISFACTORY**

There are four measures within this area.

#### **Measures:**

1. Resources are targeted at the highest harm threats:  
This measure is reported as **Satisfactory** reflecting that the use of resources for the Directorate remain targeted at the relevant threats.
2. An increased number of fraud disruptions:  
This measure is reflected as **Close Monitoring** as there has been no increase in the level of disruptions compared to the level set within 2019/20.
3. A reduction in the number of repeat victims of fraud:  
This measure is reflected as **Satisfactory** with a *reduction in the number of repeat victims of fraud*. So far for 2020/21 12,838 repeat victims have been recorded compared to 13,112 for the same period last year, this represents a reduction of 274 victims.
4. An increased level of satisfaction and confidence with the force's response to victims of fraud:  
This measure is reported as **Satisfactory** with an increased level of satisfaction and confidence with the force's response to victims of fraud for both on-line and telephone.  
**2020/21: Online Reporting (April – December)**  
Current number surveyed: 2457  
Number who reported satisfied: 2068  
Number who reported dissatisfied: 391  
Overall satisfaction rate: 84.2%  
**2020/21: Telephone Reporting (April – December)**  
Current number surveyed: 1501  
Number who reported satisfied: 1449  
Number who reported dissatisfied: 51  
Overall satisfaction rate: 96.1%

## **PRIORITY: Violent & Acquisitive Crime: Assessed as SATISFACTORY**

There are four measures in this area.

### **Measures:**

1. A reduction in number of victim-based violent crimes.  
This measure is reported as **Satisfactory**. Compared to 2019-20, FYTD there has been a -59% reduction. Rolling 12 months there has been a -43% reduction.
2. A reduction in number of victim-based acquisitive crimes:  
This measure is reported as **Satisfactory**. Compared to 2019-20, FYTD there has been a -61% reduction. Rolling 12 months there has been a -47% reduction.
3. A reduction in the re-offending rate of people committing violent and acquisitive crime.  
This measure is reported as **Satisfactory** as rate has reduced from the baseline set in 2019/20. Currently the amount of crime committed by repeat offenders is at 6% of all crime. Data from January 2020-December 2020.
4. An increase in the percentage of people satisfied that they have received a professional service following reporting a crime. This measure is assessed as **Satisfactory** as this shows an increase in the victim satisfaction rate from the level set within 2019/20.  
The new contract to gather victim satisfaction data went live in October, the results have been received from the survey company which was from people who were victims of crime during August and September. The new service involves contacting victims of crime via text message. They are asked whether they would like to take part in the survey and then asked to provide a response to 4 questions asking about the treatment they received in terms of fairness and respect, the follow up they received, the overall service and whether they would recommend a friend to report a crime if they found themselves a victim. Victims are also offered the opportunity to provide a free text response explaining their answers. Results from this period are:  
Treatment 79% satisfied.  
Follow up 71% satisfied  
Overall Service 64% satisfied  
Recommended in future 73% satisfied  
However, the Force will of course look to improve on this going forward.

## **Serious Organised Crime: Assessed as CLOSE MONITORING.**

There are four measures within this area,

### **Measures:**

1. An increase in the number of organised crime groups disrupted  
This measure is reported as **Requires Action** as it has been impacted by reduced activity owing to Covid-19. Two of the three biggest contributors to disruptions by volume are now closed owing to executive action taken. The other operation focused on organised bag thefts. This has been significantly impacted

all year by the significant reduction of footfall in the City and less people using licensed premises. In Q3 it has been further impacted by the various lockdowns and Tier 4 Covid -19 restrictions meaning there has been little opportunity for offenders to commit offences.

2. A reduction in the percentage of people who are surveyed who consider drugs a problem in the City of London reported on annually as part of the Community Survey. The survey was completed on 30<sup>th</sup> September 2020 and this measure is shown as **Satisfactory** with the percentage of people considering drugs a problem in the City reducing by 8%.
3. The third measure, a reduction in the number of cyber enabled crimes is reported as **Satisfactory**. Although there has been a slight increase in Cyber crime reports during the quarter (+3) compared to 2019-20. This measure is still assessed as satisfactory as is within the 5% range set.
4. Maintain Force use of multi-agency interventions or investigations supported or coordinated to safeguard children is the fourth measure and is also reported as **Satisfactory** as all referrals to safeguard children have been made within appropriate timescales.

### **Neighbourhood Policing: Assessed as: CLOSE MONITORING**

There are four measures within this area.

#### **Measures:**

1. **Roads policing** - a reduction in the percentage of people who are surveyed who consider road safety issues a priority in the City of London.  
This measure has been assessed as **Requires Action** as a result of the outcome of the Community Survey which saw a 5% or more increase in the percentage of the public that identify Road Safety as a Force priority within the community survey, compared to the level set within 2019/20.  
The survey was only undertaken on line this year owing to Covid-19 safety guidelines, which meant no face to face/ on street surveys could be undertaken.  
**Online Respondents:** 77 ranked road safety as their top priority with 74 respondents placing road safety as their second priority and 59 respondents placing road safety as their third priority. Overall, this placed Road Safety as the 2<sup>nd</sup> highest concern for the survey. There has therefore been a 14% increase in the percentage of the public that identify Road Safety as a Force priority.  
The Force is considering this outcome from the survey at the Force Performance Management Group meeting in late January which is after the date of the deadline for this Board meeting. Updates as to any planned action will follow.
2. **Antisocial behaviour** - a reduction in the percentage of people who are surveyed who consider ASB a priority in the City of London  
This measure has been assessed as **Requires Action** as a result of the outcome of the Community Survey which saw a 5% or more increase in the percentage of the public that identify ASB as a Force priority within the community survey compared to the level set within 2019/20.

The survey was only undertaken on line this year owing to Covid-19 safety guidelines as no face to face/ on street surveys could be undertaken.

**Online Respondents:** 122 respondents marked anti-social behaviour (ASB) as their top priority, with 70 indicating it was their second, and 59 respondents marking anti-social behaviour as their third priority. This ranked ASB as the highest concern for respondents. Overall, there has been a 7% increase in the percentage of the public that identify ASB as a Force priority.

The Force is considering this outcome from the survey at the Force Performance Management Group meeting in late January which is after the date of the deadline for this Board meeting. Updates as to any planned action will follow.

3. **Public Order-** an increase in the number of positive outcomes following arrests resulting from public order incidents is reported as **Satisfactory** for this period as there is an increase in positive outcomes compared to last year. Currently the Force is recording a positive outcome rate of 33% compared to 23% set in the previous year.
4. **Vulnerability-** an increase in the use of the national vulnerability framework to identify those who are vulnerable so that they receive an appropriate level of service is reported as **Satisfactory** as all vulnerable persons have been referred as needs required in Q3.

#### **COVID 19 Impact:**

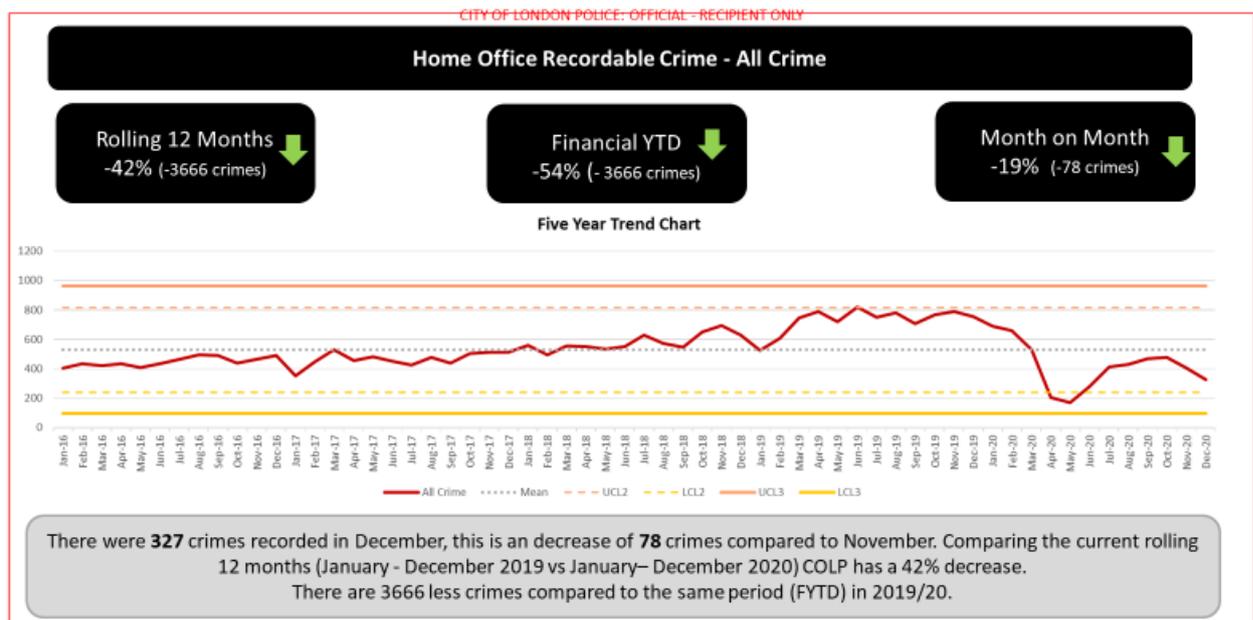
5. A number of indicators have been impacted by the Covid-19 Pandemic over the course of this year so far as a result of the impact of the pandemic, rather than any Force Crime Reduction Strategy or activity. A number of indicators are reporting as 'requires action' due to a reduction in city footfall and traffic as a result of Covid-19 Tier restrictions and Lockdowns and subsequent restricted opening hours of businesses and licensed premises, which has meant that the people, opportunities and locations where crimes/ incidents could occur have been extremely limited. Conversely, several other measures are reporting 'satisfactory' due to the overall drop in crime caused by the lockdown and post lockdown restrictions. These indicators are:
  - **An increased percentage of Project Servator stops that result in a positive outcome:** Reported as close monitoring which is an improvement on Q2 but this has been impacted mainly due to decreased footfall and traffic in the City, thereby reducing opportunities for using Servator tactics.
  - **An increased number of hostile reconnaissance reports received by the Force, demonstrating a higher level of awareness in the community and confidence to report issues to the police:** Reported as requires action, due to decreased footfall within the City there has been a significant reduction in hostile reconnaissance reports impacting the ability of the Force to achieve this measure.
  - **A reduction in number of victim-based violent crimes:** Reported as satisfactory reflecting the decrease in overall crime in the UK as a result of

Covid-19. This quarter's assessment is mainly due to the continued low footfall, limited opening hours/ closure of licensed premises during Q3.

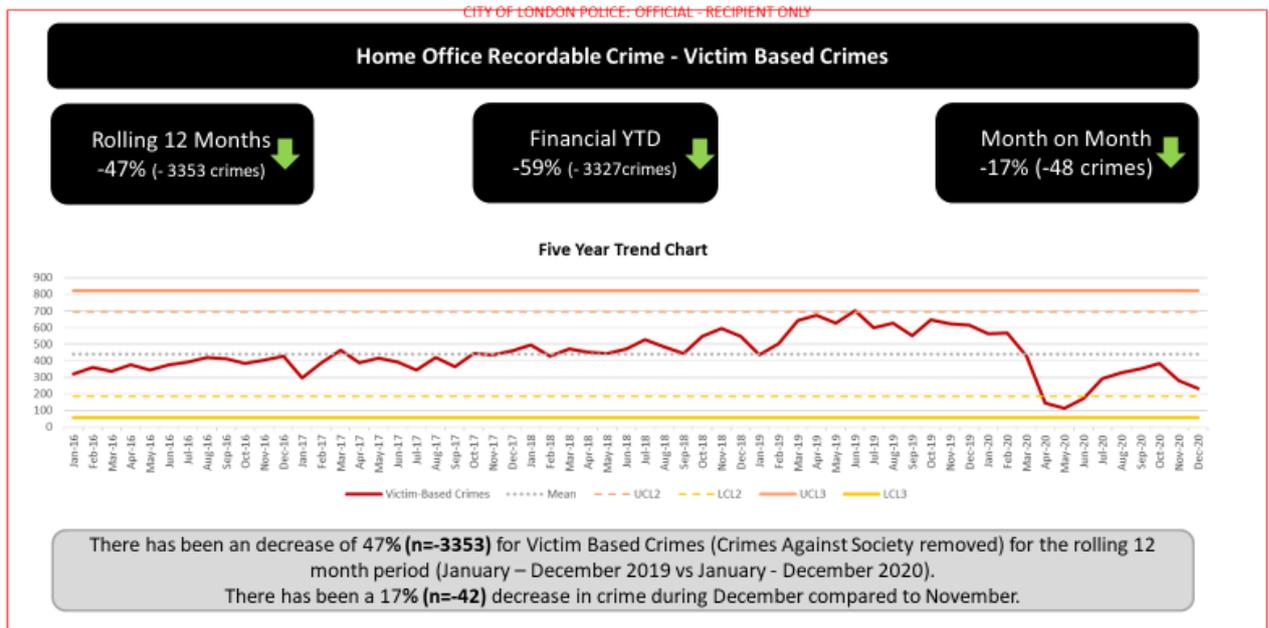
- **A reduction in number of victim-based acquisitive crimes:** Reported as satisfactory reflecting the decrease in overall crime in the UK as a result of Covid-19. This quarter's assessment is mainly due to the continued low footfall in the City, increased Tier restrictions and lockdowns in Q3.
- **An increase in the number of organised crime groups disrupted:** Reported as requires action. One of the biggest operations run was targeting OCGs involved in bag thefts from licenced premises. Due to the opening restrictions and lockdowns in Q3 along with the lack of footfall numbers, this type of theft has vastly reduced. Operational activity has also decreased in relation to it as a consequence.

6. Supporting information for all those measures assessed as either 'Close Monitoring' or 'Requires Action' is attached at Appendix A.

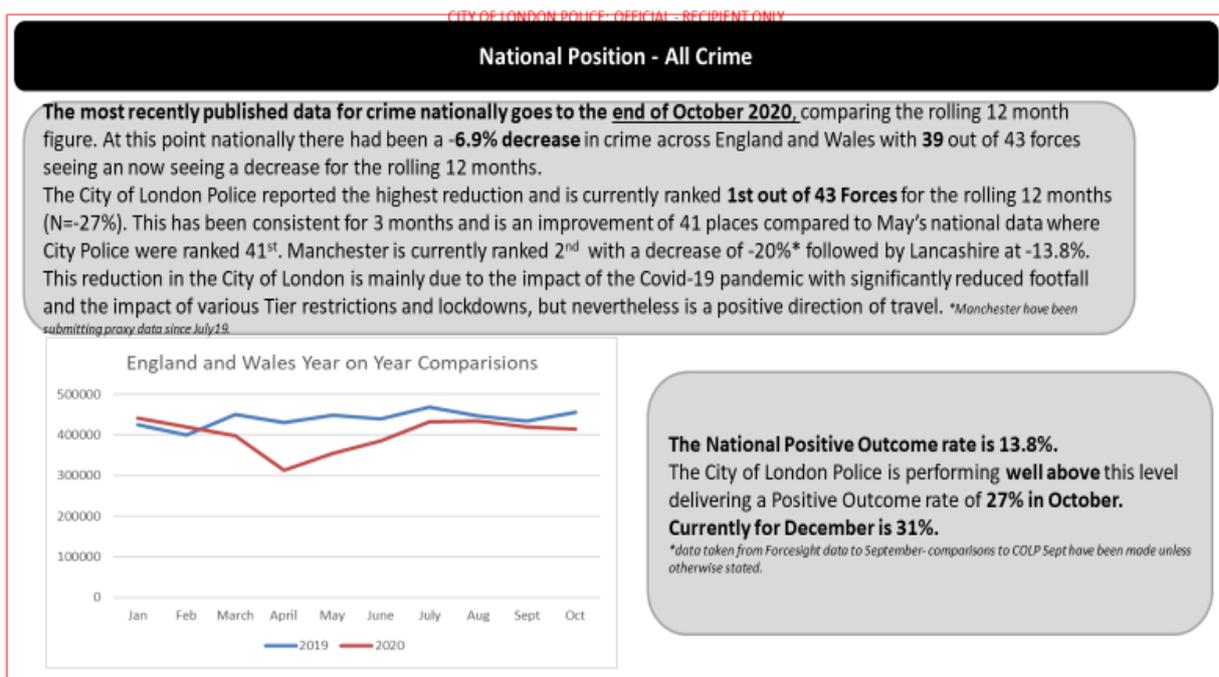
### All Crime at end of Q3 - 5 Year Trend



## Victim based Crime end Q2- 5 Year Trend



## National position –v- City of London- to end October 2020 (latest data available)



## MPS-v- City of London Police

- At your November Committee the Chairman asked for an overall crime comparison with the Metropolitan Police Service (MPS). This comes with the health warning that the volumes of crime, crime profile and demographic in the MPS area are very different from that in the City of London and so it is hard to draw any very meaningful comparison. Just by example, for Q3 CoLP had an all crime count of 1,207; the MPS had an all crime count of 1,025,490)

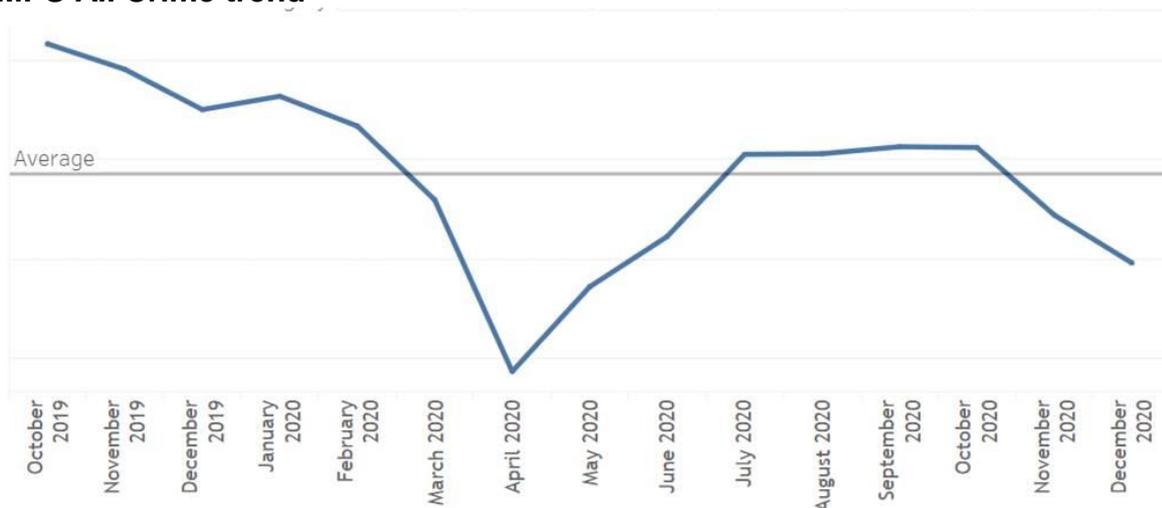
MPS -Rolling 12 months to end December 2020 there was a reduction of 14.23%

City of London – Rolling 12 months to the end December 2020 there was a reduction of 42%

MPS -Month on month-December compared to November 2020- a reduction of 7.46%

City of London -Month on month-December compared to November 2020- a reduction of 19%

### MPS All Crime trend<sup>1</sup>



### Appendices

- Appendix A-** Data supporting current assessment for Policing Plan Measures 2020-21 for those assessed as **'Close Monitoring'** and **'Requires Action'**.

<sup>1</sup>Source MPS website: <https://www.met.police.uk/sd/stats-and-data/met/crime-data-dashboard>

**Appendix A**

**PERFROMANCE SUMMARY at end of Q3 of those measures shown as 'Close Monitoring' and 'Requires Action'**

<b>POLICING PLAN PRIORITIES</b>	<b>ASSESSMENT QTR 1</b>	<b>ASSESSMENT QTR 2</b>	<b>ASSESSMENT QTR 3</b>	<b>ASSESSMENT QTR 4</b>
<b>COUNTER TERRORISM</b>	<b>CLOSE MONITORING</b>	<b>REQUIRES ACTION</b>	<b>CLOSE MONITORING</b>	
<b>FRAUD</b>	<b>SATISFACTORY</b>	<b>CLOSE MONITORING</b>	<b>SATISFACTORY</b>	
<b>VIOLENT &amp; ACQUISITIVE CRIME</b>	<b>SATISFACTORY</b>	<b>SATISFACTORY</b>	<b>SATISFACTORY</b>	
<b>SERIOUS ORGANISED CRIME</b>	<b>CLOSE MONITORING</b>	<b>CLOSE MONITORING</b>	<b>CLOSE MONITORING</b>	
<b>NEIGHBOURHOOD POLICING</b>	<b>CLOSE MONITORING</b>	<b>SATISFACTORY</b>	<b>CLOSE MONITORING</b>	

**Assessment Criteria**

**SATISFACTORY:** All measures within category report this assessment or only one measure within category reports Close Monitoring.

**CLOSE MONITORING:** Two or more measures report as Close Monitoring, where two or more report as Requires Action should the number of measures dictate the below assessment will be used.

**REQUIRES ACTION:** Two or more measures within this category report Requires Action.

<b>PRIORITY: COUNTERING TERRORISM</b>		<b>Assessment</b>	<b>CLOSE MONITORING</b>
<b>Measure of Success</b>	An increased percentage of Project Servator stops that result in a positive outcome		
<b>AIM/RATIONALE</b>	Project Servator is a suite of tactics employed by the Force to counter terrorist related activity. Part of the success of these tactics is the training of officers to recognise behaviour and target stop and search to individuals exhibiting behavioural traits that draw their attention. The Force aims to improve on the success of the training and deployment of project Servator trained officers and a measure of this success will be the increase in positive outcomes from the stopping and searching of individuals that draw attention to themselves through behavioural profiling.		
<b>Reason for Assessment</b>	<b>SATISFACTORY:</b> An increase in the percentage of positive outcomes from the level achieved in 2019/20. <b>CLOSE MONITORING:</b> The positive outcome level is within 5% of the level achieved in 2019/20. <b>REQUIRES ACTION:</b> Positive outcomes are more than 5% less than the level achieved in 2019/20		

**Current Position**

PROJECT SERVATOR STATS 2019/20												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Stop and Search</b>	5	5	4	1	8	4	0	4	16	7	7	5
<b>Positive Stop &amp; Searches</b>	3	4	3	1	7	4	0	3	5	4	6	4
<b>Arrests</b>	3	3	3	4	8	4	1	3	10	4	6	8
<b>Percentage of Stop &amp; Searches that were positive</b>	60%	80%	75%	100%	88%	100%	N/A	75%	31%	57%	86%	80%

PROJECT SERVATOR STATS 2020/21												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
<b>Stop and Search</b>	N/A	0	2	23	13	23	6	6	10			
<b>Positive Stop &amp; Searches</b>	N/A	0	2	15	11	12	5	3	7			
<b>Arrests</b>	N/A	0	2	13	8	9	5	1	5			
<b>Percentage of Stop &amp; Searches that were positive</b>	N/A	N/A	100%	65%	85%	52%	83%	50%	70%			

With the implementation of the Covid 19 response during April, Servator deployments in their normal format stopped and officers were being used for the interim sector policing plan. There are therefore no stats for the month of April.

Project Servator resumed as of Monday the 11th of May. As detailed in the report, owing to a significantly reduced footfall and traffic in the City of London due to many businesses advocating and encouraging staff to work at home/ remotely, this has impacted on the opportunities for officers to undertake as many stops as they normally would. Businesses have been following government advice/ legislation due to the initial UK wide lockdown, then Covid tier restrictions, followed by a further 2 national lockdowns.

Project Servator utilises a suite of tactics with Stop & Search being the final resolution of a number of engagement activities. Before a Stop & Search is conducted an officer will undertake a Resolution Conversation as part of the tactics utilised to ascertain if a Stop & search will be required, the number of these conversations undertaken each month is as follows:

April: 0  
May: 104  
June: 66  
July: 210  
August: 219  
September: 201  
October: 264  
November: 395  
December: 424

Overall FYTD, out of 1883 resolution conversations officers only felt the grounds to implement a Stop & Search on 83 occasions and of these 55 were positive. Overall, FYTD this is a positive outcome percentage of 66%.

For Q3 there have been 22 Stop and Searches , 15 positive and 11 arrests (For Q3, positive outcome percentage is 68% and arrest rate of 50% ).

The positive Stop & Search rate for 2019/20 was 67%, out of 66 Stop and Searches 44 were positive.

<b>PRIORITY: COUNTERING TERRORISM</b>		<b>Assessment</b>	<b>REQUIRES ACTION</b>										
<b>Measure of Success</b>	An increased number of hostile reconnaissance reports received by the Force, demonstrating a higher level of awareness in the community and confidence to report issues to the police												
<b>AIM/RATIONALE</b>	The Force undertakes Act and ARGUS training with community representatives highlighting the awareness of tactics used by terrorists to gather reconnaissance information before launching an attack, this raises awareness with our communities of the importance of reporting suspect behaviour and generating Op Lightning reports for intelligence analysis. In addition, through patrolling the City our officers observe individuals and groups who may also be acting suspiciously and generate in-Force intelligence submissions. Our aim is to ensure our community and officers remain aware of the threat and report any perceived hostile reconnaissance for Force intelligence analysis. This measure aims to track the effectiveness of our training and interaction with the community in receiving training so that we can be sure our preventative measures are having a positive influence on City safety.												
<b>Reason for Assessment</b>	<b>SATISFACTORY:</b> Level of Op Lightning Reports has increased from the level set in 2019/20. <b>CLOSE MONITORING:</b> Level of Op Lightning Reports is within 10% of level set in 2019/20 and/or there is a reduction in submission of reports from our community. <b>REQUIRES ACTION:</b> There has been a reduction in submission of Op Lightning Report by more than 10% and/or the level of reports submitted by our community is significantly reduced.												
<b>Current Position</b>													
	<b>OP LIGHTNING REPORTS (Hostile Reconnaissance)</b>												
		<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>
<b>Op Lightning Reports 2015-16</b>		11	7	13	10	10	7	19	30	17	9	8	15
<b>Op Lightning Reports 2016-17</b>		20	6	12	20	17	14	21	9	12	18	11	22
<b>Op Lightning Reports 2017-18</b>		18	22	35	17	7	20	20	19	11	11	5	3
<b>Op Lightning Reports 2018-19</b>		11	8	11	11	18	8	7	10	17	6	9	11
<b>Op Lightning Reports 2019-20</b>		16	8	12	10	4	9	19	4	12	2	10	9
<b>Op Lightning Reports 2020-21</b>		5	4	3	7	5	8	6	6	8			
<b>Trend</b>		↓	↓	↓	↑	↓	↑	↓	-	↑			

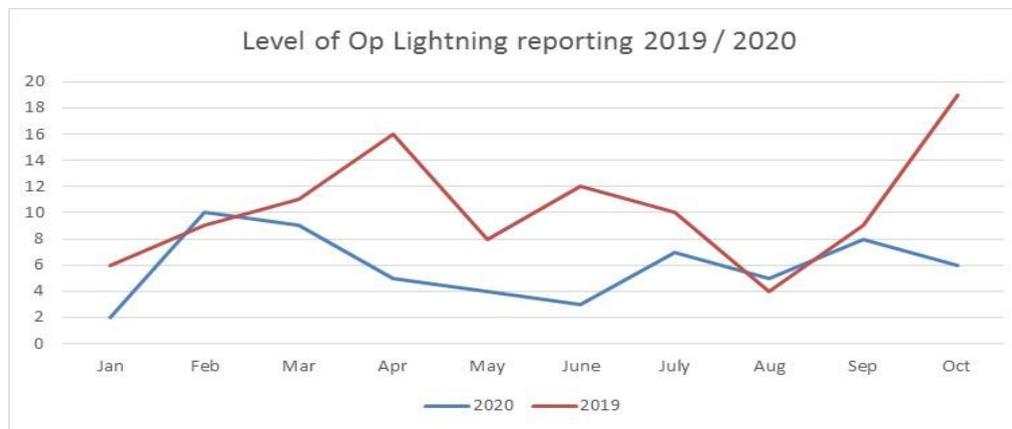
## October

6 Op Lightning reports were submitted to CoLP SB during October 2020. This is a decrease from the month of September (x 8 reports) and a decrease when compared to the average October figure for the last five years which stands at 13 reports.

Reporting during October 2020 had been experienced at business premises in Queen Victoria Street and Silk Street and in the general areas of Broadgate Circle, Tower Bridge, Bank Junction and London Bridge. Of the six reports, four had been submitted by ACT trained security personnel and the remaining two from a member of public and a CoLP officer. All incidents had occurred on weekdays, with the earliest incident taking place at 07:00hrs and the latest at 15:06hrs.

With the exception of the incident at Silk Street, which had involved a male taking photos, all other incidents have been fully investigated and deemed non suspicious – enquiries are continuing on the Silk Street reporting. Individuals engaged in photography of a suspicious nature had featured in four reports. The report at Bank Junction involved a male filming the area, and at business premises in Queen Victoria Street, the suspicious behaviour of a group of males was reported after they had entered the location asking for a tour of the building. Two individuals had been fully identified through SB enquiries.

The graph below shows the low levels of reporting experienced during 2020 when compared to 2019. Since the start of the UK lockdown in response to Covid19 (23rd March 2020) there have been 40 Op Lightning reports submitted to CoLP SB – a 50.6% decrease when compared to the same period during 2019.



## **November**

A total of 6 reports were submitted during November, this was on a par with the level of reporting the previous month, but a 50% decrease when compared to the average November total for the last five years.

Of the 6 reports, three had involved individuals taking photographs at business premises (Fleet Street, Lime Street, Stonecutter Street) and one report listed an individual photographing St Pauls Cathedral. One report had listed two different males on two separate occasions entering police premises in New Street asking staff questions regarding the location and the final report detailed a male filming in the vicinity of Bishopsgate Police Station.

Reporting had been highest from ACT trained security personnel (x 3 reports), with two reports being submitted by CoLP officers and the remaining report submitted by a member of CoLP police staff.

## **December**

During December there were 8 Op Lightning reports, this figure is lower than the average December total over the last five years which stands at 13. All but one report during December had been submitted by ACT trained security personnel (the remaining report had been submitted by a CoLP officer).

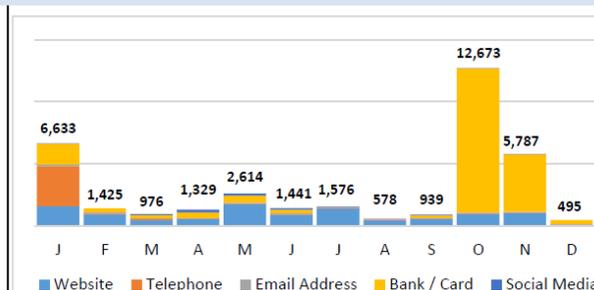
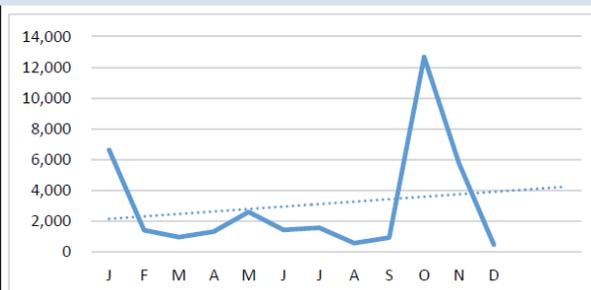
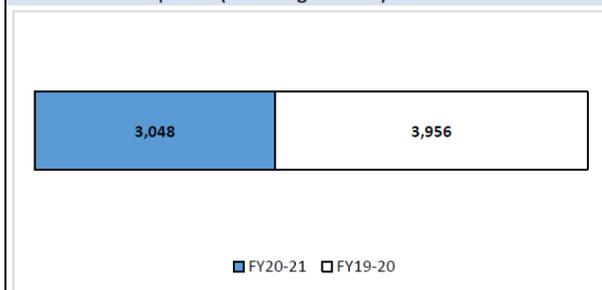
Four reports had concerned suspicious behaviour at Lloyds of London in Lime Street, none of the reports however were linked and all have been investigated and deemed non suspicious. The remaining reports had been around the vicinity of King Edward Street and had involved a male taking photos while waiting for someone who was attending St Bart's Hospital, a male trying to attempt entry to the crypt at St Pauls, a male paying attention to police vehicles in New Street and a male and female taking photographs with an imitation firearm in Broadgate (this was passed to CID for further investigation). All four reports have been fully investigated and deemed non suspicious.

The last report in December was submitted on the 18th of the month.

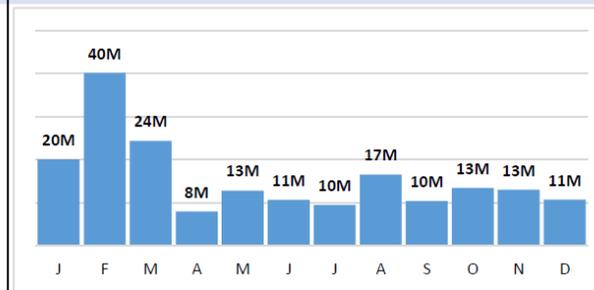
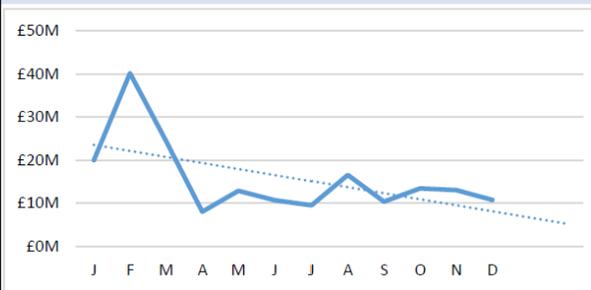
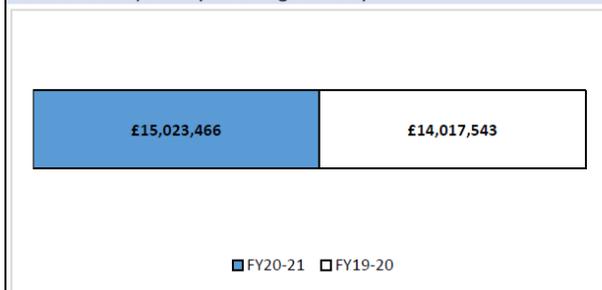
<b>PRIORITY: FRAUD</b>		<b>Assessment</b>	<b>CLOSE MONITORING</b>
<b>Measure of Success</b>	An increased number of fraud disruptions		
<b>AIM/RATIONALE</b>	Disruption the perpetrators of fraud makes it harder for individuals and groups to commit and profit from their crimes. The number of successful disruptions illustrates the effectiveness of Force proactive measures to prevent individuals and organised criminal gangs from committing fraud.		
<b>Reason for Assessment</b>	<b>SATISFACTORY:</b> Increase in level of in year disruptions compared to the level set within 2019/29. <b>CLOSE MONITORING:</b> No increase in the level of disruptions compared to the level set within 2019/20. <b>REQUIRES ACTION:</b> Decrease in the level of disruptions within year compared to the level set within 2019/20.		

**Current Position**

Number of Disruptions (including ASHIKO)



Value of Disruptions (excluding ASHIKO)



Disruptions to technological enablers have fallen over the last two years, particularly since February 2020. This is due, in the main to the number of websites disrupted through a dedicated Operation decreasing due to COVID-19 slowing the outputs of Chinese OCGs in terms of counterfeit production and website creation. Proactive operational activity has focused on denial of potential sites to use. Additionally CoLP has been working with Nominet to gather all Zone Files; every domain

registered in the last 12 months. The hosting providers for these domains will be identified and those considered untrustworthy will be further investigated to establish whether the site needs to be suspended for selling counterfeit goods.

It should be noted that the dedicated operation data is reported one month in arrears.

<b>PRIORITY: SERIOUS ORGANISED CRIME</b>		<b>Assessment</b>	<b>REQUIRES ACTION</b>
<b>Measure of Success</b>	An increase in the number of organised crime groups disrupted		
<b>AIM/RATIONALE</b>	Organised Crime groups (OCG's) operate throughout the UK. It is the aim of the Force to disrupt their activities within the City so that the City remains a safe place for people to live, work and visit. Our disruption activities aim to ensure the OCG activity is not tolerated within the City. These disruptions target the financial benefits and ability of groups to pursue criminality within the square mile and ensure that through targeting OCG activity we also seek to reduce overall crime and the risk of crime within the City.		
<b>Reason for Assessment</b>	<b>SATISFACTORY:</b> There is an increase in the number of OCG's disrupted within year compared to the number disrupted in 2019/20. <b>CLOSE MONITORING:</b> There is not increase in the number of OCG's disrupted by Force activity compared to the number disrupted in 2019/20. <b>REQUIRES ACTION:</b> There is a decrease in the number of OCG's disrupted by Force activity compared to the number disrupted in 2019/20.		
<b>Current Position</b>			
<p><b>Reasons for a reduction in disruption submissions from Q4 FY19/20</b></p> <p>Covid-19 impacted upon policing and priorities changed. Impact upon the progression of investigations.</p> <p>Two of the three biggest contributors to disruptions by volume are now closed owing to executive action taken and arrests made.</p> <p>The other, which focused on organised bag thefts dropped to 0 or near 0 between Apr-Jun due to closure of pub/bars, increased slightly to 1 or 2 a day during Q2 when licensed premises re opened but footfall was still low in the City, and since October has been severely impacted by the Covid Tier restrictions and lockdown in November/ December. With no imminent plans for the relaxing of the current lockdown, this position is unlikely to change for the rest of the Financial/ Performance Year.</p>			

<b>PRIORITY: NEIGHBOURHOOD POLICING</b>	<b>PRIORITY ACTIVITY: ROADS POLICING: Undertake visible enforcement activities to deter road users from breaking traffic laws and putting other road users at risk together with proactively targeting offenders who use the roads to cause danger to other road users.</b>	<b>Assessment</b>	<b>REQUIRES ACTION</b>
<b>Measure of Success</b>	<b>Roads policing</b> - a reduction in the percentage of people who are surveyed who consider road safety issues a priority in the City of London		
<b>AIM/RATIONALE</b>	The Force undertakes an annual survey of its community to identify the main priorities perceived by the public. Road safety is part of the areas of concern. A success in Force activities with our partners will be the perception of the public that the City roads are safe. We will therefore look at the reduction in the percentage of people who perceive road safety as an issue as a success in the tactics and policing activities undertaken by the Force to ensure City roads are safe to use.		
<b>Reason for Assessment</b>	<b>SATISFACTORY:</b> Reduction in the percentage of the public that identify Road Safety as a Force priority compared to the level set in 2019/20 community survey. <b>CLOSE MONITORING:</b> An increase in the percentage of the public that identify Road Safety as a Force priority by up to 5% compared to the level set in the 2019/20 community survey. <b>REQUIRES ACTION:</b> A 5% or more increase in the percentage of the public that identify Road Safety as a Force priority within the community survey compared to the level set within 2019/20.		
<b>Current Position</b>			
<p>The baseline for this measure from the 2019/20 survey is as follows:  <b>Street Survey Respondents:</b> 27 ranked it as 1, 24 ranked as 2, 38 ranked as 3 in list of top three priorities from all respondents. This ranked it as the 3<sup>rd</sup> highest concern for street survey respondents.</p> <p><b>Online Respondents:</b> 22 ranked it as 1, 18 ranked as 2, 8 ranked as 3 in list of top three priorities from all respondents. This ranked this as the 2<sup>nd</sup> highest concern from on-line respondents.</p> <p>The 2020 Community Survey was undertaken online only due to the impact COVID 19 would have had on one-to-one street survey responses. As such this measure is compared to only online respondents for 2020/21.</p> <p><b>Online Respondents:</b> 77 ranked road safety as their top priority with 74 respondents placing road safety as their second priority and 59 respondents placing road safety as their third priority. Overall, this placed Road Safety as the 2<sup>nd</sup> highest concern for the survey.</p> <p>When compared with the 2019/20 survey a total of 137 respondents ranked this as a top three priority out of a total of 622 responses. This means that 22% of respondents put Roads Policing into the top three priorities for the Force in 2019/20. This year a total of 210 respondents put Road Policing within one of the top three priorities out of 580 responses. This equates to 36% of the respondents considering Roads Policing as a top three priority. Overall, this perception has increased by 14% of respondents within year.</p>			

This increase may be explained with a high proportion *of residents* responding to the survey this year compared to previous years and is a perception that the Force will need to address in partnership with the Corporation. This is being discussed at the Force PMG meeting in late January as to any action required and updates will follow in due course.

<b>PRIORITY: NEIGHBOURHOOD POLICING</b>	<b>PRIORITY ACTIVITY: ANTISOCIAL BEHAVIOUR: Engage with community groups and partners to identify and address the ASB concerns of individuals and groups. Together with our partners, make best use of available tools to deal with incidents, including levels of drunkenness and rowdiness.</b>	<b>Assessment</b>	<b>REQUIRES ACTION</b>
<b>Measure of Success</b>	<b>Antisocial behaviour</b> - a reduction in the percentage of people who are surveyed who consider ASB a priority in the City of London		
<b>AIM/RATIONALE</b>	The Force undertakes an annual survey of its community to identify the main priorities perceived by the public. Anti-Social Behaviour is part of the areas of concern. A success in Force activities with our partners will be the perception of the public that the City is safe to live in, work in and visit. We will therefore look at the reduction in the percentage of people who perceive anti-social behaviour as an issue as a success in the tactics and policing activities undertaken by the Force to ensure City is a safe environment to be in.		
<b>Reason for Assessment</b>	<b>SATISFACTORY:</b> Reduction in the percentage of the public that identify Anti-Social Behaviour as a Force priority compared to the level set in 2019/20 community survey. <b>CLOSE MONITORING:</b> An increase in the percentage of the public that identify Anti-Social Behaviour as a Force priority by up to 5% compared to the level set in the 2019/20 community survey. <b>REQUIRES ACTION:</b> A 5% or more increase in the percentage of the public that identify Anti-Social Behaviour as a Force priority within the community survey compared to the level set within 2019/20.		
<b>Current Position</b>			
<p>The baseline for this measure from the 2019/20 survey is as follows:</p> <p><b>Street Survey Respondents:</b> 69 ranked it as 1, 79 ranked as 2, 57 ranked as 3 in list of top three priorities from all respondents. This ranked it as the highest concern for street survey respondents.</p> <p><b>Online Respondents:</b> 4 ranked it as 1, 5 ranked as 2, 9 ranked as 3 in list of top three priorities from all respondents. This ranked this as the 7<sup>th</sup> highest concern from on-line respondents.</p> <p>The 2020 Community Survey was undertaken online only due to the impact COVID 19 would have had on one-to-one street survey responses. As such this measure is compared to only online respondents for 2020/21.</p> <p><b>Online Respondents:</b> 122 respondents marked anti-social behaviour as their top priority with 70 indicating it was their second and 59 respondents marking anti-social behaviour as their third priority. This ranked ASB as the highest concern for respondents.</p> <p>When compared with the 2019/20 survey a total of 223 respondents ranked this as a top three priority out of a total of 622 responses. This means that 36% of respondents put ASB into the top three priorities for the Force in 2019/20. This year a total of 251 respondents put ASB within one of the top three priorities out of 580 responses. This equates to 43% of the respondents considered ASB a top three priority. Overall, this perception has increased by 7% of respondents within year.</p>			

This increase may be explained with a high proportion **of residents** responding to the survey this year as opposed to previous years and is a perception that the Force will need to address in partnership with the Corporation.

This is being discussed at the Force PMG meeting in late January as to any action required and updates will follow in due course.