

Committee(s): Markets Committee	Dated: 26/05/2021
Subject: Markets Business Plan Update Period 3 2020/21 (December-March)	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	4, 7
Does this proposal require extra revenue and/or capital spending?	N
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Summary

This report provides an update on progress made during Period 3 (December-March) of 2020/21 against the key performance indicators (KPIs) and key improvement objectives outlined in the Markets' Business Plan 2020/21.

Recommendation(s)

Members are asked to:

- Note the content of this report and its appendices.

Main Report

Background

1. The 2020/21 Markets Business Plan set out four Key Performance Indicators (KPIs) and eleven Key Improvement Objectives against which the Markets' performance has been measured throughout the year.
2. Updates on progress made against the KPIs and improvement objectives are provided in Appendix A.
3. Matters of general interest, including a list of visitors to the Markets are provided in Appendix B.
4. The provisional 2020/21 outturn position for the Department of Markets & Consumer Protection services reporting to Markets Committee is provided at Appendix C. The final confirmed outturn position will be detailed in the separate Outturn report which will be presented to your Committee in July 2021.

Current Position

5. To ensure your Committee is kept informed of progress against the current business plan, progress made against KPIs and key improvement objectives (Appendix A), matters of general interest (Appendix B), and financial information is reported on a periodic (four-monthly) basis.
6. This approach allows Members to ask questions and have a timely input on areas of importance to them. Members are also encouraged to ask the Director for information throughout the year.
7. Progress against the departmental and local business plans is regularly discussed by Senior Management Groups to ensure any issues are resolved at an early stage.
8. Key points are that:
 - Negotiations over Heads of Terms are continuing with Tenants' Associations at Billingsgate and New Spitalfields Markets. Further engagement meetings were held with Tenants' Associations in April.
 - All three markets have continued to respond effectively to the COVID-19 pandemic. Each site has implemented a range of social distancing and public information measures to protect market workers and visitors, and to ensure that tenants are able to continue trading throughout.
 - Full condition surveys of all three markets have now been completed. The results will be used to formulate maintenance plans and programmes of works for each site. This will enable the continued provision of safe, compliant trading environments for tenants.
 - The Superintendent of Billingsgate Market has collaborated with colleagues in the wider Department of Markets and Consumer Protection to share evolving information with tenants on Health Certificates and export requirements in light of the Brexit agreement.
 - At Smithfield Market, efforts to control the health and safety risks associated with non-compliant movement of heavy goods vehicles have continued. Regular audits and engagement with tenants to resolve issues are ongoing.
 - The new entry barrier at New Spitalfields Market is now fully operational and generating income. The system is also encouraging a reduction in dumping of waste and fly-tipping as the vehicles of offenders can be automatically refused entry to the site.

Financial Information

9. The provisional 2020/21 outturn position for the Department of Markets & Consumer Protection services reporting to Markets Committee is provided at Appendix C. This shows a net underspend for the Department of £42k (2.3%) against the overall local risk budget of £1.822m for 2020/21.

10. The final confirmed outturn position, including reasons for significant budget variations, will be detailed in the separate Outturn report which will be presented jointly with the Chamberlain to your Committee in July 2021.

Corporate & Strategic Implications

Strategic implications – The monitoring of key improvement objectives and performance measures links to the achievement of the aims and outcomes set out in the Corporate Plan 2018-23.

Financial implications - The full end of year financial position will be detailed in the Chamberlain's Outturn report which will be presented to your Committee in July 2021.

Resource implications - None

Legal implications - None

Risk implications – The Markets Risk Register includes any risks which are linked to the delivery of its Business Plan. A separate report on risk has been submitted to this Committee.

Equalities implications – None

Climate implications - None

Security implications - None

Appendices

- Appendix A – Progress against key performance indicators (KPIs) and key improvement objectives
- Appendix B - Matters of general interest.
- Appendix C – Financial information

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