

Committee: Safeguarding Sub Committee	Dated: 07/06/2021
Subject: Quality Assurance Framework – revised and updated	Public
Which outcomes in the City Corporation’s Corporate Plan does this proposal aim to impact directly?	1
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	
Has this Funding Source been agreed with the Chamberlain’s Department?	N/A
Report of: Andrew Carter, Director of Community and Children’s Services	For Information
Report author: Pat Dixon, with revisions and updates by Chris Sands	

Summary

This report gives Members an overview of the revised Quality Assurance Framework.

Recommendation

Members are asked to note the report.

Main Report

Background

1. The People's Directorate in the City of London is situated within the Department of Community and Children’s Services and is responsible for delivering the whole range of children’s services in the City of London: Children’s Social Care, Safeguarding and Quality Assurance, Education and Early Years Services.
2. The Quality Assurance Framework covers the quality assurance work that takes place within children’s services. These services include commissioned services, such as Independent Fostering Services and Youth Services.

Current Position

3. The Quality Assurance Framework has been reviewed and updated by an independent consultant.

4. There is a focus on Education and Early Years.
5. There is increased focus on the use of systemic theory in social work and how this is audited.
6. There has been a revision of the audit process with a new template.
7. Audits focus more on the outcomes achieved by intervention on children and young people, and how this has been evidenced in practice.

Corporate & Strategic Implications

8. Strategic implications – none
9. Financial implications – none
10. Resource implications – none
11. Legal implications – none
12. Risk implications – none
13. Equalities implications – none
14. Climate implications – none
15. Security implications - none

Conclusion

16. The key changes to the Quality Assurance Framework have been around moving the focus from the descriptive in relation to the quality of practice to the of the impact of practice on children and young people. To support this, there has been a review and update of the auditing process, whereby the focus is on outcomes and the difference that has been made to the lives of children and young people through the intervention that has taken place.
17. The City of London is committed to providing services of excellence that deliver the best possible outcomes for children and families who reside within the City. This Quality Assurance Framework sets out the mechanisms for how we will make sure that our services meet this high standard.
18. This framework draws together the quality assurance activity that takes place across the People's Directorate. It includes how the impact of our work is confirmed by feedback from children and families.

Appendices

Appendix 1 – Quality Assurance Framework

Pat Dixon (Original author) and Chris Sands (author of amendments)

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