

Committee:	Date:
Safer City Partnership	25/02/2021
Subject: Strategy 2019–2022 Progress Monitoring and Proposals for Future Safer City Partnership Strategy Implementation Plans	Public
Report of: Andrew Carter – Director of Community and Children’s Services	For Decision
Author: Valeria Cadena – Community Safety Manager	
<div>Summary</div> <p>The Safer City Partnership’s (SCP’s) current strategy implementation plan is a progress monitoring tool that collects information about all the work that SCP partners have completed in order to achieve our strategy priorities.</p> <p>To ensure that the SCP priorities are relevant to our communities and promote collaboration between all partners, we will develop a new Implementation Plan that can reflect the work we do and also how it impacts our communities and the City.</p> <div>Recommendation</div> <p>Members are asked to note and accept the proposals for future SCP Implementation Plans.</p>	

Main Report

Background

1. The SCP Strategy Group has agreed its outcomes and priorities for 2019–22. These have been developed in consultation with our partners and communities and are also informed by the data we hold, national priorities and key documents such as the City of London Police’s Strategic Assessment and the City of London Policing Plan 2020–23 (including the refreshed plan for 2021–22).
2. The SCP strategy and implementation plan are legal requirements for all community safety partnerships, to keep all Members and our communities inform of the work carried out by all agencies involved.
3. The SCP’s priorities for 2019–2022 are:

- a. Vulnerable people and communities are protected and safeguarded
 - b. People are safe from violent crime and any violence against the person
 - c. People and businesses are protected from theft/fraud and acquisitive crime
 - d. Anti-Social Behaviour is tackled and responded to effectively
 - e. People are safe and feel safe in the Night-time Economy
4. The SCP Implementation Plan helps to create a framework for delivery of key priorities and associated initiatives.
 5. New proposals for future Implementation Plans that focus on partner and community engagement, accountability, the contribution of robust data sets for analysis, and ensuring that the communities we serve are benefitting from SCP undertakings, will help to strengthen and inform future SCP priorities and strategies.
 6. We are committed to ensuring that we have an impact on our outcomes in the Square Mile. We will continue to closely monitor performance across a range of measures, through qualitative and quantitative measures.
 7. To ensure that the SCP is meeting its targets to deliver on the strategic aims and key priorities of the SCP Strategic Plan 2019–2022, it is essential that a clear framework with metrics for success is developed. This should include a focus on: ensuring effective working; promoting community and stakeholder engagement; monitoring and evaluating ongoing initiatives; scrutinising data; and ensuring that the SCP's work is having its desired impact on the communities it serves. More broadly, this will help to achieve key principles important to the entire City of London Corporation, including accountability, transparency, good governance and collaboration.

Proposals

8. **Annual Reports:** In line with each of the 'key actions' identified (please see Appendix 1) for each of the above priorities, it is proposed that an SCP annual report is produced to assess the success of achieving targets. Drawing on information from SCP Members and initiatives, this may include: assessment of the achievement of key milestones; analysis of data; feedback from stakeholders/community groups targeted; monitoring of finances; long-term viability of initiatives and next steps. The aim of this proposal is not to lead to exhaustive annual reports, but rather yearly reviews that will provide succinct analysis of projects, taking into account success against the SCP's priorities and – importantly – the impact initiatives are having on our communities.
9. **Partner Engagement:** It is vital for the SCP to function as a multi-agency initiative that engagement levels are consistent. As such, it is proposed that a quarterly 'forum' for agencies takes place, with the appropriate preparation of documents. These documents should provide details of what each partner

agency is achieving in line with their remit as part of the SCP, as well as provide an opportunity for peer review. The quarterly meetings will also allow for open discussion of actions necessary to improve workstreams to meet SCP targets. Ultimately, this forum will provide an opportunity to bolster multi-agency co-operation and communication, as well as to recalibrate plans as necessary to improve effectiveness in achieving SCP priorities.

10. Community Impact: It is vital that the priorities of the SCP are: (a) relevant to the community; (b) making a positive impact in the communities we serve.

(a) It is proposed that the annual Residents' Meeting serve as a model for direct engagement with the City of London's communities. This serves as the central means by which communities may express their views verbally and via a survey. It is proposed that an SCP survey be submitted at the Residents' Meeting, with the possibility of distributing such a survey bi-annually. This survey will directly address residents' priorities and concerns, as well as provide some insight into pre-existing initiatives/services that members of our communities are aware of or have come into contact with. This information will provide important insight and feedback, although we must remain vigilant that such measures alone will not provide an accurate cross-section of the communities we serve. Additionally, COVID-19 will cause challenges in distribution and collection of information, particularly to communities that are at risk of digital exclusion.

(b) (i) This can, in part, be achieved by the analysis of data. New guidance for Proceeds of Crime Act 2002 (POCA) funding emphasises monitoring and evaluation of initiatives, both from applicants and the SCP. This will provide us with raw data and analysis to assess the success of initiatives aimed at improving community safety and reducing crime. Data should also be forthcoming from the SCP's partners to allow for assessment of initiatives and work underway to achieve SCP priorities.

(ii) Quantitative data – where available – should be collated and reviewed to assess the impact of initiatives on our communities.

(iii) Qualitative data – including case studies – should be collated and reviewed to assess the impact of initiatives on our communities. This type of information is often more widely available in the assessment of local initiatives but can be more challenging to develop into statistical models.

(iv) Outreach – speaking directly with our communities, both through the SCP and our partners. As outlined in point (a), greater outreach should be a priority and we will be exploring new initiatives to achieve this with SCP Members.

11. Please find in Appendix 1 the current SCP Implementation Plan (Progress Monitoring) for information of our current working, delivery and monitoring methods.

Appendices

- Appendix 1 – Safer City Partnership Strategy 2019–2022 Progress Monitoring

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Appendix 1

Safer City Partnership Strategy 2019–2022 Progress Monitoring

Key: Blue= Complete, Green= Progressing, Amber= On Hold, Red= Not Started.

All actions are assigned a RAG rating which relates to whether they are on target for the 'Delivery deadline'. Once an action is complete, this will be noted in the 'comments' section and the action greyed out.

Completed actions will be reported to the Safer City Partnership and, where appropriate, other Committees e.g. Health and Wellbeing and Safeguarding Boards.

1. Vulnerable people and communities are protected and safeguarded				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
1.1 Engage and support City of London Corporation staff to deliver the Prevent duty	<ul style="list-style-type: none">• Delivery of Workshop to Raise Awareness of Prevent (WRAP) Prevent Input training to partners/staff focusing on the referral process• Attend CoL forums to highlight the work of Prevent• Promotion of the 'Act Early' campaign, which focuses on educating family and friends of the radicalisation process and how to support loved ones• Production of consistent Prevent messages via social media, newsletters and leaflet distribution• Delivery of Prevent forums/information drop-ins• SPOC for Corporation staff who have concerns about individuals becoming radicalised.	CST CoLP		Community Safety Team (CST) City of London Police (CoLP)

1. Vulnerable people and communities are protected and safeguarded				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
1.2 Engage with our resident community	<ul style="list-style-type: none"> Achieve Domestic Abuse Housing Alliance (DAHA) accreditation (July 2021) Domestic abuse COVID-19 response plan Regular articles on domestic abuse included within both the Barbican and the City of London estate newsletters Providing domestic abuse training to all City of London estate staff and managers Producing consistent Prevent/Community Safety messages via social media, newsletters and leaflet distribution Attending resident/community forums, groups and events to distribute crime prevention information 	CST City of London Housing		
1.3 Engage the business community in helping us deliver Prevent	<ul style="list-style-type: none"> Promotion of Prevent messages via Skyline Delivery of WRAP/Prevent input training Delivery of information sessions using the 'Act Early' campaign messages Continued engagement with CoL forums to reach businesses and offer training/information 	CST CoLP		
1.4 Continue to work with partners to protect the most vulnerable	<ul style="list-style-type: none"> Domestic abuse refresher training has been delivered to internal and external partners City and Hackney GPs can offer City of London residents counselling through IAPT Harmful practices/Prevent training to be delivered to St Paul's Cathedral staff and volunteers The Sanctuary Scheme guidance and referral form has been updated and made user-friendly 	CST CoLP Children's Social Care & Early Help Service CHSAB		Other agencies involved: Health Latin American Women's Rights Service (LAWRS)

1. Vulnerable people and communities are protected and safeguarded				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
	<ul style="list-style-type: none"> Co-ordination of the monthly Domestic Abuse MARAC and work to train professionals in spotting the signs and making referrals Delivery of Prevent training to partners in the education sectors Co-ordination of the multi-agency 'Channel Panels' Regular partnership working in multi-agency groups such as the City of London VAWG Forum and the rough sleeping Task and Action and HIRSS panels. This also includes Safeguarding Adult Reviews and safeguarding meetings on a case-specific basis Attending the pan-London VAWG Co-ordinators Network The Transitional Safeguarding Task and Finish Group is developing a strategy to support young people aged between 16 and 24 A virtual conference will be held in March 2021 for all City hotels to provide support and awareness to assist in safeguarding vulnerable people CoLP and Liaison and Diversion (L&D) are developing a training package to be delivered in early 2021 to increase officers' understanding of all vulnerability strands and how they impact on victims, suspects and witnesses 			
1.5 Reduce the risk of financial/economic	<ul style="list-style-type: none"> The MARAC Co-ordinator and DA Policy Officer have completed training on 	CST DCCS		

1. Vulnerable people and communities are protected and safeguarded				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
exploitation and abuse by connecting people to communities	<p>'Recognising and responding to economic abuse'. Information will be cascaded to partners to ensure this is a focus with cases going forward</p> <ul style="list-style-type: none"> The Corporation has continued to engage with the City and Hackney Safeguarding Adults Board Strategy Plan, and supports this action by engaging with the City-specific safeguarding partnerships for children and adults 			
1.6 Protect children from sexual exploitation	<ul style="list-style-type: none"> Holding the Multi-Agency Child Exploitation (MACE) Engagement with the CHSCP safeguarding arrangements The implementation of statutory duties set out in Working Together to Safeguard Children and the London Child Protection Procedures Receive updates on this area of work at the VAWG Forum Operation Make Safe – hotel testing with Police Cadets 	Children's Social Care CoLP CST		
1.7 Raise awareness on modern slavery	<ul style="list-style-type: none"> Training courses are being provided to CoLP officers regarding Modern Day Slavery A priority for the SOC Board which will liaise with CoLC MDS Group Delivery of Operation Innerste to protect unaccompanied asylum-seeking children from labour exploitation and trafficking 	CoLP SOC Board CST		Operation Innerste training will be delivered to all frontline CoLP officers by January 2021. Children's Social Care will also be provided with a streamlined training package for awareness.

2. People are safe from violent crime and any violence against the person				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
2.1 Improve our understanding of the nature of violence against the person within the City by undertaking research and using all available data to support evidence-based and targeted responses	<ul style="list-style-type: none"> The development and implementation of the Violence Against Women and Girls (VAWG) Action Plan. This includes collating and analysing data from health, Police and local authorities to grasp a complete picture of domestic abuse within the City. Serious and Organised Crime Board – action plan and terms of reference are in progress 	CST VAWG Forum CoLP SOC Board		
2.2 Increase understanding of the issues around domestic abuse and how to access help and support	<ul style="list-style-type: none"> Domestic abuse awareness refresher sessions delivered virtually to internal staff and external partners Training delivered to City of London estate staff and managers. Compulsory training as part of DAHA Hotel vulnerability conference delivered in February 2020, covering domestic abuse, sexual violence, CSE, modern day slavery and human trafficking The Corporation is represented at the pan-London VAWG Co-ordinators network meeting 	CST City of London Housing City of London Police		
2.3 Train City of London Corporation frontline staff in risk assessment and safety planning for domestic abuse	<ul style="list-style-type: none"> Domestic abuse awareness training has been delivered to 31 staff within DCCS. The training was delivered to staff across Children's Social Care, Early Help, Adults Social Care, Housing, Homelessness, No First Night Out and Sir John Cass's Foundation Primary School. 	CST		Training continues to be promoted to all staff.

2. People are safe from violent crime and any violence against the person				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
2.4 Support pan-London action to reduce knife crime and response to acid attacks	<ul style="list-style-type: none"> LFB have provided acid attack training to CoLP and Corporation staff. There are plans to extend this to the City's night-time economy in early 2021 The Roads Policing Unit lead the CoLPs delivery of Operation Sceptre – a nationwide Police campaign focused on tackling knife and violent crime 	CST CoLP LFB		
2.5 Strengthen our understanding and responses to domestic abuse and sexual violence	<ul style="list-style-type: none"> Training on awareness of domestic and sexual abuse has been offered to internal and external partner agencies. The training covers a range of issues such as harmful practices, sexual violence and the LGBT+ community, and economic abuse. Training is constantly being promoted and delivered to partners. The VAWG Strategy and Action Plan has been implemented The CoLP and L&D are developing a sexual violence awareness training package to be delivered in early 2021 	CST VAWG Forum CoLP L&D		CoLP – under the remit of the Public Protection Unit
2.6 Engage with our communities to raise awareness of hate crime and how to report it	<ul style="list-style-type: none"> Engagement with the City of London Anti-Racism Task Force. 	CST		

3. People and businesses are protected from theft/fraud and acquisitive crime				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
3.1 Protect our residents, City workers and businesses from online fraud	<ul style="list-style-type: none"> Cyber and intellectual crimes are priorities for the SOC Board Delivery of the Cyber Griffin initiative which supports businesses and individuals in the Square Mile to protect themselves from cyber crime 	LFB CST CoLP		
3.2 Promote the City as a safe place to cycle	<ul style="list-style-type: none"> The CoLP are offering and promoting the 'Bike safe register' scheme to residents and city workers The CoLP continue to engage with the City community to offer advice around the use of bike locks 	CST CoLP		
3.3 Reduce the theft of motorbikes and scooters	<ul style="list-style-type: none"> This is monitored through the monthly Tactical meeting chaired by the Commander for the CoLP 	CoLP		
3.4 Raise awareness of associated risks of cyber-enabled crime through City of London Police	<ul style="list-style-type: none"> Cyber Griffin offers free training and resources to employees and businesses within the City to keep themselves safe from a cyber attack 	CoLP		
3.5 Reduce acquisitive crime within the night-time economy over Christmas and other peak periods	<ul style="list-style-type: none"> Christmas Campaign 2019 and 2020 Operation Snowball – a multi-directorate approach to all crime types 	CoLP CST		

4. Anti-Social Behaviour (ASB) is tackled and responded to effectively				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
4.1 Improve the management of ASB with a greater emphasis of the impact of individuals and communities and reduce the risk of harm	<ul style="list-style-type: none"> The development of a revitalised monthly City Community MARAC (CCM) with a revised TOR and creation of 'Core' and 'Non-Core' stakeholders CCM training provides to all new and existing stakeholders as per the Community Trigger recommendations Promoting the use of ECINS as a multi-agency information-sharing platform between all partners Promotion of the Community Trigger case review via the Corporation website 	CST		
4.2 Ensure injunctions and other enforcement powers are used in appropriate areas	<ul style="list-style-type: none"> Ratification of the City of London's London Marathon PSPO Use of civil Injunction Order by the Corporation to forward manage the behaviour of prolific offenders of ASB Use of Criminal Behaviour Orders on the City's most prolific offenders of criminal and ASB Use of Injunction Orders and Possession Orders against those City of London tenants perpetrating ASB 	CST CoLP City of London Housing		
4.3 Engage with our communities to raise awareness of services available and the legal obligations of different partners tackling ASB	<ul style="list-style-type: none"> Formalised ASB Action Plan between the City of London Police and the City of London Corporation Preparation and promotion of the National ASB Awareness Week to be held in 2021 Creation of a public-facing webpage on the Corporation website which provides information for professionals on the CCM 	CST CoLP		

4. Anti-Social Behaviour (ASB) is tackled and responded to effectively				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
4.4 Address ASB on estates within the City	<ul style="list-style-type: none"> • Deployment of Parkguard on the Golden Lane and Middlesex Street estates • Safeguarding referrals made to Early Help or Children's Social Care if there are concerns about potential escalation • Referrals to the CCM by Estates staff • Utilisation of Streetwise by the City of London Housing as an ASB case management system • Use of the Noise App for residents to report noise nuisance to the City Estates Offices 	City of London Housing Children's Social Care/Early Help		Parkguard
4.5 Continue to address the problem of street begging on City streets	<ul style="list-style-type: none"> • Operation Luscombe and the use of Community Protection Warnings/ Notices/ CBOs for prolific beggars • Extensive partnership working between the Homelessness & Rough Sleeping Team, CoLP plus other Corporation and commissioned services 	CoLP CST Homelessness & Rough Sleeping Team		
4.6 Provide training on existing and new legislations and trends to all relevant staff and partners	<ul style="list-style-type: none"> • Refresher training and advice on the powers within the ASB, Crime and Policing Act 2014 continues to be offered to all partners 	CST		

5. People are safe and feel safe in the Night-time Economy				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
5.1 Work to understand the nature and scope of the City's Night-Time Economy and its associated problems	<ul style="list-style-type: none"> A mapping and analysis of the Night-Time Economy in the City of London was commissioned and published in 2019. The report provided an evidence base for the development of policy, strategy, interventions and the targeting of resources 	M&CP Licensing Team		
5.2 Promote the Safety Thirst scheme to more premises and maximise its potential as a vehicle to promote community safety	<ul style="list-style-type: none"> The CoLP Licensing team will continue to conduct education visits to licensed premises to promote the scheme All licensed premises accredited in 2019 have been offered additional training and short seminars on relevant issues affecting licensed premises 	CoLP M&CP Licensing Team		<p>The 2019 scheme awarded 72 premises in the categories of 'pass', 'commended' and 'highly commended'</p> <p>The 2020 scheme has been deferred due to the COVID-19 pandemic</p> <p>The scheme is linked to the late-night levy discount. There will be an accreditation extension from 12 to 24 months for those premises accredited in 2019.</p>
5.3 Explore and develop new approaches to address problems associated with our Night-Time Economy	<ul style="list-style-type: none"> Ten sexual harassment training sessions for licensed premises have been funded through the Late-Night Levy; three of these sessions were delivered by Good Night Out (GNO) in February 2020. The remaining seven sessions will be held in 2021 	CST		Cooperating agencies: Greater London Authority (GLA) Hackney Council GNO Culture Mile

5. People are safe and feel safe in the Night-time Economy				
Key actions	Delivery	Responsibility/ Lead service	RAG	Comments
during periods of peak demand	<ul style="list-style-type: none"> Promotion of 'Reframe the Night', a joint campaign with Hackney Council and GNO to raise awareness of sexual harassment in the NTE A night-time surgery was delivered in March 2020 in partnership with the GLA to speak directly to people working in the NTE, to identify how safe they feel at night 			
5.4 City of London Street Pastors	No information available			No information available at the time of publication