

<b>Committee:</b>	<b>Date(s):</b>	<b>Item no.</b>
Residents' Consultation Committee	14 June 2021	
Barbican Residential Committee	28 June 2021	
<b>Subject:</b> Update Report		
<b>Report of:</b> Director of Community and Children's Services		<b>Public</b>
<b>Summary</b>		
<b>Barbican Estate Office</b>		
<ol style="list-style-type: none"> <li>1. Security - Anti-Social Behaviour</li> <li>2. Agenda Plan</li> </ol>		
<b>Property Services – see appendix 1</b>		
<ol style="list-style-type: none"> <li>3. Public lift availability</li> <li>4. Asbestos inspections</li> </ol>		
Recommendations that the contents of this report are noted.		

## **Background**

This report updates members on issues raised by the Residents' Consultation Committee and the Barbican Residential Committee at their meetings in March 2021. This report also provides updates on other issues on the Estate.

### **1. Security - Anti-Social Behaviour**

As previously reported, the Barbican Estate Security Committee ('BESC') and its Chairman, Deputy David Bradshaw C.C. have been working on the development of an easy-to-use computer programme whereby residents will be able to record anti-social behaviour ('asb') occurring across the estate.

The BESC Chairman is delighted to announce that through the good offices of Jim Davies - Membership Secretary of the Barbican Association and a professional computer programmer - a system, which we believe will provide the ideal solution, has been developed by Jim Davies. It has been branded "ASB Reporter".

It is important to note that the main objective of this programme is to determine the

level and type of asb activity; the success of which will depend on the willingness of residents to use it. Indeed, some residents do not believe that there really is a serious level of anti-social behaviour and it is certainly true to say that such activity tends to take place mainly in certain 'pockets' of the estate. That being so, our experiment in gathering data on asb will be to provide evidence to inform future decisions and policy changes both for residents and local enforcement agencies.

The ASB Reporter has been tested by all House Group Chairs across the estate and the consensus view is that it is an easy system to use and it was well received.

The BESC has now had the opportunity to analyse feedback from House Group Chairs and consider their comments/suggestions etc...Clearly the importance of protecting personal privacy and ensuring compliance with General Data Protection Regulations is paramount and Jim Davies, on behalf of the BESC, is undertaking final 'tweaks' to the programme. When complete, agreement with BAGC members will be sought, following which the programme will be launched to all Barbican residents.

The objectives and privacy policy details of the programme will be featured on the revised BA website and it is intended to deliver, in tandem, a brief explanatory leaflet to all letterboxes in the Barbican with comparable information to support the ASB Reporter's launch.

Non computer-savvy residents or those without the necessary equipment will be able to report incidents verbally to their CPA and/or Lobby Porter, all of whom have access to a PC and who will complete the ASB Reporter for said residents. Alternatively, a paper version of the ASB Reporter is being considered by Barbican Estate Management who would supply copies to CPA's and Lobby Porters.

A monthly summary report providing details of the type and amount of asb activity that has taken place across the estate without personal details such as names, addresses, emails and/or contact details will be available for all residents to view on the BA website.

Initially, the ASB Reporter will merely be used to record asb incidents so residents will need to also use the current method of phoning 101; BEO; City Noise Team as appropriate for any asb activity requiring immediate action.

## **2. Agenda Plan**

The table below includes a list of pending committee reports:

## Residents' Consultation Committee & Barbican Residential Committee

Report Title	Officer	RCC Meeting Date	BRC Meeting Date
"You Said; We Did" Actions (Separate list for RCC & BRC)	Michael Bennett	13 Sept	27 Sept
Service Level Agreement Review	Michael Bennett		
2020/21 Revenue Outturn (Excluding the Residential Service Charge Account)	Anne Mason/Chamberlains		
Relationship of BRC Outturn Report to Service Charge Schedules	Anne Mason		
Progress of Sales & Lettings	Anne Mason		
Arrears Report <b>(BRC Only)</b>	Anne Mason		
Working Party Updates <b>(RCC Only)</b> <ul style="list-style-type: none"> <li>• Gardens Advisory</li> <li>• Asset Maintenance</li> <li>• Background Underfloor Heating</li> <li>• Leaseholder Service Charge</li> </ul>	Working Parties		
Update Report: <ul style="list-style-type: none"> <li>• Main update - Agenda Plan 2021</li> <li>• Property Services Update (Appendix 1)</li> </ul>	Michael Bennett		
"You Said; We Did" Actions (Separate list for RCC & BRC)	Michael Bennett	29 Nov	13 Dec
Service Level Agreement Review	Michael Bennett		
Fire Safety Update	Paul Murtagh		
Service Charge Expenditure & Income Account - Original Budget 2021/22 & Original Budget 2022/23	Chamberlains		
Revenue & Capital Budgets – Original Budget 2021/22 and Original 2022/23 - Excluding dwellings service charge income & expenditure	Chamberlains		
Progress of Sales & Lettings	Anne Mason		

Arrears Report ( <b>BRC Only</b> )	Anne Mason		
Working Party Updates ( <b>RCC Only</b> ) <ul style="list-style-type: none"> <li>• Gardens Advisory</li> <li>• Asset Maintenance</li> <li>• Background Underfloor Heating</li> <li>• Leaseholder Service Charge</li> </ul>	Working Parties		
Update Report: <ul style="list-style-type: none"> <li>• Main update - Agenda Plan 2022</li> <li>• Property Services Update (Appendix 1)</li> </ul>	Michael Bennett		

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